



expressLink Web Services

Technical User Guide Supporting Information

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Contents

| | |
|---|----|
| Contents | 2 |
| 1 Document Overview | 4 |
| 1.1 Purpose | 4 |
| 1.2 Audience | 4 |
| 1.3 Scope | 4 |
| 1.4 Support..... | 4 |
| 2 Supporting Information | 5 |
| 3 Service Codes | 6 |
| 4 Domestic Postcode formats | 7 |
| 5 Postcode Exclusions | 7 |
| 6 Delivery Options..... | 8 |
| 6.1 Delivery Option Combinations | 10 |
| 6.2 Age Verification..... | 11 |
| 6.3 Personal Parcel | 12 |
| 6.4 Convenient Collect | 16 |
| 6.5 Find Functions | 17 |
| 7 3 rd Party Shipper Information | 18 |
| 8 Enhanced Returns Information..... | 19 |
| 9 Global Priority Returns Information | 21 |
| 10 GlobalBulkDirect Instructions | 23 |
| 11 LQDG UN Codes..... | 28 |
| 12 LQDG – Firearms Options | 31 |
| 13 International zip code formats and accepted country codes | 32 |
| 14 Currency Codes | 38 |
| 15 Customs descriptions for shipments containing documents | 40 |
| 16 Irish Counties (Case sensitive) | 42 |
| 17 Purpose of Shipment descriptions | 43 |
| 18 Shipments descriptions | 43 |
| 19 Enhanced Compensation Codes..... | 43 |
| 20 Import One Stop Shop (IOSS) consignments | 44 |
| 21 GLS Flex Delivery Notifications..... | 44 |
| 22 Error Codes | 46 |
| 23 Outputs..... | 65 |
| 23.1 XML Data Stream | 65 |
| 23.2 Barcode Size and Format | 65 |
| 23.7 Personal Parcel Label with Special Instructions (PPSI) | 75 |
| 23.8 Secure Exchange Domestic Delivery Options Delivery Label (OUTBOUND) outlining the XML and png placement in XML Data Stream response..... | 78 |
| 23.9 Exchange Domestic Delivery Label (INBOUND) outlining the XML and png placement in XML Data Stream response | 79 |
| 23.10 International Parcelforce Label template example outlining the logo placement | 83 |
| 23.11 International Logos and Services relating to XML Data Stream..... | 84 |
| 23.12 International europriority Parcelforce Label Example outlining the XML and png placement in XML Data Stream response | 85 |
| 23.13 GLS Network Partner Labels..... | 88 |
| 23.14 GLS Router Label template examples outlining the XML and png placement | 89 |
| 23.15 GLS Router Label Template Showing Line Position on the Label..... | 90 |
| 23.16 expressLink Data Stream name tags mapping to GLS tags..... | 95 |
| 23.17 GLS Netherlands Label example outlining the XML and png placement in XML Data Stream response..... | 97 |

| | | |
|-------|---|-----|
| 23.18 | GLS Sweden Label example outlining the XML and png placement in XML Data Stream response..... | 98 |
| 23.19 | GLS Flex Delivery Service Label example | 99 |
| 23.20 | GLS Contingency Router Label Example outlining the XML and png placement in XML Data Stream response | 100 |
| 23.21 | International BFPO (ONE STOP SHOP) Label Example outlining the XML and png placement in XML Data Stream response..... | 102 |
| 23.22 | International BFPO (MOD CONTRACT) Label Example outlining the XML and png placement in XML Data Stream response..... | 105 |
| 23.23 | Commercial Invoice Example outlining the placement in XML Data Stream response..... | 108 |
| 23.24 | Commercial Invoice document..... | 109 |
| 23.25 | International Label Examples | 112 |
| 23.26 | Customs Document Example Output | 118 |
| 23.27 | GlobalBulkDirect Outputs..... | 119 |
| 23.28 | Example Label and Returns Label – USA address..... | 121 |
| 23.29 | Domestic / International Manifest Example | 122 |
| 23.30 | Convenient Collect Find Response | 123 |
| 24 | Version History | 126 |

1 Document Overview

1.1 Purpose

The purpose of this document is to provide customers of Parcelforce Worldwide with supporting information on integrating **expressLink** with their own internal systems for the purpose of creating shipments, labels, manifests and requesting collections.

1.2 Audience

This document is intended for users of **expressLink** and developers who want to look up details of valid entries where a field requires a restricted value.

1.3 Scope

This document provides the supporting data required for specific XML Requests currently available with **expressLink** (WSDL V14) in order to communicate with Parcelforce Worldwide systems.

This document should be used in conjunction with the latest **expressLink** Technical User Guide.

1.4 Support

In the first instance, any issues relating to the use of this document or the **expressLink** service in general should be directed to Parcelforce Worldwide Customer Solutions team on customer.solutions@parcelforce.co.uk.

2 Supporting Information

The supporting information reference guide provides details of allowed values for specific **expressLink** Requests which include:

- Service Codes
- Domestic postcode formats
- International zip code formats and accepted country codes
- Currency Codes
- Customs descriptions for shipments containing documents
- Irish Counties
- Purpose of shipment
- Shipments Descriptions
- Enhanced Compensation values
- LQDG and Firearms Codes
- Error Codes
- Global Bulk Direct Instructions
- Enhanced Returns Information
- Delivery Options including Personal Parcel and Convenient Collect
- Data Stream outputs
- PDF output examples

3 Service Codes

| Code | Service | Service ID (used on label identifier) | Flex Delivery Service Product |
|------|---------------------------------|---------------------------------------|-------------------------------|
| S09 | express9 | 09 | |
| SEN | express9 Secure | 09 | |
| SC9 | express9 Courier Pack | 09 | |
| S10 | express10 | 10 | |
| SEE | express10 Secure | 10 | |
| SWN | express10 Exchange | 10 | |
| SSN | express10 Secure Exchange | 10 | |
| SC0 | express10 Courier Pack | 10 | |
| S12 | expressAM | AM | |
| SAML | expressAM ^{large} | AML | |
| SET | expressAM Secure | AM | |
| SWT | expressAM Exchange | AM | |
| SST | expressAM Secure Exchange | AM | |
| SC2 | expressAM Courier Pack | AM | |
| SC2P | expressAM Sunday (B2B) | SUN AM | |
| SPM | expressPM | PM | |
| SEM | expressPM Secure | PM | |
| SWP | expressPM Exchange | PM | |
| SSP | expressPM Secure Exchange | PM | |
| SND | express24 | 24 | |
| S24L | Express24 ^{large} | 24L | |
| SEF | express24 Secure | 24 | |
| SWR | express24 Exchange | 24 | |
| SSF | express24 Secure Exchange | 24 | |
| SCD | express24 Courier Pack | 24 | |
| SCDP | express24 Sunday | SUN | |
| SUP | express48 | 48 | |
| SID | express48 ^{large} | 48L | |
| SPR | ParcelRider Plus (N.I. Only) | 24 | |
| SMS | expresscollect | SMS | |
| GBD | globalBulk Direct | globalBulk Direct | ✓ |
| IPE | globaleconomy | globaleconomy | |
| GEX | globalexpress | globalexpress | |
| GXE | globalexpress Envelope Delivery | globalexpress ^{envelope} | |
| GXP | globalexpress Pack Delivery | globalexpress ^{pack} | |
| GPR | globalpriority | globalpriority | |
| GPR | globalpriority H M Forces | globalpriority | |
| EPR | globalpriority Returns | globalpriority ^{returns} | |
| GVA | globalvalue | globalvalue | |
| EPH | Euro Economy | euroeconomy | ✓ |
| EPB | Euro Priority | europriority | ✓ |
| EPK | Euro Priority Pack | europriority ^{pack} | ✓ |
| EPP | europriority Home (PO Boxes) | europriority ^{home} | |
| I24 | irelandexpress | irelandexpress | ✓ |

4 Domestic Postcode formats

| Format | Example |
|----------|----------|
| @#^#@@ | M1 1AA |
| @##^#@@ | M60 1NW |
| @@#^#@@ | CR2 1AA |
| @@##^#@@ | DN55 1PT |
| @#@^#@@ | W1C 1HQ |
| @@#@^#@@ | EC1V 9HQ |

Numeric character
@ Alpha character
^ Denotes a space

5 Postcode Exclusions

Postcode exclusions apply to the Express48Large, Express24Large, ExpressAMLarge and ExpressPM services.

Please contact the Customer Solutions Team for further information about the postcodes that are affected.

6 Delivery Options

A variety of choices for the sender to select targeted recipient address details is available, known as Delivery Options. A single Delivery Option or a combination of Delivery Options can be used (except for Convenient Collect).

Below are the details of current Delivery Options: -

Specified Post Office

Specified Post Office allows the shipper to specify that in the event of a failed delivery, the shipment delivery must be attempted at a specified Post Office.

- Element name <Specified PostOffice>
- One <Specified PostOffice> per request
- Only include <PostOfficeID and <Postcode>

Specified Neighbour

Specified Neighbour allows the shipper to specify that in the event of a failed delivery, the shipment delivery must be attempted at a specified neighbour. The shipper can enter a house number/ name to direct the driver where to deliver the parcel should the recipient not be available. The system will not validate the free entry text. Note: Parcelforce Terms & Conditions specify that the specified neighbour must be within the distance of the specified delivery address advised in the T & Cs.

- Element name <SpecifiedNeighbour>
- One <SpecifiedNeighbour> per request
- Maximum of 15 characters allowed
- An error will result if used in combination with normal Special Instructions3

Safe Place – No Signature Required

Safe Place – No Signature Required allows the shipper to instruct the driver that a signature is not required for the delivery of the shipment. The shipper selects a Safe Place from a pre-defined list where the shipment can be left.

- Element name <SafePlace>
- One <SafePlace> per request
- Available Safe Place options below: -
 - Porch
 - Shed
 - Garage
 - Greenhouse
 - Conservatory
 - Driver choice

Address Only

Address Only specifies the shipment can only be delivered to the address specified in the Create Shipment request. In the event of failed delivery, the shipment would be taken back to the depot to be re-delivered on the next available working day.

- Element name <AddressOnly>
- One <AddressOnly> per request

No to Post Office

No field in the Create Shipment request. Logic handled by Departments set up in **expressLink** Admin which is managed by Customer Solutions

No to Neighbour

No field in the CreateShipment request. Logic handled by Departments set up in **expressLink** Admin which is managed by Customer Solutions

Consignment Handing (Do Not Split)

Consignment Handling specifies that where there is more than one item in a consignment then each label with the same shipment number will be printed with 'DO NOT SPLIT'.

- Element name <ConsignmentHanding>
- One <ConsignmentHanding> per request

Convenient Collect

For further details please refer to Section Convenient Collect

6.1 Delivery Option Combinations

The matrix below provides an indication of Delivery Options that can be combined. Please note there is a limit of four Delivery Options in one Create Shipment request.

| Delivery Option in Admin** | Delivery Option selected in XML request | Label identifier | Comments |
|-------------------------------------|---|---------------------|--|
| No to Neighbour | none | NO TO NBR | |
| No to Post Office | none | NO TO PO | |
| No to Neighbour | Specified Neighbour | SPEC NBR | User's selection overwrites the Customer Solutions Admin set up. |
| No to Post Office | Specified Post Office | SPEC PO + NO TO NBR | User's selection overwrites the Customer Solutions Admin set up. As the user has specified a Post Office this also means do not try a neighbour |
| No to Neighbour** | Specified Post Office | SPEC PO + NO TO NBR | Although the user has specified a Post Office, the driver is aware of the Admin set up as No to Neighbour preference. |
| No to Post Office** | Specified Neighbour | NO TO PO + SPEC NBR | Although the user has specified a neighbour, the driver is aware of the Admin set up as No to Post Office. |
| No to Neighbour + No to Post Office | Specified Neighbour | NO TO PO + SPEC NBR | The user has specified a neighbour; therefore, this overwrites the Admin set up for 'No to Neighbour', however the driver is still be aware of the Admin set up as 'No to Post Office' |
| No to Neighbour + No to Post Office | Specified Post Office | NO TO NBR + SPEC PO | The user has specified a Post Office; therefore, this overwrites the Admin set up 'No to Post Office', however the driver is still be aware of the Admin set up for 'No to Neighbour' |
| No to Neighbour | Address Only | ADDR ONLY | User's selection overwrites the Admin set up |
| No to Post Office | Address Only | ADDR ONLY | User's selection overwrites the Admin set up |
| No to Neighbour + No to Post Office | Address Only | ADDR ONLY | User's selection overwrites the Admin set up |

** No to Post Office and No to Neighbour are set up in Admin by Parcelforce Customer Solutions

6.2 Age Verification

Parcelforce Worldwide have introduced a Delivery Option (DO) called 'Age Verification'.

This Delivery Option is required where age restricted goods are being sent and require an IQ check to prove the recipient is 18 or over.

There are three tags that need to be included in the Delivery Option element: -

NamedRecipient = true

AddressOnly = true

PersonalParcel = IDREQ

No Special Instructions should be included in the Create Shipment request as these will be provided on the label automatically to comply with the Age Verification regulations.

6.3 Personal Parcel

Parcelforce Worldwide have introduced a Delivery Option (DO) called 'Personal Parcel' (PP).

This DO will allow a shipper to select where the recipient may require additional time or effort from the Parcelforce Worldwide driver when delivering the parcel.

For example, if the recipient is deaf, the shipper may select the Personal Parcel Delivery Option (PPDO) when booking the shipment and select the Personal Parcel Special Instruction (PPSI) of 'Hard of hearing'. This will then be printed on the PFW label so that the driver is aware when making the delivery that they need to knock on the door loudly.

Personal Parcel Label Details

The PPSIs available to use by shippers are authorised to be used by Parcelforce Worldwide. The PPSI can be up to 75 characters long and are displayed as one seamless line.

| Code | Special Instruction text | Short Description |
|------|--|-------------------|
| JLRA | Personal Parcel Special Instructions text is set up in conjunction with Customer Solutions | |
| TGA1 | | |
| JWES | Ensure you wait at least 5 mins as recipient is hard of hearing | TESTPPDO |

The PPSI 1 and 2 are concatenated on the first line, with PPSI 3 being in the Special Instruction 3 position.

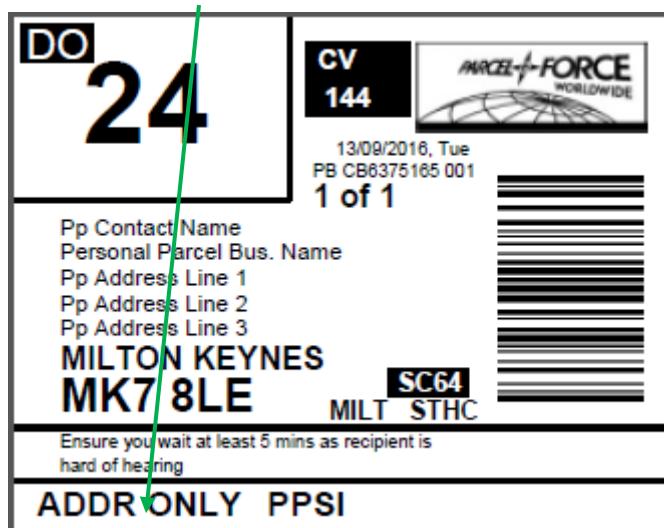
NOTE: Special instruction 4 could contain the Safeplace, Post Office postcode or 'Must collect to deliver' for exchange shipments.

Diagram illustrating the mapping of PPSI codes to text fields on a Parcelforce label:

- JLRA maps to "Personal Parcel Special Instructions text is set up in conjunction with Customer Solutions".
- TGA1 and JWES map to "Ensure you wait at least 5 mins as recipient is hard of hearing".
- These three lines of text are concatenated into the "Special Instruction text" field of the label.
- The "Short Description" field is TESTPPDO.

The label itself shows:
DO 24 CV 144 PARCEL FORCE WORLDWIDE
13/09/2016, Tue PB CB6373601 001 1 of 1
Pp Contact Name
Personal Parcel Bus. Name
Pp Address Line 1
Pp Address Line 2
Pp Address Line 3
MILTON KEYNES MK7 8LE SC64
MILT STHC
Ensure you wait at least 5 mins as recipient is hard of hearing
PPSI

The indicator will be displayed on the label in the same position as current Delivery Options indicators.



PPDO is allowed in conjunction with any of the following existing Delivery Options

- PIN Delivery
- Named Recipient
- NDD
- Saturday Delivery
- Consignment Handling
- Address Only
- Specified Neighbour
- Specified Post Office
- No Signature Required
- Convenient delivery process
- LQDG

PPDO is not allowed in conjunction with any of the following existing Delivery Options

- Convenient collect
- Immediate Return to Sender
- Letterbox Delivery
- Firearms

Personal Parcel – Available Services

| Service ID | Product Name | PPDO Enabled |
|------------|------------------------------------|--------------|
| S10 | express 10 | Yes |
| SCO | express 10 Courier Pack | Yes |
| SWN | express 10 Exchange | Yes |
| SEE | express 10 Secure | Yes |
| SSN | express 10 Secure Exchange | Yes |
| SND | express 24 | Yes |
| S24L | express 24 Large | Yes |
| SCD | express 24 Courier Pack | Yes |
| SWR | express 24 Exchange | Yes |
| SEF | express 24 Secure | Yes |
| SSF | express 24 Secure Exchange | Yes |
| SUP | express 48 | Yes |
| SID | express 48 Large | Yes |
| S09 | express 9 | Yes |
| SC9 | express 9 Courier Pack | Yes |
| SEN | express 9 Secure | Yes |
| S12 | express AM | Yes |
| SAML | express AM Large | Yes |
| SC2 | express AM Courier Pack | Yes |
| SWT | express AM Exchange | Yes |
| SET | express AM Secure | Yes |
| SST | express AM Secure Exchange | Yes |
| SMS | express Collect | Yes |
| SPM | express PM | Yes |
| SWP | express PM Exchange | Yes |
| SEM | express PM Secure | Yes |
| SSP | express PM Secure Exchange | Yes |
| SPR | Parcelrider Plus (N. Ireland Only) | Yes |

Personal Parcel Example Special Instructions

The **expressLink** shipper will enter 'Short Description' string (in uppercase) within the Create Shipment request when the shipper wants to apply PPDO to a shipment. The short description should not contain spaces and is stored in uppercase.

If the request had the element <PersonalParcel>, the request cannot also have a value for any of:

SpecialInstructions1, SpecialInstructions2, SpecialInstructions3 OR SpecialInstructions4.

NOTE: For Exchange Inbound, special instructions have their own alerts but Outbound details are classed as a normal despatch shipment and therefore the above scenarios apply.

PPSIs can be up to 75 characters

The table below describes how other Delivery Options Special Instructions are printed in combination with Personal Parcel.

| Delivery Option | Pre-populated Delivery Options Special Instructions |
|-----------------------|---|
| No Signature Required | The Safe Place description is displayed on the Special Instruction 4 position on the label. |
| Specified Neighbour | The 15 characters entered by the user is displayed on the Special Instruction 4 position on the label. |
| Specified Post Office | If a shipment has PPDO applied as well as Specified Post Office, the PPSI will be used within special instructions Special Instruction 1 to 3 and the Post Office name within Special Instruction 4. In this scenario the Post Office postcode will not be displayed. Where PPDO is not selected, Special Instruction 3 and 4 are populated with the Post Office name and postcode. |
| Exchange | Where a user has not chosen No Signature Required, Specified Neighbour or Specified Post Office, then static text in Special Instruction 4 remains as 'Must Collect to Deliver' Where a user chooses No Signature Required then the safe place chosen is within Special Instruction 4. Where a user chooses Specified Neighbour then the information of the neighbour entered is within Special Instruction 4. Where a user chooses Specified Post Office then the post office name is within Special Instruction 4. Note: For the 3 scenarios above the static text 'Must Collect to Deliver' is not used. |

6.4 Convenient Collect

The Parcelforce Worldwide service called Convenient Collect allows for a customer to select a Post Office to have a parcel delivered directly to, rather than have the parcel delivered to the recipient at their home/office address.

Post Office Ltd have a Post Office Web Service (POL API) which allows users to request Post Office availability, retrieve Post Office information and choose and reserve available 'slots'. This has been integrated within expressLink to make the Post Office selection and subsequent production of a Convenient Collect label as seamless as possible.

The following steps will book a Convenient Collect shipment and produce the label:

- Send a request, using the Find Convenient Collect lookup to retrieve a list of Post Offices, their availability, the distance from the original search postcode entered, the longitude, latitude and a BookingReference.
- Choose from one of the Post Offices returned within the Find response and note the content of the field called BookingReference.
- To book the slot in the chosen Post Office, send a request called CCReserve using the BookingReference returned from the Convenient Collect lookup.
- The booking is then confirmed and a slot in the Post Office reserved with the return of a PostOfficeID in the CCReserve response.
- Enter the PostOfficeID in the CreateShipment request to process the shipment
- Finally, the shipment number is then used to generate the label as normal and a Convenient Collect label will be created including the PostOfficeID

6.5 Find Functions

A Find request returns available reference data which can be used in the Delivery Options elements within Create Shipment requests. Multiple types of lookup can be used in each request.

| Function | Delivery Option | XML Request Element name |
|----------|---|-------------------------------------|
| Find | Convenient Collect lookup | <ConvenientCollect> <Postcode> |
| Find | Specified Post Office lookup | <SpecifiedPostOffice> <Postcode> |
| Find | Specified Neighbour – PAF postcode lookup | <PAF> <Postcode> |
| Find | Safe Place lookup | <SafePlace> |

Convenient Collect lookup

- Lookup Function – Convenient Collect
- Submit UK postcode <Postcode> and return Post Offices local to that postcode
- One Postcode per request

Specified Post Office

- Lookup Function – Specified POL
- Submit UK postcode <Postcode> and return Post Office branches on the same delivery route
- One Postcode per request

Specified Neighbour – PAF postcode lookup

- Lookup Function – PAF
- Submit UK postcode and return addresses
- AddressLine1 can be used for Specified Neighbour
- One Postcode per request

Safe Place – No Signature Required lookup

- Lookup Function – Safe Place
- Returns the permitted delivery places for a Delivery to a Safe Place
- Available Safe Place options below: -
 - Porch
 - Shed
 - Garage
 - Greenhouse
 - Conservatory
 - Driver choice

7 3rd Party Shipper Information

The functions below are available within expressLink and have relevance to 3rd party shippers.

Print my own label option:

This option allows a shipper to print their own label for a COLLECTION shipment type and can produce the labels either through PDF or data stream.

Important: If the label is not subsequently printed having specified the label will be required, the relevant Parcelforce depot will still be triggered to make a collection – without a label being brought by the driver.

Drop off option:

This option allows a shipper to specify that a parcel will be dropped off at a Depot or Post Office for a DELIVERY shipment type.

Sender's Address and Contact details:

When the sender's details (address and contact details) are included in the DELIVERY shipment type, the Parcelforce systems will use these values instead of defaulting to the department address in order to allow a parcel to be returned to the correct sender's address.

Parcelforce retail products.

If a 3rd Party Shipper would like to offer Parcelforce retail products, these can be switched on in consultation with the Customer Solutions team.

Please note the globalexpress services are excluded from these functions.

8 Enhanced Returns Information

Enhanced Returns is a process that allows for an expressLink user to offer a more ordered way of returning goods to their customers either via a local Post Office or having a collection organised from the recipient's address. The parcel can be returned to the shippers address or an alternative location within the UK.

If the parcel is not being returned via the Post Office, it is possible to send an email notification to the recipient to provide details of the return collection, which could include a dated PDF label ready for the parcel to be collected.

Should the recipient want to return the goods in the future they can: -

- a. Take the parcel to a local Post Office using a label that the shipper will have printed and included in the box.
or
- b. Contact the shipper who will arrange for the parcel to be collected by Parcelforce Worldwide.

There is a maximum expiry limit of 25 days for the returns to be activated. If the return is requested after the maximum, then a normal collection will need to be arranged.

There are several possible scenarios to the enhanced returns process that can also be expressed as pending returns. The details of the scenarios are described below: -

Returns Label sent with Shipment

A shipment is ready for despatch and requires a pending returns label with no shipment date to be included in the parcel.

To achieve this, the shipper sends: -

- A Create Shipment DELIVERY web call and prints a normal shipping label for the parcel.
- A Create Shipment COLLECTION web call to achieve a PENDINGRETURN status. The recipient address is either the original shipper or an alternative returns address within the UK.
- The Create Shipment <Returns> element must be included, and the <Collection Time> element and the <Shipment Date> must be excluded.
- A further Print Label web call using the shipment number returned from the corresponding PENDINGRETURN Collection response.

The resulting undated label is inserted into the box for it to be potentially returned via a Post Office at a later date.

Post Office return

The customer takes the parcel with the pre-printed pending returns label to the Post Office. The first Post Office scan will activate the shipment number for tracking purposes.

Customer requests a collection

The customer contacts the shipper who arranges the collection from the recipient's address.

The shipper activates the collection process by sending the Return Shipment web call which includes the shipment number from the corresponding PENDINGRETURN Collection response.

This request triggers the collection instruction and a PDF label can be automatically emailed by Parcelforce Worldwide if this was requested in the original Create Shipment COLLECTION web call.

Emails

A default returns message is available and can be set up in the shippers Admin option in expressLink WDMO.

This message can be overwritten at individual shipment level by the EmaiMessage content within the <Returns> element sent through the CreateShipment COLLECTION web call.

The default body of the email includes the following: -

- Collection date
- Shipment number
- Confirmation message
- Number of parcels

9 Global Priority Returns Information

Global Priority Returns is a process that allows for an expressLink user to offer a more ordered way of returning international shipments to their UK customers via a participating Postal Operator in the international country. The parcel can be returned to the shippers address or an alternative location within the UK.

Should the recipient want to return the goods in the future they can: -

- a. Take the parcel to a participating postal Operator using a label that the shipper will have printed and included in the box.

or

- b. Contact the shipper who will arrange for the label to be emailed for the parcel then to be dropped off at a participating Postal Operator.

The details of the scenarios are described below: -

Returns Label sent with Shipment

A shipment is ready for despatch and requires a returns label (with no shipment date) to be included in the parcel.

- An international Create Shipment RETURN web call using the Global Priority Returns service. The recipient address is either the original shipper or an alternative returns address within the UK. This will be identified by the Department ID.
- A further Print Label web call using the shipment number returned from the corresponding RETURN response.
- The resulting undated label can then be inserted in to the box and the customer would then take the parcel with the returns label attached to the participating Postal Operator. The first scan will activate the shipment number for tracking purposes.

Recipient requests a returns label

The customer contacts the shipper who arranges for a label to be emailed to the overseas recipient.

- An international Create Shipment RETURN web call using the Global Priority Returns service. The recipient address is either the original shipper or an alternative returns address within the UK. This will be identified by the Department ID.

- A further Print Label web call using the shipment number returned from the corresponding RETURN response.
- The resulting undated label can then be emailed to the customer who takes the parcel with the returns label to the participating Postal Operator. The first scan will activate the shipment number for tracking purposes.

The return is activated either through a Returns Shipment web call (scenario a. above) or via a participating Postal Operator scan (scenario b. above) and this allows the shipment to be tracked

There is no system **Link** between Create Shipment 'DELIVERY' request and Create Shipment RETURN request. The shipper can **Link** the two by using the <OriginalExportShipmentNo> field and putting a unique identifier in the Reference Number elements

10 GlobalBulkDirect Instructions

When using the GlobalBulkDirect (GBD) service in [expressLink](#), there is a manual process carried out in the [expressLink](#) WDMO application, which is used in conjunction with a Create Shipment XML request. [expressLink](#) creates the shipments (associated with a job reference) and then the WDMO Job Management option is used to Close the Job.

Process

- Use GBD service code in RequestShipment (CreateShipment)
- If GBD is the service code, then
 - <JobReference> field is mandatory
 - shipping date field is optional (the shipping date will be created when the job is closed)
- If GBD is the service code and the country code is US, then
 - ValueUnder200USDollars is mandatory
 - Shipments Description is mandatory
 - Tariff Code is mandatory when the ValueUnder200USDollars is false or 0
 - Tariff Description is mandatory when the ValueUnder200USDollars is false or 0
 - Manufacturers Name is mandatory when ValueUnder200USDollars is false or 0
- The job is automatically created if the job reference does not already exist in an open job
- The first GBD shipment's country is used as the job's country
- No pre-advice is sent when label is printed, which is what normally happens in [expressLink](#). All pre-advises are sent only when the Job is closed.

Job Management

- Same Job Management functionality as currently exists in standard WDMO
- Printed and not printed status shipments are shown on Job Management option
- Labels can be printed using the [expressLink](#) PrintLabelRequest web call
- Labels can be printed using the [expressLink](#) WDMO Label button
- All labels must be printed before the Job can be closed
- 'Cancel job' button and 'Cancel all shipments' button enabled for GBD shipments only

Create manifest / Print manifest

All GBD shipments **Linked** to a job are excluded from the Create Manifest and Print Manifest web service calls. When the Job is closed, the outputs are created and printed from the [expressLink](#) WDMO. A separate Manifest is not available to be printed.

Clean sweep

All GBD shipments linked to a job are excluded from the clean sweep process unless the job is Closed.

The Clean Sweep process runs at 02:00 to transfer all shipments with Printed status into the Archive. Those that have a status of Allocated for the current shipment date will be cancelled.

10.1 Examples of Job Management Screens in WDMO

Job No 1

PARCEL FORCE WORLDWIDE

Shipments | Manifest | Archive | Admin | Log Off

Job Management WDM Online Version 0.4.2.9 21-10-2010

Selection criteria

Enter the data you want the system to search for in the following fields.

| | | |
|---|--|---|
| Please select the name of a job: <choose one> | Sort results by: Creation Date/Time | <input checked="" type="checkbox"/> Ignore Date Range From 21 Oct 2010 To 21 Oct 2010 |
| Please select the search criteria: <input type="text"/> Department | Ascending Descending | <input type="checkbox"/> View Cancelled Shipments Search |

Total number of jobs: 4 Total number of shipments in all jobs: 8

[Cancel](#)

[Job Name: JOB REFERENCE NO 1](#) [Close Job](#)

Destination Country: Austria
Proposed Shipping Date: 21/10/2010

1 Total Shipments / Total Weight 0kg
Chosen Service: Global Bulk Direct
Department: PFW CUSTOMER SOLUTIONS
Estimated no. of Pallets in Job: 0

[Cancel All Shipments](#) [Cancel Job](#)

| Shipping Date Reference No. | Shipment No. | Consignee | Department | Carrier Product Service | Weight | Parcels |
|-----------------------------|-------------------------------|--|------------------------|--|----------|----------------------------|
| 21/10/2010 | EK185429008GB 983070754310 | TEST BUSINESS NAME 12334 MELBOURNE AUSTRIA | PFW CUSTOMER SOLUTIONS | PARCELFORCE WORLDWIDE Global Bulk Direct GLS | 0.500 kg | 1 Label |

<< Page 1 of 1: (1 Total Shipments / Total Weight 0kg) Show 25 shipments per page >>

Job No 2

PARCEL FORCE WORLDWIDE

Shipments | Manifest | Archive | Admin | Log Off

Job Management

WDM Online Version 0.4.2.9 21-10-2010

Selection criteria

Enter the data you want the system to search for in the following fields.

| | | |
|---|---|---|
| Please select the name of a job: <input type="text" value="<choose one>"/> | Sort results by: Creation Date/Time <input type="radio"/> Ascending <input type="radio"/> Descending | <input checked="" type="checkbox"/> Ignore Date Range From <input type="text" value="21"/> Oct <input type="text" value="2010"/> To <input type="text" value="21"/> Oct <input type="text" value="2010"/> <input type="checkbox"/> View Cancelled Shipments <input type="button" value="Search"/> |
|---|---|---|

Total number of jobs: 4 Total number of shipments in all jobs: 8

1 Total Shipments / Total Weight 0kg

1 Total Shipments / Total Weight 1kg

Destination Country: Austria
Proposed Shipping Date: 21/10/2010
Chosen Service: Global Bulk Direct
Department: PFW CUSTOMER SOLUTIONS
Estimated no. of Pallets in Job: 0

| Shipping Date | Shipment No. | Consignee | Department | Carrier Product Service | Weight | Parcels |
|---|--|--|------------------------------|--|----------|---|
| Reference No. | <input type="text" value="EK185429011GB"/> <input type="text" value="983070754327"/> | TEST BUSINESS NAME 12334 INNSBRUCK AUSTRIA | PFW CUSTOMER SOLUTIONS | PARCELFORCE WORLDWIDE Global Bulk Direct GLS | 0.750 kg | 1 <input type="button" value="Label"/> |
| Page 1 of 1: (1 Total Shipments / Total Weight 1kg) | | | | | | |
| Show 25 <input type="button" value="Shipments per page"/> | | | | | | |

Job No 3

Job Management

WDM Online Version 0.4.2.9 21-10-2010

Selection criteria

Enter the data you want the system to search for in the following fields.

| | | |
|---|---|---|
| Please select the name of a job: <input type="text" value="<choose one>"/> | Sort results by: <input type="text" value="Creation Date/Time"/> | <input checked="" type="checkbox"/> Ignore Date Range From <input type="text" value="21"/> Oct 2010 To <input type="text" value="21"/> Oct 2010 |
| Please select the search criteria: <input type="text"/> Department | <input type="radio"/> Ascending <input type="radio"/> Descending | <input type="checkbox"/> View Cancelled Shipments |
| <input type="button" value="Search"/> | | |

Total number of jobs: 4 Total number of shipments in all jobs: 8

| <input type="button" value="Job Name: JOB REFERENCE NO 1"/> | 1 Total Shipments / Total Weight 0kg | <input type="button" value="Close Job"/> | | | | |
|---|--|---|------------------------------|--|----------|------------|
| <input type="button" value="Job Name: JOB REFERENCE NO 2"/> | 1 Total Shipments / Total Weight 1kg | <input type="button" value="Close Job"/> | | | | |
| <input type="button" value="Job Name: JOB REFERENCE NO 3"/> | 1 Total Shipments / Total Weight 1kg | <input type="button" value="Close Job"/> | | | | |
| Destination Country: France Proposed Shipping Date: 21/10/2010 | Chosen Service: Global Bulk Direct Department: PFW CUSTOMER SOLUTIONS | Estimated no. of Pallets in Job: 0 | | | | |
| <input type="button" value="Cancel All Shipments"/> | <input type="button" value="Cancel Job"/> | | | | | |
| Shipping Date Reference No. | Shipment No. | Consignee | Department | Carrier Product Service | Weight | Parcels |
| <input type="checkbox"/> 21/10/2010 | CK120013828GB | TEST BUSINESS NAME 12334 PARIS FRANCE | PFW CUSTOMER SOLUTIONS | PARCELFORCE WORLDWIDE Global Bulk Direct EPG | 0.850 kg | 1 Label |

<< Page 1 of 1: (1 Total Shipments / Total Weight 1kg) Show 25 shipments per page >>

