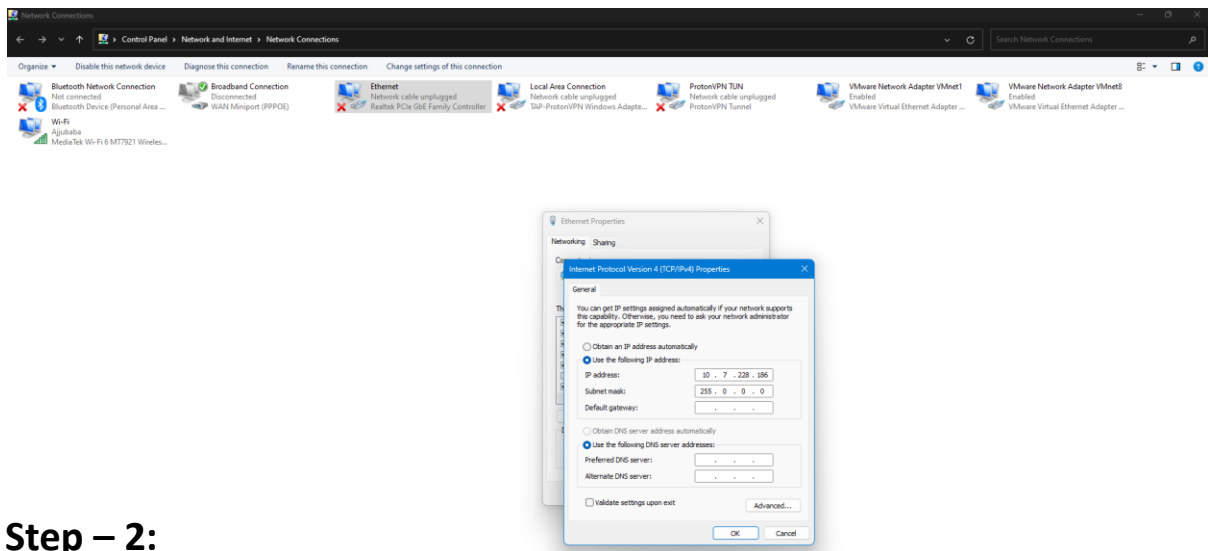# Quenching Tank Temperature Monitoring System User Manual/Standard Operating Procedure
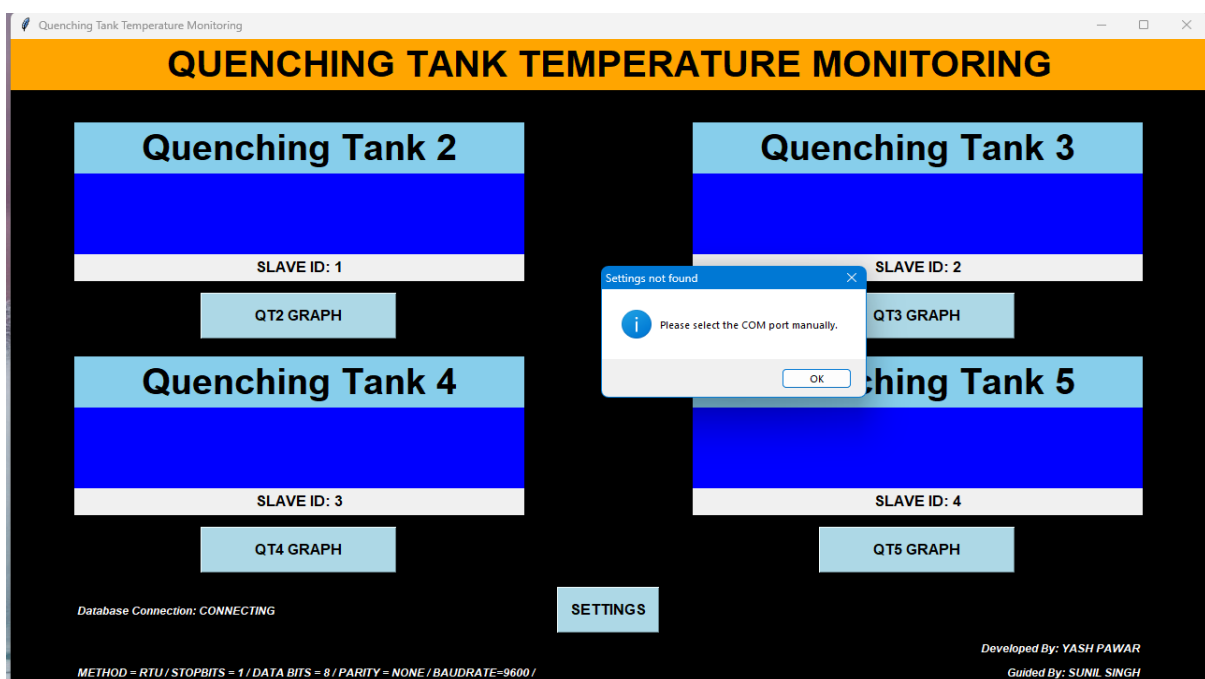
Step – 1:

