

## Pawan Kumar

### M.C.A Student

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## Objective

To secure a challenging position as a Full Stack Developer in a dynamic IT environment, leveraging my strong foundation in programming, database management, and problem-solving skills to develop scalable and efficient applications while contributing to the organization's success.

## Technical Skills

- **Programming Languages:** HTML, CSS, JavaScript, Python, SQL
- **Frameworks & Libraries:** React, Node.js, Express.js
- **Databases:** MySQL, MongoDB
- **Tools & Technologies:** Git, VS Code, Postman
- **Concepts:** RESTful APIs, Debugging, Version Control, Agile Development

## Professional Experience

### Backend Support Specialist

*R.K. Jain and Associates / New Delhi / June 2024 - Present*

- Analyzed and resolved network-related issues for GPON (Gigabit Passive Optical Network) systems.
- Collaborated with cross-functional teams to diagnose and resolve escalated complaints efficiently.
- Maintained and updated technical logs, ensuring adherence to SLA requirements.
- Worked with debugging tools to identify root causes of service outages and implement timely solutions.

### Account Assistant

*Nicer Paper Mills / Kathua / Dec 2022 - March 2024*

- Streamlined financial processes by developing detailed reports using MS Excel.
- Managed accounts payable and receivable systems, ensuring accurate data reconciliation.
- Improved documentation workflows, reducing errors by 15% through efficient record-keeping.

## Education

**M.C.A | I.K. Gujral Punjab Technical University | May 2024 - Present | Jalandhar**

B.C.A | I.K. Gujral Punjab Technical University | August 2015 - Nov 2020 | Jalandhar

12th | Punjab School Education Board | April 2014 - Mar 2015

10th | Punjab School Education Board | April 2013 - Mar 2014

## Projects

- **E-commerce Website (In Progress):** Building a responsive e-commerce platform using React, Node.js, and MongoDB to manage user authentication, product listings, and order processing.
- **Student Management System:** Developed a system using Python and MySQL to handle student records, course enrollment, and performance tracking.