

Terms & Conditions and Privacy Policy

Business Name: 14075765 Canada Inc, operating as Inventory and Production Solutions

Address: 208-299 Glenlake Avenue, Toronto, ON, M6P 4A6, Canada

Email: 14075765CanadaInc@proton.me

Quick Summary of Our Policies

- You own your data. Everything you give us (transactions, records, financial info) stays yours. We just process it for you.
- Our services. We help with system setup, inventory, production, financials, bookkeeping, and accounting closings.
- Platform responsibility. We use the Ecount ERP system, but Ecount is responsible for the platform itself, including hosting, backups, and data security.
- Payments & refunds. You pay for our time and services. Once work is done, there are no refunds. If something goes wrong, we may offer free support as goodwill.
- Privacy. We don't sell or misuse your information. We only use it to deliver services and manage billing. Ecount handles storage and security on their side.
- Cookies. Our website may use cookies to improve performance and track usage.
- Legal stuff. We limit our liability, and Ontario law applies if there's ever a dispute.

1. Introduction

These Terms and Conditions govern your use of the services provided by Inventory and Production Solutions (" we, " " our, " " us "). By engaging our services, you (" client, " " you, " " your ") agree to these Terms and Conditions.

2. Scope of Services

We provide consulting and implementation services related to business processes, inventory, production management, and financials. At this time, our services are limited to: time-based professional services; transaction entry based on client-provided information; bookkeeping and accounting support, including period-end and year-end closings. Future offerings may include licensing and support for our proprietary ERP system. Additional terms will apply to such products when released.

3. Client Data Ownership

All data you provide (including transactions, records, and business information) remains your sole property. We enter and process data strictly according to the information you provide. We do not claim ownership of, or rights to, your data.

4. Third-Party Platform (Ecount ERP)

Our services may be delivered using the Ecount ERP platform (www.ecount.com). Ecount is solely responsible for the system platform, hosting, data security, backups, and core system support. We are not liable for any errors, downtime, security issues, or data loss caused by Ecount or other third-party providers. Clients are encouraged to review Ecount ' s own terms and policies.

5. Payments and Refund Policy

Services are billed based on time spent or agreed project scope. Payments are due as per the agreed invoice terms. No refunds are provided for services already rendered. In cases of dissatisfaction, we may, at our sole discretion, offer free support or additional consulting time as a goodwill gesture.

6. Privacy Policy

We respect your privacy and are committed to protecting your personal information. Information We Collect: Contact details (name, email, phone, business details) for communication and billing. Service-related data that you provide for implementation and consulting purposes. How We Use Your Information: To deliver and improve our services. To issue invoices and manage payments. To provide customer support. Data Ownership and Security: You retain ownership of all business data you provide. We do not use your data for marketing, resale, or unrelated purposes. System-level data storage, backups, and security are managed by Ecount. Cookies: Our website may use cookies to improve user experience and site performance, analyze traffic and usage trends, and, where applicable, deliver relevant content or ads. By using our website, you consent to our use of cookies.

7. Limitation of Liability

We are not liable for any indirect, incidental, or consequential damages arising from use of our services. Our liability is limited to the total amount you have paid us for services in the 3 months preceding the claim. We are not responsible for losses caused by Ecount ERP or other third-party systems.

8. Governing Law

These Terms and Conditions are governed by the laws of Ontario, Canada. Any disputes shall be resolved in the courts of Ontario.

9. Contact Information

Inventory and Production Solutions 208-299 Glenlake Avenue, Toronto, ON, M6P 4A6, Canada Email: 14075765CanadaInc@proton.me