Job No 4 - Expanded to show all Shipments

Total number of jobs: 4 Total number of shipments in all jobs: 8

[Cancel](#)

| | Job Name: JOB REFERENCE NO 1 | 1 Total Shipments / Total Weight 0kg | Close Job | | | | |
|--|--------------------------------|--|---|------------------------|--|----------|---------|
| | Job Name: JOB REFERENCE NO 2 | 1 Total Shipments / Total Weight 1kg | Close Job | | | | |
| | Job Name: JOB REFERENCE NO 3 | 1 Total Shipments / Total Weight 1kg | Close Job | | | | |
| | Job Name: JOB REFERENCE NO 4 | 5 Total Shipments / Total Weight 2kg | Close Job | | | | |
| Destination Country: Germany Proposed Shipping Date: 21/10/2010 | | Chosen Service: Global Bulk Direct Department: PFW CUSTOMER SOLUTIONS | Estimated no. of Pallets in Job: 0 | | | | |
| Cancel All Shipments | | Cancel Job | | | | | |
| ■ | Shipping Date Reference No. | Shipment No. | Consignee | Department | Carrier Product Service | Weight | Parcels |
| | 21/10/2010 | EK185429039GB 983070754341 | TEST BUSINESS NAME 12334 BERLIN GERMANY | PFW CUSTOMER SOLUTIONS | PARCELFORCE WORLDWIDE Global Bulk Direct GLS | 0.250 kg | 1 |
| | 21/10/2010 | EK185429042GB 983070754358 | TEST BUSINESS NAME 12334 BERLIN GERMANY | PFW CUSTOMER SOLUTIONS | PARCELFORCE WORLDWIDE Global Bulk Direct GLS | 0.250 kg | 1 |
| | 21/10/2010 | EK185429056GB 983070754365 | TEST BUSINESS NAME 12334 BERLIN GERMANY | PFW CUSTOMER SOLUTIONS | PARCELFORCE WORLDWIDE Global Bulk Direct GLS | 0.500 kg | 1 |
| | 21/10/2010 | EK185429060GB 983070754372 | TEST BUSINESS NAME 12334 BERLIN GERMANY | PFW CUSTOMER SOLUTIONS | PARCELFORCE WORLDWIDE Global Bulk Direct GLS | 0.150 kg | 1 |
| | 21/10/2010 | EK185429073GB 983070754389 | TEST BUSINESS NAME 12334 BERLIN GERMANY | PFW CUSTOMER SOLUTIONS | PARCELFORCE WORLDWIDE Global Bulk Direct GLS | 0.550 kg | 1 |

<< Page 1 of 1: (5 Total Shipments / Total Weight 2kg) Show shipments per page >>

11 LQDG UN Codes

All number must be prefixed with UN

| Code | ltr/kg |
|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|
| 1002 | ltr | 1452 | kg | 1778 | ltr | 2267 | ltr | 2579 | kg | 2920 | ltr | 3314 | kg |
| 1006 | ltr | 1453 | kg | 1779 | ltr | 2269 | ltr | 2580 | ltr | 2921 | kg | 3320 | ltr |
| 1009 | ltr | 1454 | kg | 1780 | ltr | 2270 | ltr | 2581 | ltr | 2922 | ltr | 3336 | ltr |
| 1013 | ltr | 1455 | kg | 1782 | ltr | 2271 | ltr | 2582 | ltr | 2923 | kg | 3337 | ltr |
| 1018 | ltr | 1456 | kg | 1783 | ltr | 2272 | ltr | 2583 | kg | 2924 | ltr | 3338 | ltr |
| 1020 | ltr | 1457 | kg | 1787 | ltr | 2273 | ltr | 2584 | ltr | 2925 | kg | 3339 | ltr |
| 1021 | ltr | 1458 | kg | 1788 | ltr | 2274 | ltr | 2585 | kg | 2925 | kg | 3340 | ltr |
| 1022 | ltr | 1459 | kg | 1789 | ltr | 2275 | ltr | 2586 | ltr | 2926 | kg | 3345 | kg |
| 1028 | ltr | 1461 | kg | 1790 | ltr | 2276 | ltr | 2587 | kg | 2927 | ltr | 3346 | ltr |
| 1029 | ltr | 1462 | kg | 1791 | ltr | 2277 | ltr | 2588 | kg | 2928 | kg | 3347 | ltr |
| 1044 | ltr | 1463 | kg | 1792 | ltr | 2278 | ltr | 2589 | ltr | 2929 | ltr | 3348 | ltr |
| 1046 | ltr | 1465 | kg | 1793 | ltr | 2279 | ltr | 2591 | ltr | 2930 | kg | 3349 | kg |
| 1056 | ltr | 1466 | kg | 1794 | kg | 2280 | kg | 2599 | ltr | 2931 | kg | 3350 | ltr |
| 1058 | ltr | 1467 | kg | 1796 | ltr | 2281 | ltr | 2602 | ltr | 2933 | ltr | 3351 | ltr |
| 1063 | ltr | 1469 | kg | 1802 | ltr | 2282 | ltr | 2603 | ltr | 2934 | ltr | 3352 | ltr |
| 1066 | ltr | 1470 | kg | 1803 | ltr | 2283 | ltr | 2607 | ltr | 2935 | ltr | 3371 | ltr |
| 1078 | ltr | 1471 | kg | 1805 | ltr | 2284 | ltr | 2608 | ltr | 2936 | ltr | 3377 | kg |
| 1080 | ltr | 1472 | kg | 1806 | kg | 2285 | ltr | 2609 | ltr | 2937 | ltr | 3378 | kg |
| 1088 | ltr | 1473 | kg | 1807 | kg | 2286 | ltr | 2610 | ltr | 2941 | ltr | 3395 | kg |
| 1090 | ltr | 1474 | kg | 1808 | ltr | 2287 | ltr | 2611 | ltr | 2942 | ltr | 3396 | kg |
| 1091 | ltr | 1475 | kg | 1811 | kg | 2288 | ltr | 2612 | ltr | 2943 | ltr | 3397 | kg |
| 1104 | ltr | 1476 | kg | 1812 | kg | 2289 | ltr | 2614 | ltr | 2945 | ltr | 3398 | ltr |
| 1105 | ltr | 1477 | kg | 1813 | kg | 2290 | ltr | 2615 | ltr | 2946 | ltr | 3399 | ltr |
| 1106 | ltr | 1479 | kg | 1814 | ltr | 2291 | kg | 2616 | ltr | 2947 | ltr | 3400 | kg |
| 1107 | ltr | 1481 | kg | 1815 | ltr | 2293 | ltr | 2617 | ltr | 2948 | ltr | 3405 | ltr |
| 1109 | ltr | 1482 | kg | 1817 | ltr | 2294 | ltr | 2618 | ltr | 2949 | kg | 3406 | ltr |
| 1110 | ltr | 1483 | kg | 1819 | ltr | 2296 | ltr | 2619 | ltr | 2950 | kg | 3407 | ltr |
| 1111 | ltr | 1484 | kg | 1823 | kg | 2297 | ltr | 2620 | ltr | 2956 | kg | 3408 | ltr |
| 1112 | ltr | 1485 | kg | 1824 | ltr | 2298 | ltr | 2621 | ltr | 2966 | ltr | 3409 | ltr |
| 1113 | ltr | 1486 | kg | 1825 | kg | 2299 | ltr | 2622 | ltr | 2967 | kg | 3410 | ltr |
| 1114 | ltr | 1487 | kg | 1826 | ltr | 2300 | ltr | 2623 | kg | 2968 | kg | 3411 | ltr |
| 1120 | ltr | 1488 | kg | 1827 | ltr | 2301 | ltr | 2624 | kg | 2969 | kg | 3412 | ltr |
| 1123 | ltr | 1489 | kg | 1830 | ltr | 2302 | ltr | 2626 | ltr | 2984 | ltr | 3413 | ltr |
| 1125 | ltr | 1490 | kg | 1832 | ltr | 2303 | ltr | 2627 | kg | 2989 | kg | 3414 | ltr |
| 1126 | ltr | 1492 | kg | 1833 | ltr | 2305 | kg | 2643 | ltr | 2991 | ltr | 3415 | ltr |
| 1127 | ltr | 1493 | kg | 1835 | ltr | 2306 | ltr | 2645 | kg | 2992 | ltr | 3418 | ltr |
| 1128 | ltr | 1494 | kg | 1837 | ltr | 2307 | ltr | 2647 | kg | 2993 | ltr | 3419 | kg |
| 1129 | ltr | 1495 | kg | 1839 | kg | 2308 | ltr | 2648 | ltr | 2994 | ltr | 3420 | kg |
| 1130 | ltr | 1496 | kg | 1840 | ltr | 2309 | ltr | 2649 | kg | 2995 | ltr | 3421 | ltr |
| 1133 | ltr | 1498 | kg | 1841 | kg | 2310 | ltr | 2650 | ltr | 2996 | ltr | 3422 | ltr |
| 1134 | ltr | 1499 | kg | 1843 | kg | 2311 | ltr | 2651 | kg | 2997 | ltr | 3423 | kg |
| 1136 | ltr | 1500 | kg | 1846 | ltr | 2313 | ltr | 2653 | ltr | 2998 | ltr | 3424 | ltr |
| 1139 | ltr | 1502 | kg | 1847 | kg | 2315 | ltr | 2656 | ltr | 3005 | ltr | 3425 | kg |
| 1145 | ltr | 1503 | kg | 1848 | ltr | 2319 | ltr | 2657 | kg | 3006 | ltr | 3426 | ltr |
| 1146 | ltr | 1505 | kg | 1849 | kg | 2320 | ltr | 2659 | kg | 3009 | ltr | 3427 | kg |
| 1147 | ltr | 1506 | kg | 1851 | ltr | 2321 | ltr | 2660 | kg | 3010 | ltr | 3428 | kg |
| 1148 | ltr | 1507 | kg | 1858 | ltr | 2322 | ltr | 2661 | ltr | 3011 | ltr | 3429 | ltr |
| 1149 | ltr | 1508 | kg | 1862 | ltr | 2323 | ltr | 2664 | ltr | 3012 | ltr | 3430 | ltr |
| 1150 | ltr | 1509 | kg | 1863 | ltr | 2324 | ltr | 2667 | ltr | 3013 | ltr | 3431 | kg |

| Code | ltr/kg |
|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|
| 1152 | ltr | 1511 | kg | 1865 | ltr | 2325 | ltr | 2669 | ltr | 3014 | ltr | 3432 | kg |
| 1153 | ltr | 1512 | kg | 1866 | ltr | 2326 | ltr | 2670 | kg | 3015 | ltr | 3434 | ltr |
| 1154 | ltr | 1513 | kg | 1868 | kg | 2327 | ltr | 2671 | kg | 3016 | ltr | 3436 | kg |
| 1156 | ltr | 1514 | kg | 1869 | kg | 2328 | ltr | 2672 | ltr | 3017 | ltr | 3437 | kg |
| 1157 | ltr | 1515 | kg | 1871 | kg | 2329 | ltr | 2673 | kg | 3018 | ltr | 3438 | kg |
| 1158 | ltr | 1516 | kg | 1872 | kg | 2330 | ltr | 2674 | kg | 3019 | ltr | 3439 | kg |
| 1159 | ltr | 1544 | kg | 1884 | kg | 2331 | kg | 2677 | ltr | 3020 | ltr | 3440 | ltr |
| 1160 | ltr | 1545 | kg | 1885 | kg | 2332 | ltr | 2678 | kg | 3021 | ltr | 3441 | kg |
| 1161 | ltr | 1546 | kg | 1886 | ltr | 2333 | ltr | 2679 | ltr | 3022 | ltr | 3442 | kg |
| 1164 | ltr | 1547 | ltr | 1887 | ltr | 2335 | ltr | 2680 | kg | 3024 | ltr | 3443 | kg |
| 1165 | ltr | 1548 | kg | 1888 | ltr | 2338 | ltr | 2681 | ltr | 3025 | ltr | 3444 | kg |
| 1166 | ltr | 1549 | kg | 1891 | ltr | 2339 | ltr | 2682 | kg | 3026 | ltr | 3445 | kg |
| 1169 | ltr | 1550 | kg | 1894 | kg | 2340 | ltr | 2683 | ltr | 3027 | k | 3446 | kg |
| 1170 | ltr | 1551 | kg | 1895 | kg | 2341 | ltr | 2684 | ltr | 3028 | k | 3447 | kg |
| 1171 | ltr | 1554 | kg | 1897 | ltr | 2342 | ltr | 2685 | ltr | 3054 | ltr | 3451 | kg |
| 1172 | ltr | 1555 | kg | 1898 | ltr | 2343 | ltr | 2686 | ltr | 3055 | ltr | 3452 | kg |
| 1173 | ltr | 1556 | ltr | 1902 | ltr | 2344 | ltr | 2687 | kg | 3056 | ltr | 3453 | kg |
| 1175 | ltr | 1557 | ltr | 1903 | ltr | 2345 | ltr | 2688 | ltr | 3065 | ltr | 3454 | kg |
| 1176 | ltr | 1558 | kg | 1906 | ltr | 2346 | ltr | 2689 | ltr | 3066 | ltr | 3455 | kg |
| 1177 | ltr | 1559 | kg | 1907 | kg | 2347 | ltr | 2690 | ltr | 3070 | ltr | 3456 | kg |
| 1178 | ltr | 1561 | kg | 1908 | ltr | 2348 | ltr | 2691 | kg | 3071 | ltr | 3457 | kg |
| 1179 | ltr | 1562 | kg | 1913 | ltr | 2350 | ltr | 2693 | ltr | 3073 | ltr | 3458 | kg |
| 1180 | ltr | 1564 | kg | 1914 | ltr | 2351 | ltr | 2698 | kg | 3077 | kg | 3459 | kg |
| 1181 | ltr | 1566 | kg | 1915 | ltr | 2352 | ltr | 2705 | ltr | 3078 | kg | 3460 | kg |
| 1189 | ltr | 1567 | kg | 1916 | ltr | 2353 | ltr | 2707 | ltr | 3080 | ltr | 3462 | kg |
| 1190 | ltr | 1572 | kg | 1917 | ltr | 2354 | ltr | 2709 | ltr | 3082 | ltr | 3463 | ltr |
| 1191 | ltr | 1573 | kg | 1918 | ltr | 2357 | ltr | 2710 | ltr | 3084 | kg | 3464 | kg |
| 1192 | ltr | 1574 | kg | 1919 | ltr | 2358 | ltr | 2713 | kg | 3085 | kg | 3465 | kg |
| 1193 | ltr | 1577 | ltr | 1920 | ltr | 2359 | ltr | 2714 | kg | 3086 | kg | 3466 | kg |
| 1195 | ltr | 1578 | kg | 1922 | ltr | 2360 | ltr | 2715 | kg | 3087 | kg | 3467 | kg |
| 1197 | ltr | 1579 | kg | 1931 | kg | 2361 | ltr | 2716 | kg | 3089 | kg | 3469 | ltr |
| 1198 | ltr | 1583 | ltr | 1935 | ltr | 2362 | ltr | 2717 | kg | 3092 | ltr | 3470 | ltr |
| 1199 | ltr | 1585 | kg | 1938 | ltr | 2364 | ltr | 2719 | kg | 3093 | ltr | 3471 | ltr |
| 1201 | ltr | 1586 | kg | 1939 | kg | 2366 | ltr | 2720 | kg | 3094 | ltr | 3472 | ltr |
| 1202 | ltr | 1587 | kg | 1940 | ltr | 2367 | ltr | 2721 | kg | 3095 | kg | 3473 | ltr |
| 1203 | ltr | 1588 | kg | 1941 | ltr | 2368 | ltr | 2722 | kg | 3096 | kg | 3475 | ltr |
| 1204 | ltr | 1590 | ltr | 1942 | kg | 2370 | ltr | 2723 | kg | 3098 | ltr | 3476 | ltr |
| 1206 | ltr | 1591 | ltr | 1944 | kg | 2372 | ltr | 2724 | kg | 3099 | ltr | 3477 | ltr |
| 1207 | ltr | 1593 | ltr | 1945 | kg | 2373 | ltr | 2725 | kg | 3099 | ltr | 3478 | ltr |
| 1208 | ltr | 1594 | ltr | 1950 | ltr | 2374 | ltr | 2726 | kg | 3101 | ltr | 3479 | ltr |
| 1210 | ltr | 1596 | ltr | 1951 | ltr | 2375 | ltr | 2727 | kg | 3102 | kg | 3485 | kg |
| 1212 | ltr | 1597 | ltr | 1952 | ltr | 2376 | ltr | 2728 | kg | 3103 | ltr | 3486 | kg |
| 1213 | ltr | 1598 | kg | 1956 | ltr | 2377 | ltr | 2729 | kg | 3104 | kg | 3487 | kg |
| 1214 | ltr | 1599 | ltr | 1958 | ltr | 2378 | ltr | 2730 | ltr | 3105 | ltr | 3494 | ltr |
| 1216 | ltr | 1601 | kg | 1963 | ltr | 2379 | ltr | 2732 | ltr | 3106 | kg | 3495 | kg |
| 1219 | ltr | 1602 | ltr | 1968 | ltr | 2380 | ltr | 2733 | ltr | 3107 | ltr | 3476 | kg |
| 1220 | ltr | 1603 | ltr | 1970 | ltr | 2381 | ltr | 2734 | ltr | 3108 | kg | 3477 | kg |
| 1222 | ltr | 1604 | ltr | 1973 | ltr | 2383 | ltr | 2735 | ltr | 3109 | ltr | | |
| 1223 | ltr | 1606 | kg | 1974 | ltr | 2384 | ltr | 2738 | ltr | 3110 | kg | | |
| 1224 | ltr | 1607 | kg | 1976 | ltr | 2385 | ltr | 2739 | ltr | 3122 | ltr | | |
| 1228 | ltr | 1608 | kg | 1977 | ltr | 2386 | ltr | 2741 | kg | 3123 | ltr | | |
| 1229 | ltr | 1611 | ltr | 1982 | ltr | 2387 | ltr | 2742 | ltr | 3125 | kg | | |
| 1230 | ltr | 1616 | kg | 1983 | ltr | 2388 | ltr | 2743 | ltr | 3129 | ltr | | |
| 1231 | ltr | 1617 | kg | 1994 | ltr | 2390 | ltr | 2744 | ltr | 3130 | ltr | | |
| 1233 | ltr | 1618 | kg | 1986 | ltr | 2391 | ltr | 2745 | ltr | 3131 | kg | | |
| 1234 | ltr | 1620 | kg | 1987 | ltr | 2392 | ltr | 2746 | ltr | 3132 | kg | | |

| Code | ltr/kg |
|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|
| 1235 | ltr | 1621 | kg | 1988 | ltr | 2393 | ltr | 2747 | ltr | 3134 | kg | | |
| 1245 | ltr | 1622 | kg | 1989 | ltr | 2394 | ltr | 2748 | ltr | 3136 | ltr | | |
| 1246 | ltr | 1623 | kg | 1990 | ltr | 2395 | ltr | 2750 | ltr | 3139 | ltr | | |
| 1247 | ltr | 1624 | kg | 1992 | ltr | 2396 | ltr | 2751 | ltr | 3140 | ltr | | |
| 1248 | ltr | 1625 | kg | 1993 | ltr | 2397 | ltr | 2752 | ltr | 3141 | ltr | | |
| 1249 | ltr | 1627 | kg | 1999 | ltr | 2398 | ltr | 2753 | ltr | 3142 | ltr | | |
| 1261 | ltr | 1629 | kg | 2000 | kg | 2399 | ltr | 2754 | ltr | 3143 | kg | | |
| 1262 | ltr | 1630 | kg | 2001 | kg | 2400 | ltr | 2757 | kg | 3144 | ltr | | |
| 1263 | ltr | 1631 | kg | 2014 | ltr | 2402 | ltr | 2758 | ltr | 3145 | ltr | | |
| 1264 | ltr | 1634 | kg | 2018 | kg | 2403 | ltr | 2759 | kg | 3146 | kg | | |
| 1265 | ltr | 1636 | kg | 2019 | ltr | 2404 | ltr | 2760 | ltr | 3147 | kg | | |
| 1266 | ltr | 1637 | kg | 2020 | kg | 2405 | ltr | 2761 | kg | 3148 | ltr | | |
| 1267 | ltr | 1638 | kg | 2021 | ltr | 2406 | ltr | 2762 | ltr | 3149 | ltr | | |
| 1268 | ltr | 1639 | kg | 2022 | ltr | 2409 | ltr | 2763 | kg | 3151 | ltr | | |
| 1272 | ltr | 1640 | kg | 2023 | ltr | 2410 | ltr | 2764 | ltr | 3152 | kg | | |
| 1274 | ltr | 1641 | kg | 2024 | ltr | 2411 | ltr | 2771 | kg | 3155 | kg | | |
| 1275 | ltr | 1642 | kg | 2025 | kg | 2412 | ltr | 2772 | ltr | 3158 | ltr | | |
| 1276 | ltr | 1643 | kg | 2026 | kg | 2413 | ltr | 2775 | kg | 3159 | ltr | | |
| 1277 | ltr | 1644 | kg | 2027 | kg | 2414 | ltr | 2776 | ltr | 3163 | ltr | | |
| 1278 | ltr | 1645 | kg | 2030 | ltr | 2416 | ltr | 2777 | kg | 3164 | ltr | | |
| 1279 | ltr | 1646 | kg | 2031 | ltr | 2422 | ltr | 2778 | ltr | 3170 | kg | | |
| 1281 | ltr | 1648 | ltr | 2033 | kg | 2424 | ltr | 2779 | kg | 3172 | ltr | | |
| 1282 | ltr | 1650 | kg | 2036 | ltr | 2427 | ltr | 2780 | ltr | 3175 | kg | | |
| 1286 | ltr | 1651 | kg | 2037 | ltr | 2428 | ltr | 2781 | kg | 3178 | kg | | |
| 1287 | ltr | 1652 | kg | 2038 | ltr | 2429 | ltr | 2782 | ltr | 3179 | kg | | |
| 1288 | ltr | 1653 | kg | 2045 | ltr | 2430 | kg | 2783 | kg | 3180 | kg | | |
| 1289 | ltr | 1654 | kg | 2046 | ltr | 2431 | ltr | 2784 | ltr | 3181 | kg | | |
| 1292 | ltr | 1655 | kg | 2047 | ltr | 2432 | ltr | 2785 | ltr | 3182 | kg | | |
| 1293 | ltr | 1656 | ltr | 2048 | ltr | 2433 | ltr | 2786 | kg | 3208 | kg | | |
| 1294 | ltr | 1657 | ltr | 2049 | ltr | 2436 | ltr | 2787 | ltr | 3210 | ltr | | |
| 1296 | ltr | 1658 | ltr | 2050 | ltr | 2439 | kg | 2788 | ltr | 3211 | ltr | | |
| 1297 | ltr | 1659 | kg | 2051 | ltr | 2440 | kg | 2789 | ltr | 3212 | kg | | |
| 1299 | ltr | 1661 | kg | 2052 | ltr | 2443 | ltr | 2790 | ltr | 3213 | ltr | | |
| 1300 | ltr | 1662 | ltr | 2053 | ltr | 2446 | kg | 2794 | ltr | 3214 | ltr | | |
| 1301 | ltr | 1663 | kg | 2055 | ltr | 2457 | ltr | 2795 | ltr | 3215 | kg | | |
| 1304 | ltr | 1664 | ltr | 2056 | ltr | 2458 | ltr | 2796 | ltr | 3216 | ltr | | |
| 1306 | ltr | 1665 | ltr | 2057 | ltr | 2460 | ltr | 2797 | ltr | 3218 | ltr | | |
| 1307 | ltr | 1669 | ltr | 2058 | ltr | 2461 | ltr | 2798 | ltr | 3219 | ltr | | |
| 1308 | ltr | 1671 | kg | 2059 | ltr | 2464 | kg | 2799 | ltr | 3220 | ltr | | |
| 1309 | kg | 1673 | kg | 2067 | kg | 2465 | kg | 2800 | ltr | 3221 | ltr | | |
| 1312 | kg | 1674 | kg | 2073 | ltr | 2468 | kg | 2801 | ltr | 3222 | kg | | |
| 1313 | kg | 1677 | kg | 2074 | kg | 2469 | kg | 2802 | kg | 3223 | ltr | | |
| 1314 | kg | 1678 | kg | 2075 | ltr | 2470 | kg | 2803 | kg | 3224 | kg | | |
| 1318 | kg | 1679 | kg | 2076 | ltr | 2473 | kg | 2805 | kg | 3225 | ltr | | |
| 1323 | kg | 1683 | kg | 2077 | kg | 2475 | kg | 2809 | kg | 3226 | kg | | |
| 1324 | kg | 1684 | kg | 2078 | ltr | 2478 | ltr | 2810 | ltr | 3227 | ltr | | |
| 1325 | kg | 1685 | kg | 2079 | ltr | 2490 | ltr | 2811 | kg | 3228 | kg | | |
| 1326 | kg | 1686 | ltr | 2187 | ltr | 2491 | ltr | 2813 | kg | 3229 | ltr | | |
| 1328 | kg | 1687 | kg | 2193 | ltr | 2493 | ltr | 2815 | ltr | 3230 | kg | | |
| 1330 | kg | 1688 | kg | 2205 | ltr | 2496 | ltr | 2817 | ltr | 3241 | kg | | |
| 1331 | kg | 1690 | kg | 2206 | ltr | 2498 | ltr | 2818 | ltr | 3242 | kg | | |
| 1332 | kg | 1691 | kg | 2208 | kg | 2501 | ltr | 2819 | ltr | 3243 | kg | | |
| 1333 | kg | 1702 | ltr | 2209 | ltr | 2502 | ltr | 2820 | ltr | 3244 | kg | | |
| 1334 | kg | 1704 | ltr | 2211 | kg | 2503 | kg | 2821 | ltr | 3247 | kg | | |
| 1338 | kg | 1707 | kg | 2212 | kg | 2504 | ltr | 2822 | ltr | 3248 | ltr | | |
| 1339 | kg | 1708 | ltr | 2213 | kg | 2505 | kg | 2823 | kg | 3249 | kg | | |

| Code | ltr/kg |
|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|------|--------|
| 1340 | kg | 1709 | kg | 2214 | kg | 2506 | kg | 2829 | ltr | 3251 | kg | | |
| 1341 | kg | 1710 | ltr | 2215 | kg | 2507 | kg | 2830 | kg | 3253 | kg | | |
| 1343 | kg | 1711 | ltr | 2218 | ltr | 2508 | kg | 2831 | ltr | 3259 | kg | | |
| 1345 | kg | 1712 | kg | 2219 | ltr | 2509 | kg | 2834 | kg | 3260 | kg | | |
| 1346 | kg | 1715 | ltr | 2222 | ltr | 2511 | ltr | 2835 | kg | 3261 | kg | | |
| 1350 | kg | 1716 | ltr | 2224 | ltr | 2512 | kg | 2837 | ltr | 3262 | kg | | |
| 1352 | kg | 1717 | ltr | 2225 | ltr | 2513 | ltr | 2838 | ltr | 3263 | kg | | |
| 1353 | kg | 1718 | ltr | 2226 | ltr | 2514 | ltr | 2839 | ltr | 3264 | ltr | | |
| 1358 | kg | 1719 | ltr | 2227 | ltr | 2515 | ltr | 2840 | ltr | 3265 | ltr | | |
| 1390 | kg | 1723 | ltr | 2233 | kg | 2516 | kg | 2841 | ltr | 3266 | ltr | | |
| 1393 | kg | 1725 | kg | 2234 | ltr | 2518 | ltr | 2842 | ltr | 3267 | ltr | | |
| 1394 | kg | 1726 | kg | 2235 | ltr | 2520 | ltr | 2844 | kg | 3269 | ltr | | |
| 1395 | kg | 1727 | kg | 2236 | ltr | 2522 | ltr | 2849 | ltr | 3270 | kg | | |
| 1396 | kg | 1729 | kg | 2237 | kg | 2524 | ltr | 2850 | ltr | 3271 | ltr | | |
| 1398 | kg | 1730 | ltr | 2238 | ltr | 2525 | ltr | 2851 | ltr | 3272 | ltr | | |
| 1400 | kg | 1731 | ltr | 2239 | kg | 2526 | ltr | 2853 | kg | 3273 | ltr | | |
| 1401 | kg | 1732 | ltr | 2241 | ltr | 2527 | ltr | 2854 | kg | 3274 | ltr | | |
| 1402 | kg | 1733 | kg | 2242 | ltr | 2528 | ltr | 2855 | kg | 3275 | ltr | | |
| 1403 | kg | 1736 | ltr | 2243 | ltr | 2529 | ltr | 2856 | kg | 3276 | ltr | | |
| 1405 | kg | 1740 | kg | 2244 | ltr | 2531 | ltr | 2858 | kg | 3277 | ltr | | |
| 1408 | kg | 1742 | ltr | 2245 | ltr | 2533 | ltr | 2859 | kg | 3278 | ltr | | |
| 1409 | kg | 1743 | ltr | 2246 | ltr | 2535 | ltr | 2861 | kg | 3279 | ltr | | |
| 1417 | kg | 1748 | kg | 2247 | ltr | 2536 | ltr | 2862 | kg | 3280 | ltr | | |
| 1435 | kg | 1750 | ltr | 2248 | ltr | 2538 | kg | 2863 | kg | 3281 | ltr | | |
| 1437 | kg | 1751 | kg | 2250 | kg | 2541 | ltr | 2864 | kg | 3282 | ltr | | |
| 1438 | kg | 1755 | ltr | 2251 | ltr | 2542 | ltr | 2865 | kg | 3283 | ltr | | |
| 1439 | kg | 1756 | kg | 2252 | ltr | 2552 | ltr | 2869 | kg | 3284 | kg | | |
| 1442 | kg | 1757 | ltr | 2253 | ltr | 2554 | ltr | 2871 | kg | 3285 | kg | | |
| 1444 | kg | 1759 | kg | 2254 | kg | 2560 | ltr | 2872 | ltr | 3286 | ltr | | |
| 1445 | kg | 1760 | ltr | 2256 | ltr | 2564 | ltr | 2873 | ltr | 3287 | ltr | | |
| 1446 | kg | 1761 | ltr | 2258 | ltr | 2565 | ltr | 2874 | ltr | 3288 | kg | | |
| 1447 | kg | 1764 | ltr | 2259 | ltr | 2567 | kg | 2875 | kg | 3289 | ltr | | |
| 1448 | kg | 1765 | ltr | 2260 | ltr | 2570 | kg | 2876 | kg | 3290 | kg | | |
| 1449 | kg | 1768 | ltr | 2261 | kg | 2571 | ltr | 2878 | kg | 3293 | ltr | | |
| 1450 | kg | 1770 | kg | 2262 | ltr | 2572 | ltr | 2880 | kg | 3295 | ltr | | |
| 1451 | kg | 1773 | kg | 2263 | ltr | 2573 | kg | 2902 | ltr | 3296 | ltr | | |
| | 1774 | ltr | 2264 | ltr | 2574 | ltr | 2903 | ltr | 3297 | ltr | | | |
| | 1775 | ltr | 2265 | ltr | 2577 | ltr | 2904 | ltr | 3298 | ltr | | | |
| | 1776 | ltr | 2266 | ltr | 2578 | kg | 2905 | kg | 3299 | ltr | | | |
| | | | | | | | | | 3302 | ltr | | | |

