

Functional Requirements

1. **User Authentication and Authorization**
2. **Order Management**
3. **Payment Processing**
4. **Customer Management**
5. **Item Management**
6. **History Tracking**

Non-Functional Requirements

1. **Performance**
2. **Usability**
3. **Reliability**
4. **Security**
5. **Scalability**
6. **Maintainability**
7. **Compliance**