

FAQ

What is UQUICK?

UQUICK connects you with a courier to make a delivery. Your courier will arrive at the push of a button, ready to take your items and deliver them wherever they need to go.

Where is this currently available?

UQUICK is currently only available in Melbourne, Australia. But we will be coming to other cities soon.

How much does UQUICK cost?

UQUICK rates vary by market. Currently, \$8 within 3 mile, \$2 per extra mile.

How long does it take for UQUICK to deliver a package?

The timing is different for every order. In most cases, a package will be delivered within 1 hour.

What do you do to guarantee safe & reliable delivery?

All of our delivery partners undergo a comprehensive background check and ongoing quality checks through our ratings system. If you have any questions or concerns, you can contact our support team.

How is an order delivered?

Your courier will read your delivery instructions and deliver accordingly. The item will be delivered directly to the intended recipient or left with a doorman.

Can I tell my customers that we use UQUICK?

Yes, we'd love you to tell your customers about UQUICK.