12 LQDG - Firearms Options

Section 1

Section 2

Other

13 International zip code formats and accepted country codes

- # Numeric character
- @ Alpha character
- () Denotes optional element of zip code
- & Any alpha number character (a-z, 0-9)
- ^ Denotes a space

| Country | PFW Country Code | Zip Mask |
|------------------------|------------------|-----------|
| AFGANISTAN | AF | |
| ALBANIA | AL | |
| ALGERIA | DZ | ##### |
| AMERICAN SAMOA | AS | ##### |
| ANDORRA | AD | ##### |
| ANGOLA | AO | |
| ANGUILLA | AI | |
| ANTIGUA & BARBUDA | AG | |
| ARGENTINA | AR | @#####@@@ |
| ARMENIA | AM | |
| ARUBA | AW | |
| ASCENSION ISLAND | 10 | ASCN^&&& |
| AUSTRALIA | AU | #### |
| AUSTRIA | AT | #### |
| AZERBAIJAN | AZ | AZ^#### |
| AZORES | 02 | ####-### |
| BAHAMAS | BS | |
| BAHRAIN | BH | ##(##) |
| BALEARIC ISLANDS | 01 | ##### |
| BANGLADESH | BD | #### |
| BARBADOS | BB | @@##### |
| BELARUS | BY | ##### |
| BELGIUM | BE | #### |
| BELIZE | BZ | |
| BENIN | BJ | |
| BERMUDA | BM | @@^## |
| BHUTAN | BT | |
| BOLIVIA | BO | |
| BOSNIA AND HERZEGOVINA | BA | ##### |
| BOTSWANA | BW | |
| BRAZIL | BR | #####-### |
| BRUNEI DARUSSALAM | BN | @@### |
| BULGARIA | BG | ### |
| BURKINA FASO | BF | |
| BURUNDI | BI | |
| CAMBODIA | KH | ##### |
| CAMEROON | CM | |
| CANADA | CA | @#@^#@# |
| CANARY ISLANDS | 04 | |
| CAPE VERDE | CV | ### |
| CAYMAN ISLANDS | KY | |

| Country | PFW Country Code | Zip Mask |
|--------------------------------|------------------|------------|
| CENTRAL AFRICAN REPUBLIC | CF | |
| CHAD | TD | |
| CHILE | CL | ##### |
| CHINA | CN | ##### |
| CHRISTMAS ISLAND | CX | ### |
| COCOS (KEELING) ISLANDS | CC | |
| COLOMBIA | CO | |
| COMOROS | KM | |
| CONGO, PEOPLES REPUBLIC OF | CG | |
| CONGO, THE DEMOCRATIC REPUBLIC | CD | |
| CORSICA | 05 | ##### |
| COSTA RICA | CR | ### |
| COTE D'IVOIRE | CI | |
| CROATIA | HR | (HR-)##### |
| CUBA | CU | (CP)##### |
| CUBA - GUANTANAMO BAY | 11 | ##### |
| CYPRUS | CY | ### |
| CZECH REPUBLIC | CZ | ##### |
| DENMARK | DK | ### |
| DJIBOUTI | DJ | |
| DOMINICA | DM | |
| DOMINICAN REPUBLIC | DO | ##### |
| EAST TIMOR | TL | |
| ECUADOR | EC | @#####@ |
| EGYPT | EG | ##### |
| EL SALVADOR | SV | (CP^)#### |
| EQUATORIAL GUINEA | GQ | |
| ERITREA | ER | |
| ESTONIA | EE | ##### |
| ETHIOPIA | ET | ### |
| FALKLAND ISLANDS (MALVINAS) | FK | FIQQ^1ZZ |
| FAROE ISLANDS | FO | |
| FIJI | FJ | |
| FINLAND | FI | ##### |
| FRANCE | FR | ##### |
| FRENCH GUIANA | GF | ##### |
| FRENCH POLYNESIA | PF | ##### |
| GABON | GA | |
| GAMBIA (THE) | GM | |
| GAZA AND KHAN YUNIS | 13 | |
| GEORGIA | GE | ### |
| GERMANY | DE | ##### |
| GHANA | GH | |
| GIBRALTAR | GI | |
| GREECE | GR | ##### |
| GREENLAND | GL | ### |
| GRENADA | GD | |
| GUADELOUPE | GP | ##### |
| GUAM | GU | ##### |

| Country | PFW Country Code | Zip Mask |
|--|------------------|----------------------|
| GUATEMALA | GT | ##### |
| GUERNSEY | GG | GY#(#)^#@@ |
| GUINEA | GN | ###(^)BP(^)##(#) |
| GUINEA-BISSAU | GW | |
| GUYANA | GY | |
| HAITI | HT | HT#### |
| HM FORCES | 17 | #### |
| HOLY SEE (VATICAN CITY STATE) | VA | ##### |
| HONDURAS | HN | @@#### |
| HONG KONG | HK | |
| HUNGARY | HU | #### |
| ICELAND | IS | ### |
| INDIA | IN | ##### |
| INDONESIA | ID | ##### |
| IRAN, ISLAMIC REPUBLIC OF | IR | ##### |
| IRAQ | IQ | |
| IRELAND, REPUBLIC OF | IE | |
| ISRAEL | IL | ##### |
| ITALY | IT | ##### |
| JAMAICA | JM | |
| JAPAN | JP | ###-### |
| JERSEY | JJ | JE#(#)^#@@ |
| JORDAN | JO | ##### |
| KAZAKHSTAN | KZ | ##### |
| KENYA | KE | ##### |
| KIRIBATI | KI | |
| KOREA, REPUBLIC OF | KR | ###-### |
| KOSOVO | KO | ##### |
| KUWAIT | KW | ##### |
| KYRGYZSTAN | KG | ##### |
| LAO PEOPLE'S DEMOCRATIC REPUBLIC | LA | ##### |
| LATVIA | LV | ### |
| LEBANON | LB | ###^### |
| LESOTHO | LS | ## |
| LIBERIA | LR | |
| LIBYA | LY | |
| LIECHTENSTEIN | LI | ### |
| LITHUANIA | LT | ##### |
| LUXEMBOURG | LU | ### |
| MACAO | MO | |
| MACEDONIA, THE FORMER YUGOSLAV REPUBLIC OF | MK | ### |
| MADAGASCAR | MG | ## |
| MADEIRA | 06 | ###-### |
| MALAWI | MW | |
| MALAYSIA | MY | ##### |
| MALDIVES | MV | ##### |
| MALI | ML | |
| MALTA | MT | @@@^## or @@@^### |

| Country | PFW Country Code | Zip Mask |
|----------------------------------|------------------|------------|
| MARSHALL ISLANDS | MH | ##### |
| MARTINIQUE | MQ | ##### |
| MAURITANIA | MR | |
| MAURITIUS | MU | ###@### |
| MEXICO | MX | ##### |
| MICRONESIA, FEDERATED STATES OF | FM | ##### |
| MOLDOVA, REPUBLIC OF | MD | (MD-)#### |
| MONACO | MC | ##### |
| MONGOLIA | MN | ##### |
| MONTENEGRO | MB | |
| MONTSERRAT | MS | |
| MOROCCO | MA | ##### |
| MOZAMBIQUE | MZ | ### |
| MYANMAR | MM | ##### |
| N. AFRICA SPANISH TERRITORIES | EH | |
| NAMIBIA | NA | |
| NAURU | NR | |
| NEPAL | NP | ##### |
| NETHERLANDS | NL | ###(^)(@@) |
| NETHERLANDS ANTILLES | AN | |
| NEW CALEDONIA | NC | ##### |
| NEW ZEALAND | NZ | ### |
| NEW ZEALAND ISLAND TERRITORIES | 07 | ### |
| NICARAGUA | NI | ###-###-# |
| NIGER | NE | ### |
| NIGERIA | NG | ##### |
| NORFOLK ISLAND | NF | 2899 |
| NORTHERN MARIANA ISLANDS | MP | ##### |
| NORWAY | NO | ### |
| OMAN | OM | ## |
| PAKISTAN | PK | ##### |
| PANAMA | PA | |
| PAPUA NEW GUINEA | PG | ## |
| PARAGUAY | PY | ### |
| PERU | PE | @##### |
| PHILIPPINES | PH | ### |
| PITCAIRN | PN | PCRN^1ZZ |
| POLAND | PL | ##(-)### |
| PORTUGAL | PT | ###-### |
| PUERTO RICO | PR | ##### |
| QATAR | QA | |
| REUNION | RE | ##### |
| ROMANIA | RO | ##### |
| RUSSIAN FEDERATION | RU | ##### |
| RWANDA | RW | |
| SAINT HELENA | SH | STHL^1ZZ |
| SAINT LUCIA | LC | |
| SAINT PIERRE AND MIQUELON | PM | ##### |
| SAINT VINCENT AND THE GRENADINES | VC | |

| Country | PFW Country Code | Zip Mask |
|---------------------------|------------------|----------|
| SAN MARINO | SM | ##### |
| SAO TOME AND PRINCIPE | ST | |
| SARDINIA | 08 | ##### |
| SAUDI ARABIA | SA | ##### |
| SENEGAL | SN | ##### |
| SERBIA | RS | |
| SEYCHELLES | SC | |
| SICILY | 09 | ##### |
| SIERRA LEONE | SL | |
| SINGAPORE | SG | ##### |
| SLOVAKIA | SK | ##### |
| SLOVENIA | SI | ### |
| SOLOMON ISLANDS | SB | |
| SOUTH AFRICA | ZA | ### |
| SPAIN | ES | ##### |
| SPITZBERGEN | 15 | ### |
| SRI LANKA | LK | ##### |
| ST CHRISTOPHER AND NEVIS | SU | |
| SUDAN | SD | ##### |
| SURINAME | SR | |
| SWAZILAND | SZ | @### |
| SWEDEN | SE | ##### |
| SWITZERLAND | CH | ### |
| SYRIA | SY | |
| TAIWAN, PROVINCE OF CHINA | TW | ##### |
| TAJIKISTAN | TJ | ##### |
| TANZANIA | TZ | |
| THAILAND | TH | ##### |
| TOGO | TG | |
| TONGA | TO | |
| TRINIDAD AND TOBAGO | TT | |
| TRISTAN DA CUNHA | 16 | TDCU^&&& |
| TUNISIA | TN | ### |
| TURKEY | TR | ##### |
| TURKMENISTAN | TM | ##### |
| TURKS AND CAICOS ISLANDS | TC | TKCA^1ZZ |
| TUVALU | TV | |
| UGANDA | UG | |
| UKRAINE | UA | ##### |
| UNITED ARAB EMIRATES | AE | |
| UNITED STATES | US | ##### |
| URUGUAY | UY | ##### |
| UZBEKISTAN | UZ | ##### |
| VANUATU | VU | |
| VENEZUELA | VE | ### |
| VIET NAM | VN | ##### |
| VIRGIN ISLANDS, BRITISH | VG | BVI 1ZZ |
| VIRGIN ISLANDS, U.S. | VI | ### |
| WAKE ISLAND | 03 | ### |

| Country | PFW Country Code | Zip Mask |
|-------------------|------------------|----------|
| WALLIS AND FUTUNA | WF | 986## |
| WESTERN SAMOA | WS | |
| YEMEN | YE | |
| ZAMBIA | ZM | ##### |
| ZIMBABWE | ZW | |

14 Currency Codes

| Code | Currency | Code | Currency | Code | Currency |
|------|------------------------|------|--------------------|------|----------------------------|
| afa | Afghani | htg | Gourde | pte | Portuguese Escudo |
| dzd | Algerian Dinar | pyg | Guarani | gbp | Pound Sterling |
| adp | Andorran Peseta | gwp | Guinea-Bissau Peso | bpw | Pula |
| ars | Argentinian Nuevo Peso | gyd | Guyana Dollar | qar | Qatari Riyal |
| arp | Argentinian Peso | hkd | Hong Kong Dollar | gtq | Quetzal |
| awg | Aruban Guilder | uah | Hryvna | zar | Rand |
| ara | Austral | isk | Icelandic Króna | brl | Real |
| aud | Australian Dollar | inr | Indian Rupee | krw | Republic of Korean Won |
| azm | Azerbaijanian Manat | pei | Inti | khr | Riel |
| bsd | Bahamian Dollar | irr | Iranian Rial | myr | Ringgit (Malaysian Dollar) |
| bhd | Bahraini Dinar | iqd | Iraqi Dinar | rol | Romanian Leu |
| thb | Baht | iep | Irish Pound | mvr | Rufiyaa |
| pab | Balboa | itl | Italian Lira | idr | Rupiah |
| bbd | Barbados Dollar | jmd | Jamaican Dollar | rur | Russian Ruble |
| byr | Belarussian Ruble | jod | Jordanian Dinar | rwf | Rwandan Franc |
| bef | Belgian Franc | uak | Karbovanet | shp | Saint Helena Pound |
| bzd | Belize Dollar | kes | Kenyan Shilling | sar | Saudi Riyal |
| bmd | Bermudian Dollar | pgk | Kina | ats | Schilling |
| etb | Birr | lak | Kip | csd | Serbian dinar |
| veb | Bolivar | eek | Kroon | scr | Seychelles Rupee |
| bop | Bolivian Peso | kwd | Kuwaiti Dinar | ils | Shekel |
| bob | Boliviano | aok | Kwanza | sgd | Singapore Dollar |
| bad | Bosnian Dinar | mmk | Kyat | skk | Slovak Koruna |
| bnd | Brunei Dollar | kgs | Kyrgyzstani Som | sbd | Solomon Islands Dollar |
| bgn | Bulgarian Lev | gel | Lari | sos | Somali Shilling |
| bff | Burkina Faso Franc | lvl | Lat | ydd | South Yemeni Dinar |
| bif | Burundi Franc | lbp | Lebanese Pound | esp | Spanish Peseta |
| cad | Canadian Dollar | all | Lek | lkr | Sri Lankan Rupee |
| kyd | Cayman Islands Dollar | hnl | Lempira | sdd | Sudanese Dinar |
| ghc | Cedi | sll | Leone | sdp | Sudanese Pound |
| clp | Chilean Peso | bgl | Lev | srg | Surinam Guilder |
| cop | Colombian Peso | lrd | Liberian Dollar | sek | Swedish Krona |
| kmf | Comorian Franc | lyd | Libyan Dinar | chf | Swiss Franc |
| cdf | Congolese franc | szl | Lilangeni | gns | Syli (Guinea Franc) |
| crc | Costa Rican Colón | ltl | Lithuanian Litus | syp | Syrian Pound |
| hrd | Croatian Dinar | lsl | Loti | twd | Taiwan Dollar |
| hrk | Croatian kuna | luf | Luxembourg Franc | tjr | Tajik Rouble |
| brc | Cruzeiro | mkd | Macedonian Dinar | bdt | Taka |
| brr | Cruzeiro Real | mgf | Malagasy Franc | wst | Tala |
| cup | Cuban Peso | mwk | Malawian Kwacha | tzs | Tanzanian Shilling |
| cyp | Cyprus Pound | mlf | Malian Franc | kzt | Tenge |

| Code | Currency | Code | Currency | Code | Currency |
|------|---|------|------------------------------|------|-----------------------------|
| czk | Czech Koruna | lsm | Maloti | tpe | Timorian Escudo |
| nic | Córdoba | mtl | Maltese Lira | sit | Tolar |
| gmd | Dalasi | mur | Mauritius Rupee | ttd | Trinidad and Tobago Dollar |
| dkk | Danish Krone | mzm | Metical | mnt | Tugrik |
| kpw | Democratic People's Rep. of Korea Won | mxn | Mexican New Peso | tnd | Tunisian Dinar |
| dem | Deutsche Mark | mdl | Moldavian Leu | trl | Turkish Lira |
| djf | Djibouti Franc | mad | Moroccan Dirham | tmm | Turkmenistani Manat |
| std | Dobra | ngn | Naira | ugs | Ugandan Shilling |
| dop | Dominican Republic Peso | nad | Namibian Dollar | clf | Unidades de Fomento |
| grd | Drachma | npr | Nepalese Rupee | aed | United Arab Emirates Dirham |
| amd | Dram | ang | Netherlands Antilles Guilder | usd | United States Dollar |
| xcd | East Caribbean Dollar | nlg | Netherlands Guilder | uyu | Uruguayan New Peso |
| egp | Egyptian Pound | aon | New Kwanza | uzs | Uzbekistan Sum |
| gqe | Ekwele | pen | New Sol | vuv | Vatu |
| svc | El Salvadorian Colón | cdz | New Zaire | vnd | Viet Nam Đồng |
| ern | Eritrean Nakfa | nzd | New Zealand Dollar | xof | West African Franc |
| cve | Escudo Caboverdiano | pln | New Zloty | yer | Yemeni Riyal |
| eur | Euro | btn | Ngultrum | JPY | Yen |
| fkp | Falkland Pound | nok | Norwegian Krone | cny | Yuan Renminbi |
| fjd | Fiji Dollar | omr | Omani Rial | yum | Yugoslavian Dinar |
| huf | Forint | mro | Ouguiya | yud | Yugoslavian New Dinar |
| xaf | Franc de la Communauté finan. africaine | top | Pa'anga | zmk | Zambian Kwacha |
| xpf | Franc des Comptoirs franç. du Pacifique | pkr | Pakistani Rupee | zwd | Zimbabwe Dollar |
| frf | French Franc | mop | Pataca | gbp | British Pound |
| gip | Gibraltar Pound | php | Philippines Peso | | |

15 Customs descriptions for shipments containing documents

| Customs Descriptions for Shipments |
|------------------------------------|
| Accounting documents |
| Analysis reports |
| Application for License |
| Applications for Loans |
| Bank Statements |
| Bid Quotations |
| Bills of Sale |
| Birth Certificates |
| Bonds |
| Budget Statements/Report |
| Business Correspondence |
| Cheques |
| Claim Files |
| Closing Statements |
| Conference Reports |
| Contracts |
| Cost Estimates |
| Court Transcripts |
| Credit Applications |
| Customs Documents |
| Data Sheets |
| Employment Papers |
| Escrow Instructions |
| Export Papers |
| Financial Statements |
| Franchise Reports |
| Hotel Reservations |
| Immigration Papers |
| Income Statements |
| Insurance Documents |
| Inter-office Memos |
| Inventory Reports |
| Invoices |
| Leases |
| Legal Documents |
| Letter of Credit Doc. |
| Letters and Cards |
| Loan Documents |
| Marriage Certificates |
| Marriage Licenses |
| Medical Records |
| Memorandums |

Customs Descriptions for Shipments

Office Records
Operating Agreements
Paper
Patent Applications
Permits
Photocopies (PIB docs)
Price Lists
Proposals
Prospectus
Purchase Orders
Quotations
Resumes
Sales Agreements
Sales reports
Shipping Documents
Statistical Data
Stock Information
Tax Papers
Trade Confirmations
Transcripts
Travel Agendas/Itinerary

16 Irish Counties (Case sensitive)

| Irish Counties |
|----------------|
| Carlow |
| Cavan |
| Clare |
| Cork |
| Donegal |
| Dublin |
| Galway |
| Kerry |
| Kildare |
| Kilkenny |
| Laois |
| Leitrim |
| Limerick |
| Longford |
| Louth |
| Mayo |
| Meath |
| Monaghan |
| Offaly |
| Roscommon |
| Sligo |
| Tipperary |
| Waterford |
| Westmeath |
| Wexford |
| Wicklow |

17 Purpose of Shipment descriptions

| Purpose of Shipment |
|---------------------|
| Gift |
| Not Sold |
| Personal Effects |
| Sample |
| Sold |

18 Shipments descriptions

| Shipments Descriptions | Description Code |
|-------------------------------|-------------------------|
| General Merchandise | PS |
| Books | MM |
| Films | MM |
| Manuscripts | MM |
| Videos | MM |
| Tapes | MM |
| Computer media | MM |
| CDs | MM |
| DVDs | MM |
| Diskettes | MM |
| Bounded Directories | BPM |
| Bounded Advertising | BPM |
| Bounded editorial mail | BPM |
| Bounded Catalogues | BPM |
| Bounded Phone Books | BPM |
| Newsletters | PS |
| Bulletins | PS |
| Catalogues | PS |
| Small Packages | PS |

19 Enhanced Compensation Codes

| Compensation level | Amount (GBP) |
|--------------------|--------------|
| 0 | 0 |
| 1 | 500 |
| 2 | 1000 |
| 3 | 1500 |
| 4 | 2000 |
| 5 | 2500 |

20 Import One Stop Shop (IOSS) consignments

The IOSS scheme is based upon the TOTAL shipment value (i.e. the cumulative value of all items in all parcels within the shipment). IOSS can only be used for shipments with a value of up to and including €150. Above this value, IOSS cannot be used and therefore an IOSS number MUST NOT be provided in this instance. All shipments above €150 (or its equivalent in GBP) will incur relevant VAT/duty charges back to the sender, irrespective of whether an IOSS number is provided.

The value threshold for IOSS shipments should be considered using item quantity and item value fields when identifying the overall value for each consignment.

While IOSS applies for business-to-consumer (B2C) goods exports, it is important for senders to also realise that any consumer-to-consumer (C2C) goods exports that are generated on an online Marketplace should also include the IOSS number of the online marketplace in question, if that marketplace has registered for IOSS.

21 GLS Flex Delivery Notifications

Countries who can receive GLS delivery notifications and notification types



Countries / Notifications Matrix – Phase 1, 2 and 3

| Countries – available January 2018 onwards (Total 15 countries) | Notifications (via GLS) | | | | | |
|---|----------------------------------|---------------------|------------------------------------|--------------|------------------|----------|
| | Estimated Time of Arrival (days) | Parcel sent from UK | Amended ETA (only if delays occur) | Held Customs | Released Customs | Delivery |
| Austria, Croatia (EPB Service), Czech Republic, Denmark (EPB Service), France (EPB Service), Hungary, Luxembourg, Netherlands, Poland, Romania, Slovakia and Slovenia | ✓ | ✓ | ✓ | ✗ | ✗ | ✓ |
| Belgium, Germany and Spain (EPB Service) | ✓ | ✓ | ✓ | ✓ | ✗ | ✓ |
| Countries – available from end of April 2018 (13 further countries = Total 28 countries) | Estimated Time of Arrival (days) | Parcel sent from UK | Amended ETA (only if delays occur) | Held Customs | Released Customs | Delivery |
| Bulgaria, Finland and Greece (all due end of April 2018) | Options to be confirmed | | | | | |
| Estonia, Ireland, Italy, Latvia, Lithuania, Malta, Portugal, Sweden, Norway and Vatican City State (all due in Autumn 2018) | Options to be confirmed | | | | | |



Countries that have additional GLS delivery options



10

Countries / Notifications Matrix – Phase 1, 2 and 3

| Countries – available January 2016 onwards (Total 15 countries) | Notifications (via GLS) | | | | |
|---|-------------------------|-------------------------|-------------------------|--------------------|------------------|
| | Change Delivery Date | Change Delivery Address | Delivery to Parcel Shop | Pick up From Depot | Customer Refusal |
| Austria, Belgium, Croatia (EPB Service), Czech Republic, Denmark (EPB Service), Germany, Hungary, Poland, Romania, Slovakia, Slovenia and Spain (EPB Service) | ✓ | ✓ | ✓ | ✓ | ✓ |
| France (EPB service) | ✓ | ✓ | ✗ | ✓ | ✗ |
| Luxembourg | ✓ | ✓ | ✓ | ✗ | ✓ |
| Netherlands | ✗ | ✗ | ✓ | ✓ | ✓ |
| Countries – available from end of April 2016 (13 further countries = Total 28 countries) | Change Delivery Date | Change Delivery Address | Delivery to Parcel Shop | Pick up From Depot | Customer Refusal |
| Bulgaria, Finland and Greece (all due end of April 2016) | Options to be confirmed | | | | |
| Estonia, Ireland, Italy, Latvia, Lithuania, Malta, Portugal, Sweden, Norway and Vatican City State (all due in Autumn 2016) | Options to be confirmed | | | | |

Note: in total, recipients can receive a maximum of 7 emails per parcel



22 Error Codes

Parcelforce Worldwide will validate requests sent via expressLink and where validation fails an error code will be returned. Errors returned in the response will have a code, message and type.

Messages will be either “Error” (preventing completion of a Request), “Warning” (messages returned but the Request can be completed) or “Notification”.

These error codes relate to the content of the fields. Syntax errors can also be received that relate to the format of the requests being sent.

| Code | Message | Description |
|--|---------|--|
| 01 - Shipment Errors and Warnings | | |
| 011000001 | ERROR | Shipment not supported by carrier |
| 011000002 | ERROR | Shipment cannot be placed to this address until other shipments have been archived |
| 011000003 | ERROR | Shipment numbers are exhausted, no new shipments can be placed |
| 011000004 | ERROR | International shipment numbers are exhausted, no new international shipments can be placed |
| 011000005 | ERROR | Failed to get tracking number |
| 011000006 | ERROR | Error making call to FedEx: <value> |
| 011000007 | ERROR | Shipment weight is less than weight of content details |
| 011000008 | ERROR | It is not possible to arrange a collection for this address online |
| 011000009 | ERROR | Error making call to Network Partner. This service is unavailable, please try again in 5 minutes. |
| 011000010 | ERROR | Your Notifications requested are not valid: 2 or more types of day of despatch email |
| 011000011 | ERROR | The shipment details are not accepted by the Network Partner. Contact the Parcelforce helpdesk for more information. |
| 011000012 | ERROR | Network Partner number range expired, or Network type changed. Contact Parcelforce Support for more information. |
| 011000014 | ERROR | SenderContact is required |
| 011000015 | ERROR | CreatePrint is not enabled for your shipper |
| 011000016 | ERROR | SenderAddress is required |
| 011000017 | ERROR | InboundDetails Node is mandatory for a ShipmentType EXCHANGE |
| 011001001 | ERROR | ServiceCode is required |
| 011001101 | ERROR | ServiceCode is not a valid service code |
| 011001102 | ERROR | ServiceCode is not available for this shipper location |
| 011001103 | ERROR | ServiceCode is not available to ship to specified country |
| 011001104 | ERROR | ServiceCode is not available from sender postcode |
| 011001105 | ERROR | Collection requests are not currently supported for international services |
| 011001106 | ERROR | Only single parcels can be sent when using this service |
| 011001107 | ERROR | ServiceCode is not available for the recipient postcode |
| 011001109 | ERROR | ServiceCode is not available for the sender postcode |
| 011001110 | ERROR | No Exchange services are available for the Recipient postcode |
| 011001111 | ERROR | The Recipient delivery postcode is not valid for this Recipient service |
| 011001112 | ERROR | ServiceCode is not available for the sender and the recipient postcode |
| 011001113 | ERROR | ServiceCode is not valid for shipment type |

| Code | Message | Description |
|-------------|----------------|---|
| 011001114 | ERROR | The service selected is not valid for your Dangerous Good specified and the collection or delivery address |
| 011001115 | ERROR | Service code is not valid for Hazardous goods type |
| 011002001 | ERROR | ContractNumber is required |
| 011002101 | ERROR | ContractNumber is invalid |
| 011003101 | ERROR | TotalNumberOfParcels is required for domestic shipments and international shipment without weight information |
| 011003102 | ERROR | Total Number of Parcels must be 1 |
| 011003103 | ERROR | TotalNumberOfParcels must be an integer between 1 and 999 |
| 011003104 | ERROR | TotalNumberOfParcels must be 1 |
| 011004004 | ERROR | TotalShipmentWeight must be a positive number no longer than 5 digits with no more than 3 decimal digits |
| 011004101 | ERROR | TotalShipmentWeight is required for the specified service |
| 011004102 | ERROR | TotalShipmentWeight is not allowed for the specified service |
| 011004103 | ERROR | TotalShipmentWeight is less than the minimum allowed for the specified service |
| 011004104 | ERROR | TotalShipmentWeight exceeds the maximum allowed for the specified service |
| 011005101 | ERROR | Enhancement/EnhancedCompensation is not a valid compensation code |
| 011005102 | ERROR | Compensation is only available up to £500 for this service. |
| 011006001 | ERROR | RecipientContact/BusinessName is required |
| 011006002 | ERROR | RecipientContact/BusinessName must be a string containing from 1 to 40 characters |
| 011007002 | ERROR | RecipientContact/ContactName must be a string containing from 1 to 30 characters |
| 011007101 | ERROR | RecipientContact/ContactName is required for Convenient collect shipments |
| 011008002 | ERROR | RecipientContact/Telephone must be a string containing from 1 to 15 characters |
| 011008101 | ERROR | RecipientContact/Telephone is required for Global Express shipments |
| 011008102 | ERROR | RecipientContact/Telephone may only contain digit and space characters |
| 011008103 | ERROR | RecipientContact/Telephone must be 11 digits and begin with 01, 02 or 07 if default SMS notifications are set |
| 011009002 | ERROR | RecipientContact/Fax must be a string containing from 1 to 15 characters |
| 011009101 | ERROR | RecipientContact/Fax may only contain digit and space characters |
| 011010002 | ERROR | RecipientContact/EmailAddress must be a string containing from 1 to 50 characters |
| 011010101 | ERROR | RecipientContact/EmailAddress has invalid format |
| 011010102 | ERROR | RecipientContact/EmailAddress is required for NotificationType of EMAIL |
| 011011001 | ERROR | RecipientAddress/Country is required |
| 011011101 | ERROR | RecipientAddress/Country is not a valid country |
| 011011102 | ERROR | RecipientAddress/Country must be GB for Exchange shipments |
| 011011363 | ERROR | ServiceCode is not valid for CreatePrint |
| 011012001 | ERROR | RecipientAddress/AddressLine1 is required |
| 011012002 | ERROR | RecipientAddress/AddressLine1 must be a string containing from 1 to 40 characters |

| Code | Message | Description |
|-------------|----------------|---|
| 011013002 | ERROR | RecipientAddress/AddressLine2 must be a string containing from 1 to 40 characters |
| 011014001 | ERROR | RecipientAddress/AddressLine3 is required |
| 011014002 | ERROR | RecipientAddress/AddressLine3 must be a string containing from 1 to 40 characters |
| 011014101 | ERROR | RecipientAddress/AddressLine3 must contain a valid county for shipments to Ireland |
| 011015001 | ERROR | RecipientAddress/Town is required |
| 011015002 | ERROR | RecipientAddress/Town must be a string containing from 1 to 30 characters |
| 011015101 | ERROR | When Shipping HM Forces shipments, town field must be BFPO. |
| 011016001 | ERROR | RecipientAddress/Postcode is required |
| 011016002 | ERROR | RecipientAddress/Postcode must be a string containing from 1 to 16 characters |
| 011016101 | ERROR | RecipientAddress/Postcode is not a valid postcode |
| 011016102 | ERROR | RecipientAddress/Postcode is not valid for specified service |
| 011016103 | ERROR | Failed to match recipient postcode/country to a state |
| 011017002 | ERROR | ReferenceNumber1 must be a string containing from 1 to 24 characters |
| 011018002 | ERROR | ReferenceNumber2 must be a string containing from 1 to 24 characters |
| 011019002 | ERROR | ReferenceNumber3 must be a string containing from 1 to 24 characters |
| 011020002 | ERROR | ReferenceNumber4 must be a string containing from 1 to 24 characters |
| 011021002 | ERROR | ReferenceNumber5 must be a string containing from 1 to 24 characters |
| 011022002 | ERROR | SpecialInstructions1 must be a string containing from 1 to 25 characters |
| 011023002 | ERROR | SpecialInstructions2 must be a string containing from 1 to 25 characters |
| 011024002 | ERROR | SpecialInstructions3 must be a string containing from 1 to 25 characters |
| 011025002 | ERROR | SpecialInstructions4 must be a string containing from 1 to 25 characters |
| 011025101 | ERROR | SpecialInstructions4 must not be included for an Exchange Recipient |
| 011026001 | ERROR | ShippingDate is required |
| 011026101 | ERROR | ShippingDate is in the past |
| 011026102 | ERROR | ShippingDate is more than the allowed number of days in the future |
| 011026103 | ERROR | ShippingDate is a holiday |
| 011026104 | ERROR | ShippingDate is not an available day of week |
| 011026105 | ERROR | ShippingDate is not available for the selected service |
| 011026106 | ERROR | ShippingDate cannot be time zoned |
| 011026108 | ERROR | ShippingDate for ShipmentType RETURN must not be included |
| 011027101 | ERROR | Enhancement/SaturdayDeliveryRequired is not available for the specified service and shipping date |
| 011028002 | ERROR | InternationalInfo/ShipperExporterVatNo must be a string containing from 1 to 30 characters |

| Code | Message | Description |
|-------------|----------------|--|
| 011029002 | ERROR | InternationalInfo/RecipientImporterVatNo must be a string containing from 1 to 30 characters |
| 011030101 | ERROR | InternationalInfo is not valid for ShipmentType Exchange |
| 011031002 | ERROR | InternationalInfo/DocumentsDescription must be a string containing from 1 to 30 characters |
| 011031101 | ERROR | InternationalInfo/DocumentsDescription is required for documents-only shipments |
| 011031102 | ERROR | InternationalInfo/DocumentsDescription is an incomplete description |
| 011032101 | ERROR | InternationalInfo/Parcels/Parcel is required for international shipments |
| 011032102 | ERROR | InternationalInfo/Parcels/Parcel dimensions exceed the maximum allowed for the specified service |
| 011032103 | ERROR | InternationalInfo/Parcels/Parcel weight is less than weight of content details |
| 011032104 | ERROR | Parcels is not valid for ShipmentType Exchange |
| 011032105 | ERROR | For Shipment Type RETURN the maximum number of ContentDetail nodes is 20 |
| 011033101 | ERROR | InternationalInfo/Parcels/Parcel/Length is required |
| 011033102 | ERROR | InternationalInfo/Parcels/Parcel/Length exceeds the maximum length allowed for the specified service |
| 011034101 | ERROR | InternationalInfo/Parcels/Parcel/Width is required |
| 011034102 | ERROR | InternationalInfo/Parcels/Parcel/Width exceeds the maximum width allowed for the specified service |
| 011035101 | ERROR | InternationalInfo/Parcels/Parcel/Height is required |
| 011035102 | ERROR | InternationalInfo/Parcels/Parcel/Height exceeds the maximum height allowed for the specified service |
| 011036004 | ERROR | InternationalInfo/Parcels/Parcel/Weight must be a positive number no longer than 5 digits with no more than 3 decimal digits |
| 011036101 | ERROR | InternationalInfo/Parcels/Parcel/Weight is required for the specified service |
| 011036102 | ERROR | InternationalInfo/Parcels/Parcel/Weight exceeds the maximum weight allowed for the specified service |
| 011037001 | ERROR | InternationalInfo/Parcels/Parcel/PurposeOfShipment is required |
| 011037101 | ERROR | InternationalInfo/Parcels/Parcel/PurposeOfShipment is not valid |
| 011037102 | ERROR | For Shipment Type RETURN the InternationalInfo/Parcels/Parcel/PurposeOfShipment must be 'Returned Goods' |
| 011038002 | ERROR | InternationalInfo/Parcels/Parcel/InvoiceNumber must be a string containing from 1 to 30 characters |
| 011039002 | ERROR | InternationalInfo/Parcels/Parcel/ExportLicenseNumber must be a string containing from 1 to 30 characters |
| 011040002 | ERROR | InternationalInfo/Parcels/Parcel/CertificateNumber must be a string containing from 1 to 30 characters |
| 011041101 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail is required |
| 011041102 | ERROR | ContentDetails not valid for ShipmentType Exchange |
| 011042001 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/CountryOfManufacture is required |
| 011042101 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/CountryOfManufacture is not a valid country |

| Code | Message | Description |
|-------------|----------------|---|
| 011043001 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/Description is required |
| 011043101 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/Description is an incomplete description |
| 011043102 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/Description must be a string containing from 1 to 30 characters |
| 011043103 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/Description must be a string containing from 1 to 150 characters |
| 011044001 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/UnitWeight is required |
| 011044004 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/UnitWeight must be a positive number no longer than 5 digits with no more than 2 decimal digits |
| 011045003 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/UnitQuantity must be an integer between 1 and 999 |
| 011046001 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/UnitValue is required |
| 011046004 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/UnitValue must be a positive number no longer than 6 digits with no more than 2 decimal digits |
| 011047001 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/Currency is required |
| 011047100 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/Currency, the same currency must be used for the entire shipment |
| 011047101 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/Currency is not a valid currency |
| 011048101 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/TariffCode is required |
| 011048102 | ERROR | For ShipmentType RETURN the InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/TariffCode is mandatory |
| 011048103 | ERROR | For ShipmentType RETURN the InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/TariffCode must be only numeric |
| 011048104 | ERROR | For ShipmentType RETURN the InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/TariffCode must be between 6 and 11 characters |
| 011048105 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/TariffCode must be a string containing from 1 to 10 characters |
| 011049001 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/TariffDescription is required |
| 011049002 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/TariffDescription must be a string containing from 1 to 30 characters |
| 011050001 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/ManufacturersName is required |
| 011050002 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/ManufacturersName must be a string containing from 1 to 30 characters |
| 011050101 | ERROR | CollectionInfo is required for collection requests |
| 011050102 | ERROR | CollectionInfo not valid for ShipmentType Exchange |
| 011051001 | ERROR | CollectionInfo/CollectionContact/BusinessName is required |

| Code | Message | Description |
|-------------|----------------|--|
| 011051002 | ERROR | CollectionInfo/CollectionContact/BusinessName must be a string containing from 1 to 40 characters |
| 011051100 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/ArticleReference must not be over 30 characters |
| 011052001 | ERROR | CollectionInfo/CollectionContact/ContactName is required |
| 011052002 | ERROR | CollectionInfo/CollectionContact/ContactName must be a string containing from 1 to 30 characters |
| 011052101 | ERROR | InternationalInfo/Parcels/Parcel/ContentDetails/ContentDetail/CountryOfOrigin is not a valid country |
| 011053001 | ERROR | CollectionInfo/CollectionContact/Telephone is required |
| 011053002 | ERROR | CollectionInfo/CollectionContact/Telephone must be a string containing from 1 to 15 characters |
| 011053101 | ERROR | CollectionInfo/CollectionContact/Telephone may only contain digit and space characters |
| 011054002 | ERROR | CollectionInfo/CollectionContact/Fax must be a string containing from 1 to 15 characters |
| 011054101 | ERROR | CollectionInfo/CollectionContact/Fax may only contain digit and space characters |
| 011055002 | ERROR | CollectionInfo/CollectionContact/EmailAddress must be a string containing from 1 to 50 characters |
| 011055101 | ERROR | CollectionInfo/CollectionContact/EmailAddress has invalid format |
| 011055102 | ERROR | CollectionInfo/CollectionContact/EmailAddress is required for NotificationType of EMAIL |
| 011056001 | ERROR | CollectionInfo/CollectionAddress/Country is required |
| 011056101 | ERROR | CollectionInfo/CollectionAddress/Country is not a valid collection country |
| 011057001 | ERROR | CollectionInfo/CollectionAddress/AddressLine1 is required |
| 011057002 | ERROR | CollectionInfo/CollectionAddress/AddressLine1 must be a string containing from 1 to 40 characters |
| 011058002 | ERROR | CollectionInfo/CollectionAddress/AddressLine2 must be a string containing from 1 to 40 characters |
| 011059002 | ERROR | CollectionInfo/CollectionAddress/AddressLine3 must be a string containing from 1 to 40 characters |
| 011060001 | ERROR | CollectionInfo/CollectionAddress/Town is required |
| 011060002 | ERROR | CollectionInfo/CollectionAddress/Town must be a string containing from 1 to 30 characters |
| 011061001 | ERROR | CollectionInfo/CollectionAddress/Postcode is required |
| 011061002 | ERROR | CollectionInfo/CollectionAddress/Postcode must be a string containing from 1 to 16 characters |
| 011061101 | ERROR | CollectionInfo/CollectionAddress/Postcode is not a valid postcode |
| 011062001 | ERROR | CollectionInfo/CollectionTime is required |
| 011062101 | ERROR | CollectionInfo/CollectionTime must specify the same day for From and To collection times |
| 011062102 | ERROR | CollectionInfo/CollectionDate is no longer available and a new collection date should be selected |
| 011062103 | ERROR | We're very sorry, but currently it is not possible to arrange a collection for the date and postcode stated. Please see our customer alerts at www.parcelforce.com for further details. |
| 011062104 | ERROR | We're very sorry, but it is not possible to arrange a collection today from the postcode stated. |
| 011062105 | ERROR | CollectionInfo/CollectionTime is not allowed for return shipments |

