

Q20 – Independent Testing Documentation

Our organization conducts comprehensive independent security testing to validate the overall effectiveness of our information security program. We engage accredited third-party auditors annually to review our policies, procedures, and controls for alignment with industry standards and regulatory requirements. These audits include examination of access controls, data protection mechanisms, change management processes, and incident response procedures. In addition to audits, we perform penetration testing through independent security firms at least annually, and after any major system change. The penetration tests cover web applications, APIs, infrastructure, and cloud environments. Identified vulnerabilities are documented in detailed reports, prioritized by severity, and tracked through our risk management system until remediation is verified and closed. This dual approach—-independent auditing and penetration testing—provides assurance of both design and operational effectiveness of our security controls. It ensures continuous improvement, regulatory compliance, and strong protection of sensitive data.