Usability Test Notes Template

Project # CISE Advising <Martha Pennock Schaub>

Project Team #: V

Notetaker Name: Sahas Gundapaneni

Date: 11/27

Time: 3 :29pm

UX Testing Team Roles

- **Prompter**: Varshith Reddy Ganji
- **Human Computer**: Pavan Vishnu Sai Bestha
- **Notetaker(s)**: Sahas Gundapaneni
- **Recorder/Photographer**: Varshith Reddy Ganji

User/Participant Information

- **Name**: Dhanush Paruchuri
- **Age**: 22
- **Persona Similarity**: Alex Martinez

Scenario and Task Flow

Scenario 1

1. **Login Page**:
   - ○ **Interface Observed**: Initial page provides three options for logging in – "Login with GatorLink", "Login with non-GatorLink" and "Check application status". Initial page also has a column below the login section for CISE events.
   - ○ **Note**: It seems intuitive and straightforward, designed to accommodate different user types. Can view latest CISE events while logging in.

2. **Main Dashboard**:
   - ○ **Interface Observed**: Once logged in, the user sees a dashboard with options including "Dashboard," "Schedule Planner," "GPA calculator," "CISE policies," "ONE.uf," "ISSS portal," "Map," "About," "Logout," "Support," "Settings," A note and Life at UF column.

○ **Behavior Observed**: User interaction will likely involve sequentially selecting different options to explore their functionalities.
○ **Note**: The navigation layout is minimalistic, possibly making it easy for users to locate primary functions quickly.

Task 1 - Schedule Planner

- **Prompting Questions**:
  ○ Prompter: What did you think about this schedule planner at your first glance?
    Dhanush: It looks well arranged and easier than the existing one.

  ○ Prompter: Was the credits left count helpful ?

    Dhanush: Yeah, it gave me an overall idea to manage the number of courses.

- **Focused Questions**:
  ○ Prompter: Was the alert helpful while adding courses to your planner?

    Dhanush: Yes it was helpful.

  ○ Prompter: Is the "Degree Requirements" button visible and accessible?

    Dhanush: Yeah I noticed it just showed up on the Menu right after I chose my stream.

- **User Interactions**:
  ○ **Expected Behavior**: User drags the course to add courses to specific semesters in the Schedule.
  ○ **Observed Behavior**: User takes a few seconds to realize he has to drag the course to add the course in a specific semester in the planner instead of clicking on it.
- **User Mood/Affect**:
  ○ Observing user comfort in navigating through courses and assigning them to semesters will be essential. Any hesitation or confusion should be noted.
- **Task Completion**: Task is completed when the user successfully adds courses across all eight semesters while meeting prerequisite requirements.

Task 2 - Couses with prerequisites

- **Prompting Questions**:
  ○ Prompter: How did you find out if a course had a prerequisite?
    Dhanush: It showed me an alert while trying to drag a course, the alert said that course had a prerequisite of another course. That's how I found out.

○   Prompter: How did you finally end up adding that course with

prerequisite?

　　Dhanush: I had to add the prerequisite first into my Schedule, then I was

　　able to add the course which I first wanted to add just like any other course.

- **Focused Questions**:
  - ○   Prompter: Is the process easy to add course to your Schedule?

    Dhanush: Yes, it is:)

- **User Interactions**:
  - ○   **Expected Behavior**: User views that there is a prerequisite to the course the course that he wants to add. He adds the prerequisite first and then adds the course he wanted to add first.
  - ○   **Observed Behavior**: Monitoring if users experience any difficulty identifying or selecting completed courses.

- **User Mood/Affect**:
  - ○   Note any signs of relief or satisfaction once schedule is successfully planned.
- **Task Completion**: Task is completed when all the courses that the user chose to opt are planned in the schedule throught all 8 semesters.

Additional Notes

1. **Support Button**:
   - ○   This feature may serve as a critical user assistance option. Observe if users locate and utilize it effectively, especially if they encounter difficulties during tasks.
2. **Navigation Consistency**:
   - ○   Track if users can consistently move between all the options provided without any confusion or difficulty in finding where they are.

Sign:

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