## **Terms of Service**

Last Updated: 20 August 2019

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SUMER THAT CANNOT BE EXCLUDED UNDER APPLICABLE LAW.

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You are solely responsible for maintaining the confidentiality of the device through which you access the Services and for restricting access to your password and to your computer while logged into the Services. You accept responsibility for all activities that occur

Our maximum aggregate liability under or in connection with these

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wise, or under any theory of damages, shall in all circumstances be

You agree to indemnify and hold Kant & Sysiak and its officers, directors, employees, and agents harmless from any and all claims,

demands, losses, liabilities, and expenses (including attorneys'

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ness opportunity.

(12) months.

5. INDEMNITY

**7.FEES AND PAYMENT** 

for purchases made via Stubborn.

placed through the Site.

8. MODIFICATIONS

7. LINKS

authorized by Kant & Sysiak.

under your account or device.

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You may be required to purchase or pay a fee to access some of our

contact you as needed. We bill you through an online billing account

You agree to pay all charges or fees at the prices then in effect for your purchases, and you authorize us to charge your chosen payment provider for any such amounts upon making your purchase. If your purchase is subject to recurring charges, then you consent to

our charging your payment method on a recurring basis without requiring your prior approval for each recurring charge, until you notify us of your cancellation. We reserve the right to correct any errors or mistakes in pricing, even if we have already requested or received payment. We also reserve the right to refuse any order

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time without notice. By using Stubborn you are agreeing to be bound by the then current version of these terms of service. 9. GOVERNING LAW These Terms of Use and your use of the Site are governed by and

construed in accordance with the laws of the Washington State

regard to its conflict of law principles.

notice from one Party to the other Party.

10. DISPUTE RESOLUTION

INFORMAL NEGOTIATIONS

BINDING ARBITRATION

(United States) applicable to agreements made and to be entirely performed within the Washington States (United States), without

To expedite resolution and control the cost of any dispute, contro-

versy, or claim related to these Terms of Use (each a "Dispute" and collectively, the "Disputes") brought by either you or us (individually, a "Party" and collectively, the "Parties"), the Parties agree to first

attempt to negotiate any Dispute (except those Disputes expressly provided below) informally for at least thirty (30) days before initiat-

ing arbitration. Such informal negotiations commence upon written

If the Parties are unable to resolve a Dispute through informal nego-

below) will be finally and exclusively resolved by binding arbitration. YOU UNDERSTAND THAT WITHOUT THIS PROVISION, YOU WOULD HAVE THE RIGHT TO SUE IN COURT AND HAVE A JURY TRIAL. The arbitration shall be commenced and conducted under the Commer-

tiations, the Dispute (except those Disputes expressly excluded

cial Arbitration Rules of the American Arbitration Association

("AAA") and, where appropriate, the AAA's Supplementary Procedures for Consumer Related Disputes ("AAA Consumer Rules"), both of which are available at the AAA website www.adr.org. Your arbitration fees and your share of arbitrator compensation shall be

governed by the AAA Consumer Rules and, where appropriate, limited by the AAA Consumer Rules. If such costs are determined to by

expenses. The arbitration may be conducted in person, through the

make a decision in writing, but need not provide a statement of rea-

If for any reason, a Dispute proceeds in court rather than arbitration, the Dispute shall be commenced or prosecuted in the state and federal courts located in Thurston County, WA, and the Parties hereby consent to, and waive all defenses of lack of personal jurisdiction,

and forum non conveniens with respect to venue and jurisdiction in

Convention on Contracts for the International Sale of Goods and the

the Uniform Computer Information Transaction Act (UCITA) are ex-

In no event shall any Dispute brought by either Party related in any

cause of action arose. If this provision is found to be illegal or unenforceable, then neither Party will elect to arbitrate any Dispute falling within that portion of this provision found to be illegal or unenforceable and such Dispute shall be decided by a court of competent jurisdiction within the courts listed for jurisdiction above, and

way to the Site be commenced more than one (1) years after the

such state and federal courts. Application of the United Nations

the arbitrator to be excessive, we will pay all arbitration fees and

submission of documents, by phone, or online. The arbitrator will

sons unless requested by either Party. The arbitrator must follow applicable law, and any award may be challenged if the arbitrator

Kant & Sysiak may revise these terms of service for Stubborn at any

fails to do so. Except where otherwise required by the applicable AAA rules or applicable law, the arbitration will take place in Thurston County, WA. Except as otherwise provided herein, the Parties may litigate in court to compel arbitration, stay proceedings pending arbitration, or to confirm, modify, vacate, or enter judgment on

the award entered by the arbitrator.

cluded from these Terms of Use.

the Parties agree to submit to the personal jurisdiction of that court. **RESTRICTIONS** 

The Parties agree that the following Disputes are not subject to the above provisions concerning informal negotiations and binding arbitration: (a) any Disputes seeking to enforce or protect, or concerning the validity of, any of the intellectual property rights of a Party; (b) any Dispute related to, or arising from, allegations of theft, piracy, invasion of privacy, or unauthorized use; and (c) any claim for injunctive relief. If this provision is found to be illegal or unen-

There may be information on the Site that contains typographical errors, inaccuracies, or omissions, including descriptions, pricing, availability, and various other information. We reserve the right to correct any errors, inaccuracies, or omissions and to change or update the information on the Site at any time, without prior notice. 10. CONTACT US

www.stubbornapp.com

**CORRECTIONS** 

Kant & Sysiak

Seattle,

WA 98104

any other persons.

The Parties agree that any arbitration shall be limited to the Dispute between the Parties individually. To the full extent permitted by law, (a) no arbitration shall be joined with any other proceeding; (b) there is no right or authority for any Dispute to be arbitrated on a class-action basis or to utilize class action procedures; and (c) there is no right or authority for any Dispute to be brought in a purported representative capacity on behalf of the general public or **EXCEPTIONS TO INFORMAL NEGOTIATIONS AND ARBITRATION** 

forceable, then neither Party will elect to arbitrate any Dispute falling within that portion of this provision found to be illegal or unenforceable and such Dispute shall be decided by a court of competent jurisdiction within the courts listed for jurisdiction above, and the Parties agree to submit to the personal jurisdiction of that court.

In order to resolve a complaint regarding the Site or to receive further information regarding use of the Site, please contact us at: 403 Terry Ave, APT 204, hello@stubbornapp.com