## Capstone: Training Plan

Information Systems Development and Design and Capstone Course (IS-5303)

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For successful project implementation, training plan play a vital role. For Serve on Door Company, most of the users are not technically educated to use the system. The company has to conduct training and knowledge transfer sessions to all probably local vendors and sellers to showcase the use and usage of the e-commerce website. The training plan is defined based on the participants as below:

* **Training plan for new developers/ system architects/designers:** Serve on Door is built using AWS services which are cloud-based. All the AWS application's training material is available online globally, and anyone interested in that can use it.
* **Training vendors/ sellers about Serve on Door website:** The project management team will send the company's representatives to the local business and express the idea behind the e-commerce website. The presentation or interaction will include the impact, benefits, and user interfaces details so that the end users can comprehend the system easily.
* **Training for real-world users/customers:** There will be no formal training for real world users. But the website will have easy forms and web pages designed for the effective user interface.

**Modes of Training**

All the formal trainings will have standard documents explaining the details about the subject in hand. Apart from that project management team will have presentations, videos, conferences, meetings, and WebEx to accommodate the maximum number of audiences. All the training material will be documented and kept in storage for future use.

The future scope of training plan will be to include various online training that every vendor can take at their leisure to know more about the topics.