INTRODUCTION TO DATA MANAGEMENT

(Project Semester August-December 2022)



SALES ANALYSIS OF SUPERSTORE

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CERTIFICATE

This is to certify that Yendluri Pavan Ram Chandar bearing Registration no. 12003141 has

completed INT217 project titled, "SALES ANALYSIS OF SUPERSTORE" under my

guidance and supervision. To the best of my knowledge, the present work is the result of his

original development, effort and study.

Baljinder Kaur

School of Computer Science and Engineering

Lovely professional University

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Date:10-11-2022

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DECLARATION

I, Yendluri Pavan ram Chandar student of B.Tech CSE under CSE/IT Discipline at, Lovely Professional University, Punjab, hereby declare that all the information furnished in this project report is based on my own intensive work and is genuine.

Date:10-11-2022

Registration No.: 12003141 Yendluri Pavan Ram Chandar

Acknowledgement

I would like to express my special thanks of gratitude to my teacher Baljinder kaur who gave me the golden opportunity to do this wonderful project on the topic Data Analysison Sales which also helped me in doing a lot of Research and I came to know about so manynew things.

Secondly, I would also like to thank my friends who helped me a lot in finalizing this project within the limited time frame.

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INTRODUCTION

Data Analysis is a process of inspecting, cleansing, transforming, and modeling data to discover useful information, inform conclusions, and support decision-making. Data analysis has multiple facets and approaches, encompassing diverse techniques under a variety of names, while being used in different business, science, and social science domains.

The Analytics team of a Super Store anywhere in the world would want to design a Sales and Performance dashboard to analyze the sales based on various product categories and other factors which have a role to play in the running of the store. The store managing head, or the owner wants to add user control for product category, so users can select a category and can see the trend month-wise and product-wise accordingly.

The Analytics team would also want to analyze various other things like how many days the store takes to ship the product, how many times a customer orders a product, how much time is there between the customer's first and second order, etc.

The Super Store's database keeps track of the following data fields:

- Order ID Id of the order created by the customer.
- Order Date and Ship Date Date when the item was ordered and the date when the item was shipped to the person.
- Shipping Mode Mode of shipping
- Product Category Category of the product
- Product The product that was ordered
- Sales Quantity of the items ordered
- Discount Discount value on the product
- Profit How much profit was earned on that product
- Order Priority Priority of the order determining delivery
- Customer Name Name of the person who ordered the item.

- Customer ID Unique ID for each Customer
- Region Region where the sales was made.
- Order Month Month when the order took place.

SCOPE OF ANALYSIS

The super store wants to see and analyze the sales trend month-wise and product-wise, work upon the lagging segments, and outperform employees accordingly. The Analytics team also wants to create analyze the database in depth to help the super store grow exponentially. The Analytics team wishes to answer the following objectives: -

Sales, Quantity and Profit of each product category

- 1. Segment Distribution of each product category
- 2. Sales and Profit throughout months of a sales of each product category
- 3. Regional Sales of each product category
- 4. Overall Sales Trend throughout months of a sales year
- 5. Distribution of Order Priority
- 6. Customer Ordering Trend
- 7. Analysis of work Performance of Regional Managers
- 8. Comparison of sales and profit product category wise
- 9. Analyzing Shipping priority share.

Aim of this project is to answer the above objectives in the form of visualization by creating a dashboard to convey the answers effectively and efficiently.

ETL PROCESS

In computing, extract, transform, load (ETL) is a process in database usage to prepare datafor

analysis, especially in data warehousing. Data extraction involves extracting data from homogeneous or heterogeneous sources, while data transformation processes data by transforming them into a proper storage format/structure for the purposes of querying and analysis; finally, data loading describes the insertion of data into the final target database such as an operational data store, a data mart, or a data warehouse. A properly designed ETL system extracts data from the source systems, enforces data quality and consistency standards, conforms data so that separate sources can be used together, and finally delivers data in a presentation-ready format so that application developers can build applications and end users can make decisions.

Precisely, ETL is defined as a process that extracts the data from different RDBMS source systems, then transforms the data (like applying calculations, concatenations, etc.) and finally loads the data into the Data Warehouse system. ETL stands for Extract, Transform and Load.

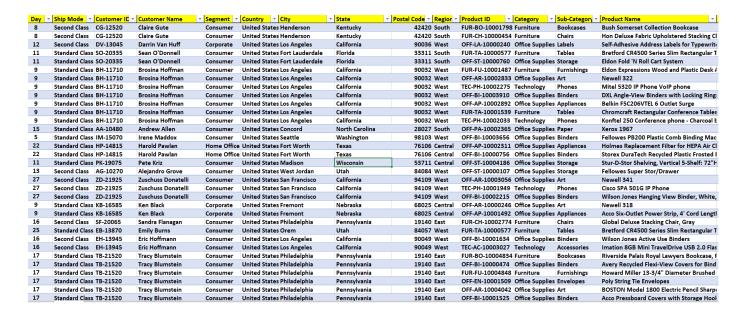
Before ETL, the dataset looked like this. This data is taken from Kaggle.