| Code | Message | Description |
|-------------|----------------|--|
| 011062106 | ERROR | CollectionInfo/CollectionTime/From must be less than CollectionInfo/CollectionTime/To |
| 011062107 | ERROR | There must be at least 2 hours difference between CollectionInfo/CollectionTime/From and CollectionInfo/CollectionTime/To |
| 011062108 | ERROR | CollectionInfo/CollectionTime/From is earlier than the allowed value of XX:XX:00. XX:XX:00 is the depot ECT |
| 011062109 | ERROR | CollectionInfo/CollectionTime/From is less than 2 hours before the LCT for this postcode and the allowed value must be XX:XX:00 or before. XX:XX:00 is the depot LCT - 2 hours |
| 011062110 | ERROR | CollectionInfo/CollectionTime/To is later than the allowed value of XX:XX:00. XX:XX:00 is the depot LCT |
| 011062111 | ERROR | CollectionInfo/CollectionTime/To is earlier than 2 hours before the LCT for this postcode, the allowed value is XX:XX:00 or later. XX:XX:00 is the depot LCT - 2 hours |
| 011062112 | ERROR | CollectionInfo/CollectionTime/From is not allowed, it is before the current time. Allows a tolerance of 5 minutes. Applicable for same day collections only |
| 011062113 | ERROR | CollectionInfo/CollectionTime/From and CollectionInfo/CollectionTime/To are not allowed, they are before the current time. Applicable for same day collections only |
| 011063101 | ERROR | CollectionInfo/CollectionTime/From must specify a time of 00:00:00 |
| 011063102 | ERROR | CollectionInfo/CollectionTime/From can not be timezoned |
| 011064101 | ERROR | CollectionInfo/CollectionTime/To must specify a time of 00:00:00 |
| 011064102 | ERROR | CollectionInfo/CollectionTime/To can not be timezoned |
| 011065101 | ERROR | This is a documents only service therefore DocumentsOnly should be set to 1 or true |
| 011065102 | ERROR | Documents only shipments are not allowed for the selected service |
| 011065103 | ERROR | Documents Only must be false for Shipment Type RETURN |
| 011066101 | ERROR | SMS is not available for Collections |
| 011066102 | ERROR | SMS is not available for the service selected |
| 011066103 | ERROR | The telephone number must be 11 digits and begin with 01, 02 or 07 |
| 011066104 | ERROR | Notification Type is SMS but no telephone number is present |
| 011066105 | ERROR | RecipientContact/NotificationType: <value> |
| 011067101 | ERROR | NotificationType SMS is not available for CollectionContact |
| 011068002 | ERROR | JobReference must be a string containing from 1 to 28 characters |
| 011068101 | ERROR | JobReference is required for specified service |
| 011068102 | ERROR | JobReference is not allowed for the specified service |
| 011068103 | ERROR | RecipientCountry does not match JobReference recipient country |
| 011068104 | ERROR | Maximum number of open jobs is 99 |
| 011068105 | ERROR | Job with specified job name does not exist |
| 011068106 | ERROR | JobReference cannot contain only whitespace |
| 011069001 | ERROR | SenderContact/BusinessName is required |
| 011069002 | ERROR | SenderContact/BusinessName must be a string containing from 1 to 40 characters |
| 011070101 | ERROR | SenderContact/ContactName is mandatory for Shipment Type RETURN |
| 011074001 | ERROR | SenderAddress/Country is required |
| 011074103 | ERROR | Country not valid for Service EPR |
| 011075001 | ERROR | SenderAddress/AddressLine1 is required |

| Code | Message | Description |
|-------------|----------------|---|
| 011077001 | ERROR | SenderAddress/AddressLine3 is required |
| 011077101 | ERROR | SenderAddress/AddressLine3 must contain a valid county for shipments to Ireland |
| 011078101 | ERROR | SenderAddress/Town is required |
| 011079101 | ERROR | SenderAddress/Postcode is required |
| 011079102 | ERROR | SenderAddress/Postcode is not a valid postcode |
| 011082101 | ERROR | Enhanced Returns not enabled |
| 011082102 | ERROR | Enhanced Returns are only allowed for domestic collections |
| 011082103 | ERROR | Returns is not valid for ShipmentType Exchange |
| 011083001 | ERROR | Returns/ReturnsEmail is required |
| 011083002 | ERROR | Returns/ReturnsEmail must be a string containing from 1 to 50 characters |
| 011083101 | ERROR | Returns/ReturnsEmail has invalid format |
| 011084002 | ERROR | Returns/EmailMessage must be a string containing from 1 to 255 characters |
| 011085002 | ERROR | RecipientContact/MobilePhone must be a string containing from 1 to 40 characters |
| 011085101 | ERROR | RecipientContact/MobilePhone is required if SMS notifications are requested |
| 011085102 | ERROR | RecipientContact/MobilePhone must be 11 digits and begin with 01, 02 or 07 if SMS notifications are requested |
| 011086001 | ERROR | InternationalInfo/ValueUnder200USDollars is required |
| 011087101 | ERROR | RecipientContact/Notifications/NotificationType is not valid |
| 011087102 | ERROR | Notification Type is EMAILDODINT but no email address is present |
| 011087103 | ERROR | Your Notifications requested are not valid: more than one interactive notification requested. |
| 011087104 | ERROR | More than one Senders Name specified |
| 011087115 | ERROR | RecipientContact/Notifications/NotificationType: notification type is not available for Recipient contact. |
| 011087116 | ERROR | Notification Type is SMS but no telephone number is present |
| 011088002 | ERROR | InternationalInfo/ShipmentDescription must be a string containing from 1 to 30 characters |
| 011088101 | ERROR | InternationalInfo/ShipmentDescription is required |
| 011088102 | ERROR | InternationalInfo/ShipmentDescription is not valid |
| 011090101 | ERROR | NotificationType SMS is not available for Collection Contact |
| 011090102 | ERROR | CollectionInfo/CollectionContact/Notifications/NotificationType is not valid |
| 011090103 | ERROR | CollectionContact/Notifications/NotificationType is not valid |
| 011090104 | ERROR | More than one Senders Name specified |
| 011091001 | ERROR | ShipmentType is required |
| 011091101 | ERROR | ShipmentType is not valid |
| 011092002 | ERROR | ExchangeInstructions1 must be a string containing from 1 to 20 characters |
| 011093002 | ERROR | ExchangeInstructions2 must be a string containing from 1 to 20 characters |
| 011096101 | ERROR | Saturday Delivery Required is not valid for InBoundDetails |
| 011097003 | ERROR | DepartmentId must be an integer between 1 and 9999 |
| 011097101 | ERROR | DepartmentId is required |
| 011097102 | ERROR | DepartmentId does not exist |
| 011097103 | ERROR | DepartmentId must be a Integer containing from 1 to 4 digits |

| Code | Message | Description |
|-------------|----------------|---|
| 011097104 | ERROR | WSDL version not valid for shippers with more than one department |
| 011097105 | ERROR | Invalid DepartmentId for Shipment Type RETURN |
| 011100002 | ERROR | ExchangeInstructions3 must be a string containing from 1 to 20 characters |
| 011101001 | ERROR | InBoundAddress/Country is required |
| 011101002 | ERROR | InternationalInfo/Comments must be a string containing from 1 to 80 characters |
| 011101101 | ERROR | InBoundAddress/Country is not a valid country |
| 011101102 | ERROR | InBoundAddress/Country must be GB for Exchange shipments |
| 011102001 | ERROR | InBoundAddress/AddressLine1 is required |
| 011102002 | ERROR | InBoundAddress/AddressLine1 must be a string containing from 1 to 40 characters |
| 011103002 | ERROR | InBoundAddress/AddressLine2 must be a string containing from 1 to 40 characters |
| 011104001 | ERROR | InBoundAddress/AddressLine3 is required |
| 011104002 | ERROR | InBoundAddress/AddressLine3 must be a string containing from 1 to 40 characters |
| 011104101 | ERROR | InBoundAddress/AddressLine3 must contain a valid county for shipments to Ireland |
| 011105001 | ERROR | InBoundAddress/Town is required |
| 011105002 | ERROR | InBoundAddress/Town must be a string containing from 1 to 30 characters |
| 011105101 | ERROR | When Shipping HM Forces shipments, town field must be BFPO. |
| 011106001 | ERROR | InBoundAddress/Postcode is required |
| 011106002 | ERROR | InBoundAddress/Postcode must be a string containing from 1 to 16 characters |
| 011106101 | ERROR | InBoundAddress/Postcode is not a valid postcode |
| 011106102 | ERROR | InBoundAddress/Postcode is not valid for specified service |
| 011106103 | ERROR | Failed to match InBound postcode/country to a state |
| 011107001 | ERROR | InBoundContact/BusinessName is required |
| 011107002 | ERROR | InBoundContact/BusinessName must be a string containing from 1 to 40 characters |
| 011108002 | ERROR | InBoundContact/ContactName must be a string containing from 1 to 30 characters |
| 011109002 | ERROR | InBoundContact/Telephone must be a string containing from 1 to 15 characters |
| 011109101 | ERROR | InBoundContact/Telephone is required for Global Express shipments |
| 011109102 | ERROR | InBoundContact/Telephone may only contain digit and space characters |
| 011109103 | ERROR | InBoundContact/Telephone must be 11 digits and begin with 01, 02 or 07 if default SMS notifications are set |
| 011110002 | ERROR | InBoundContact/Fax must be a string containing from 1 to 15 characters |
| 011110101 | ERROR | InBoundContact/Fax may only contain digit and space characters |
| 011111002 | ERROR | InBoundContact/EmailAddress must be a string containing from 1 to 50 characters |
| 011111101 | ERROR | InBoundContact/EmailAddress has invalid format |
| 011111102 | ERROR | InBoundContact/EmailAddress is required for NotificationType of EMAIL |

| Code | Message | Description |
|-------------|----------------|---|
| 011112002 | ERROR | InBoundContact/MobilePhone must be a string containing from 1 to 40 characters |
| 011113101 | ERROR | SMS is not available for Collections |
| 011113102 | ERROR | SMS is not available for the service selected |
| 011113103 | ERROR | The telephone number must be 11 digits and begin with 01, 02 or 07 |
| 011113104 | ERROR | Notification Type is SMS but no telephone number is present |
| 011113105 | ERROR | InBoundContact/NotificationType: <value> |
| 011114101 | ERROR | InBoundContact/Notifications/NotificationType is not valid |
| 011115002 | ERROR | InternationalInfo/TermsOfDelivery must be a string containing from 1 to 19 characters |
| 011116002 | ERROR | InternationalInfo/PurchaseOrderRef must be a string containing from 1 to 14 characters |
| 011119101 | ERROR | Saturday Delivery Required is not valid for InBoundDetails |
| 011120002 | ERROR | InBoundDetails/SpecialInstructions1 must be a string containing from 1 to 25 characters |
| 011121002 | ERROR | InBoundDetails/SpecialInstructions2 must be a string containing from 1 to 25 characters |
| 011122002 | ERROR | InBoundDetails/SpecialInstructions3 must be a string containing from 1 to 25 characters |
| 011123002 | ERROR | InBoundDetails/SpecialInstructions4 must be a string containing from 1 to 25 characters |
| 011124002 | ERROR | InBoundDetails/ReferenceNumber1 must be a string containing from 1 to 24 characters |
| 011124101 | ERROR | InBoundDetails/ReferenceNumber1 contains invalid characters |
| 011125002 | ERROR | InBoundDetails/ReferenceNumber2 must be a string containing from 1 to 24 characters |
| 011126002 | ERROR | InBoundDetails/ReferenceNumber3 must be a string containing from 1 to 24 characters |
| 011127002 | ERROR | InBoundDetails/ReferenceNumber4 must be a string containing from 1 to 24 characters |
| 011128002 | ERROR | InBoundDetails/ReferenceNumber5 must be a string containing from 1 to 24 characters |
| 011129004 | ERROR | InBoundDetails/TotalShipmentWeight must be a positive number no longer than 5 digits with no more than 3 decimal digits |
| 011129101 | ERROR | InBoundDetails/TotalShipmentWeight is required for the specified service |
| 011129102 | ERROR | InBoundDetails/TotalShipmentWeight is not allowed for the specified service |
| 011129103 | ERROR | InBoundDetails/TotalShipmentWeight is less than the minimum allowed for the specified service |
| 011129104 | ERROR | InBoundDetails/TotalShipmentWeight exceeds the maximum allowed for the specified service |
| 011130001 | ERROR | InBoundDetails/ContractNumber is required |
| 011130101 | ERROR | InBoundDetails/ContractNumber is invalid |
| 011131001 | ERROR | InBoundDetails/ServiceCode is required |
| 011131101 | ERROR | InBoundDetails/ServiceCode is not a valid service code |
| 011131102 | ERROR | InBoundDetails/ServiceCode is not available for this shipper location |
| 011131103 | ERROR | InBoundDetails/ServiceCode is not available to ship to specified country |
| 011131104 | ERROR | InBoundDetails/ServiceCode is not available from sender postcode |

| Code | Message | Description |
|-------------|----------------|---|
| 011131105 | ERROR | Collection requests are not currently supported for international services |
| 011131106 | ERROR | Only single parcels can be sent when using this service |
| 011131107 | ERROR | InBoundDetails/ServiceCode is not available for the sender and recipient postcode combination |
| 011131109 | ERROR | The InBoundDetails delivery postcode is not valid for this service |
| 011131110 | ERROR | InBoundDetails/ServiceCode is not available for the recipient postcode |
| 011131111 | ERROR | InBoundDetails/ServiceCode is not valid for shipment type |
| 011133101 | ERROR | InBoundDetails/Enhancement/EnhancedCompensation is not a valid compensation code |
| 011133102 | ERROR | Compensation is only available up to £500 for this service |
| 011134001 | ERROR | ImporterContact/BusinessName is required |
| 011134002 | ERROR | ImporterContact/BusinessName must be a string containing from 1 to 40 characters |
| 011135002 | ERROR | ImporterContact/ContactName must be a string containing from 1 to 30 characters |
| 011136002 | ERROR | ImporterContact/Telephone must be a string containing from 1 to 15 characters |
| 011136102 | ERROR | ImporterContact/Telephone may only contain digit and space characters |
| 011137002 | ERROR | ImporterContact/Fax must be a string containing from 1 to 15 characters |
| 011137101 | ERROR | ImporterContact/Fax may only contain digit and space characters |
| 011139002 | ERROR | ImporterContact/MobilePhone must be a string containing from 1 to 40 characters |
| 011141001 | ERROR | ImporterAddress/Country is required |
| 011141101 | ERROR | ImporterAddress/Country is not a valid country |
| 011141102 | ERROR | ImporterAddress/Country must be GB for Exchange shipments |
| 011142001 | ERROR | ImporterAddress/AddressLine1 is required |
| 011142002 | ERROR | ImporterAddress/AddressLine1 must be a string containing from 1 to 40 characters |
| 011143002 | ERROR | ImporterAddress/AddressLine2 must be a string containing from 1 to 40 characters |
| 011144001 | ERROR | ImporterAddress/AddressLine3 is required |
| 011144002 | ERROR | ImporterAddress/AddressLine3 must be a string containing from 1 to 40 characters |
| 011144101 | ERROR | ImporterAddress/AddressLine3 must contain a valid county for shipments to Ireland |
| 011145001 | ERROR | ImporterAddress/Town is required |
| 011145002 | ERROR | ImporterAddress/Town must be a string containing from 1 to 30 characters |
| 011145101 | ERROR | When Shipping HM Forces shipments, town field must be BFPO. |
| 011146002 | ERROR | ImporterAddress/Postcode must be a string containing from 1 to 16 characters |
| 011146101 | ERROR | ImporterAddress/Postcode is not a valid postcode |
| 011146102 | ERROR | ImporterAddress/Postcode is not valid for specified service |
| 011146103 | ERROR | Failed to match importer postcode/country to a state |
| 011146104 | ERROR | ImporterAddress/Postcode is required. |
| 011147001 | ERROR | ExporterContact/BusinessName is required |

| Code | Message | Description |
|-------------|----------------|--|
| 011147002 | ERROR | ExporterContact/BusinessName must be a string containing from 1 to 40 characters |
| 011148002 | ERROR | ExporterContact/ContactName must be a string containing from 1 to 30 characters |
| 011149002 | ERROR | ExporterContact/Telephone must be a string containing from 1 to 15 characters |
| 011149102 | ERROR | ExporterContact/Telephone may only contain digit and space characters |
| 011150002 | ERROR | ExporterContact/Fax must be a string containing from 1 to 15 characters |
| 011150101 | ERROR | ExporterContact/Fax may only contain digit and space characters |
| 011152002 | ERROR | ExporterContact/MobilePhone must be a string containing from 1 to 40 characters |
| 011154001 | ERROR | ExporterAddress/Country is required |
| 011154101 | ERROR | ExporterAddress/Country is not a valid country |
| 011154102 | ERROR | ExporterAddress/Country must be GB for Exchange shipments |
| 011155001 | ERROR | ExporterAddress/AddressLine1 is required |
| 011155002 | ERROR | ExporterAddress/AddressLine1 must be a string containing from 1 to 40 characters |
| 011156002 | ERROR | ExporterAddress/AddressLine2 must be a string containing from 1 to 40 characters |
| 011157001 | ERROR | ExporterAddress/AddressLine3 is required |
| 011157002 | ERROR | ExporterAddress/AddressLine3 must be a string containing from 1 to 40 characters |
| 011157101 | ERROR | ExporterAddress/AddressLine3 must contain a valid county for shipments to Ireland |
| 011158001 | ERROR | ExporterAddress/Town is required |
| 011158002 | ERROR | ExporterAddress/Town must be a string containing from 1 to 30 characters |
| 011158101 | ERROR | When Shipping HM Forces shipments, town field must be BFPO. |
| 011159001 | ERROR | ExporterAddress/Postcode is required |
| 011159002 | ERROR | ExporterAddress/Postcode must be a string containing from 1 to 16 characters |
| 011159101 | ERROR | ExporterAddress/Postcode is not a valid postcode |
| 011159102 | ERROR | ExporterAddress/Postcode is not valid for specified service |
| 011159103 | ERROR | Failed to match importer postcode/country to a state |
| 011162002 | ERROR | RecipientContact/SendersName must be a string containing from 1 to 30 characters |
| 011181001 | ERROR | HazardousGoods/HazardousGood/LQDGUNCode is required |
| 011181002 | ERROR | HazardousGoods/HazardousGood/LQDGUNCode must be a string containing from 6 to 6 characters |
| 011181101 | ERROR | HazardousGoods/HazardousGood/LQDGUNCode does not match the format UNxxxx where x is a digit |
| 011181102 | ERROR | HazardousGoods/HazardousGood/LQDGUNCode is not in the list of allowed LQDG UN Codes |
| 011182101 | ERROR | HazardousGoods/HazardousGood/LQDGDescription is required if LQDG UN Code is specified |
| 011182102 | ERROR | LQDG UN Code must be specified to use HazardousGoods/HazardousGood/LQDGDescription |
| 011183004 | ERROR | HazardousGoods/HazardousGood/LQDGVolume must be a positive number no longer than 5 digits with no more than 3 decimal digits |

| Code | Message | Description |
|-------------|----------------|---|
| 011183101 | ERROR | HazardousGoods/HazardousGood/LQDGVolume is required if LQDG UN Code is specified |
| 011183102 | ERROR | LQDG UN Code must be specified to use HazardousGoods/HazardousGood/LQDGVolume |
| 011183103 | ERROR | The maximum LQDG volume allowed per consignment is <value> <value> |
| 011184002 | ERROR | HazardousGoods/HazardousGood/Firearms must be a string containing from 1 to 48 characters |
| 011184101 | ERROR | HazardousGoods/HazardousGood/Firearms is required if LQDG UN Code is not specified |
| 011200101 | ERROR | No more than one Dangerous Good is allowed |
| 011200102 | ERROR | Either UN Code or Firearms are allowed to be defined as Dangerous Goods, but not both |
| 011200103 | ERROR | LQDG is not enabled for the department |
| 011200104 | ERROR | Firearms is not enabled for the department |
| 011200105 | ERROR | Firearms are not applicable for your shipment destination |
| 011200106 | ERROR | Destination country is not valid for Hazardous goods type |
| 011200107 | ERROR | The UNCode entered is not allowed for this country, check the UNCode entered |
| 011200108 | ERROR | Service code is not valid for Hazardous goods type |
| 011200109 | ERROR | The LQDG Description entered is not valid or exceeds 48 character max |
| 011201101 | ERROR | Maximum character length for OriginalExportShipmentNo is 14 characters |
| 011202101 | ERROR | PrePrinted is only valid for Shipment Type 'RETURN' |
| 011203101 | ERROR | DropOffInd is invalid |
| 011203102 | ERROR | DropOffInd is not valid for shipment type |
| 011203103 | ERROR | DropOffInd is not valid for service |
| 011204101 | ERROR | PrintOwnLabel is invalid |
| 011204102 | ERROR | PrintOwnLabel is not valid for shipment type |
| 011205001 | ERROR | DeliveryOptions/PersonalParcel is required |
| 011205101 | ERROR | PersonalParcel value is not valid |
| 011205103 | ERROR | PersonalParcel is not enabled for department |
| 011205104 | ERROR | PersonalParcel Description is not enabled for department |
| 011205105 | ERROR | PersonalParcel is not enabled for product |
| 0112501260 | ERROR | Delivery Options combination not valid |
| 0112501261 | ERROR | Invalid matrix option |
| 0112611251 | ERROR | No To Post Office is not enabled for your Department location |
| 0112611300 | ERROR | DeliveryOptions/NoToPostOffice: <value> |
| 0112611322 | ERROR | No To Post Office is not enabled for product |
| 0112621252 | ERROR | No To Neighbour is not enabled for your Department location |
| 0112621301 | ERROR | DeliveryOptions/NoToNeighbour: <value> |
| 0112621323 | ERROR | No To Neighbour is not enabled for product |
| 0112631253 | ERROR | Convenient Collect is not enabled for your Shipper location |
| 0112631302 | ERROR | DeliveryOptions/ConvenientCollect: <value> |
| 0112631324 | ERROR | Convenient Collect is not enabled for product |
| 0112631325 | ERROR | The postcode provided for convenient collect is not valid |
| 0112641254 | ERROR | SpecifiedPostOffice postcode is incorrect for PostofficeID |
| 0112651255 | ERROR | PostofficeID is not valid |

| Code | Message | Description |
|-------------|----------------|--|
| 0112661256 | ERROR | Immediate Return to Sender is not enabled for your Department location |
| 0112661303 | ERROR | DeliveryOptions/IRTS: <value> |
| 0112661325 | ERROR | Immediate Return to Sender is not enabled for product |
| 0112661334 | ERROR | Delivery Options combination not valid |
| 0112671267 | ERROR | Letterbox is not enabled for your Department location |
| 0112671304 | ERROR | DeliveryOptions/Letterbox: <value> |
| 0112671326 | ERROR | Letterbox is not enabled for product |
| 0112671333 | ERROR | Delivery Options combination not valid |
| 0112681268 | ERROR | ConsignmentHandling is true and there is only 1 parcel |
| 0112681305 | ERROR | ConsignmentHandling: <value> |
| 0112681319 | ERROR | ConsignmentHandling is not enabled for product |
| 0112691270 | ERROR | SaturdayDeliveryRequired is not a valid combination with Nominated Delivery Date |
| 0112691271 | ERROR | NominatedDeliveryDate exceeds number allowed |
| 0112691306 | ERROR | DeliveryOptions/NominatedDeliveryDate: <value> |
| 0112691320 | ERROR | NominatedDeliveryDate is not enabled for product |
| 0112691321 | ERROR | NominatedDeliveryDate is not enabled for department |
| 0112691322 | ERROR | NominatedDeliveryDate earlier than the first date allowed |
| 0112691337 | ERROR | NDD not available for this date |
| 0112721273 | ERROR | PIN must be 4 digits only |
| 0112721310 | ERROR | DeliveryOptions/PIN: <value> |
| 0112721314 | ERROR | PIN is not enabled for department |
| 0112721327 | ERROR | PIN is not enabled for product |
| 0112741275 | ERROR | SafePlace value not valid |
| 0112741276 | ERROR | SpecialInstructions1 must have a value |
| 0112741307 | ERROR | DeliveryOptions/SafePlace: <value> |
| 0112741313 | ERROR | SafePlace is not enabled for department |
| 0112741328 | ERROR | SafePlace is not enabled for product |
| 0112741339 | ERROR | SpecialInstructions4 must not have a value |
| 0112741345 | ERROR | SpecialInstructions1 must be less than 20 characters |
| 011277001 | ERROR | DeliveryOptions/SpecifiedNeighbour is required |
| 0112771278 | ERROR | SpecifiedNeighbour must be less than 16 characters |
| 0112771279 | ERROR | SpecifiedNeighbour must contain a value |
| 0112771280 | ERROR | SpecialInstructions4 must not have a value |
| 0112771312 | ERROR | SpecifiedNeighbour is not enabled for department |
| 0112771330 | ERROR | SpecifiedNeighbour is not enabled for product |
| 0112771340 | ERROR | DeliveryOptions/SpecifiedNeighbour: <value> |
| 0112771352 | ERROR | Special characters are not allowed |
| 0112811282 | ERROR | The postcode provided for SpecifiedPostOffice is not valid |
| 0112811309 | ERROR | DeliveryOptions/SpecifiedPostOffice: <value> |
| 0112811311 | ERROR | SpecifiedPostOffice is not enabled for department |
| 0112811329 | ERROR | SpecifiedPostOffice is not enabled for product |
| 0112811353 | ERROR | The postcode is missing in your SpecifiedPostOffice request |
| 0112831255 | ERROR | Convenient Collect postcode is incorrect for PostofficeID |
| 0113151316 | ERROR | NamedRecipient is not enabled for department |
| 0113151331 | ERROR | NamedRecipient is not enabled for product |
| 0113151342 | ERROR | DeliveryOptions/NamedRecipient: <value> |
| 0113171318 | ERROR | AddressOnly is not enabled for department |
| 0113171332 | ERROR | AddressOnly is not enabled for product |

| Code | Message | Description |
|-------------|----------------|---|
| 0113171341 | ERROR | DeliveryOptions/AddressOnly: <value> |
| 011331368 | ERROR | Length format maximum is xxx |
| 011341369 | ERROR | Width format maximum is xxx |
| 0113501254 | ERROR | Convenient Collect postcode is incorrect for PostOfficeID |
| 0113501258 | ERROR | RecipientAddress/Postcode is not the same as the Postcode provided for Convenient collect |
| 0113511255 | ERROR | PostOfficeID is not valid |
| 011351370 | ERROR | Height format maximum is xxx |
| 011361371 | ERROR | Weight format maximum is xxxxxx.xxx |
| 0113721366 | ERROR | UnitWeight format maximum is xxxxxx.xx |
| 0113731367 | ERROR | UnitValue format maximum is xxxxxx.xx |
| 0113741365 | ERROR | UnitQuantity format maximum is xxx |
| 011681360 | ERROR | JobReference not valid for CreatePrint |
| 011821362 | ERROR | Returns is not valid for CreatePrint |
| 012000001 | WARNING | One or more default SMS notification is not available for the service selected |
| 012000002 | WARNING | One or more default SMS notification is suspended: <value> |
| 012000160 | WARNING | InBoundAddress only used for EXCHANGE shipments |
| 012000161 | WARNING | InBoundContact only used for EXCHANGE shipments |
| 012008101 | WARNING | Although a default is set, no RecipientContact/Telephone was supplied, hence an SMS will not be sent for this shipment. |
| 012010101 | WARNING | RecipientContact/EmailAddress was provided but Email notifications were not requested |
| 012016101 | WARNING | RecipientAddress/Postcode does not match the postcode format. This may invalidate the normal delivery guarantee. |
| 012055106 | WARNING | CollectionContact/Email Address was provided but Email Notifications were not requested |
| 012057101 | WARNING | CollectionContact/MobilePhone was provided but SMS notifications were not requested |
| 012057102 | WARNING | The mobile phone number must be 11 digits and begin with 01, 02 or 07, no SMS will be sent. |
| 012062101 | WARNING | This shipment will be exported on the next scheduled despatch which may or may not be today |
| 012067101 | WARNING | CollectionInfo/CollectionContact/NotificationType: <value> |
| 012067102 | WARNING | Notification requested is not enabled for your shipper location |
| 012067103 | WARNING | Notification type is not valid for service requested |
| 012067104 | WARNING | Notification Type is EMAILCOLLRECEIVED but no email address is present |
| 012067105 | WARNING | Notification Type is SMSCOLLRECEIVED but no SMS Mobile phone is present |
| 012067106 | WARNING | NotificationType not valid for ShipmentType |
| 012083101 | WARNING | Returns email not sent as CollectionContact/EmailAddress and Returns/ReturnsEmail not defined |
| 012085101 | WARNING | RecipientContact/MobilePhone was provided but SMS notifications were not requested |
| 012085102 | WARNING | Although a default is set, no RecipientContact/MobilePhone was supplied, hence an SMS will not be sent for this shipment. |
| 012085103 | WARNING | The Mobile phone number must be 11 digits and begin with 01, 02 or 07, no SMS will be sent. |
| 012087101 | WARNING | RecipientContact/Notifications/NotificationType: SMS notifications are not available for Collections |

| Code | Message | Description |
|-------------|----------------|---|
| 012087102 | WARNING | RecipientContact/Notifications/NotificationType is not available for the service selected |
| 012087103 | WARNING | RecipientContact/Notifications/NotificationType: <value> |
| 012087104 | WARNING | Notification requested is not enabled for your shipper location |
| 012087105 | WARNING | NotificationType not valid for ShipmentType |
| 012087106 | WARNING | Notification type is not valid for service requested |
| 012087107 | WARNING | Notification requested is not enabled for this shipper location |
| 012087108 | WARNING | Notification type is not valid for service requested |
| 012087109 | WARNING | Notification Type is EMAILATTEMPTDELIVERY but no email address is present |
| 012087110 | WARNING | Notification Type is SMSATTEMPTDELIVERY but no SMS Mobile phone is present |
| 012087111 | WARNING | NotificationType not valid for ShipmentType |
| 012087112 | WARNING | The Mobile phone number must be 11 digits and begin with 01, 02 or 07, no SMS will be sent. |
| 012087113 | WARNING | RecipientContact/MobilePhone was provided but notifications were not requested |
| 012087114 | WARNING | RecipientContact/EmailAddress was provided but Email notifications were not requested |
| 012087116 | WARNING | RecipientContact/Notifications/NotificationType: Email notifications are not available for Collections |
| 012090101 | WARNING | CollectionInfo/CollectionContact/Notifications/NotificationType: <value> |
| 012090102 | WARNING | Notification requested is not enabled for your shipper location |
| 012090103 | WARNING | Notification type is not valid for service requested |
| 012090104 | WARNING | Notification Type is EMAILCOLLRECEIVED but no email address is present |
| 012090105 | WARNING | Notification Type is SMSCOLLRECEIVED but no SMS Mobile phone is present |
| 012090106 | WARNING | was provided but Email Notifications were not requested |
| 012090107 | WARNING | was provided but SMS Notifications were not requested |
| 012090108 | WARNING | NotificationType not valid for ShipmentType |
| 012090109 | WARNING | CollectionContact/MobilePhone was provided but notifications were not requested |
| 012090110 | WARNING | CollectionContact/EmailAddress was provided but Email notifications were not requested |
| 012092101 | WARNING | ExchangeInstructions1 only used for EXCHANGE shipments |
| 012093101 | WARNING | ExchangeInstructions2 only used for EXCHANGE shipments |
| 012096102 | WARNING | InBoundDetails only used for EXCHANGE shipments |
| 012100101 | WARNING | ExchangeInstructions3 only used for EXCHANGE shipments |
| 012106101 | WARNING | InBoundAddress/Postcode does not match the postcode format. This may invalidate the normal delivery guarantee. |
| 012109101 | WARNING | Although a default is set, no InBoundContact/Telephone was supplied, hence an SMS will not be sent for this shipment. |
| 012114101 | WARNING | InBoundContact/Notifications/NotificationType: SMS notifications are not available for Collections |
| 012114102 | WARNING | InBoundContact/Notifications/NotificationType is not available for the service selected |
| 012114103 | WARNING | InBoundContact/Notifications/NotificationType: <value> |
| 012114104 | WARNING | SMS is not available for InBoundContact/Notifications/NotificationType |

| Code | Message | Description |
|--|----------------|---|
| 012114105 | WARNING | Email is not available for InBoundContact/Notifications/NotificationType |
| 012114106 | WARNING | NotificationType not valid for ShipmentType |
| 012114107 | WARNING | Notification type is not valid for service requested |
| 012132101 | WARNING | InternationalInfo/InvoiceDate is before today. Date will be set to today |
| 012138101 | WARNING | ImporterContact/EmailAddress is not used |
| 012139101 | WARNING | ImporterContact/MobilePhone is not used |
| 012140101 | WARNING | ImporterContact/Notifications is not used |
| 012146101 | WARNING | ImporterAddress/Postcode does not match the postcode format. This may invalidate the normal delivery guarantee. |
| 012151101 | WARNING | ExporterContact/EmailAddress is not used |
| 012152101 | WARNING | ExporterContact/MobilePhone is not used |
| 012153101 | WARNING | ExporterContact/Notifications is not used |
| 012159101 | WARNING | ExporterAddress/Postcode does not match the postcode format. This may invalidate the normal delivery guarantee. |
| 012205102 | WARNING | SpecialInstructions cannot be used with Delivery Option PersonalParcel |
| 0122501666 | WARNING | Your Shipment will not follow our normal Post Office convenient delivery process |
| 0122501667 | WARNING | Your Shipment will not follow our normal Neighbour convenient delivery process |
| 0122501668 | WARNING | Your Shipment will not follow our normal Neighbour or Post Office convenient delivery process |
| 0122631336 | WARNING | ConvenientCollect address will be used and not the RecipientAddress |
| 0122641998 | WARNING | No participating Post Offices exist for the postcode entered. Specified Post Office cannot be used for this postcode. |
| 0122811399 | WARNING | Specified Post Office is currently not available and will not be applied to the shipment |
| 0123511337 | WARNING | PostOfficeID is not valid and will be ignored |
| 0123511338 | WARNING | PostOfficeID has not been provided for the Convenient Collect shipment |
| 02 - Print Errors, Warnings and Notifications | | |
| 021000001 | ERROR | Shipment number <value> not found |
| 021000002 | ERROR | No shipment number provided |
| 021000003 | ERROR | Requesting the label for a single parcel is not allowed for domestic shipments |
| 021000004 | ERROR | Lead shipment number must be specified when requesting labels for all parcels in an international shipment |
| 021000005 | ERROR | Labels may not be requested for this collection request |
| 021000006 | ERROR | Labels for previous day's shipments can not be printed after cutoff time |
| 021000007 | ERROR | PrintFormat is not valid |
| 021000008 | ERROR | BarcodeFormat is not valid |
| 021000009 | ERROR | BarcodeFormat is not allowed for PrintFormat PDF |
| 021000010 | ERROR | PrintFormat XML is not set up |
| 021000011 | ERROR | PrintFormat XML is not set up for Global Express shipments |
| 021000012 | ERROR | Shipment number <value> was cancelled |
| 022000001 | NOTIFICATION | GLS contingency label required |
| 022000002 | NOTIFICATION | Service selected does not have a Partner label |

| Code | Message | Description |
|---|--------------|--|
| 03 – Authentication Errors and Warnings | | |
| 031000001 | ERROR | Authentication failed |
| 031000002 | ERROR | This account is currently suspended, please contact your Account Manager. |
| 032000001 | WARNING | This account is currently suspended, please contact your Account Manager. |
| 04 – Manifest Errors, Warnings and Notifications | | |
| 041000001 | ERROR | No shipments found to manifest |
| 041000002 | ERROR | No manifest number provided |
| 041000003 | ERROR | Unable to retrieve manifest <value> |
| 041000004 | ERROR | You have shipments eligible to be manifested that are not supported by the request version |
| 041000005 | ERROR | DepartmentId does not exist |
| 041000006 | ERROR | DepartmentId must be an integer between 1 and 9999 |
| 041000007 | ERROR | PrintFormat must be PDF |
| 042000008 | NOTIFICATION | Your shipments may exceed the LQDG amount to be carried by Parcelforce Worldwide in 1 van. Please call your collection depot and advise that you are shipping a large quantity of LQDG |
| 05 – Enhanced Returns Errors and Warnings | | |
| 051000001 | ERROR | Enhanced Returns not enabled |
| 051000002 | ERROR | ServiceCode is not available for the recipient postcode |
| 051000003 | ERROR | ServiceCode is not available for the sender postcode |
| 051001101 | ERROR | ShipmentNumber is not valid |
| 051001102 | ERROR | Returns request already received |
| 051001103 | ERROR | Specified shipment is not a returns shipment |
| 051062001 | ERROR | CollectionTime is required |
| 051062101 | ERROR | CollectionTime must specify the same day for From and To collection times |
| 051062102 | ERROR | CollectionInfo/CollectionDate is no longer available and a new collection date should be selected |
| 051062103 | ERROR | We're very sorry, but currently it is not possible to arrange a collection for the date and postcode stated. Please see our customer alerts at www.parcelforce.com for further details. |
| 051062104 | ERROR | We're very sorry, but it is not possible to arrange a collection today from the postcode stated. |
| 051062105 | ERROR | CollectionTime is not allowed for return shipments |
| 051063101 | ERROR | CollectionTime/From must specify a time of 00:00:00 |
| 051063102 | ERROR | CollectionTime/From can not be timezoned |
| 051064101 | ERROR | CollectionTime/To must specify a time of 00:00:00 |
| 051064102 | ERROR | CollectionTime/To can not be timezoned |
| 051064106 | ERROR | CollectionInfo/CollectionTime/From must be less than CollectionInfo/CollectionTime/To |
| 051064107 | ERROR | There must be at least 2 hours difference between CollectionInfo/CollectionTime/From and CollectionInfo/CollectionTime/To |
| 051064108 | ERROR | CollectionInfo/CollectionTime/From is earlier than the allowed value of XX:XX:00. XX:XX:00 is the depot ECT |
| 051064109 | ERROR | CollectionInfo/CollectionTime/From is less than 2 hours before the LCT for this postcode and the allowed value must be XX:XX:00 or before. XX:XX:00 is the depot LCT - 2 hours |

| Code | Message | Description |
|--|----------------|--|
| 051064110 | ERROR | CollectionInfo/CollectionTime/To is later than the allowed value of XX:XX:00. XX:XX:00 is the depot LCT |
| 051064111 | ERROR | CollectionInfo/CollectionTime/To is earlier than 2 hours before the LCT for this postcode, the allowed value is XX:XX:00 or later. XX:XX:00 is the depot LCT - 2 hours |
| 051064112 | ERROR | CollectionInfo/CollectionTime/From is not allowed, it is before the current time. AllowS a tolerance of 5 minutes. Applicable for same day collections only |
| 051064113 | ERROR | CollectionInfo/CollectionTime/From and CollectionInfo/CollectionTime/To are not allowed, they are before the current time. Applicable for same day collections only |
| 22,23,24 – Delivery Options Errors and Warnings | | |
| 221000001 | ERROR | ConvenientCollect/Postcode is not a valid postcode |
| 221000002 | ERROR | SpecifiedPostOffice/Postcode is not a valid postcode |
| 221000003 | ERROR | SpecifiedNeighbour/Postcode is not a valid postcode |
| 221000004 | ERROR | PostcodeExclusion/Postcode is not a valid postcode |
| 221000017 | ERROR | SafePlace is a boolean and must be 1 or true |
| 221000025 | ERROR | ServiceCode is not a valid service code |
| 221000026 | ERROR | NO Participating Post Offices exist for the postcode entered. |
| 221000027 | ERROR | Service code is not owned by any of your departments |
| 221000028 | ERROR | NDD not configured for this product |
| 221000029 | ERROR | We are sorry but there is a problem with our Post Office look up, go to our Post Office Finder at www.parcelforce.com/branch-finder to look for a Post Office |
| 231000001 | ERROR | Cancel Shipment <value> not valid |
| 231000002 | ERROR | Cancel Shipment <value> not valid as shipment has been manifested |
| 231000003 | ERROR | This tracking has not been created in Expresslink channel so you cannot cancel it |
| 231000004 | ERROR | Collection shipment cannot be cancelled |
| 231000005 | ERROR | FedEx shipment cannot be cancelled |
| 241000001 | ERROR | BookingReference is invalid |
| 241000002 | ERROR | BookingReference has already been used |
| 241000003 | ERROR | BookingReference is invalid |
| 241000004 | ERROR | We are sorry but there is a problem with our Post Office Reservation service. Process the Convenient Collect shipment without the PostOfficeID included |

23 Outputs

23.1 XML Data Stream

The **expressLink** Technical User Guide describes the option to return the data elements of most labels as an alternative to returning a PDF document.