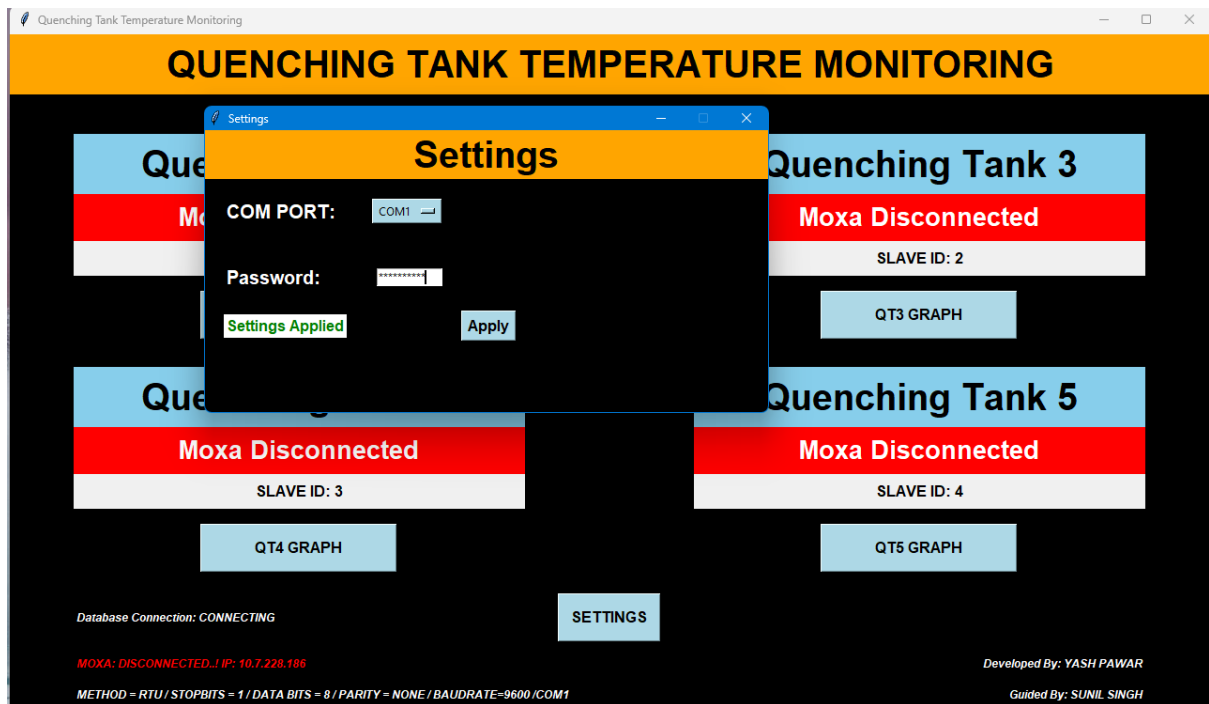Configure the MOXA Ethernet Converter and the host PC to the same network.

Step – 2:

The software will prompt to configure the COM port for the first time.
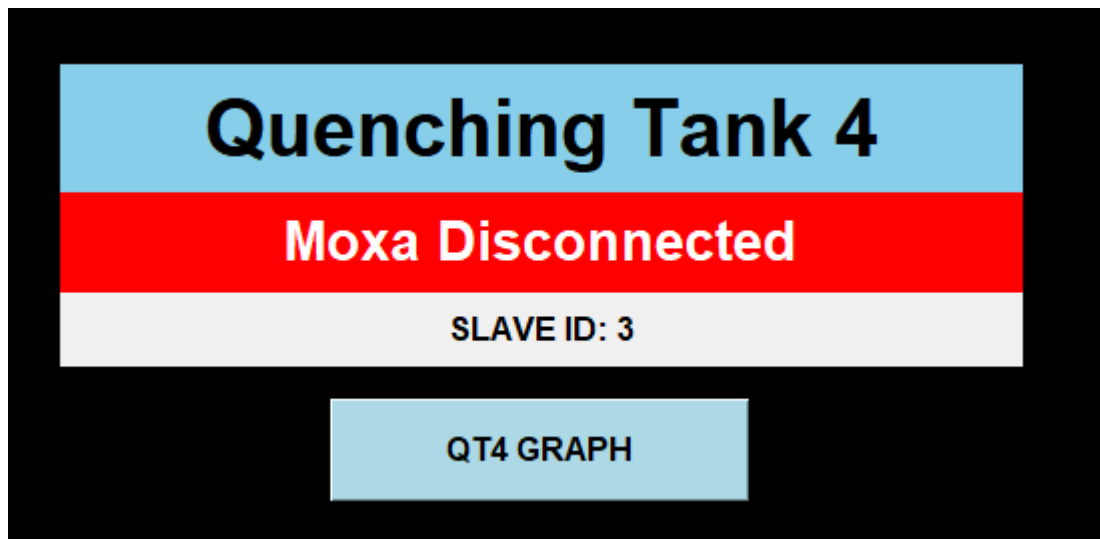
Step – 3: Configuring the COM Port will require admin password.

TROUBLESHOOTING:

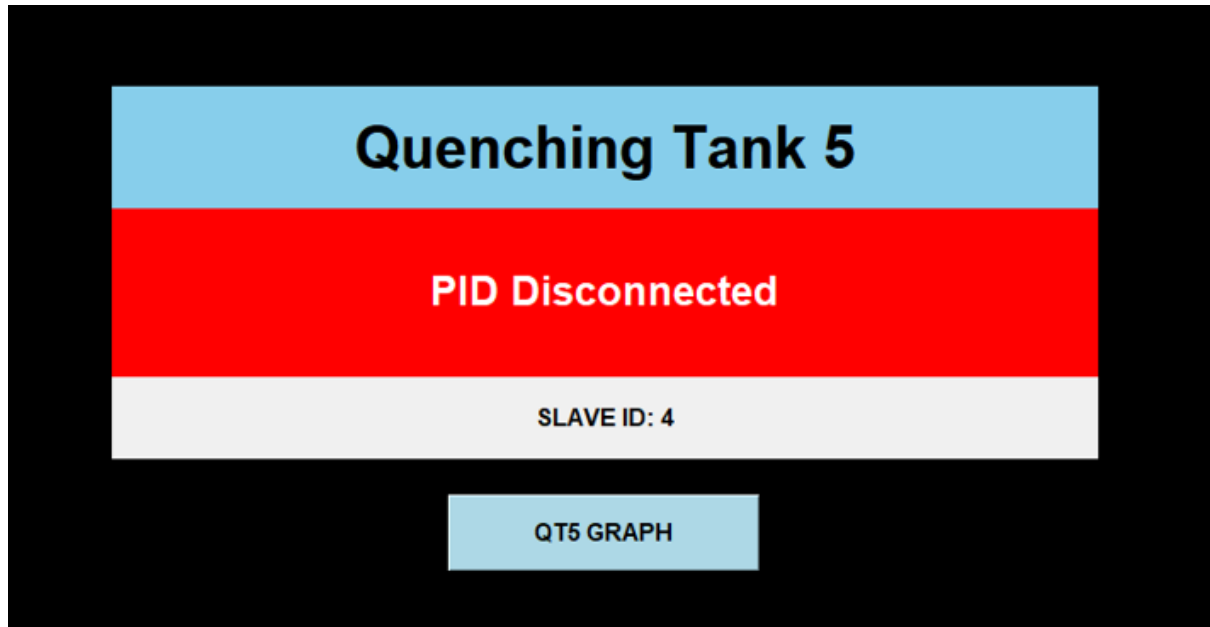**Error Code 101:** MOXA Disconnected showing on the Dashboard.

Solution:

- Check the MOXA converter connection to the gateway or switch.
- Check the CAT 6 Ethernet Cable.

- Check IP configuration of host computer. The MOXA converter and the host should be in the same network.

Error Code 102: PID Disconnected

- Check PID Controller connection.
- Check DB-9 connection to the MOXA converter.