Day	Ship Mode	Customer IC ~	Customer Name	Segment ~	Country City	State	y Pos	stal Code	Regior *	Product ID -	Category	Sub-Category	Product Name
8	Second Class	CG-12520	Claire Gute	Consumer	United States Henderson	Kentucky		42420	South	FUR-BO-10001798	3 Furniture	Bookcases	Bush Somerset Collection Bookcase
8	Second Class	CG-12520	Claire Gute	Consumer	United States Henderson	Kentucky		42420	South	FUR-CH-10000454	Furniture	Chairs	Hon Deluxe Fabric Upholstered Stacking Cl
12	Second Class	DV-13045	Darrin Van Huff	Corporate	United States Los Angeles	California		90036	West	OFF-LA-10000240	Office Supplies	Labels	Self-Adhesive Address Labels for Typewrite
11	Standard Class	s SO-20335	Sean O'Donnell	Consumer	United States Fort Lauderdale	Florida		33311	South	FUR-TA-10000577	Furniture	Tables	Bretford CR4500 Series Slim Rectangular T
11	Standard Class	s SO-20335	Sean O'Donnell	Consumer	United States Fort Lauderdale	Florida		33311	South	OFF-ST-10000760	Office Supplies	Storage	Eldon Fold 'N Roll Cart System
9	Standard Class	BH-11710	Brosina Hoffman	Consumer	United States Los Angeles	California		90032	West	FUR-FU-10001487	Furniture	Furnishings	Eldon Expressions Wood and Plastic Desk A
9	Standard Class	s BH-11710	Brosina Hoffman	Consumer	United States Los Angeles	California		90032	West	OFF-AR-10002833	Office Supplies	Art	Newell 322
9	Standard Class	BH-11710	Brosina Hoffman	Consumer	United States Los Angeles	California		90032	West	TEC-PH-10002275	Technology	Phones	Mitel 5320 IP Phone VoIP phone
9	Standard Class	s BH-11710	Brosina Hoffman	Consumer	United States Los Angeles	California		90032	West	OFF-BI-10003910	Office Supplies	Binders	DXL Angle-View Binders with Locking Ring:
9	Standard Class	s BH-11710	Brosina Hoffman	Consumer	United States Los Angeles	California		90032	West	OFF-AP-10002892	Office Supplies	Appliances	Belkin F5C206VTEL 6 Outlet Surge
9	Standard Class	s BH-11710	Brosina Hoffman	Consumer	United States Los Angeles	California		90032	West	FUR-TA-10001539	Furniture	Tables	Chromcraft Rectangular Conference Tables
9	Standard Class	s BH-11710	Brosina Hoffman	Consumer	United States Los Angeles	California		90032	West	TEC-PH-10002033	Technology	Phones	Konftel 250 Conference phone - Charcoal b
15	Standard Class	s AA-10480	Andrew Allen	Consumer	United States Concord	North Carolina		28027	South	OFF-PA-10002365	Office Supplies	Paper	Xerox 1967
5	Standard Class	s IM-15070	Irene Maddox	Consumer	United States Seattle	Washington		98103	West	OFF-BI-10003656	Office Supplies	Binders	Fellowes PB200 Plastic Comb Binding Mac
22	Standard Class	s HP-14815	Harold Pawlan	Home Office	United States Fort Worth	Texas		76106	Central	OFF-AP-10002311	Office Supplies	Appliances	Holmes Replacement Filter for HEPA Air Cl
22	Standard Class	HP-14815	Harold Pawlan	Home Office	United States Fort Worth	Texas		76106	Central	OFF-BI-10000756	Office Supplies	Binders	Storex DuraTech Recycled Plastic Frosted I
11	Standard Class	s PK-19075	Pete Kriz	Consumer	United States Madison	Wisconsin		53711	Central	OFF-ST-10004186	Office Supplies	Storage	Stur-D-Stor Shelving, Vertical 5-Shelf: 72"H
13	Second Class	AG-10270	Alejandro Grove	Consumer	United States West Jordan	Utah		84084	West	OFF-ST-10000107	Office Supplies	Storage	Fellowes Super Stor/Drawer
27	Second Class	ZD-21925	Zuschuss Donatelli	Consumer	United States San Francisco	California		94109	West	OFF-AR-10003056	Office Supplies	Art	Newell 341
27	Second Class	ZD-21925	Zuschuss Donatelli	Consumer	United States San Francisco	California		94109	West	TEC-PH-10001949	Technology	Phones	Cisco SPA 501G IP Phone
27	Second Class	ZD-21925	Zuschuss Donatelli	Consumer	United States San Francisco	California		94109	West	OFF-BI-10002215	Office Supplies	Binders	Wilson Jones Hanging View Binder, White,
9	Standard Class	s KB-16585	Ken Black	Corporate	United States Fremont	Nebraska		68025	Central	OFF-AR-10000246	Office Supplies	Art	Newell 318
9	Standard Class	s KB-16585	Ken Black	Corporate	United States Fremont	Nebraska		68025	Central	OFF-AP-10001492	Office Supplies	Appliances	Acco Six-Outlet Power Strip, 4' Cord Lengtl
16	Second Class	SF-20065	Sandra Flanagan	Consumer	United States Philadelphia	Pennsylvania		19140	East	FUR-CH-10002774	Furniture	Chairs	Global Deluxe Stacking Chair, Gray
25	Standard Class	s EB-13870	Emily Burns	Consumer	United States Orem	Utah		84057	West	FUR-TA-10000577	Furniture	Tables	Bretford CR4500 Series Slim Rectangular T
16	Second Class	EH-13945	Eric Hoffmann	Consumer	United States Los Angeles	California		90049	West	OFF-BI-10001634	Office Supplies	Binders	Wilson Jones Active Use Binders
16	Second Class	EH-13945	Eric Hoffmann	Consumer	United States Los Angeles	California		90049	West	TEC-AC-10003027	Technology	Accessories	Imation 8GB Mini TravelDrive USB 2.0 Flas
17	Standard Class	s TB-21520	Tracy Blumstein	Consumer	United States Philadelphia	Pennsylvania		19140	East	FUR-BO-10004834	Furniture	Bookcases	Riverside Palais Royal Lawyers Bookcase, F
17	Standard Class	s TB-21520	Tracy Blumstein	Consumer	United States Philadelphia	Pennsylvania		19140	East	OFF-BI-10000474	Office Supplies	Binders	Avery Recycled Flexi-View Covers for Bind
17	Standard Class	s TB-21520	Tracy Blumstein	Consumer	United States Philadelphia	Pennsylvania		19140	East	FUR-FU-10004848	Furniture	Furnishings	Howard Miller 13-3/4" Diameter Brushed
17	Standard Class	s TB-21520	Tracy Blumstein	Consumer	United States Philadelphia	Pennsylvania		19140	East	OFF-EN-10001509	Office Supplies	Envelopes	Poly String Tie Envelopes
17	Standard Class	TB-21520	Tracy Blumstein	Consumer	United States Philadelphia	Pennsylvania		19140	East	OFF-AR-10004042	Office Supplies	Art	BOSTON Model 1800 Electric Pencil Sharpe
17	Standard Class	s TB-21520	Tracy Blumstein	Consumer	United States Philadelphia	Pennsylvania		19140	East	OFF-BI-10001525	Office Supplies	Binders	Acco Pressboard Covers with Storage Hool

