

INSIGHTS AND RECOMMENDATIONS

INSIGHTS

TOTAL SALES BY PRODUCT CATEGORY

- THE OVERALL HIGHEST TOTAL SALES IN **PRODUCT CATEGORY** IS **TECHNOLOGY** ABOUT **RS. 8.36 L** WHILE THE LOWEST SALES IS **OFFICE SUPPLIES** ABOUT **RS. 7.19 L**.

TOTAL SALES BY SHIP MODE

- THE OVERALL HIGHEST TOTAL SALES IN SHIP MODE IS **SECONDARY CLASS** AROUND **RS. 13.5 L** WHERE THE LOWEST SALES IS **SAME DAY** AROUND **RS. 1.2 L**.

TOTAL SALES BY CUSTOMER SEGMENT

- THE OVERALL HIGHEST TOTAL SALES IN CUSTOMER SEGMENT IS **CONSUMER** ABOUT **RS. 11 L** WHERE THE LOWEST SALES IS **HOME OFFICE** ABOUT **RS. 4.29 L**.

DISCOUNTS

- THE **AVERAGE DISCOUNT** RANGES FROM **13 - 16%**, WHICH SHOWS THE HIGHEST DISCOUNT IS AROUND **16%**.
- THIS AFFECTS THE **PROFIT**, ESPECIALLY IN **FURNITURE** ON **PRODUCT CATEGORY**.

RECOMMENDATIONS

IMPROVING SALES PERFORMANCE

- IMPROVE THE SALES PERFORMANCE OF SAME DAY IN SHIP MODE.
- IMPROVE THE SALES PERFORMANCE OF OFFICE SUPPLIES IN PRODUCT CATEGORY.
- IMPROVE THE SALES PERFORMANCE OF HOME OFFICE WHICH IS THE LOWEST IN CUSTOMER SEGMENT.

OPTIMIZING DISCOUNT STRATEGY

- CONSIDER PROFIT BASED DISCOUNTING ON PRODUCTS WHICH ALREADY HAS LOW-MARGINAL .
- IMPLEMENT TARGETED DISCOUNTS FOR THE PRODUCTS WHICH HAS HIGHEST SALES VALUES.

PROFIT GOAL

- PLAN FOR MORE GROWTH IN SALES , SINCE THE SALES ARE INCREASING KEEP ENOUGH STOCK OF PRODUCTS.
- MANAGE SHIPPING PROPERLY WITHOUT ANY LAG AND MANAGE DELIVERY WELL.