International Student Support

Focus Statement: Our primary objective is to provide international students at the University of Florida with relevant and helpful information and support that cater to their unique needs and challenges. We offer a wide range of guidance and resources, including academic advising, housing, financial aid, cultural adjustment, health and wellness, campus activities, career services, visa and immigration support, graduate school preparation, transportation, banking and financial management, travel and visa renewal, academic and language support, social and cultural events, food and dining options, and community engagement and volunteer opportunities.

Our comprehensive support is designed to assist international students in navigating and adapting to university life effectively and achieving academic and personal success at UF.

USER CONCERNS:

- 1. How do I find housing near UF, and what are my options?
- 2. What support services are available for international students at UF, and how can I access them?
- 3. How do I find part-time employment on or off campus, and what are the restrictions for international students?
- 4. How do I get involved in campus life and meet other students?

Target users:- International Students who are facing issues
Context of Use:- Dialog-Flow Based Apllication
Focus Group Profiles - 6 Participants

- 3× Computer Science Graduate Students
- 1× Undergraduate Computer Science Student
- 1 × Undergraduate Mechanical Engineering Student
- 1 × Software development Engineer

PERSONA 1

Name: Bala Krishna Designation: PhD Student at the University of Florida Employer/Professor: Part-Time as a TA Background: Computer Science Additional Information:

He is from India
He works as a TA for a professor
He owns a Car
He lives off campus



SCENARIO 1:

Balakrishna is a new international student who is struggling to find affordable housing near the University of Florida due to his limited knowledge of the local housing market. He finds the process overwhelming and confusing as he is unfamiliar with the various rental options and neighborhoods available.

Balakrishna turns to the dialogue assistant designed for international students and receives valuable support and guidance. The assistant provides resources and advice on how to search for secure housing, including tips on utilizing online resources such as Zillow or Apartments.com. Additionally, the assistant offers information on different neighborhoods and their proximity to campus.

This assistance significantly impacted Balakrishna's overall experience at the University of Florida, allowing him to focus on his studies and enjoy his time on campus without worrying about his housing situation.

STORY BOARD



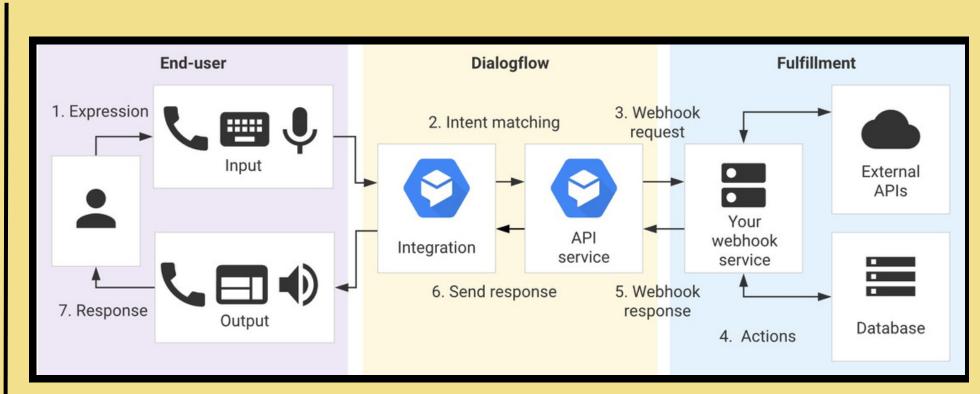
DIALOGFLOW

TOP FEATURES

1. Orientation and campus tours: Provide information and guidance for new international students to navigate campus and understand university policies and procedures.

- 2. Academic advising and course selection: Assist international students in understanding academic requirements and selecting courses that align with their interests and goals.
- 3. Housing and accommodations: Provide information on housing options both on and off-campus, including tips for finding roommates, understanding lease agreements, and dealing with maintenance issues.
- 4. Financial aid and scholarships: Assist international students in understanding financial aid options, eligibility requirements, and how to apply for scholarships and grants.
- 5. Health and wellness resources: Provide information and resources for international students to maintain their physical and mental health, including access to medical care, counseling, and wellness activities on campus.
- 6. Campus activities and events: Offer information on clubs, organizations, and campus events to help international students get involved and build a community at UF.
- 7. Career services and job search support: Assist international students in developing their career goals, creating resumes, and finding internships and job opportunities on campus and in the US.
- 8. Graduate school preparation and support: Offer guidance and resources for international students who plan to attend graduate school, including information on admissions requirements, funding opportunities, and academic research.
- 9. Campus employment opportunities: Provide information on how to find oncampus employment opportunities, understand work regulations for international students, and obtain a Social Security number.
- 10. Internship and job search support: Assist international students in finding internships and job opportunities in their field of study, including understanding work authorization options and visa requirements.

HOW IT WORKS



EXAMPLE CONVERSATIONS

Can you help me with academic advicing?

For academic advising and course selection, you can schedule an appointment with your academic advisor through the Student Advising and Mentoring (SAM) Center. You can also explore courses using the course catalog on the university's website. Additionally, if you would like to schedule a virtual advising appointment, you can request a Zoom meeting with your academic advisor. Don't hesitate to reach out for help!

What kind of financial aid is available?

There are different types of financial aid available to eligible students such as scholarships, grants, loans, and work-study programs. To know more about the financial aid options available, please visit the University of Florida Financial Aid webpage or contact the Office of Student Financial Aid and Scholarships.

Thank You!!

You're welcome! I'm always here to support you