Through the process of ETL, we are going to clean the dataset and bring all the entities to their proper data format.

Step 1: Removing the blank cells from the dataset.

For this, select the whole dataset. Go to Find and Select in the Home tab of excel. Select Goto Special from the drop-down menu and then tick the blank option. All the blank cells willbe selected. Then go to Delete option in the home tab again and select Delete Rows from the drop-down menu. This will remove any rows with blank cells.



Step 2: Removing columns which are not properly defined or not crucial to our analysis.

For this we will columns which are redundant like the column with just the index numbers. For this we will select that particular column and then go to delete option in the home tag andthen select Delete Columns from the drop-down menu.



Step 3: Giving proper and appropriate column names.

The dataset does not have proper columns so our next step would be to giver proper column names to the columns wherever required.

ANALYSIS OF DATASET

1. Monthly Sales and profit of each category Description:

By knowing about sales and profit over month we can know about the months which are more profitable for sales and hence customize our advertisement plan to increase the sales even more. After finding out the sales and profit we visualize the result with the help of a stacked bar graph.

Specific function and requirements

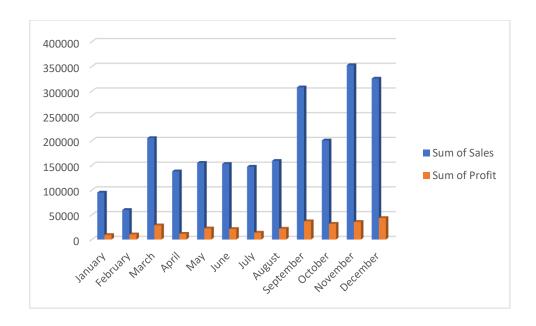
We have to create a pivot table. No specific functions are used. We then put the priority c and count of their respective sales in the columns of the pivot table.