The individual data elements, including which ones are mandatory, are described in the following sections along with suggested label designs based on the PDF outputs. The mandatory fields are highlighted as bold type. Whilst there is some flexibility with the Parcelforce labels, this is not the case with Network Partner labels such as GLS and they must conform to the examples shown.

Any questions regarding the design can be put to the Customer Solutions Team who are available to provide help and advice and who will also sign off the design once completed.

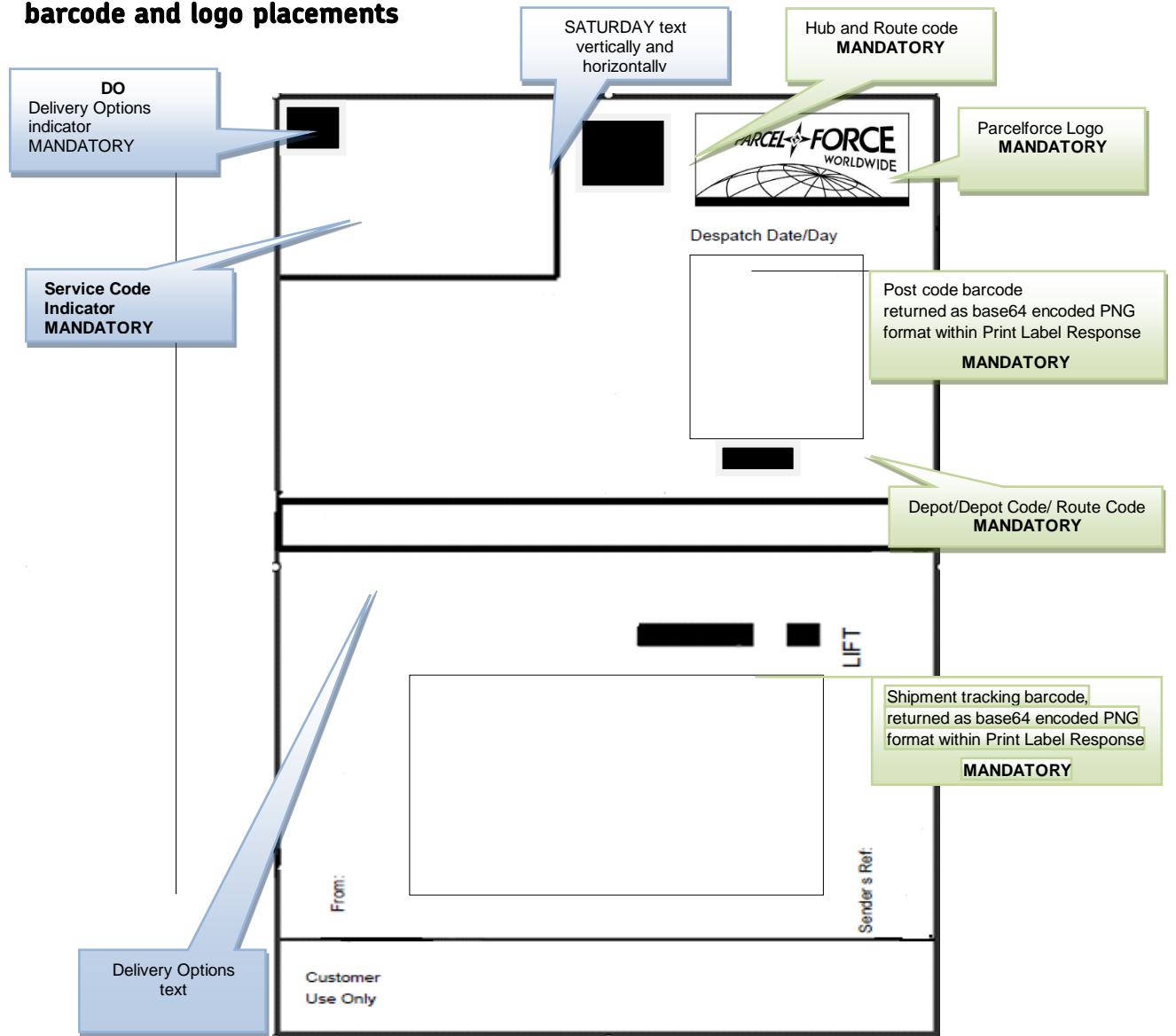
23.2 Barcode Size and Format

It is recommended that the barcode is returned in png format and in this case the aspect ratio must be maintained, i.e. the picture should not be shrunk or stretched.

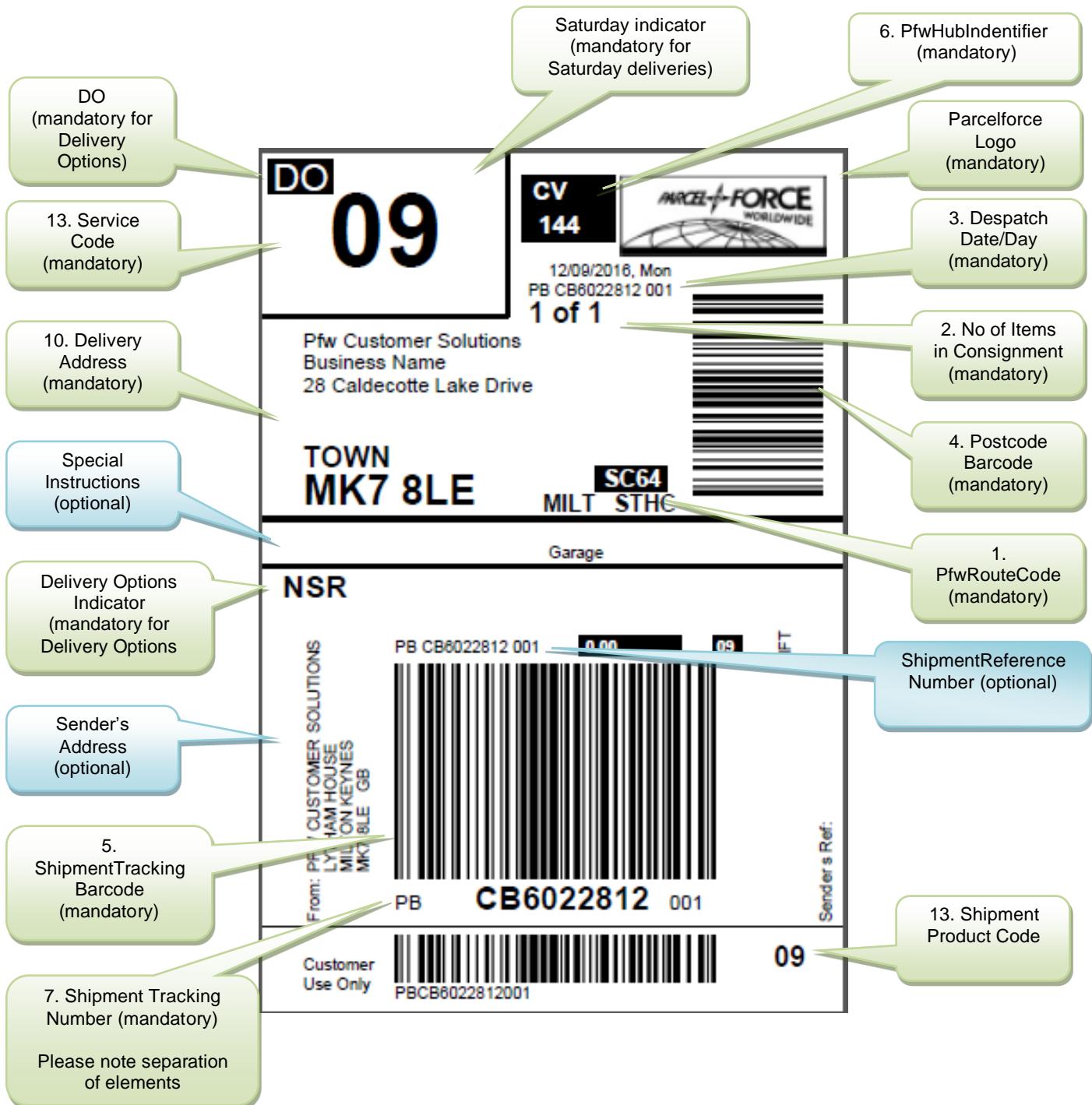
However, if this is not possible and the barcode is to be created manually then the following rules apply.

- The consignment barcode (and the postcode barcode on domestic labels) default format is Code 128. Subset B should be used for alpha characters. Subset C should be used for numeric characters.
- The postcode barcode should be displayed vertically and must be at least 20mm high
- The consignment number barcode must be at least 55mm x 38mm (width x height)
- The quiet zone around the barcode must be 5mm
- The additional bar code formats supported on the GLS labels are Interleaved 2 of 5, Code 128 Subset A and EAN128. A note has been included in the examples below to indicate which format is required in which field.

23.3 Parcelforce Domestic Label template example outlining the mandatory barcode and logo placements



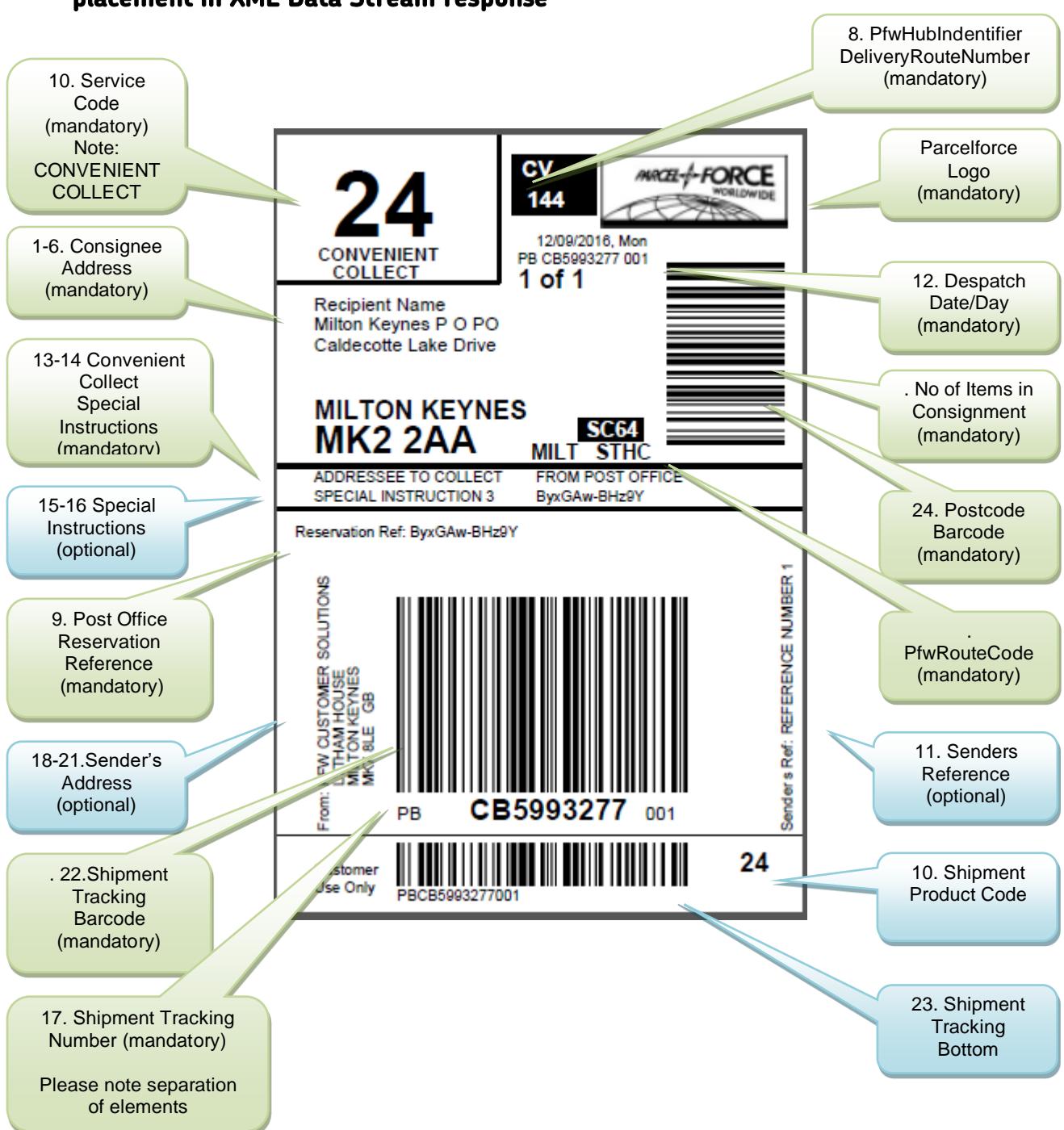
23.4 Domestic Label Example outlining the XML and png placement in XML Data Stream response



| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|---|------------------------|--------------------|--|
| <Name>ShipmentReferenceNumber</Name> | Optional | | <Data></Data> |
| <Name>SaturdayDeliveryP</Name> | Optional | | <Data>0</Data> |
| <Name>ShipmentSpecialInstructions</Name> | Optional | | <Data></Data> |
| <Name>ShipmentProductCode</Name> | Mandatory | 13 | <Data>PF09</Data> The PF is dropped on the label |
| <Name>ShipmentShippingDate</Name> | Mandatory | 3 | <Data>2016-09-12</Data> |
| <Name>ConsigneeTown</Name> | Mandatory | 10 | <Data>TOWN</Data> |
| <Name>ConsigneeAddress3</Name> | Optional | | <Data></Data> |
| <Name>ConsigneeName</Name> | Mandatory | 10 | <Data>BUSINESS NAME</Data> |
| <Name>ShipmentSpecialInstructions4</Name> | Optional | | <Data>Garage</Data> |
| <Name>ConsigneeComplementaryName</Name> | Optional | | <Data></Data> |
| <Name>ShipmentWeight</Name> | Optional | | <Data>0</Data> |
| <Name>ShipperTown</Name> | Mandatory | 10 | <Data>TOWN</Data> |
| <Name>ShipperCountry</Name> | Optional | | <Data>GB</Data> |
| <Name>ShipmentSpecialInstructions3</Name> | Optional | | <Data></Data> |
| <Name>ShipperPostcode</Name> | Optional | | <Data>MK7 8LE</Data> |
| <Name>ShipperAddress1</Name> | Optional | | <Data>28 CALDECOTTE LAKE DRIVE</Data> |
| <Name>ShipmentTracking</Name> | Mandatory | 7 | <Data>PBCB6022812001</Data> |
| <Name>ShipmentSpecialInstructions2</Name> | Optional | | <Data></Data> |
| <Name>ConsigneeAddress1</Name> | Mandatory | 10 | <Data>ADDRESS LINE 1</Data> |
| <Name>ShipmentServiceCode</Name> | Optional | | <Data>SND</Data> |
| <Name>ConsigneePostcode</Name> | Mandatory | | <Data>MK7 8LE</Data> |
| <Name>PfwRouteCode</Name> | Mandatory | 1 | <Data>MILT SC64 STHC</Data> |
| <Name>PfwHubIndicator</Name> | Mandatory | 6 | <Data>CV 144</Data> |
| <Name>DeliveryRouteNum</Name> | Mandatory | | <Data>STHC</Data> |
| <Name>DepotHubCode</Name> | Mandatory | | <Data>SC64</Data> |
| <Name>ShipmentHandlingUnit</Name> | Mandatory | 2 | <Data>1</Data> |
| <Name>ConsigneeAddress2</Name> | Optional | | <Data></Data> |
| <Name>ShipperName</Name> | Optional | | <Data>PFW CUSTOMER SOLUTIONS</Data> |
| <Name>ShipmentHandlingUnits</Name> | Mandatory | 2 | <Data>1</Data> |

| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|-------------------------------------|------------------------|--------------------|--------------------------|
| <Name>ConsigneePostalOutcode</Name> | | | <Data>MK7</Data> |
| Barcodes | | | |
| <Name>ShipmentTracking</Name> | Mandatory | 5 | <Data>Base64 Code</Data> |
| <Name>ShipmentTrackingBottom</Name> | Optional | | <Data>Base64 code</Data> |
| <Name>ConsigneePostalOutcode</Name> | Mandatory | 4 | <Data>Base64 code</Data> |
| Images | | | |
| <Name>delivery_options</Name> | | | <Data>Base64 code</Data> |
| <Name>do_Identifier</Name> | | | <Data>Base64 code</Data> |

23.5 Domestic Convenient Collect Label Example outlining the XML and png placement in XML Data Stream response



| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|---|------------------------|--------------------|--|
| <Name>ChuteNumber</Name> | | | <Data>144</Data> |
| <Name>ConsigneeAddress1</Name> | | 1 | <Data>Caldecotte Lake Drive</Data> |
| <Name>ConsigneeAddress2</Name> | | 2 | <Data></Data> |
| <Name>ConsigneeComplementaryName</Name> | | 3 | <Data></Data> |
| <Name>ConsigneeName</Name> | | 4 | <Data>Recipient Name</Data> |
| <Name>ConsigneePostalOutcode</Name> | | | <Data>MK2</Data> |
| <Name>ConsigneePostcode</Name> | | 5 | <Data>MK2 2AA</Data> |
| <Name>ConsigneeTown</Name> | | 6 | <Data>MILTON KEYNES</Data> |
| <Name>ConsignmentHandling</Name> | | | <Data>0</Data> |
| <Name>DeliveryRouteNum</Name> | | | <Data>STHC</Data> |
| <Name>DepotHubCode</Name> | | | <Data>SC64</Data> |
| <Name>DepotNum</Name> | | | <Data>SC64</Data> |
| <Name>DepotShortName</Name> | | | <Data>MILT</Data> |
| <Name>DoldDisplay</Name> | | | <Data>0</Data> |
| <Name>HubIdentifier</Name> | | | <Data>CV</Data> |
| <Name>IsConvCollect</Name> | | | <Data>1</Data> |
| <Name>PfwRouteCode</Name> | | 7 | <Data>MILT SC64 STHC</Data> |
| <Name>PfwHubIndicator</Name> | | 8 | <Data>CV 144</Data> |
| <Name>PpsiReplacement</Name> | | | <Data>0</Data> |
| <Name>ReservationRef</Name> | | 9 | <Data>ByxGAW-BHz9Y</Data> |
| <Name>SaturdayDeliveryP</Name> | | | <Data>0</Data> |
| <Name>ShipmentHandlingUnit</Name> | | | <Data>1</Data> |
| <Name>ShipmentHandlingUnits</Name> | | | <Data>1</Data> |
| <Name>ShipmentProductCode</Name> | | 10 | <Data>PF24</Data> PF is dropped on the label |
| <Name>ShipmentReferenceNumber</Name> | | 11 | <Data>REFERENCE NUMBER 1</Data> |
| <Name>ShipmentServiceCode</Name> | | | <Data>SND</Data> |
| <Name>ShipmentShippingDate</Name> | | 12 | <Data>2016-04-29</Data> |
| <Name>ShipmentSpecialInstructions</Name> | | 13 | <Data>ADDRESSEE TO COLLECT</Data> |
| <Name>ShipmentSpecialInstructions2</Name> | | 14 | <Data>FROM POST OFFICE</Data> |

| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|---|------------------------|--------------------|---------------------------------------|
| <Name>ShipmentSpecialInstructions3</Name> | | 15 | <Data>SPECIAL INSTRUCTION 3</Data> |
| <Name>ShipmentSpecialInstructions4</Name> | | 16 | <Data> ByxGAW-BHz9Y</Data> |
| <Name>ShipmentTracking</Name> | | 17 | <Data>PBCB5993277001</Data> |
| <Name>ShipmentWeight</Name> | | | <Data>0.00</Data> |
| <Name>ShipperAddress1</Name> | | 18 | <Data>28 CALDECOTTE LAKE DRIVE</Data> |
| <Name>ShipperCountry</Name> | | | <Data>GB</Data> |
| <Name>ShipperName</Name> | | 19 | <Data>PFW CUSTOMER SOLUTIONS</Data> |
| <Name>ShipperPostcode</Name> | | 20 | <Data>MK7 8LE</Data> |
| <Name>ShipperTown</Name> | | 21 | <Data>MILTON KEYNES</Data> |
| <Name>GlsSortingFlag</Name> | | | <Data>0</Data> |
| Barcodes | | | |
| <Name>ShipmentTracking</Name> | Mandatory | 22 | <Data>Base64 Code</Data> |
| <Name>ShipmentTrackingBottom</Name> | Optional | 23 | <Data>Base64 code</Data> |
| <Name>ConsigneePostalOutcode</Name> | Mandatory | 24 | <Data>Base64 code</Data> |

23.6 Delivery Option Label Rules and Combinations

The Delivery Options must be displayed within the following order on the label where there are multiple options and 5 spaces must be applied to separate the acronyms.

| Order | Delivery Option | Label Delivery Options Indicator in XML Data Stream response | Comments |
|-------|------------------------------------|--|--|
| 1 | Address Only | ADDR ONLY | |
| 2 | Safe Place (No Signature Required) | NSR | Safe place is displayed within the space of current Special Instructions 3. |
| 3 | Specified Neighbour | SPEC NBR | Display 1 – 15 characters within the space of the current Special Instructions 3. |
| 4 | Specified Post Office | SPEC PO | Post Office name and postcode selected displayed within the space of the current Special Instructions 3 and 4. |
| 5 | No to Post Office** | NO TO PO | |
| 6 | No to Neighbour** | NO TO NBR | |

There are specific combinations of Delivery Options that have specific logic described below. This to ensure the driver has the correct information in the instance the handheld is not available.

** Set up by Parcelforce Customer Solutions

| Scenario | Delivery Option in expressLink Admin** | Delivery Option included in expressLink | Label identifier | Comments |
|----------|--|---|------------------------------|--|
| 1 | No to Neighbour | none | NO TO NBR | |
| 2 | No to Post Office | none | NO TO PO | |
| 3 | No to Neighbour + No to Post Office | none | ADDR ONLY | Acts as 'address only' on label |
| 4 | No to Neighbour | Specified Neighbour | SPEC NBR | expressLink overwrites the Admin configuration |
| 5 | No to Post Office | Specified Post Office | SPEC PO NO TO NBR | expressLink overwrites the Admin configuration. As a Post Office is specified this also means do not try a neighbour |
| 6 | No to Neighbour | Specified Post Office | SPEC PO NO TO NBR | Although a Post office has been specified, the driver is made aware of the No to Neighbour preference. |
| 7 | No to Post Office | Specified Neighbour | NO TO PO SPEC NBR | Although a neighbour is specified, the driver is made aware of the No to Post Office preference. |
| 8 | No to Neighbour + No to Post Office | Specified Neighbour | NO TO PO SPEC NBR | A neighbour is specified in expressLink. This overwrites the Admin preference for 'No to neighbour.'. The driver is made aware that the shippers delivery configuration in Admin is 'No to Post Office' |
| 9 | No to Neighbour + No to Post Office | Specified Post Office | NO TO NBR SPEC PO | A Post Office is specified in expressLink which overwrites the Admin preference for 'No to Post Office'. The driver is made aware that the shippers delivery configuration in Admin is 'No to Neighbour' |
| 10 | No to Neighbour | Address Only | ADDR ONLY | expressLink overwrites the Admin configuration |
| 11 | No to Post Office | Address Only | ADDR ONLY | expressLink overwrites the Admin configuration |
| 12 | No to Neighbour + No to Post Office | Address Only | ADDR ONLY | expressLink overwrites the Admin configuration |

23.7 Personal Parcel Label with Special Instructions (PPSI)

If an expressLink user chooses to print the label with Print format PDF, the PPSI indicator is displayed on the label.

If an expressLink user chooses to print the label in XML format, the base64 code is displayed within the XML response within the delivery_options tag and the PPSI instructions are within the relevant Special Instructions fields.

PPSI Indicator images

For example, the print label response will show images for the Delivery Option DO identifier and the new PPSI indicator.

NOTE: The base 64 code is not true to the image and is an example only.

```
<Images>
  <Image>
    <Name>delivery_options</Name>
    <Data>iVBORw0KGgoAAAANSUhEUgAAAAQAAABQEAIACJykqaAAAACXBIW
XMAAABIAAAASABGyWs+AAAILUIEQVR42u3dy80XRTA8debt6faLSR0IEQhtiEoJBKqJRQbFSHR0
UCFR7Fb8Bd7iNCfZ3Cczz/y6c3w/1Yms2XtnZte5x517235+fn5+fV4BAABAzv2bdQMAAAQDxI7
AAAAI0jsAAAjCCxAwAAmILEDgAAwAgS0wAACP+y7oBAJBvbW1tbW1trT93Lsblen1Ym5ubm5ub
EpfL5XK5LHffX19fX1/6/Y2rL6Ojo6OjoxKPjY2NjY2l3x6XsAuEPT09PT09SVyr1Wq1msTVarVa
rf75PKR5TWEJFTsAAAj2rJdoHh6epn6elriq6urq6sriaempqampiS+vLy8vLz8y+55Njk22h5X
28K0V0NRQcQVQqlYrEPT09PT090c9nvV6v1+sSDw0NDQ0N/V2/4qoMxfWpbzabzWZT4mKxWCwW
JY7r86u5visajUaj0ZC4UCgjCoXo7xVVvhU717Ozs2OzM4nn5ubm5ubS6W8Sbm9vb29vJXZ9h/hW
sTs/Pz8/P5d4fn5+fN4++vvqz5H+FAgtqNgBAAAYkUHFTldT+vV7+/v7//z6x8ftx8dHiX2oSGih
CVbsnp+fN5+fW3+uRzNR5kbo44dd0TsKH0bGSbfHt5G3S5qjZF05joueS6fbv7u7u7K3Fe5pkF
EaT6GNf8y9/m7e3t7e2t9ec+vHf0CgZ65xV9z1er1Wq1KrG+T+LaLSNpru8ivXuE/ju1v7+/v78v
sZ5XqleH0L/rei+gFRU7AAAAlxKs2F1fX19fX6dz/DQrdr6NjNNsj28jb9coWe8eExbnCdcoeWBg
YGBgIN72a3ptP73W4+Tk5OTkZHlVi/xyVdA1PV/TB7oiq9cy1OsX6vmmlyMjlyMjrb/G9d53tnZ
2dnZkfjg4ODg4EDimZmZmZkZlVdXV1dXVvXWa3+6DA4ODg4OZt1j+luKHQAQgBExr2OX9N52rj1k
XTsNxLX2T5C5ZUH2srTaHtf+qlcS69i51jvU6vV6vX2FXZ1VW6UqjUKpVaX5Pm+dTzb9bX19fX
1//8+rysY5eXtiXdl6TXXQuyr3Ga/Q3Cdc9H2UEnCUH66No5KYokdu6BVVTsAAAAlj5YueqfMS1
56NrJOSqvvg2Ms5Le7iaeUeRxCg57H2bxN67lUqlUql7HryN6vKUJT7hlpd9PfVVZxyuVwulyUO
so92mv0Nlsg979qdxbeKnab/m3FxcXFxcSGx3tta/0drYWfhYWFBYj2PMX9dDrtnOn4bKnYAAABG
xFyx0/O99Aij0Wg0Gg2JC4VCoVD4u+M3m81msylxsVgsFosSu+Yf+DYzkt7shp5x0XPQazVarVa
TWJ9T+bIfAaZ/0fFdrBN/0dCS2IOJfKOih0AAIARMVfsAAAAbuqdgAAAeAq2AEAAAbhBYgcAAGAE
iR0AAIARJHYAAABGkNgBAAAYQWIHAABgBlkdAACAESR2AAAARpDYAQAAgeFiBwAAYASJHQAQgBEk
dgAAAEEaQ2AEAAAbhBYgcAAGAEiR0AAIARJHYAAABGkNgBAAAYQWIHAABgBlkdAACAESR2AAAARpDY
AQAAgeFikgkfkfkfkfkfurrrmJDJDJNWJSUDNDFNFFJFMRkejrkjewirjewirSFJDSFJDSFJBwAAYASJ
HQAAgBEkdgAAAEEaQ2AEAAAbhBYgcAAGAEiR0AAIARJHYAAABGkNgBAAAYQWIHAABgBlkdAACAESR2A
AAARpDYAQAAgeFiBwAAYASJHQAQgBEkdgAAAeAq2AEAAAbhBYgcAAGAEiR0AAIARJHYAAABGkNgBAA
AYQWIHAABgBlkdAACAESR2AAAARpDYAQAAgPE/QnyfbTkK8i4AAAASUV0
RK5CYII=</Data>
  </Image>
  <Image>
    <Name>do_Identifier</Name>
    <Data>iVBORw0KGgoAAAANSUhEUgAAC0AAAAZCAYAAACI8achAAAAAXNSR0IArs4c
6QAAAARnQ01BAACxjwv8YQUAAAAGY0hSTQAeIYAACEAAD6AAAAGogAAHUwAADqYAAAOpAABd
AAALEQAAcXEbf2RfkQAAABx0RVh0U29mdHdhcmUaqWRvYmUgRmlyZXdvcmtzIENtNui8sowAAAHW
SURBVfhH7ZeNjYmWdiW5DRihl3QERugljNARGIERGKEjMAIjMAIb5O5DcvVE83tR1UM6SxGoOM7z
s2O7X03TuJ91OgH02dbpAO+Z8cLyPM8utYzhclfbrThC7Jmmya3r6ky2bXOPx8P1fZ9r7xX001rG
C4dfr9fkYegsy5K0iL0MMsKgYRtgjwumFABMxYDzDR0T9t7vd9d13b5gGKZVEqyHQQM2dklhxDw
bNv2RZ/fVCfGls5p2ubQ4Pzfg8YglEx8Th1V5w0ulwuTydx4C2gMuoaITCqgh8CyCeBzSyupYRkI
TB3TR7aVTT08h2V1llq4Gw9aEJqoheldDHJZdn0LHpcWs/eetAY9eW1HcyzFHTC4X/Qe00/hvhP
Mh3KaSt3kdlVTJvE3vr00FqtVYKuZ4JjXlTYZO+ZaLaKwc67RGINVdFRid0FeNRKeOaZiNNRCb
KXAoI22ba0KjgXc0jbVZQQQeoAPILZldGNNh6qgxPpvDzGCbtNYvqkgfBNJ7fYVKadkT2kiOLH
MXR0WEq0/bp5GhA5w7OhKmhehzH1KUiBw1Qai/h842joSqBLiwo+YANmE3M+8/x8RcJZypcOU
9yKW1NMP6X6G6RpvnwH3iR97pPe0YwAAAABJRU5ErkJgg==</Data>
  </Image>
</Images>
```

Which when decoded for example will show 2 images:



Figure 1: PPSI Identifier in print label and DO identifier

The DO_Identifier is present in the XML response when the shipment has 1 or more Delivery Options applied.

Print label response with PPSIs

Although the **expressLink** user will enter the ‘Short Description’ within the Create Shipment request, the PPSI text is not included within the Create Shipment response. However, the Print Label response with print format XML does include the appropriate PPSIs within the Special Instructions fields.

NOTE: **expressLink** users should consolidate Special Instruction 1 and 2 on the labels to ensure that there is no break and the label appears the same as PDF label.

The maximum characters allowed in each special instruction field is 25. Therefore, the application will split the PPSI text, which can be up to 75 characters, between Special Instructions 1, 2 and 3. The application will display the full PPSI text within the print label response in the correct spacing and case.

Special Instruction 4 can also be populated where the shipment has other Delivery Options applied, however this is separate to PPDO.

