QR Code Pre-Registration System - Functional Specification

1. Overview

1.1 Purpose

Enable a complete partner acquisition and customer referral system through printed QR code materials:

- 1. **Admin Distribution**: Print point-of-sale materials with unique QR codes for distribution to potential partners
- 2. **Partner Registration**: Partners receive materials, scan QR codes to set up business accounts
- 3. **Point-of-Sale Display**: Partners display printed materials with active QR codes at their location
- 4. **Customer Acquisition**: Customers scan QR codes and are directed to create customer accounts
- 5. **Commission System**: 20% commission on customer's first order, 5% on subsequent orders
- 6. Influencer Partnerships: Social media influencers earn 10% commission on all follower purchases for life
- 7. Follower Benefits: Influencer followers receive 10% discount on all orders for life

1.2 Business Goals

- Scale partner acquisition through physical marketing materials
- Enable offline-to-online customer acquisition
- Create passive income streams for partners through point-of-sale displays
- Track complete attribution from print material to revenue
- Maintain cost-effective partner acquisition (<£10 per partner including print and distribution)
- Transform customers into active sales advocates through customer referral rewards
- Create viral growth through customer-to-customer referral incentives
- Achieve zero-cash-cost customer acquisition through margin-based incentives
- Build sustainable growth model: cash investment for partners, zero-cost viral growth through customers
- Leverage social media influencers to create authentic product advocacy and viral reach
- K Establish brand credibility through trusted pet influencer partnerships
- Scale internationally through influencer networks and social proof

2. User Stories

2.1 Admin User Stories

As an Admin, I want to:

- Create marketing materials with unique QR codes for partner acquisition
- Print and distribute materials to potential partners (vets, groomers, pet stores)
- Track which materials lead to partner registrations
- Monitor customer acquisitions through each partner's materials
- Calculate ROI on print campaigns and distribution costs
- Manage commission payments (20% first order, 5% subsequent)

2.2 Partner User Stories

As a Potential Partner, I want to:

- Receive professional marketing materials to display at my business
- Easily scan a QR code to register my business account
- Start earning commissions immediately after approval
- Track my referral performance and earnings

As a Registered Partner, I want to:

- Display attractive point-of-sale materials that bring me customers
- Earn 20% commission on each new customer's first order
- Earn 5% commission on all subsequent orders from my referred customers
- Access analytics showing my referral performance and earnings

2.3 Customer User Stories

As a Customer, I want to:

- Scan a QR code at my vet/groomer and easily create an account
- Automatically receive 20% discount on my first order
- Create beautiful AI portraits of my pets
- Support my local business through my purchases (knowing they earn commission)
- Share my own referral code with friends to help them discover Pawtraits
- Earn credit equal to 20% of my friend's first order value when they purchase
- Use my earned credits on any future orders with no restrictions
- Track how many friends I've successfully referred and my total earned credits

2.5 Influencer User Stories

As a Pet Influencer, I want to:

- Receive free AI portraits of my pets to showcase on my content
- Get a unique referral code to share with my followers
- Earn rewards (commission or credits) when followers make purchases
- Access high-quality images and content to share on my platforms
- Track my referral performance and earnings in a creator dashboard
- Build authentic partnerships with brands my audience will love

As a Follower of Pet Influencers, I want to:

- Get exclusive discounts from influencers I trust and follow
- See real examples of the product on pets I recognize
- Easy access to create similar portraits of my own pets
- Trust that the influencer genuinely uses and loves the product

3. System Behavior

3.1 Complete Partner Acquisition & Customer Referral Flow

1. ADMIN CREATES & DISTRIBUTES MATERIALS Admin creates print order \rightarrow Materials printed with unique QR codes \rightarrow Distributed to potential partners

2. PARTNER REGISTRATION

Potential partner receives material \rightarrow Scans QR code \rightarrow Registers business account \rightarrow Gets approved

3. POINT-OF-SALE ACTIVATION

Partner displays material at business \rightarrow QR code becomes active for customer use

4. CUSTOMER ACQUISITION

Customer at partner location \rightarrow Scans QR code \rightarrow Creates account with 20% discount \rightarrow Places order

5. COMMISSION SYSTEM

First order: Partner earns 20% commission Subsequent orders: Partner earns 5% commission

3.2 QR Code Scanning Behavior

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Customer scans QR code at partner location

Redirect to /referral/[CODE]