Results:

Row Labels	Sum of Sales	Sum of Profit
January	94924.8356	9134.4461
February	59751.2514	10294.6107
March	205005.4888	28594.6872
April	137762.1286	11587.4363
May	155028.8117	22411.3078
June	152718.6793	21285.7954
July	147238.097	13832.6648
August	159044.063	21776.9384
September	307649.9457	36857.4753
October	200322.9847	31784.0413
November	352461.071	35468.4265
December	325293.5035	43369.1919
Grand Total	2297200.86	286397.0217

Visualization:

The results are then visualized in the form of a stacked bar graph for both profit andsales



2. Segment Distribution of each product category:

Description:

By knowing which segment of sales has the greatest number of sales and which has least we can identify factors which affect the sales and thereby improve our strategy of making sales.

Specific function and requirements

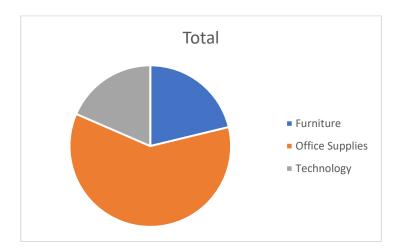
We must create a pivot table. No specific functions are used. We then put the priority c and count of their respective sales in the columns of the pivot table.

Results:

Row Labels 🔻 C	ount of Sales
Furniture	2121
Office Supplies	6026
Technology	1847
Grand Total	9994

Visualization:

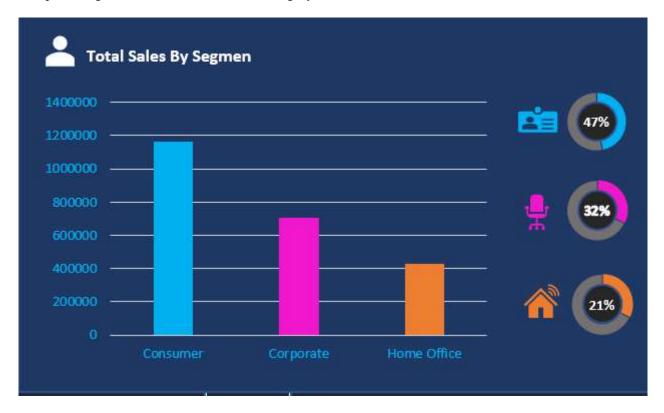
We will use a pie chart to visualize the distribution.



The chart of the total no of the segments in the superstore .



The percentage of the sales done on each category.



The total sales done the different segment and the highest sales done on the consumer segment and the second highest sales done on the corporate segment and the lowest sales done on the home office segment and on the right side of the graph and the percentage of the sales done on the each category compared to the total sales.



This graph show the total sales, quantity, discount, profit



These graphs represents the profit persentage on the particular region compared to total other regions and the total profit on the particular region and the persentage on the profit on the particular region.



This graph is based on the saled done on the different shiping modes and the total sales is shown on the right side of the graph.



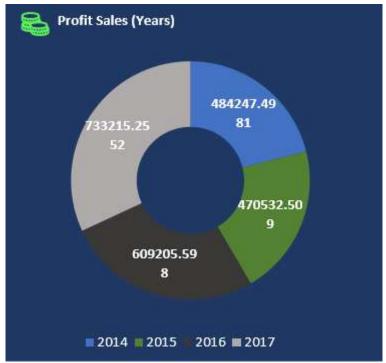
This graph is based on the shipping mode based on the category means how huch quandity is on the different shipping modes .



This graph based on the amount of sales based on the category (Furniture,Office Supplies,Technology).the quandity is high on the Technology category and the second highest sales is on the Office Supplies category and the lowest sales is on the Furniture sales category.

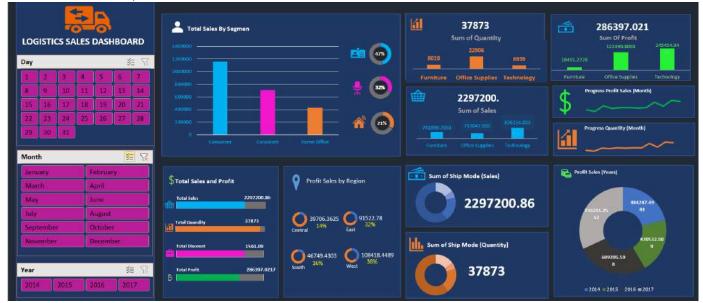


This graph based on the amount of quantity based on the category (Furniture,Office Supplies,Technology).the quantity is high on the Office Supplies and the second highest quantity is on the Furniture quantity category and the lowest quantity is on the Technology category.



Tatal profit analysis based on years .profit is high on the year 2017 and second highest on the year 2016 and third highest on the year 2015 and lowest sales on the year on 2014.

Final view of Dashboard;



Bibliography

- YouTube
- Analytics Vidhya
- Kaggle
- > Used MS Word 2016 Information from Google.com
- Learnt some things from Tutorial Point YouTube channel