For example the user enters the following within the create shipment request :

```
<DeliveryOptions>
  <PersonalParcel>PERSONALPARCEL1</PersonalParcel>
</DeliveryOptions>
```

Within the Parcelforce Administration system (maintained by Customer Solutions) the PPSI text for Short code: PERSONALPARCEL1 is ‘Knock loudly the recipient is hard of hearing’.

| Code | Special Instruction text | Short Description |
|------|---|-------------------|
| JRRR | Knock loudly the recipient is hard of hearing | PERSONALPARCEL1 |
| TT55 | Ensure you wait at least 5 mins the recipient is blind | PP2 |
| R444 | The ADMIN user can Enter Up to 75 characters | PERSONALPARCEL3 |
| WWWW | Up to 50 characters will be displayed on one line | PERSONALPARCEL4 |

Figure 2: PPSI text displayed in XML response

The print label response will contain the following values for the special instructions :

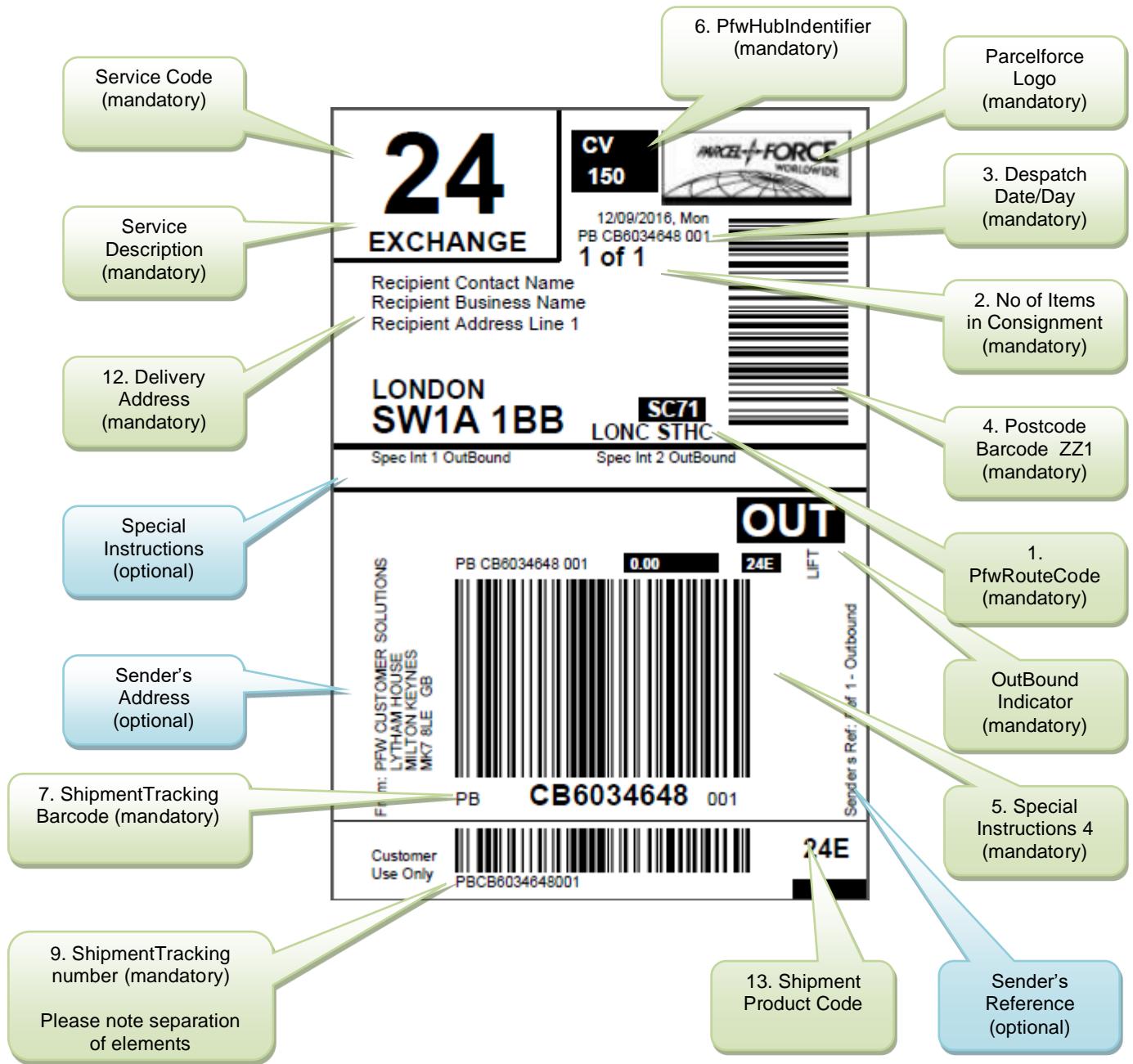
```
<Item>
    <Name>ShipmentSpecialInstructions</Name>
    <Data>Knock loudly the recipient</Data>
</Item>
<Item>
    <Name>ShipmentSpecialInstructions2</Name>
    <Data>It is hard of hearing</Data>
</Item>
```

If the user requested PERSONALPARCEL3 within the request, the XML response would display:

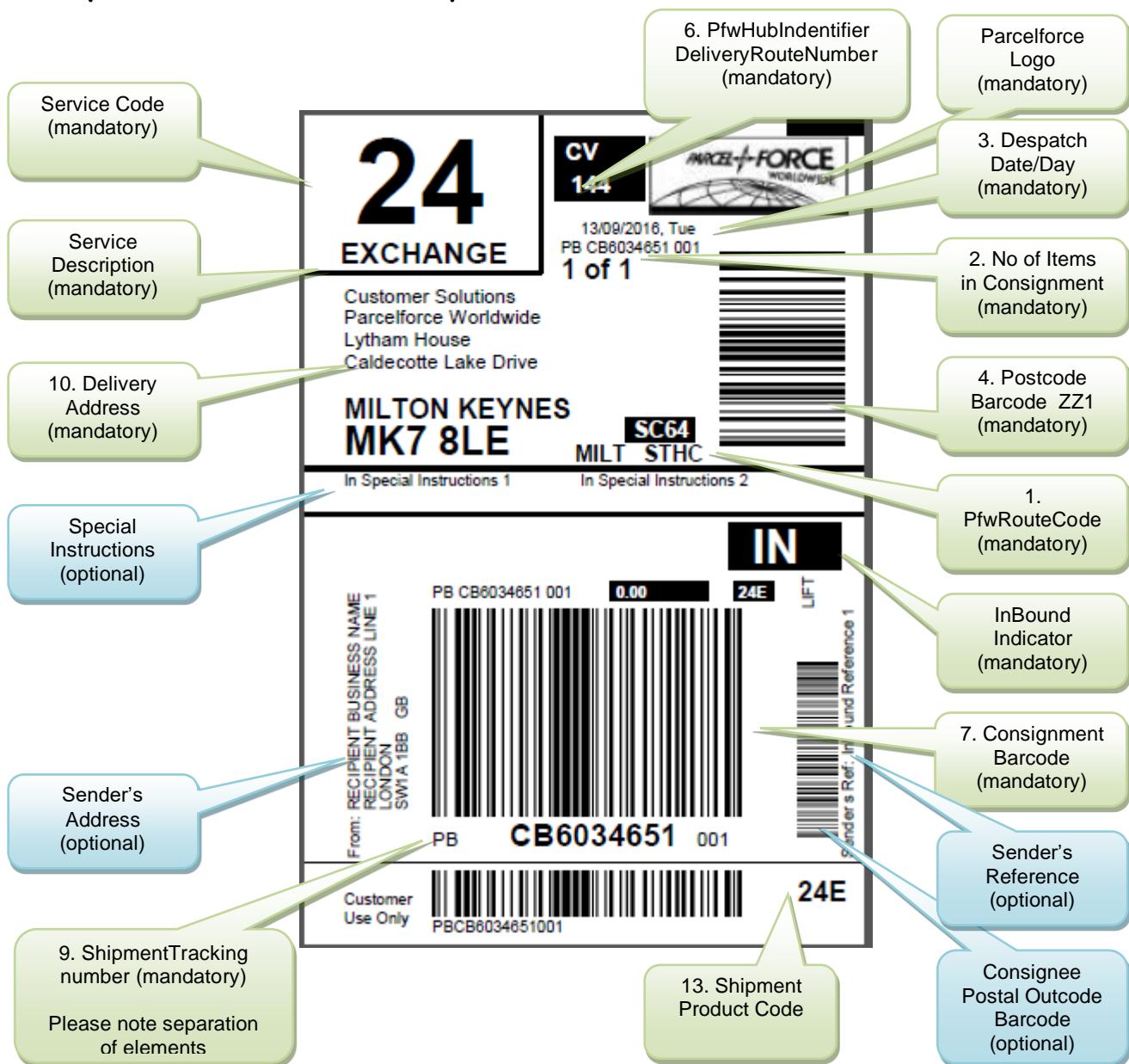
```
<Item>
    <Name>ShipmentSpecialInstructions</Name>
    <Data>The ADMIN user can Enter</Data>
</Item>
<Item>
    <Name>ShipmentSpecialInstructions3</Name>
    <Data> Up to 75 characters</Data>
</Item>
```

23.8 Secure Exchange Domestic Delivery Options Delivery Label (OUTBOUND)

outlining the XML and png placement in XML Data Stream response



23.9 Exchange Domestic Delivery Label (INBOUND) outlining the XML and png placement in XML Data Stream response

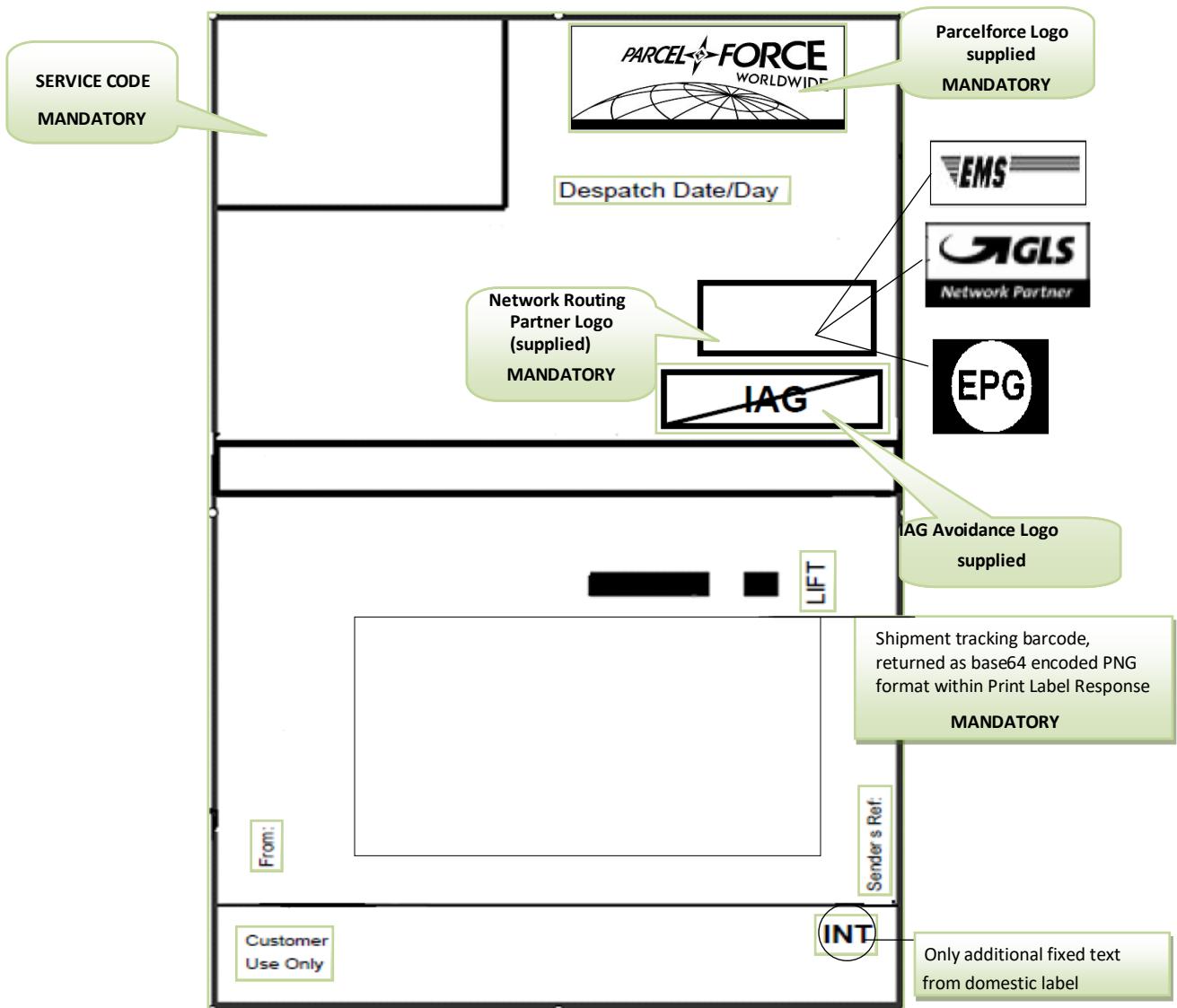


| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|---|------------------------|--------------------|---------------------------------------|
| <ParcelLabelData> | | | |
| | Mandatory | 5 | <JourneyLeg>OutBound</JourneyLeg> |
| <LabelData> | | | |
| <Name>ShipmentReferenceNumber</Name> | | | <Data>Ref 1 - OutBound</Data> |
| <Name>SaturdayDeliveryP</Name> | | | <Data>0</Data> |
| <Name>ShipmentSpecialInstructions</Name> | | | <Data>Spec Int 1 OutBound</Data> |
| <Name>ShipmentProductCode</Name> | Mandatory | 13 | <Data>24E</Data> |
| <Name>ShipmentShippingDate</Name> | Mandatory | 3 | <Data>2016-09-12</Data> |
| <Name>ConsigneeTown</Name> | Mandatory | 10 | <Data>LONDON</Data> |
| <Name>SecureContingencyOutcode</Name> | | | <Data>ZZ1</Data> |
| <Name>ConsigneeName</Name> | Mandatory | 10 | <Data>RECIPIENT BUSINESS NAME</Data> |
| <Name>ShipmentSpecialInstructions4</Name> | Mandatory | 5 | <Data>Must Collect to Deliver</Data> |
| <Name>ConsigneeComplementaryName</Name> | Optional | | <Data>RECIPIENT CONTACT NAME</Data> |
| <Name>ShipmentWeight</Name> | | | <Data>0</Data> |
| <Name>ShipperTown</Name> | Optional | | <Data>MILTON KEYNES</Data> |
| <Name>ShipperCountry</Name> | | | <Data>GB</Data> |
| <Name>ShipmentSpecialInstructions3</Name> | Optional | | <Data>Spec Int 3 OutBound</Data> |
| <Name>ShipperPostcode</Name> | Optional | | <Data>MK7 8LE</Data> |
| <Name>ShipperAddress1</Name> | Optional | | <Data>28 CALDECOTTE LAKE DRIVE</Data> |
| <Name>ShipmentTracking</Name> | Mandatory | 9 | <Data>PBCB6034648001</Data> |
| <Name>ShipmentSpecialInstructions2</Name> | Optional | | <Data>Spec Int 2 OutBound</Data> |
| <Name>ConsigneeAddress1</Name> | Mandatory | 10 | <Data>RECIPIENT ADDRESS LINE 1</Data> |
| <Name>ShipmentServiceCode</Name> | | | <Data>SSF</Data> |
| <Name>ConsigneePostcode</Name> | Mandatory | 10 | <Data>SW1A 1BB</Data> |
| <Name>PfwRouteCode</Name> | Mandatory | 1 | <Data>LONC SC71 STHC</Data> |
| <Name>PfwHubIndicator</Name> | Mandatory | 6 | <Data>CVNH 65</Data> |
| <Name>ShipmentHandlingUnit</Name> | Mandatory | 2 | <Data>1</Data> |
| <Name>ShipperName</Name> | Optional | | <Data>PFW CUSTOMER SOLUTIONS</Data> |

| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|---|------------------------|--------------------|---------------------------------------|
| <Name>ShipmentHandlingUnits</Name> | Mandatory | 2 | <Data>1</Data> |
| <Name>ConsigneePostalOutcode</Name> | | | <Data>ZZ1</Data> |
| <Barcodes> | | | |
| <Name>ShipmentTracking</Name> | Mandatory | 7 | {Base 64 Code} |
| <Name>ShipmentTrackingBottom</Name> | Optional | | {Base 64 Code} |
| <Name>ConsigneePostalOutcode</Name> | Mandatory | 4 | {Base 64 Code} |
| <ParcelLabelData> | | | |
| | Mandatory | 5 | <JourneyLeg>InBound</JourneyLeg> |
| <LabelData> | | | |
| <Name>ShipmentReferenceNumber</Name> | | | <Data>Inbound Reference 1</Data> |
| <Name>SaturdayDeliveryP</Name> | | | <Data>0</Data> |
| <Name>ShipmentSpecialInstructions</Name> | | | <Data>In Special Instructions1</Data> |
| <Name>ShipmentProductCode</Name> | Mandatory | 13 | <Data>24E</Data> |
| <Name>ShipmentShippingDate</Name> | Mandatory | 3 | <Data>2016-09-13</Data> |
| <Name>ConsigneeTown</Name> | Mandatory | 10 | <Data>MILTON KEYNES</Data> |
| <Name>ConsigneeName</Name> | | | <Data>PARCELFORCE WORLDWIDE</Data> |
| <Name>ShipmentSpecialInstructions4</Name> | Mandatory | 10 | <Data>In Special Instruction4</Data> |
| <Name>ConsigneeComplementaryName</Name> | Mandatory | 5 | <Data>CUSTOMER SOLUTIONS</Data> |
| <Name>ShipmentWeight</Name> | Optional | | <Data>0</Data> |
| <Name>ShipperTown</Name> | Optional | | <Data>LONDON</Data> |
| <Name>ShipperCountry</Name> | | | <Data>GB</Data> |
| <Name>ShipmentSpecialInstructions3</Name> | Optional | | <Data>In Special Instructions3</Data> |
| <Name>ShipperPostcode</Name> | Optional | | <Data>SW1A 1BB</Data> |
| <Name>ShipperAddress1</Name> | Optional | | <Data>RECIPIENT ADDRESS LINE 1</Data> |
| <Name>ShipmentTracking</Name> | Mandatory | 9 | <Data>PBCV6034651001</Data> |
| <Name>ShipmentSpecialInstructions2</Name> | Optional | | <Data>In Special Instructions2</Data> |
| <Name>ConsigneeAddress1</Name> | Mandatory | 10 | <Data>LYTHAM HOUSE</Data> |
| <Name>ShipmentServiceCode</Name> | | | <Data>SWR</Data> |
| <Name>ConsigneePostcode</Name> | Mandatory | 10 | <Data>MK7 8LE</Data> |

| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|--------------------------------------|------------------------|--------------------|--------------------------------------|
| <Name>PfwRouteCode</Name> | Mandatory | 1 | <Data>MILT SC64 STHC</Data> |
| <Name>PfwHubIndicator</Name> | Mandatory | 6 | <Data>CV 144</Data> |
| <Name>ShipmentHandlingUnit</Name> | Mandatory | 2 | <Data>1</Data> |
| <Name>ConsigneeAddress2</Name> | Optional | | <Data>CALDECOTTE LAKE DRIVE</Data> |
| <Name>ShipperName</Name> | Optional | | <Data>RECIPIENT BUSINESS NAME</Data> |
| <Name>ShipmentHandlingUnits</Name> | Mandatory | 2 | <Data>1</Data> |
| <Name>ConsigneePostalOutcode</Name> | | | <Data>MK7</Data> |
| <Barcodes> | | | |
| <Name>ShipmentReferenceNumber</Name> | Mandatory | 7 | {Base 64 Code} |
| <Name>ShipmentTracking</Name> | Mandatory | 4 | {Base 64 Code} |
| <Name>ShipmentTrackingBottom</Name> | Optional | | {Base 64 Code} |
| <Name>ConsigneePostalOutcode</Name> | Optional | | {Base 64 Code} |

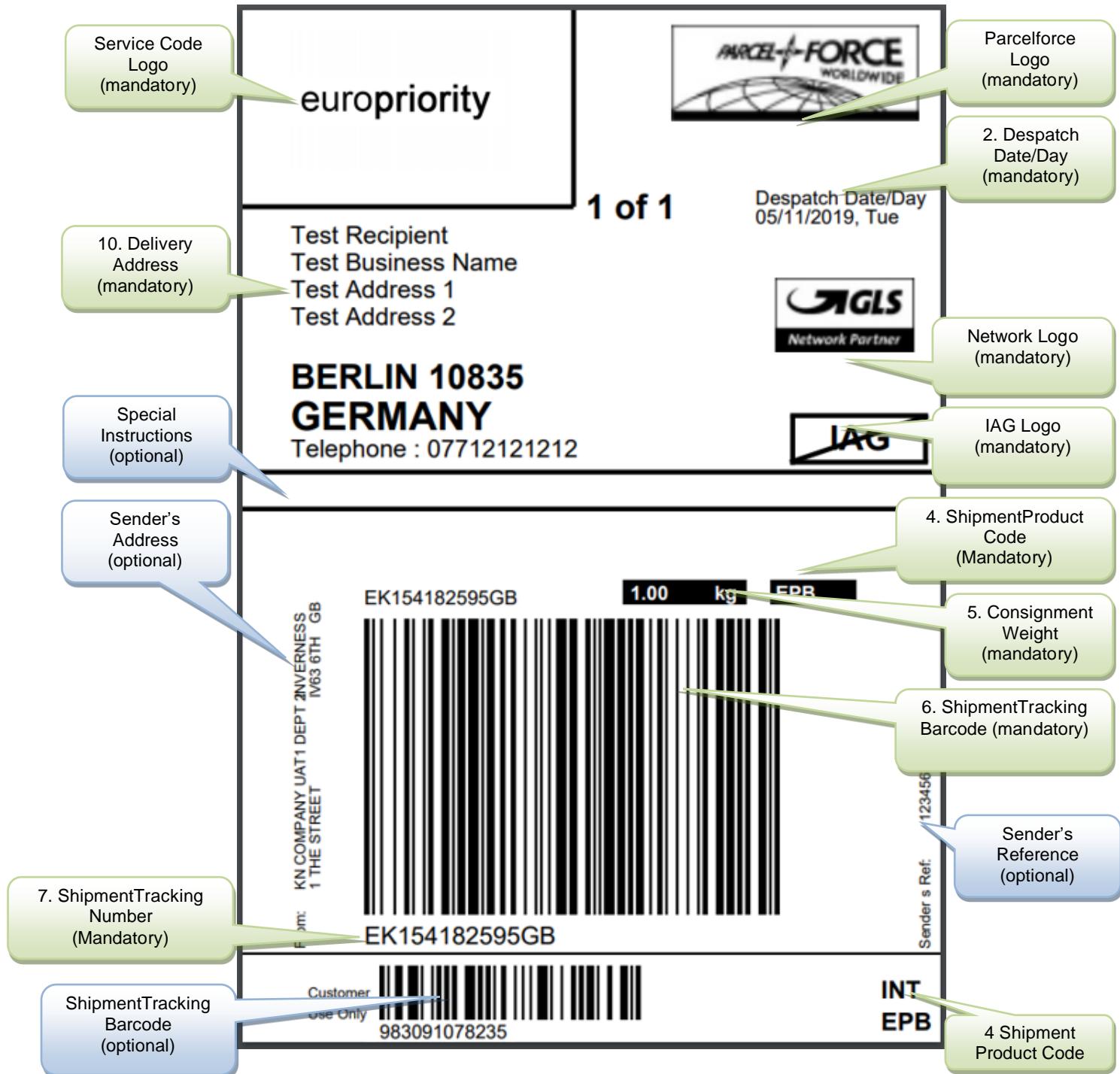
23.10 International Parcelforce Label template example outlining the logo placement



23.11 International Logos and Services relating to XML Data Stream

Please contact the Customer Solutions team who will provide an up to date list of countries and services together with the relevant Network routing partner information that relate to the services. Also supplied will be the Network routing partner logos.

23.12 International europriority Parcelforce Label Example outlining the XML and png placement in XML Data Stream response



| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|--|------------------------|--------------------|--|
| <Name>ShipmentTracking</Name> | Mandatory | 7 | <ShipmentNumber>CK120026044GB</ShipmentNumber> |
| <Name>ShipmentReferenceNumber</Name> | Optional | | <Data>Reference Number 1</Data> |
| <Name>SaturdayDeliveryP</Name> | | | <Data>0</Data> |
| <Name>ShipmentProductCode</Name> | Mandatory | 4 | <Data>EPB</Data> |
| <Name>ShipmentSpecialInstructions</Name> | Optional | | <Data>Special Instructions 1</Data> |
| <Name>ShipmentShippingDate</Name> | Mandatory | 2 | <Data>2011-10-26</Data> |
| <Name>ConsigneeTown</Name> | Mandatory | 10 | <Data>ST HELIER</Data> |
| <Name>ConsigneeAddress3</Name> | Mandatory | 10 | <Data>RECIPIENT ADDRESS LINE 3</Data> |
| <Name>ConsigneeName</Name> | Mandatory | 10 | <Data>RECIPIENT BUSINESS NAME</Data> |
| <Name>ConsigneePhone</Name> | | | <Data>01908 687000</Data> |
| <Name>ConsigneeComplementaryName</Name> | Mandatory | 10 | <Data>RECIPIENT CONTACT NAME</Data> |
| <Name>ShipmentWeight</Name> | Mandatory | 5 | <Data>.5</Data> |
| <Name>ShipperTown</Name> | Optional | | <Data>MILTON KEYNES</Data> |
| <Name>ShipperCountry</Name> | Optional | | <Data>GB</Data> |
| <Name>ShipperPostcode</Name> | Optional | | <Data>MK7 8LE</Data> |
| <Name>ShipperAddress1</Name> | Optional | | <Data>28 CALDECOTTE LAKE DRIVE</Data> |
| <Name>ShipmentTracking</Name> | Mandatory | 7 | <Data>CK120026044GB</Data> |
| <Name>ShipmentType</Name> | | | <Data>Non_Documents</Data> |
| <Name>ConsigneeAddress1</Name> | Mandatory | 10 | <Data>RECIPIENT ADDRESS LINE 1</Data> |
| <Name>ConsigneeCountryName</Name> | Mandatory | 10 | <Data>JERSEY</Data> |
| <Name>ConsigneePostcode</Name> | Mandatory | 10 | <Data>JJ10 3LE</Data> |
| <Name>ShipmentServiceCode</Name> | | | <Data>EPB</Data> |
| <Name>ShipmentHandlingUnit</Name> | | | <Data>1</Data> |
| <Name>ConsigneeCountry</Name> | | | <Data>JE</Data> |
| <Name>ShipperName</Name> | Optional | | <Data>PFW CUSTOMER SOLUTIONS</Data> |
| <Name>ConsigneeAddress2</Name> | Mandatory | 10 | <Data>RECIPIENT ADDRESS LINE 2</Data> |
| <Name>ShipmentHandlingUnits</Name> | Mandatory | 3 | <Data>1</Data> |

| Field Name | Mandatory/ Optional | Diagram Key No. | Data Examples |
|-------------------------------------|------------------------|--------------------|-----------------------------|
| <Name>ConsigneePostalOutcode</Name> | | | <Data>JJ10</Data> |
| <Barcodes> | | | |
| <Name>ShipmentTracking</Name> | Mandatory | 6 | <Data>{Base 64 Code}</Data> |
| </Barcode> | | | <Barcode> |
| <Name>ShipmentTrackingBottom</Name> | Optional | | <Data>{Base64 Code}</Data> |
| </Barcode> | | | </Barcodes> |

23.13 GLS Network Partner Labels

GLS is using two 2D-barcodes (one being called Uni-Code and the other Uni-SHIP).

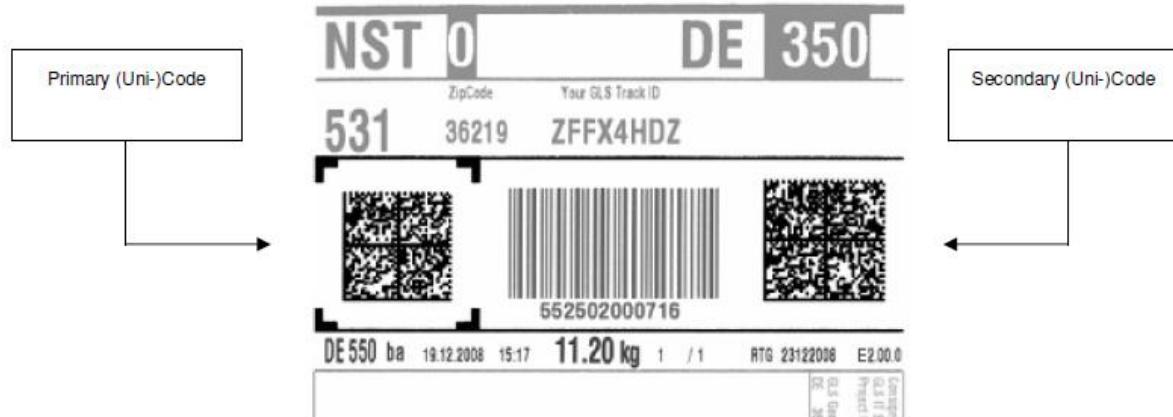
These Data Matrix Codes are based on the ECC 200 scheme.

The characteristics needed for the machine readability of the bar codes are:

| | |
|---------------------------|--|
| Symbology | Data Matrix ECC200 |
| Standard | ISO/IEC 16022 |
| Symbol size | 36x36 (primary code) or 40x40 (secondary code) |
| Capacity | 127 (max.) |
| Correctable errors | 21 (max.) |
| Physical size | Min. 18x18 mm |
| Character set | ISO 8859-1 (LATIN1) |

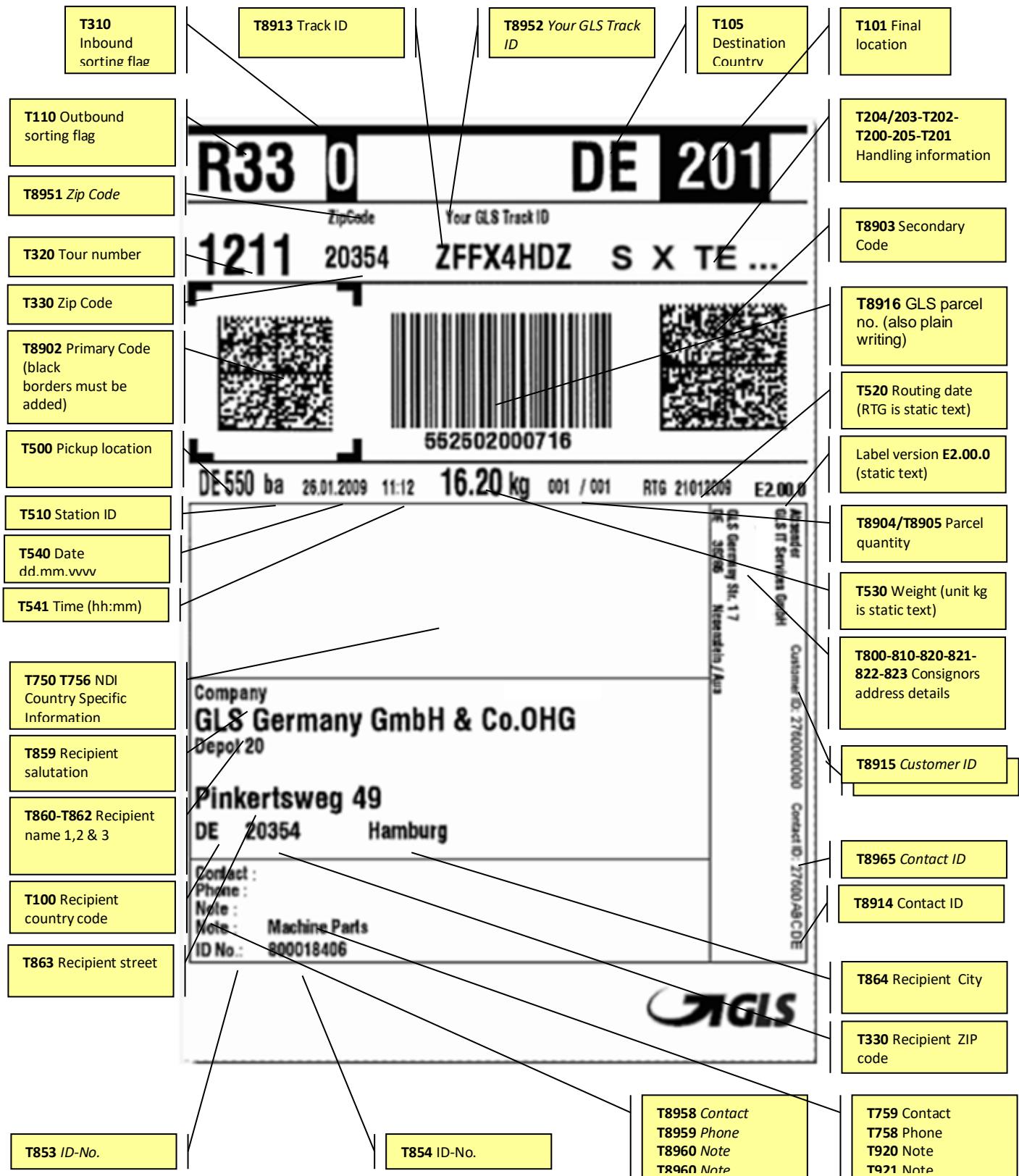
The tags T8902 (primary 2D-code) and T8903 (secondary 2D-Code) are to be converted to ECC200 barcode, using the parameters.

On the integrated routing label there are two Data Matrix Codes. The “Primary Code” is located in the upper left corner. This code contains information about the “Transport Unit” and delivers complete routing information, which is necessary for the transportation of a parcel within the GLS System. The “Secondary Code” in the upper right corner includes address data.