Check partner registration status
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Partner Status	Behavior		
Not Registered Pending Approval Approved/Active Suspended	→ Partner Signup (material holder) → "Coming Soon" page → Customer Signup with 20% discount → Contact support page		

3.3 Commission Structure

Order Type Partner Commission	Customer Benefit
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First Order 20% of order value 20% discount Subsequent Orders 5% of order value Standard pricing

Recurring Customer 5% of each order Partner relationship maintained

3.3 Commission & Credit Structure

Referral Type	Referrer Benefit	Referee Benefit	Trigger	Duration
Partner Referral	20% commission (first order), 5% (subsequent)		Customer account creation	First order bonus, then ongoing
Customer Referral	Credit = 20% of friend's first order value	20% discount first order	Friend's first purchase	One-time credit reward
Influencer Referral	10% commission on ALL orders	10% discount on ALL orders	Follower account creation	LIFETIME for both parties
Admin Distribution	Partner acquisition metrics	Partner signup flow	Material scanning	N/A

Examples:

- Friend spends £50 \rightarrow Referrer earns £10 credit (customer referral)
- Friend spends £89 \rightarrow Referrer earns £17.80 credit (customer referral)
- Follower spends £50 \rightarrow Influencer earns £5.00 commission (influencer referral)
- Follower spends £89 → Influencer earns £8.90 commission (influencer referral)
- Follower gets £5.00 off £50 order, £8.90 off £89 order (every single order forever)

3.5 Multi-Tiered Referral System

COMPLETE REFERRAL ECOSYSTEM

Admin → Partner → Customer → Friend

20% discount on first order

20% discount on next order (after friend's purchase)

20% commission (first order) + 5% commission (subsequent)

Cost-effective partner acquisition + customer growth

Customer → Friend (Direct)

20% discount on first order

20% discount on next order (after friend's purchase)

3.7 Financial Impact Model

CASH INVESTMENT REQUIRED:

Admin \rightarrow Partner Acquisition

- £10 cash per partner (print + distribution)
- Physical inventory and logistics
- Upfront investment before revenue

MODERATE CASH INVESTMENT:

Admin → Influencer Partnerships

- \$100 credit per influencer (immediate upon approval)
- 10% commission on all follower orders (performance-based)
- High-reach, proven ROI investment model

ZERO CASH INVESTMENT:

Customer → Friend Referrals

- £0 cash cost (margin reduction only)
- Digital-only distribution
- Immediate positive cash flow

COMBINED FOUR-CHANNEL STRATEGY:

- Partners: Physical presence + local credibility (£10 investment)
- Influencers: Social proof + viral reach + authentic experience (\$100 investment)
- Customers: Zero-cost viral growth (margin-based)
- Print materials: Direct partner recruitment (£10 investment)

OPTIMAL SCALING MODEL:

- Seed markets with partners (physical presence)
- Amplify with influencers (social credibility + authentic advocacy)
- Scale with customer referrals (viral growth)
- Expand via direct print campaigns (systematic coverage)

4. Admin Portal Requirements

4.1 Pre-Registration Code Management

4.1.1 Create Pre-Registration Codes

Location: /admin/partners/pre-registration

Fields:

- Code Format: Auto-generated or custom format (e.g., PAWVET001, GROOM2024-A)
- Expiration Date: Optional expiration for code validity
- Business Category: Veterinarian, Groomer, Pet Store, Other
- Notes: Internal notes about intended recipient/campaign
- Marketing Campaign: Optional campaign association
- Print Quantity: Number of QR codes to generate

Validation Rules:

- Code must be unique across all partner codes
- Code format: 6-20 alphanumeric characters
- Expiration date must be future date
- Required fields: Code, Business Category

4.1.2 QR Code Generation

Features:

- Bulk Generation: Create multiple QR codes at once
- Download Options:
 - o Individual PNG files
 - o ZIP archive for bulk download
 - o PDF sheet for print services
- **QR Code Specifications:**
 - o Size options: Small (200x200), Medium (400x400), Large (800x800)

- o Format: PNG with transparent background
- o Error correction: High level for print durability
- Branding: Option to include logo in center of QR code

4.1.3 Management Interface

Table View showing:

- Code
- Status
- Created Date
- Expiration Date
- Business Category
- Scans Count
- Conversion Status
- Actions (View, Download QR, Edit, Deactivate)

Filter Options:

- Status filter
- Date range
- Business category
- Campaign

Bulk Actions:

- Bulk download QR codes
- Bulk expiration update
- Bulk deactivation
- Bulk print order creation via Gelato