23.14 GLS Router Label template examples outlining the XML and png placement

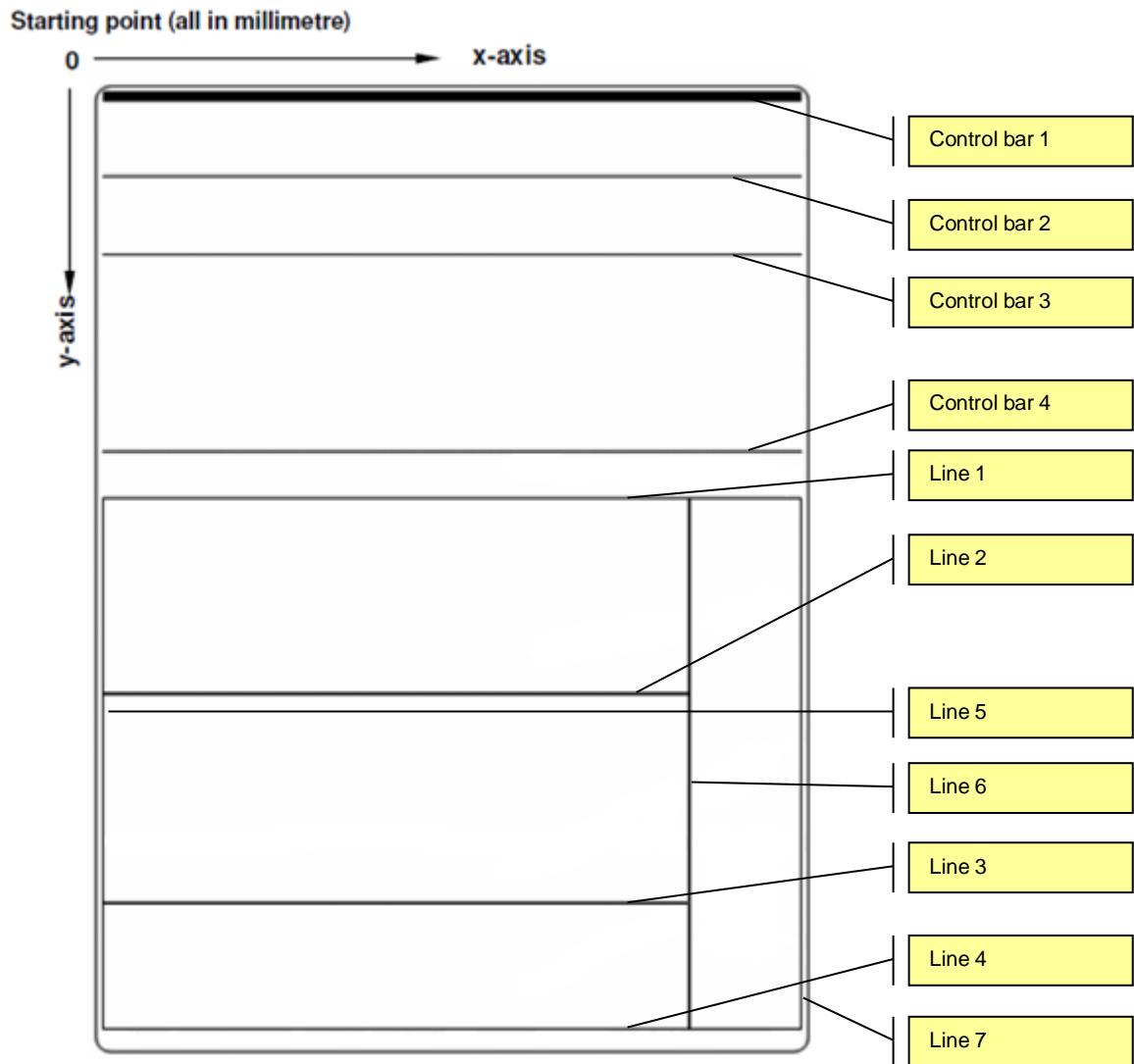
Below is an example of a GLS label template.



23.15 GLS Router Label Template Showing Line Position on the Label

Below is an example of a GLS label template.

Note: The exceptions to this are where shipments are made to Netherlands and Sweden. Examples of the GLS labels to these countries can be found in the subsequent sections.



| | Starting point (mm) | | Mm | |
|---------------|---------------------|--------|--------|-----------|
| | x-axis | y-axis | Length | Thickness |
| Control bar 1 | 1 | 2 | 99 | 1 |
| Control bar 2 | 1 | 12.5 | 99 | 0.5 |
| Control bar 3 | 1 | 25.5 | 99 | 0.5 |
| Control bar 4 | 1 | 54 | 99 | 0.5 |
| Line 1 | 1 | 60.5 | 99 | 0.25 |
| Line 2 | 1 | 89 | 82.5 | 0.25 |
| Line 3 | 1 | 117.5 | 82.5 | 0.25 |
| Line 4 | 1 | 134 | 99 | 0.25 |
| Line 5 | 1 | 60.5 | 73.5 | 0.25 |
| Line 6 | 82.5 | 60.5 | 73.5 | 0.25 |
| Line 7 | 99 | 60.5 | 73.5 | 0.25 |

Tags physical position on the label

The x/y coordinate are those of the top-left corner position of the element.

| | TAG No. | Position (mm) | | Font | Font size | Comment |
|--------------------------------|--------------------------|---------------|--------|-----------|-----------|---------|
| | | x-axis | y-axis | | | |
| Outbound Sorting Flag | 110 | 2.5 | 3 | Helvetica | 28 | - |
| Inbound Sorting Flag | 310 | 23 | 3 | Helvetica | 28 | inverse |
| Destination country | 100 (105 - routing area) | 61.5 | 3 | Helvetica | 28 | - |
| Final Location | 101 | 75 | 3 | Helvetica | 28 | inverse |
| Tour Number | 320 | 2.5 | 17 | Helvetica | 22 | - |
| Zip Code | 8951 | 23 | 15 | Helvetica | 6 | - |
| Zip code (value) | 330 | 22.5 | 19.5 | Helvetica | 10 | - |
| Your GLS Track ID | 8952 | 41.5 | 17 | Helvetica | 6 | - |
| Track ID | 8913 | 40 | 19 | Helvetica | 12 | bold |
| Handling Information | 204 | 69 | 19 | Helvetica | 12 | - |
| Handling Information | 203 | 69 | 19 | Helvetica | 12 | - |
| Handling Information | 202 | 73 | 19 | Helvetica | 12 | - |
| Handling Information | 200 | 81 | 19 | Helvetica | 12 | - |
| Handling Information | 205 | 85 | 19 | Helvetica | 12 | - |
| Handling Information | 201 | 91 | 19 | Helvetica | 12 | - |
| Primary Code | 8902 | 5 | 31 | Helvetica | - | - |
| GLS Parcel-No. Barcode | 8916 | 33 | 28 | Helvetica | - | - |
| GLS Parcel-No. (plain writing) | 8916 | 38 | 50 | Helvetica | 8 | - |
| Secondary Code | 8903 | 75 | 28 | Helvetica | - | - |
| Pickup Location | 500 | 2.5 | 55 | Helvetica | 9 | - |
| Station ID | 510 | 13 | 55.5 | Helvetica | 8 | - |
| Date | 540 | 19 | 56.5 | Helvetica | 8 | - |
| Time | 541 | 31 | 56.5 | Helvetica | 8 | - |
| Weight | 530 | 41 | 55 | Helvetica | 9 | bold |
| “kg” | Static text | 52 | 55 | Helvetica | 9 | bold |
| Parcel quantity | 8904 / 8905 | 58 | 56.5 | Helvetica | 8 | - |
| “RTG” | Static text | 73 | 56.5 | Helvetica | 8 | - |
| RoutingDate | 520 | 78.5 | 56.5 | Helvetica | 8 | - |
| “E2.00.0” | Static text | 91 | 56.5 | Helvetica | 8 | - |
| Service Name | 750 | 2 | 61.5 | Helvetica | 14 | bold |
| Service inf 1 | 751 | 2 | 66.5 | Helvetica | 8 | - |
| Service inf 2 | 752 | 2 | 70 | Helvetica | 8 | - |
| Service inf 3 | 753 | 2 | 73.5 | Helvetica | 8 | - |
| Service inf 4 | 754 | 2 | 77 | Helvetica | 8 | - |
| Service inf 5 | 755 | 2 | 79.5 | Helvetica | 8 | - |
| Service inf 6 | 756 | 2 | 82 | Helvetica | 8 | - |
| Service inf 7 | 757 | 2 | 85.5 | Helvetica | 8 | - |
| Recipient salutation | 859 | 2 | 90 | Helvetica | 8 | - |
| Recipient -name 1 | 860 | 2 | 93 | Helvetica | 14 | bold |
| Recipient -name 2 | 861 | 2 | 98 | Helvetica | 8 | - |
| Recipient -name 3 | 862 | 2 | 102 | Helvetica | 8 | - |

| | TAG No. | Position (mm) | | Font | Font size | Comment |
|----------------------------------|---------|------------------|--------|-----------|-----------|----------------------|
| | | x-axis | y-axis | | | |
| Recipient street | 863 | 2 | 106 | Helvetica | 14 | bold |
| Recipient country | 100 | 2 | 112 | Helvetica | 8 | - |
| Recipient zip code | 330 | 10 | 112 | Helvetica | 8 | - |
| Recipient city | 864 | 30 | 112 | Helvetica | 8 | - |
| "Contact" | 8958 | 2 | 118 | Helvetica | 8 | - |
| Contact person | 759 | 13 | 118 | Helvetica | 8 | - |
| "Phone" | 8959 | 2 | 121 | Helvetica | 8 | - |
| Phone number | 758 | 13 | 121 | Helvetica | 8 | - |
| "Note" | 8960 | 2 | 124 | Helvetica | 8 | - |
| Info line 1 | 920 | 13 | 124 | Helvetica | 8 | - |
| "Note" | 8960 | 2 | 127 | Helvetica | 8 | - |
| Info line 2 | 921 | 13 | 127 | Helvetica | 8 | - |
| "ID-No." | 853 | 2 | 131 | Helvetica | 8 | |
| ID-Nr. | 854 | 13 | 131 | Helvetica | 8 | |
| Description of consignor address | 800 | 98 | 61.5 | Helvetica | 6 | Rotate 90° clockwise |
| "Customer ID" | 8965 | 98 | 82.5 | Helvetica | 6 | Rotate 90° clockwise |
| GLS Cust-No. | 8915 | 98 | 94 | Helvetica | 6 | Rotate 90° clockwise |
| "Contact ID" | 8965 | 98 | 107 | Helvetica | 6 | Rotate 90° clockwise |
| Contact ID | 8914 | 95 | 118 | Helvetica | 6 | Rotate 90° clockwise |
| Consignor name 1 | 810 | 95.5 | 61.5 | Helvetica | 6 | Rotate 90° clockwise |
| Consignor street | 820 | 89 | 61.5 | Helvetica | 6 | Rotate 90° clockwise |
| Consignor country | 821 | 86 | 61.5 | Helvetica | 6 | Rotate 90° clockwise |
| Consignor ZIP code | 822 | 86 | 68.5 | Helvetica | 6 | Rotate 90° clockwise |
| Consignor city | 823 | 86 | 79 | Helvetica | 7 | Rotate 90° clockwise |

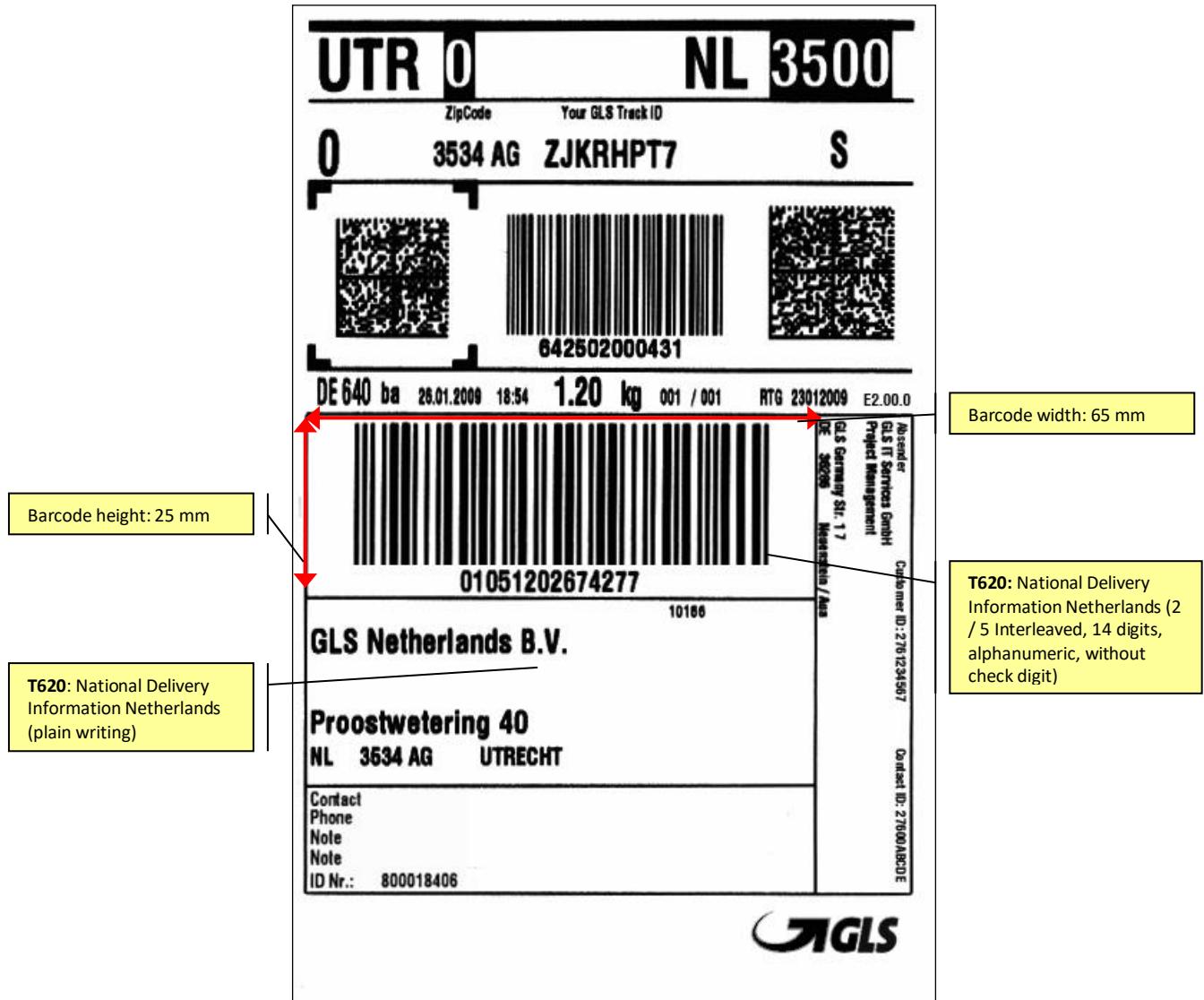


23.16 expressLink Data Stream name tags mapping to GLS tags

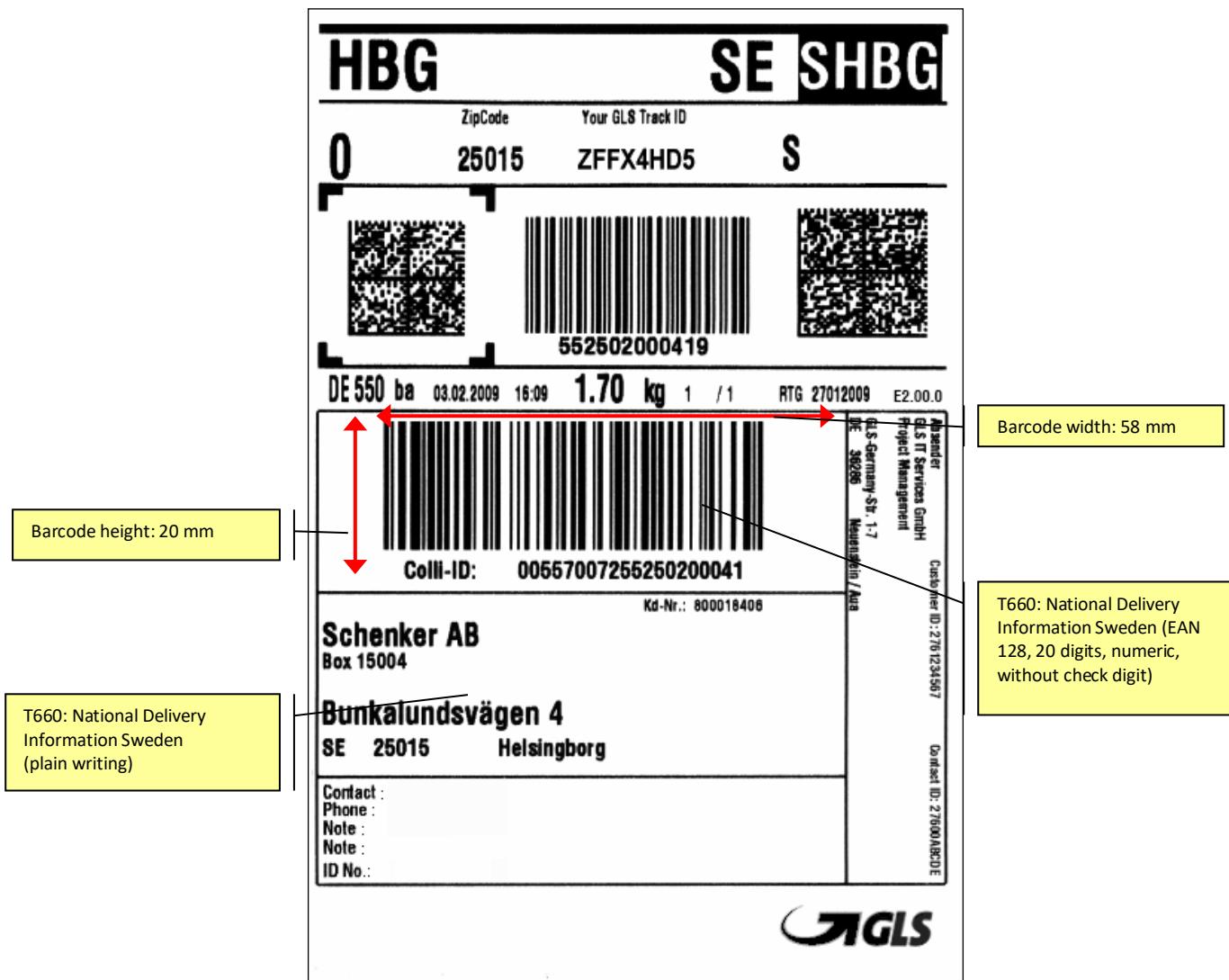
| Link Field Name | GLS Tag |
|------------------------------|---------|
| ConsigneeAddress1 | T863 |
| ConsigneeAddress2 | - |
| ConsigneeAddress3 | - |
| ConsigneeComplementaryName | T859 |
| ConsigneeCountry | T100 |
| ConsigneeCountryName | - |
| ConsigneeName | T860 |
| ConsigneePhone | T8959 |
| ConsigneePostcode | T330 |
| ConsigneeTown | T864 |
| ParcelWeightCode | - |
| Postcode | T822 |
| SaturdayDeliveryP | - |
| ShipmentHandlingUnit | - |
| ShipmentHandlingUnits | - |
| ShipmentProductCode | - |
| ShipmentReferenceNumber | T854 |
| ShipmentServiceCode | - |
| ShipmentShippingDate | - |
| ShipmentSpecialInstructions | T920 |
| ShipmentSpecialInstructions2 | T921 |
| ShipmentSpecialInstructions3 | - |
| ShipmentSpecialInstructions4 | - |
| ShipmentTracking | - |
| ShipmentType | - |
| ShipmentWeight | T530 |
| ShipperAddress1 | T820 |
| ShipperCountry | T821 |
| ShipperName | T810 |
| ShipperPostcode | T822 |
| ShipperTown | T823 |
| GlsContingencyWeight | - |
| GlsCountryIndicator | T105 |
| GlsDate | T540 |
| GlsHubIndicator | T110 |
| GlsInboundDepot | T101 |
| GlsLastRoutingUpdate | T520 |
| GlsLocationId | T500 |
| GlsNumber | T8916 |
| GlsPlz | T330 |
| GlsRoutingCode | T300 |

| Link Field Name | GLS Tag |
|-----------------|---------|
| GlsSortingFlag | T310 |
| GlsStationId | T510 |
| GlsT105 | T105 |
| GlsT800 | T800 |
| GlsT853 | T853 |
| GlsT8902 | T8902 |
| GlsT8903 | T8903 |
| GlsT8904 | T8904 |
| GlsT8905 | T8905 |
| GlsT8913 | T8913 |
| GlsT8914 | T8914 |
| GlsT8915 | T8915 |
| GlsT8916 | T8916 |
| GlsT8951 | T8951 |
| GlsT8952 | T8952 |
| GlsT8957 | T8957 |
| GlsT8958 | T8958 |
| GlsT8959 | T8959 |
| GlsT8960 | T8960 |
| GlsT8965 | T8965 |
| GlsTime | T541 |
| GlsTourNumber | T320 |

23.17 GLS Netherlands Label example outlining the XML and png placement in XML Data Stream response



23.18 GLS Sweden Label example outlining the XML and png placement in XML Data Stream response



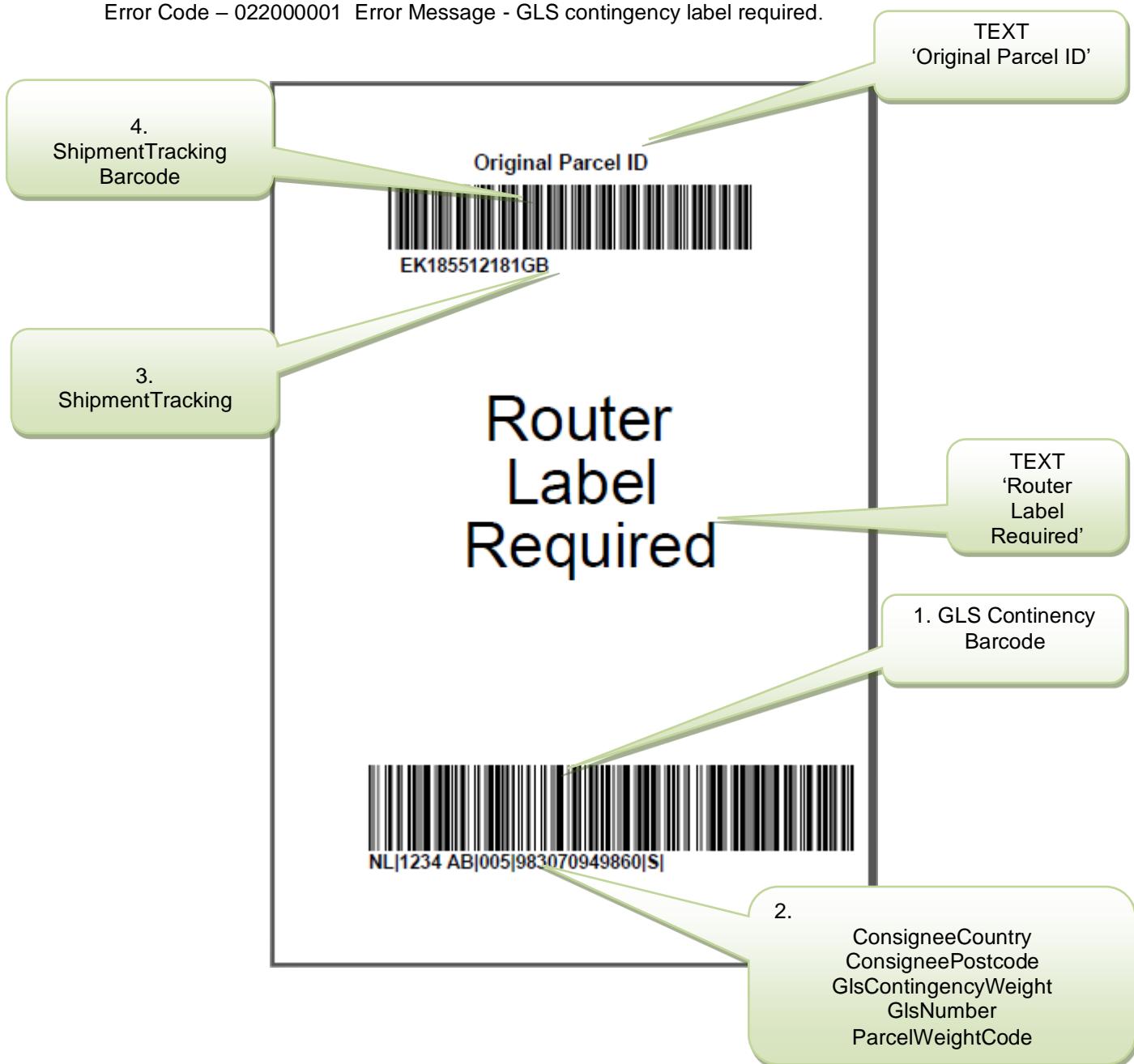
23.19 GLS Flex Delivery Service Label example



23.20 GLS Contingency Router Label Example outlining the XML and png placement in XML Data Stream response

Note: A GLS Contingency Router Label is required when the following Notification response is received:-

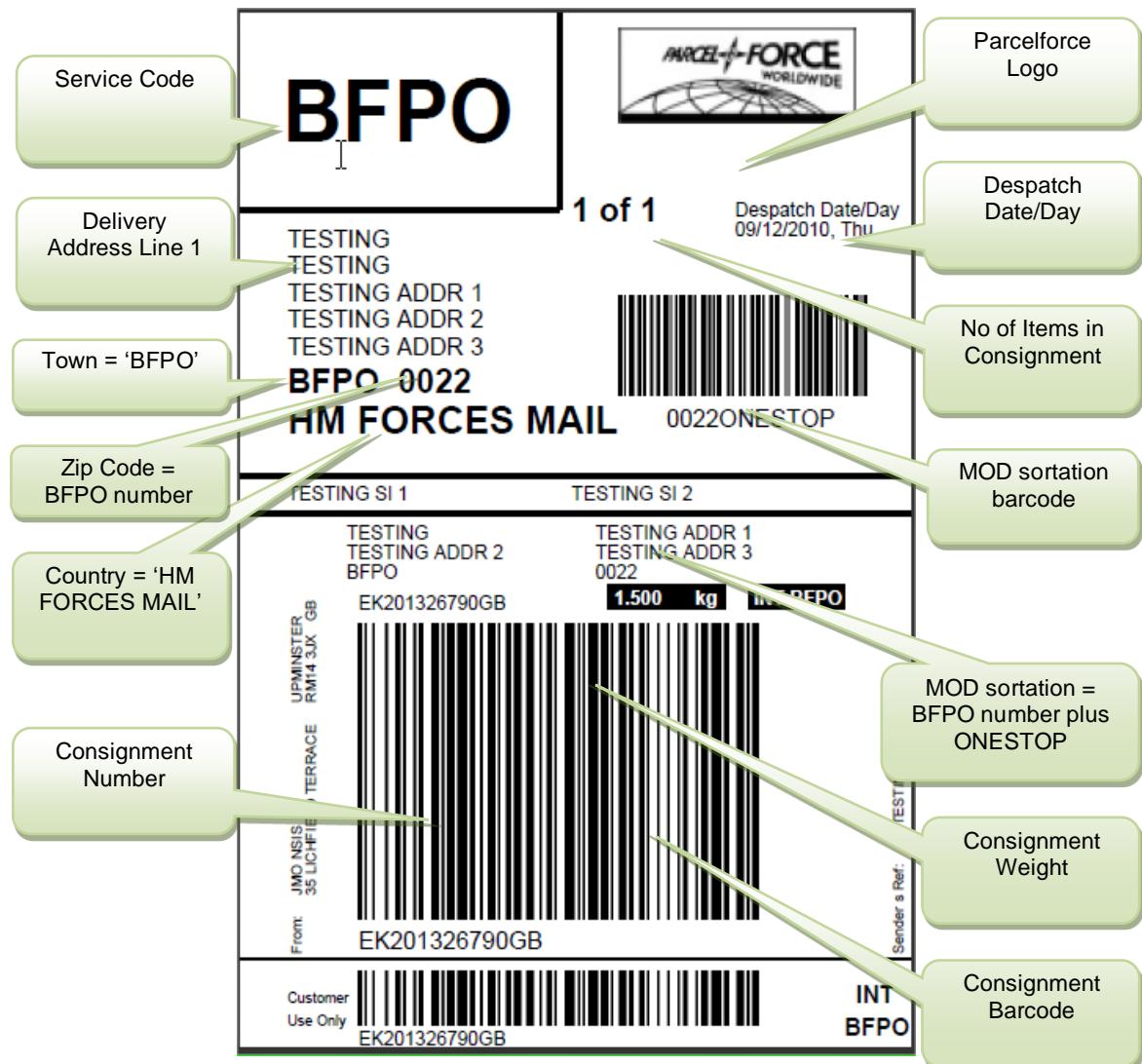
Error Code – 022000001 Error Message - GLS contingency label required.



| Field Name | Diagram Key No. | Data Examples |
|-------------------------------------|-----------------|---|
| <Name>ShipmentTracking<Name> | 3 | <ShipmentNumber>EK185512181GB</ShipmentNumber> |
| <Name>ConsigneeCountry<Name> | 2 | <Data>NL</Data> |
| <Name>ConsigneePostcode<Name> | 2 | <Data>1234 AB</Data> |
| <Name>GlsContingencyWeight<Name> | 2 | <Data>005</Data> |
| <Name>GlsNumber<Name> | 2 | <Data>983070949860</Data> |
| <Name>ParcelWeightCode<Name> | 2 | <Data>S</Data> |
| <Barcodes> | | |
| <Name>ShipmentTracking</Name> | 4 | <Data>{Base 64 Code}</Data> |
| <Name>GlsShipmentTracking</Name> | | <Data>{Base 64 Code}</Data> |
| <Name>ShipmentTrackingBottom</Name> | | <Data>{Base 64 Code}</Data> |
| <Name>GlsContingency</Name> | 1 | <Data>{Base 64 Code}</Data> |
| <Alert> | | <Code>022000001</Code> <Message>GLS contingency label required</Message> |

23.21 International BFPO (ONE STOP SHOP) Label Example outlining the XML and png placement in XML Data Stream response

The mandatory fields should contain

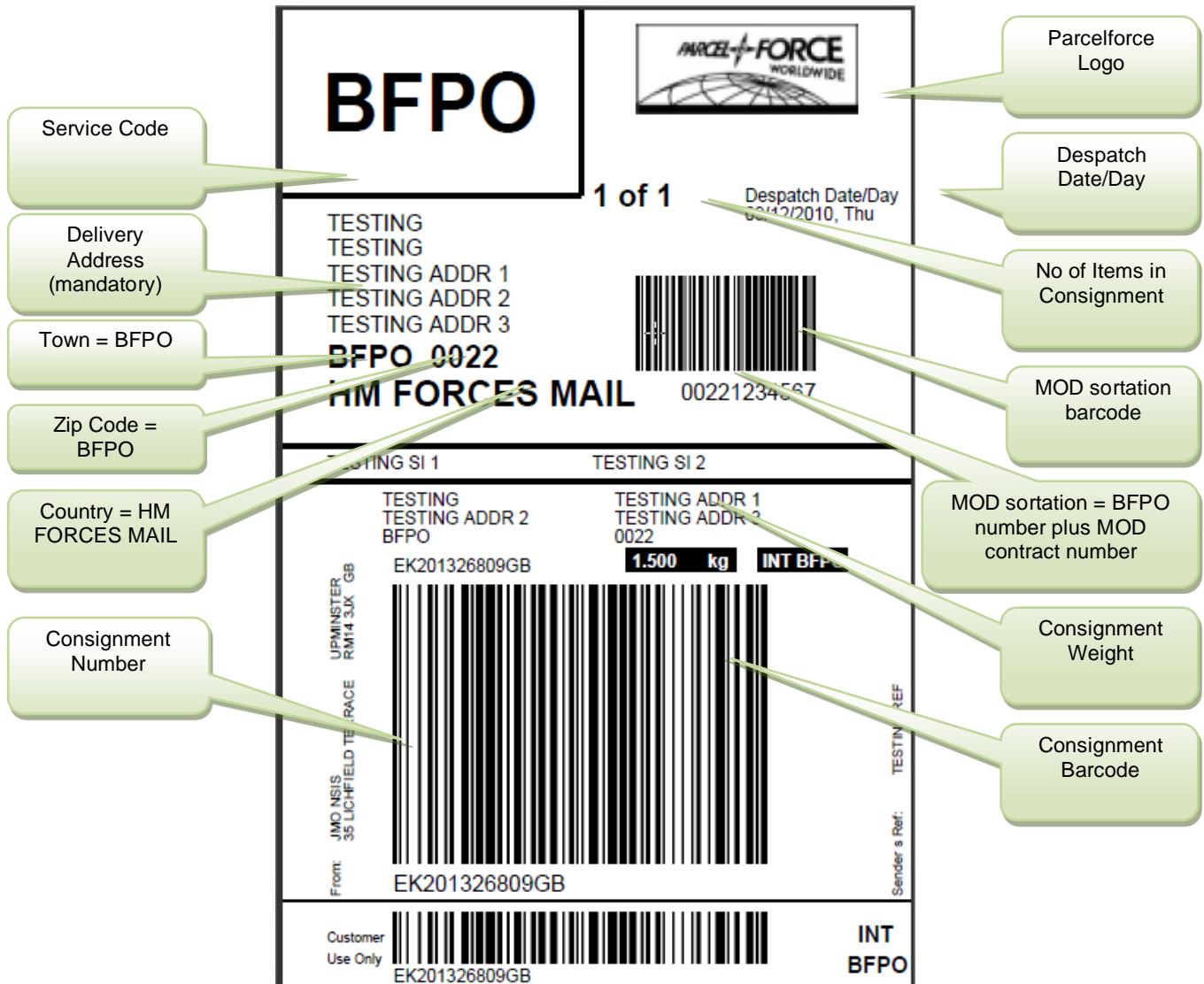


| Field Name | Mandatory / optional | Data Examples |
|---|----------------------|-----------------------------------|
| <Name>ConsigneeComplementaryName</Name> | Mandatory | <Data>TESTING</Data> |
| <Name>ConsigneeName</Name> | Mandatory | <Data>TESTING</Data> |
| <Name>ConsigneeAddress1</Name> | Mandatory | <Data>TESTING ADDR 1</Data> |
| <Name>ConsigneeAddress2</Name> | Optional | <Data>TESTING ADDR 2</Data> |
| <Name>ConsigneeAddress3</Name> | Optional | <Data>TESTING ADDR 3</Data> |
| <Name>ConsigneeTown</Name> | Mandatory | <Data>BFPO</Data> |
| <Name>ConsigneePostcode</Name> | Mandatory | <Data>0022</Data> |
| <Name>ConsigneePhone</Name> | Mandatory | <Data>00345677890</Data> |
| <Name>BfpoBarcode</Name> | Mandatory | <Data>00220NESTOPSHOP</Data> |
| <Name>ConsigneeCountryName</Name> | Mandatory | <Data>HM FORCES MAIL</Data> |
| <Name>ConsigneeCountry</Name> | Optional | <Data>HF</Data> |
| <Name>ShipmentTracking</Name> | Mandatory | <Data> EK201326790GB</Data> |
| <Name>ShipmentHandlingUnit</Name> | Mandatory | <Data>1</Data> |
| <Name>ShipmentHandlingUnits</Name> | Mandatory | <Data>1</Data> |
| <Name>ShipmentSpecialInstructions</Name> | Optional | <Data>TESTING SI 1</Data> |
| <Name>ShipmentSpecialInstructions2</Name> | Optional | <Data>TESTING SI 2</Data> |
| <Name>ShipperName</Name> | Optional | <Data>JMO NSIS</Data> |
| <Name>ShipperAddress1</Name> | Optional | <Data>35 LICHFIELD TERRACE</Data> |
| <Name>ShipperTown</Name> | Optional | <Data>UPMINSTER</Data> |

| Field Name | Mandatory / optional | Data Examples |
|--|----------------------|--------------------------------|
| <Name>ShipperPostcode</Name> | Optional | <Data>RM14 3JX</Data> |
| <Name>ShipperCountry</Name> | Optional | <Data>GB</Data> |
| <Name>ShipmentReferenceNumber</Name> | Optional | <Data>TESTING RN 1</Data> |
| <Name>ShipmentWeight</Name> | Mandatory | <Data>1.50</Data> |
| <Name>ShipmentShippingDate</Name> | Mandatory | <Data>2010-12-09</Data> |
| <Name>ShipmentType</Name> | Mandatory | <Data>Non_Documents</Data> |
| <Name>ShipmentServiceCode</Name> | Mandatory | <Data>GPR</Data> |
| The following tags are not to be used to create label, but are returned within the XML Print Label request | | |
| <Name>ShipmentNumber</Name> | | <Data> EKGB</Data> |
| <Name>ParcelNumber</Name> | | <ParcelNumber>1</ParcelNumber> |
| <Name>ShipmentProductCode</Name> | | <Data>HMFP</Data> |
| <Name>ConsigneePostalOutcode</Name> | | <Data> EK201326790GB </Data> |

23.22 International BFPO (MOD CONTRACT) Label Example outlining the XML and png placement in XML Data Stream response

The mandatory fields should contain



| Field Name | Mandatory / optional | Data Examples |
|---|----------------------|-----------------------------------|
| <Name>ConsigneeComplementaryName</Name> | Mandatory | <Data>TESTING</Data> |
| <Name>ConsigneeName</Name> | Mandatory | <Data>TESTING</Data> |
| <Name>ConsigneeAddress1</Name> | Mandatory | <Data>TESTING ADDR 1</Data> |
| <Name>ConsigneeAddress2</Name> | Optional | <Data>TESTING ADDR 2</Data> |
| <Name>ConsigneeAddress3</Name> | Optional | <Data>TESTING ADDR 3</Data> |
| <Name>ConsigneeTown</Name> | Mandatory | <Data>BFPO</Data> |
| <Name>ConsigneePostcode</Name> | Mandatory | <Data>0022</Data> |
| <Name>ConsigneePhone</Name> | Mandatory | <Data>00345677890</Data> |
| <Name>BfpoBarcode</Name> | Mandatory | <Data>00221234567</Data> |
| <Name>ConsigneeCountryName</Name> | Mandatory | <Data>HM FORCES MAIL</Data> |
| <Name>ConsigneeCountry</Name> | Optional | <Data>HF</Data> |
| <Name>ShipmentTracking</Name> | Mandatory | <Data> EK201326809GB</Data> |
| <Name>ShipmentHandlingUnit</Name> | Mandatory | <Data>1</Data> |
| <Name>ShipmentHandlingUnits</Name> | Mandatory | <Data>1</Data> |
| <Name>ShipmentSpecialInstructions</Name> | Optional | <Data>TESTING SI 1</Data> |
| <Name>ShipmentSpecialInstructions2</Name> | Optional | <Data>TESTING SI 2</Data> |
| <Name>ShipperName</Name> | Optional | <Data>JMO NSIS</Data> |
| <Name>ShipperAddress1</Name> | Optional | <Data>35 LICHFIELD TERRACE</Data> |
| <Name>ShipperTown</Name> | Optional | <Data>UPMINSTER</Data> |
| <Name>ShipperPostcode</Name> | Optional | <Data>RM14 3JX</Data> |

| Field Name | Mandatory / optional | Data Examples |
|--|----------------------|--------------------------------|
| <Name>ShipperCountry</Name> | Optional | <Data>GB</Data> |
| <Name>ShipmentReferenceNumber</Name> | Optional | <Data>TESTING RN 1</Data> |
| <Name>ShipmentWeight</Name> | Mandatory | <Data>1.50</Data> |
| <Name>ShipmentShippingDate</Name> | Mandatory | <Data>2010-12-09</Data> |
| <Name>ShipmentType</Name> | Mandatory | <Data>Non_Documents</Data> |
| <Name>ShipmentServiceCode</Name> | Mandatory | <Data>GPR</Data> |
| The following tags are not to be used to create label, but are returned within the XML Print Label request | | |
| <Name>ShipmentNumber</Name> | | <Data>EK201326809GB </Data> |
| <Name>ParcelNumber</Name> | | <ParcelNumber>1</ParcelNumber> |
| <Name>ShipmentProductCode</Name> | | <Data>HMFP</Data> |
| <Name>ConsigneePostalOutcode</Name> | | <Data></Data> |

23.23 Commercial Invoice Example outlining the placement in XML Data Stream response

| Commercial Invoice | | | | | | | |
|---|---|-------------|------------------------|-----------------|----------|----------|------------|
| Exporter Business Name Exporter Address Line 1 Exporter Address Line 2 MILTON KEYNES MK7 8LE United Kingdom Tel: Fax: VAT No. Shipper VAT No | Date: 04/10/2011 Purchase Order: PO Ref 9000 Invoice Number: Invoice No 1001 Invoice Place: MILTON KEYNES Terms of Delivery: Terms of Delivery Purpose of Shipment: Sold Parcel ID: CK120024499GB Parcel no. 2 of 2 Page no. 1 of 1 | | | | | | |
| DESPATCHED TO: | | | | SOLD TO: | | | |
| Recipient Business Name Recipient Contact Name Recipient Address Line 1 Recipient Address Line 2 GT HELLIER JE1 1AA | Importer Business Name Importer Contact Name Importer Address Line 1 Importer Address Line 2 GT HELLIER JE1 1AA | | | | | | |
| Tel: Fax: VAT No. | Tel: Fax: VAT No. Importer VAT No | | | | | | |
| No. Units | Item Description | Tariff Code | Country of Manufacture | Unit Weight(Kg) | Currency | Declared | Line Value |
| 10 | Rugby Shirts | Tariff 3 | United Kingdom | 0.50 | gbp | 5.00 | 50.00 |
| Total No. of Items: 10 Total Weight: 5.00 Kg Total Value: gbp 50.00 Shipping Cost: (Add Manually) | | | | | | | |
| I declare all the information contained in this invoice to be true and correct. | | | | | | | |
| <hr/> <hr/> <hr/> | | | | | | | |

Shipping Cost
not returned in
the XML data
stream but
needs to be
included in the
document

23.24 Commercial Invoice document

The document should be printed on A4 paper with a font size that is clearly readable. All fields are mandatory

| Field Name | Example |
|---|---------------------------------------|
| <Name>ImporterBusinessName</Name> | <Data>Importer Business Name</Data> |
| <Name>ImporterContactName</Name> | <Data>Importer Contact Name</Data> |
| <Name>ImporterAddress1</Name> | <Data>Importer Address Line 1</Data> |
| <Name>ImporterAddress2</Name> | <Data>Importer Address Line 2</Data> |
| <Name>ImporterAddress3</Name> | <Data>Importer Address Line 3</Data> |
| <Name>ImporterTown</Name> | <Data>ST HELLIER</Data> |
| <Name>ImporterPostcode</Name> | <Data>JE1 1AA</Data> |
| <Name>ImporterCountry</Name> | <Data>JJ</Data> |
| <Name>ImporterTelephone</Name> | <Data>01234 56789</Data> |
| <Name>ImporterFax</Name> | <Data></Data> |
| <Name>ImporterVAT</Name> | <Data>Importer VAT No</Data> |
| <Name>ConsigneeComplementaryName</Name> | <Data>RECIPIENT BUSINESS NAME</Data> |
| <Name>ConsigneeName</Name> | <Data>RECIPIENT CONTACT NAME</Data> |
| <Name>ConsigneeAddress1</Name> | <Data>RECIPIENT ADDRESS LINE 1</Data> |
| <Name>ConsigneeAddress2</Name> | <Data>RECIPIENT ADDRESS LINE 2</Data> |
| <Name>ConsigneeAddress3</Name> | <Data>RECIPIENT ADDRESS LINE 3</Data> |
| <Name>ConsigneeTown</Name> | <Data>ST HELLIER</Data> |
| <Name>ConsigneeCountryName</Name> | <Data>JE</Data> |
| <Name>ConsigneePostcode</Name> | <Data>JE1 1AA</Data> |
| <Name>ConsigneeTelephone</Name> | <Data>01234 56789</Data> |
| <Name>ConsigneeFax</Name> | <Data></Data> |
| <Name>ConsigneeVAT</Name> | <Data>Importer VAT No</Data> |
| <Name>ExporterBusinessName</Name> | <Data>Exporter Business Name</Data> |
| <Name>ExporterAddress1</Name> | <Data>Exporter Address Line 1</Data> |

| Field Name | Example |
|------------------------------------|--|
| <Name>ExporterAddress2</Name> | <Data>Exporter Address Line 2</Data> |
| <Name>ExporterAddress3</Name> | <Data>Exporter Address Line 3</Data> |
| <Name>ExporterTown</Name> | <Data>MILTON KEYNES</Data> |
| <Name>ExporterPostcode</Name> | <Data>MK7 8LE</Data> |
| <Name>ExporterCountry</Name> | <Data>GB</Data> |
| <Name>ExporterTelephone</Name> | <Data>01234 56789</Data> |
| <Name>ExporterFax</Name> | <Data></Data> |
| <Name>ExporterVAT</Name> | <Data>Shipper VAT No</Data> |
| <Name>CommercialInvoiceDate</Name> | <Data>20111010</Data> |
| <Name>PurchaseOrder</Name> | <Data>PO Ref 9000</Data> |
| <Name>InvoiceNumber</Name> | <Data>Invoice No 1000</Data> |
| <Name>InvoicePlace</Name> | <Data></Data> |
| <Name>TermsOfDelivery</Name> | <Data>Terms of Delivery</Data> |
| <Name>PurposeOfShipment</Name> | <Data>Sold</Data> |
| <Name>FedExAWB</Name> | <Data></Data> |
| <Name>ShipmentNumber</Name> | <ShipmentNumber>CK120024485GB</ShipmentNumber> |
| <Name>ParcelNumber</Name> | <Data>1</Data> |
| <Name>PageNumber</Name> | <Data>1</Data> |
| <Name>NumberUnits</Name> | <Data>2</Data> |
| <Name>ItemDescription</Name> | <Data>Rugby Boots</Data> |
| <Name>TariffCode</Name> | <Data>Tariff 2</Data> |
| <Name>CountryOfManufacture</Name> | <Data>GB</Data> |
| <Name>UnitWeight</Name> | <Data>2.50</Data> |
| <Name>Currency</Name> | <Data>gbp</Data> |
| <Name>Declared</Name> | <Data>10.00</Data> |
| <Name>LineValue</Name> | <Data>10.00</Data> |
| <Name>TotalNumberItems</Name> | <Data>2</Data> |

| Field Name | Example |
|-----------------------------|------------------|
| <Name>TotalWeight</Name> | <Data>2.5</Data> |
| <Name>TotalValue</Name> | <Data>10</Data> |
| <Name>NumberOfCopies</Name> | <Data>3</Data> |

23.25 International Label Examples

europriority Label Example (non-GLS)



euroeconomy Label Example



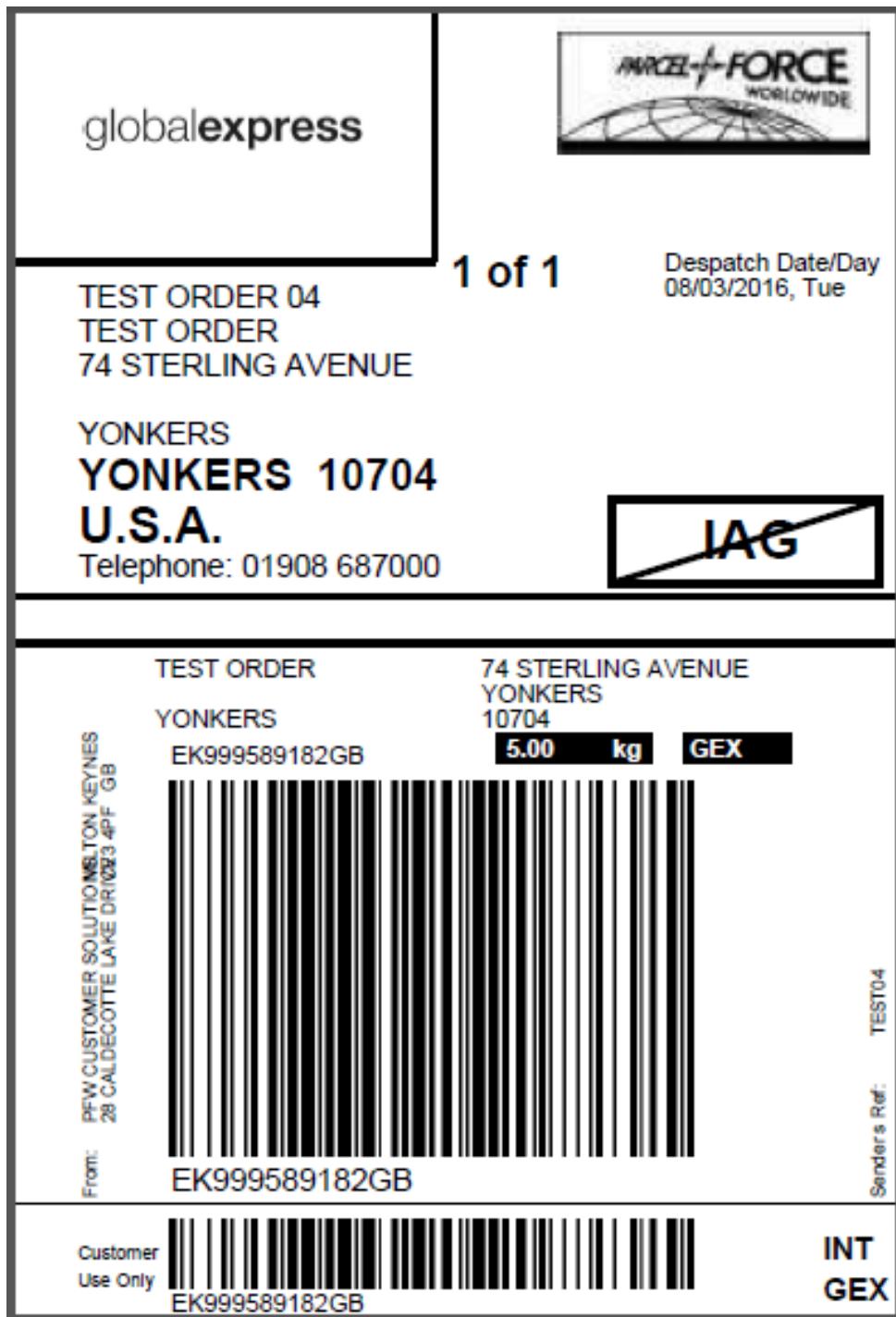
europriority pack Label Example



globalexpress Label Example

The example below is of the 1st parcel of a 2-parcel shipment.
Each parcel will contain 3 labels (Despatch / Airway Bill / FedEx)

Despatch



Airway Bill

| | |
|---|--|
| ORIGIN ID:PPWA 01908687000 PFW PFW CUSTOMER SOLUTIONS 28 CALDECOTTE LAKE DRIVE MILTON KEYNES, CV34PF UNITED KINGDOM, GB | Ship Date: 08MAR16 ActWgt: 5.00 KG CAD: 100008122/WSXI2300 Dims: 29x29x29 CM EIN/VAT: |
| TO TEST ORDER 04 TEST ORDER 74 STERLING AVENUE **TEST LABEL - DO NOT SHIP** YONKERS, NY 10704 | 01908687000 FedEx. Express (US)  AWB J16101602020500U |
|  NA NNKA PKG TYPE: CUSTOMER | |
| TRK# 7946 7869 4496 | Form 0430 |
| INTL PRIORITY | |
| REF: EK999589182GB DESC1: COSMETIC PRODUCTS OR GOODS DESC2: DESC3: DESC4: | |
| COUNTRY MFG: GB CARRIAGE VALUE: CUSTOMS VALUE: 80.00 UKL | |
| SIGN: T/C: O 510087305 D/T: R | |
| For all commodities, technology or software previously exported from the United States, this was done in accordance with the Export Administration Regulations. Diversion of these items contrary to U.S. law or any other applicable country's law is prohibited. The Montreal or Warsaw Convention may apply and will govern and in most cases limit the liability of Federal Express for loss or delay of or damage to your shipment. Subject to the conditions of the contract on the reverse. | |
| FEDEX AWB COPY - PLEASE PLACE IN POUCH | |

FedEx

ORIGIN ID:PPWA 01908687000
PFW PFW CUSTOMER SOLUTIONS
28 CALDECOTTE LAKE DRIVE
MILTON KEYNES, CV34PF
UNITED KINGDOM GB

SHIP DATE: 08MAR16
ACTWGT: 5.00 KG
CAD: 100008122/WSX12300
DIMS: 29x29x29 CM

BILL THIRD PARTY

TO TEST ORDER 04
TEST ORDER
74 STERLING AVENUE
TEST LABEL - DO NOT SHIP
YONKERS NY 10704

01908687000

INV:

PO:

REF: EK999599182GB

(US)

640 J10CF24/727F
JAN1018250822xx



10:30A

TRK#
0430

7946 7869 4496

INTL PRIORITY

NA NNKA

10704
NY-US SWF



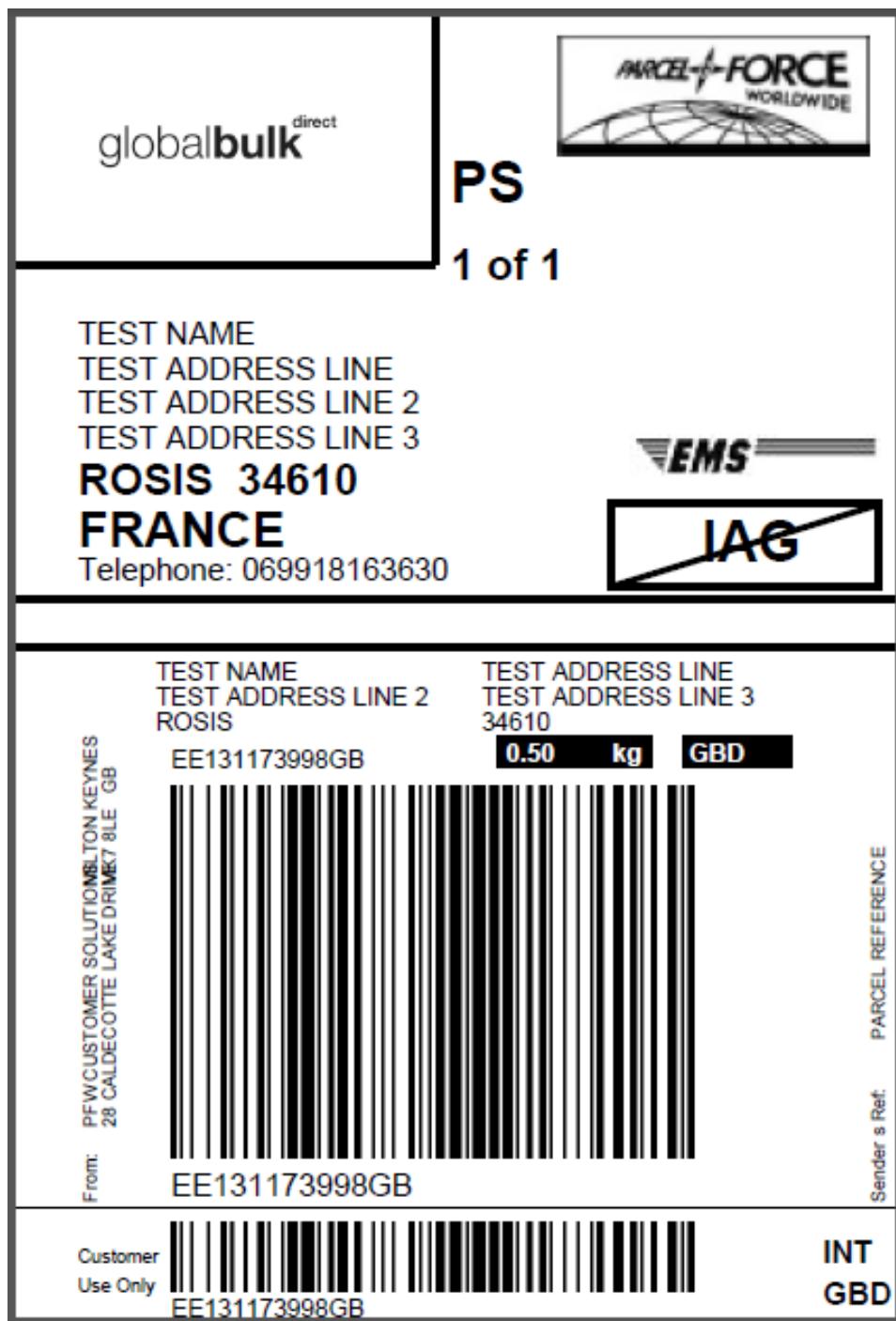
23.26 Customs Document Example Output

| | | | | | | | |
|---|--|--|-----------------------------------|--|--|---|---|
| The item/parcel may be opened officially L'envoi/colis peut être ouvert d'office | | Administration of Great Britain Administration de Grande Bretagne | | | | | |
| EXPORTER BUSINESS NAME EXPORTER CONTACT NAME TEST EXPORTER ADDRESS 1 TEST EXPORTER ADDRESS 2 TEST EXPORTER ADDRESS 3 MILTON KEYNES MK7 8LE United Kingdom | |  EK 134 126 379 GB  | | | | | |
| FROM | | TO | | | | | |
| This item is 1 of 2 <i>Cet envoi est... de</i> | | Date of despatch 17/10/2016 <i>Date d'expédition</i> | | | | | |
| Detailed Description of contents <i>Désignation Détalée du Contenu</i> | | Quantity <i>Quantité</i> | Net Weight Kg <i>Poids net</i> | Value gbp <i>Valeur</i> | HS tariff number <i>N° tarif du SH</i> | Country of Manufacture <i>Pays de fabrication</i> | Category of item <i>Catégorie de l'envoie</i> Gift |
| bolts | | 1 | 30 | 10 | Tariff 11 | United Kingdom |  <i>Explanation Explication</i> |
| | | | | | | | |
| Importers reference (if any) (tax code/VAT No/importer code)(optional) <i>Référence de l'importateur (Si elle existe)(code fiscal/n° de TVA/Code de l'importateur)(facultatif)</i> Importer Vat No | | | | Total value GBP <i>Valeur totale</i> 10.00 | Shipping Costs GBP <i>Frais de port</i> 25.00 | | |
| Invoice number <i>N° de la facture</i> Invoice No 12345-6 | | | | Export License Number(s) <i>N° de licence export</i> License Number 7-8910 | Certificate number(s) <i>N° du/des certificats</i> Certificate Number 69 | I certify that the particulars given in this customs declaration are correct and this item does not contain any dangerous articles prohibited by legislation or by postal or customs regulations | |
| Comments (sg: goods subject to quarantine; sanitary/phytosanitary inspection or other restrictions) <i>Observations (p: ex: marchandise soumise à la quarantaine/à des contrôles sanitaires/phytosanitaires ou à d'autres restrictions)</i> CUSTOMS FORM COMMENT | | | | Gross Weight <i>Poids Brut Kg</i> 30 | Sender's signature Signature de l'expéditeur | | |

CUSTOMS DECLARATION CN23 EMS

23.27 GlobalBulkDirect Outputs

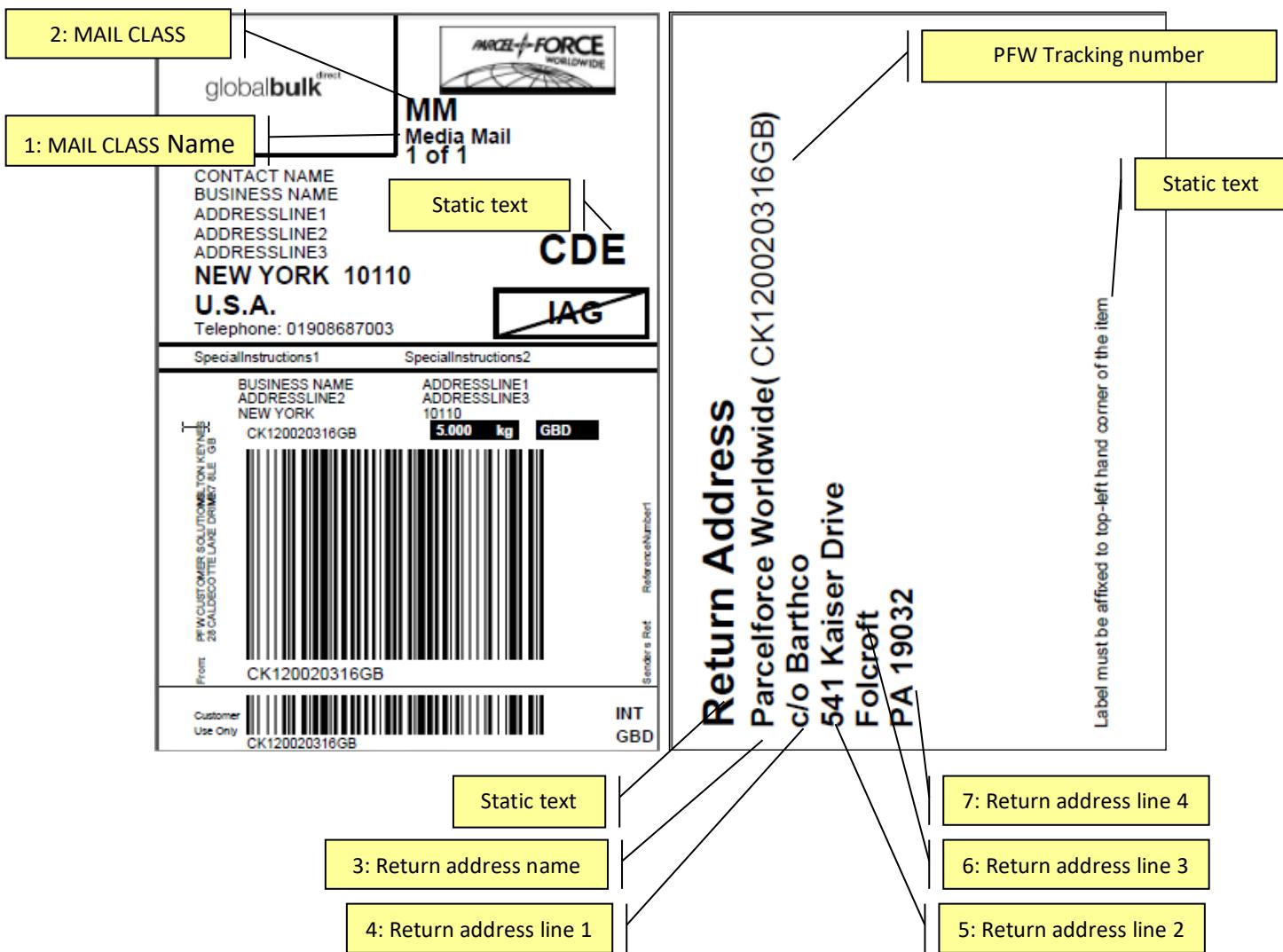
Example Label - non-USA address



Example Documentation for GlobalBulkDirect - CP84

| | | | |
|---|---|------------------------------------|------|
| From: GBMIKA | By airmail | | CP84 |
| Mail no.: 0007 | To: Carvin PFC ZA duChateau, Rue Gay Lussac 62220 Carvin France | | |
| Date of departure: 03/05/2016 | | | |
| Rec no.: 001 / CE | | | |
| Number of parcels: 1 | Flight no.: Egetra | Originating Airport: MIK | |
| Kgs: 10 | Airports of transhipment: - | Offloading airport: CDG | |
|  GBMIKAFRCRGAAACE60007001110100 PFW | | | |

**23.28 Example Label and Returns Label – USA address.
Also outlining the XML placement in XML Data Stream response**



If the PrintFormat in the PrintLabelRequest is XML, then there will be 7 extra elements returned. Static text, for example, “CDE” is not returned in XML. The Returns Label is included in the XML response. The shipment tracking number to include on Returns label is also returned.

| Label | XML response tag |
|--------------------------|--------------------|
| 1: Mail class name | MailClassName |
| 2: Mail class code | MailClassCode |
| 3: Return address name | ReturnAddressName |
| 4: Return address line 1 | ReturnAddressLine1 |
| 5: Return address line 2 | ReturnAddressLine2 |
| 6: Return address line 3 | ReturnAddressLine3 |
| 7: Return address line 4 | ReturnAddressLine4 |

23.29 Domestic / International Manifest Example

| Parcelforce Worldwide Version 1.01 | | | | | | | | | | | | |
|------------------------------------|------------------------------------|------------------|---------------|------------------|-------------|-------|--------|-----|------|------|---------|------------------------------------|
| Service Collection Manifest | | | | | | | | | | | | |
| Manifest Batch #: | 0190 | Collection Date: | 19/11/2009 | Collection Time: | 17:00 | | | | | | | |
| Carrier Name: | PARCELFORCE WORLDWIDE | | | | | | | | | | | |
| Department Name: | PFW_NC2 | | | | | | | | | | | |
| Contract Number: | HB123456 | | | | | | | | | | | |
| Service Type: | Express 24 | | | | | | | | | | | |
| Despatch Number | Delivery Address | Customer Code | Delivery Name | Postcode | Sender Ref. | Items | Weight | Sat | Book | Comp | Level | Jcode |
| PBAAL062641001 | 10 FAIRTHORN ROAD | | XYZ LTD | SE7 7RL | ABCD123 | 1 | - | NO | NO | NO | - | |
| Service Total: | SND 24 | | | | | | | | | | | |
| Contract Total: | HB123456 | | | | | | | | | | | |
| Department Total: | PFW_NC2 | | | | | | | | | | | |
| Carrier Total: | PARCELFORCE WORLDWIDE | | | | | | | | | | | |
| GRAND TOTAL: | | | | | | | | | | | | Consignments: 1 Items: 1 Weight: 0 |
| Consignments: 1 Items: 1 Weight: 0 | Consignments: 1 Items: 1 Weight: 0 | | | | | | | | | | | |
| Consignments: 1 Items: 1 Weight: 0 | Consignments: 1 Items: 1 Weight: 0 | | | | | | | | | | | |
| Consignments: 1 Items: 1 Weight: 0 | Consignments: 1 Items: 1 Weight: 0 | | | | | | | | | | | |
| Consignments: 1 Items: 1 Weight: 0 | | | | | | | | | | | | |
| Shipper Signature: | | | | | | | | | | | | |
| Carrier Signature: | | | | | | | | | | | | |
| *** End of Report *** | | | | | | | | | | | | |
| Report Date: | Thursday 19 November 2009 | | | | | | | | | | | |
| | | | | | | | | | | | Page: 1 | |

23.30 Convenient Collect Find Response

| | |
|--|---|
| <SpecifiedPostOffice> | |
| <Postcode>MK7 8LE</Postcode> | Postcode entered in Find Convenient Collect Request |
| <PostOffice> | |
| <PostOfficeID/> | |
| <Business>Bletchley</Business> | Post Office Business Name ('Post Office' to be added after Business Name on the Convenient Label) |
| <Address> | |
| <AddressLine1>140 Queensway</AddressLine1> | Post Office Address Line 1 |
| <AddressLine2>Bletchley</AddressLine2> | Post Office Address Line 2 |
| <AddressLine3/> | Post Office Address Line 1 |
| <Town>Milton Keynes</Town> | Post Office Town Name |
| <Postcode>MK2 2AA</Postcode> | Post Office Post Code |
| <Country>GB</Country> | Post Office Country Code |
| </Address> | |
| <OpeningHours> | |
| <Mon> | Opening Hours Day of Week |
| <Hours> | |
| <Open>09:00:00</Open> | Post Office Opening time |
| <Close>17:30:00</Close> | Post Office Closing time |
| <CloseLunch/> | Post Office Lunch closing time |
| <AfterLunchOpening/> | Post Office After Lunch opening time |
| </Hours> | |
| </Mon> | |
| <Tue> | Opening Hours Day of Week |
| <Hours> | |
| <Open>09:00:00</Open> | Post Office Opening time |
| <Close>17:30:00</Close> | Post Office Closing time |

| | |
|-------------------------|--------------------------------------|
| <CloseLunch/> | Post Office Lunch closing time |
| <AfterLunchOpening/> | Post Office After Lunch opening time |
| </Hours> | |
| </Tue> | |
| <Wed> | Opening Hours Day of Week |
| <Hours> | |
| <Open>09:00:00</Open> | Post Office Opening time |
| <Close>17:30:00</Close> | Post Office Closing time |
| <CloseLunch/> | Post Office Lunch closing time |
| <AfterLunchOpening/> | Post Office After Lunch opening time |
| </Hours> | |
| </Wed> | |
| <Thu> | Opening Hours Day of Week |
| <Hours> | |
| <Open>09:00:00</Open> | Post Office Opening time |
| <Close>17:30:00</Close> | Post Office Closing time |
| <CloseLunch/> | Post Office Lunch closing time |
| <AfterLunchOpening/> | Post Office After Lunch opening time |
| </Hours> | |
| </Thu> | |
| <Fri> | Opening Hours Day of Week |
| <Hours> | |
| <Open>09:00:00</Open> | Post Office Opening time |
| <Close>17:30:00</Close> | Post Office Closing time |
| <CloseLunch/> | Post Office Lunch closing time |
| <AfterLunchOpening/> | Post Office After Lunch opening time |
| </Hours> | |
| </Fri> | |
| <Sat> | Opening Hours Day of Week |
| <Hours> | |
| <Open>09:00:00</Open> | Post Office Opening time |
| <Close>17:30:00</Close> | Post Office Closing time |

| | |
|---|--|
| <CloseLunch/> | Post Office Lunch closing time |
| <AfterLunchOpening/> | Post Office After Lunch opening time |
| </Hours> | |
| </Sat> | |
| </OpeningHours> | |
| <Distance>1.3</Distance> | Distance of Post Office from Postcode entered in Find request (in miles) |
| <Position> | |
| <Longitude>-0.72948<Longitude> | Longitude of Post Office |
| <Latitude>51.99460</Latitude> | Latitude of Post Office |
| </Position> | |
| <BookingReference>101411170024394217151119RM0071 kPX9Z0000000000000000000oZsZXOHS7mxlWUX39r/1 GrAL4+ml4yMjUo4MQh0QhU0=</BookingReference> | Post Office Booking Reference to be used in CCReserve request in order to return the PostOffice ID |
| </PostOffice> | |
| <Count>1</Count> | Count of Post Offices in Find response |
| </SpecifiedPostOffice> | |
| | |
| | |
| | |
| | |

24 Version History

| Version | Date of Change | Change History |
|----------|---------------------------------|---|
| 1.0.0 | 11th February 2010 | Document Completed |
| 1.2.1 | 24th March 2010 | Scope changed to refer to latest documents Section 3.3. Additional Malta Postcode type added Section 3.3. Replaced any alphanumeric code a-z or 1-9 with a-z or 0-9 |
| 1.2.2 | 29th April 2010 | Label examples updated |
| 1.2.3 | 6th July 2010 | Service Code EPP Euro Priority Home (PO Boxes), GXE and GXP added |
| 2.0.1 | 21st September 2010 | New WSDL version Service Code GBD added New error codes added |
| 2.02 | 16th February 2011 | Amendments for BFPO label changes |
| 3.0.0 | 8th April 2011 | New WSDL version Enhanced Returns functionality added |
| 3.0.1 | 21st April 2011 | Document format revisions |
| 3.0.2 | 28th April 2011 | Document format revisions |
| 4.0.0 | 22nd July 2011 | New WSDL version 4 |
| 4.0.1 | 25th July 2011 | Document format revisions |
| 5.0.0 | 28th September 2011 | New WSDL version 5 |
| 5.0.1 | 24th October 2011 | Document format revisions |
| 5.0.2 | 8th February 2012 | Errors and Warnings updated |
| 6.0.1 | 31st October 2012 | New WSDL version 6 |
| 6.0.2 | 4th November 2012 | Document format revisions |
| 6.0.3 | 12th November 2012 | Document format revisions |
| 6.0.4 | 3rd January 2013 | Taiwan postcode mask updated to 5 digits from 6 |
| 8.0.0 | 23 rd August 2013 | Updated GLS label examples and data stream included |
| 10.1.0 | 4 th January 2014 | New WSDL Version 10 |
| 11.0.1 | 15 th October 2015 | New WSDL Version 11 |
| 12.0.1 | 13 th May 2016 | New WSDL Version 12 |
| 12.0.2 | | Document Revisions |
| 12.0.3 | 12 th September 2016 | New Label Design |
| 14.0.2 | 14 th October 2016 | New WSDL Version 14 |
| 14.0.4 | 27 th September 2017 | Collection Time validation error messages updated. |
| 14.1.1 | 22 nd January 2018 | Flex Delivery Service information added |
| 14.1.4/5 | 14 th November 2019 | Convenient Collect Response details added |
| 14.1.6 | 6 th April 2020 | Euro Priority Services updated |
| 14.1.7 | 23 rd October 2021 | Document version number update |
| 14.1.8 | 28 th June 2021 | IOSS information |