

# Engineering Monitoring Dashboard

## Server Report

### All Services

Total Services  
20

Service Up  
20

Service Down  
0

Date ▾	System	Service	Status
Mar 7, 2025	Customer	Frontend	Yes
Mar 7, 2025	Customer	QA API Flow	Yes
Mar 7, 2025	NetCore	API	Yes
Mar 7, 2025	NetCore	Database	Yes
Mar 7, 2025	NetCore	Mobile App	Yes
Mar 7, 2025	NetCore	QA API Flow	Yes

### App Services

Total Services  
6

Service Up  
6

Service Down  
0

Date ▾	System	Status	Comment
Mar 7, 2025	Play Store	Yes	
Mar 7, 2025	MSG91	Yes	
Mar 7, 2025	Website	Yes	
Mar 7, 2025	App Store	Yes	
Mar 7, 2025	Azure DevOps	Yes	

## Netcore Report

Success Rate  
89%

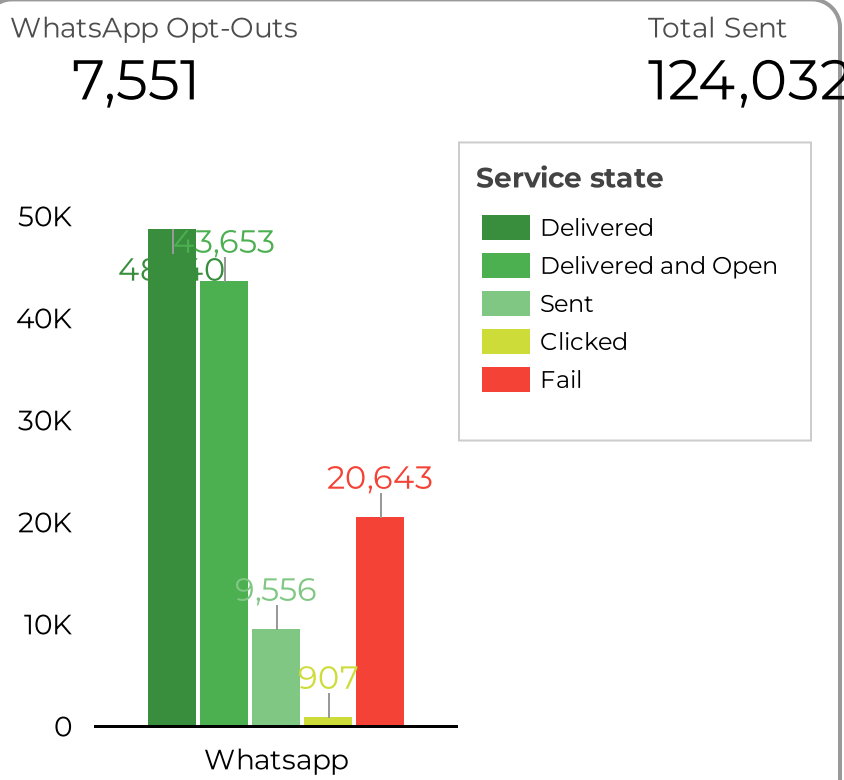
Failure Rate  
11%

**Note:** Success and failure rate metrics does not include campaigns data.

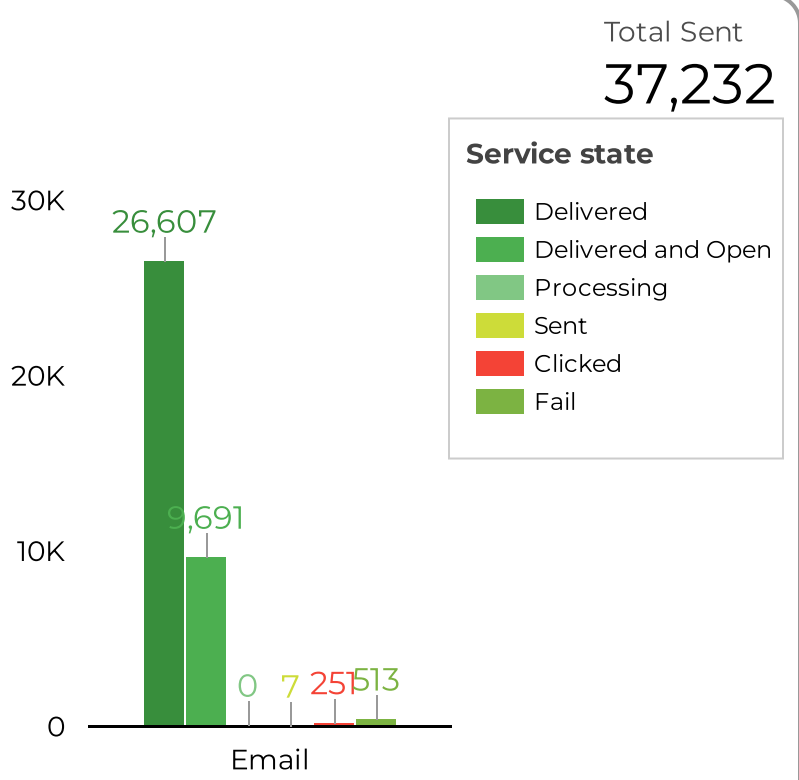
Minimum Delivery Time	
System	Time
Netcore Email	More then a minute
MSG SMS	2-3 seconds
Netcore WhatsApp	2-3 seconds
Netcore SMS	2-3 seconds

Service Analysis				
Service Type	Sent	Success	Fail	Processing
Whatsapp	124,032	103,388	20,643	5
Email	37,232	36,718	513	0
SMS	28,084	27,602	473	0
Grand total	189,348	167,708	21,629	5

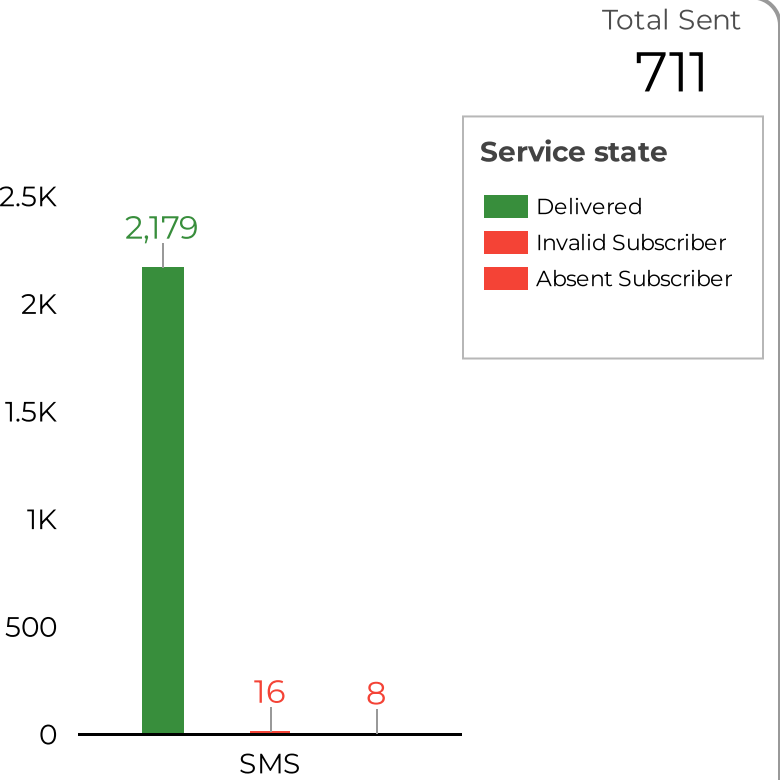
### WhatsApp Service Status



### Email Service Status



### SMS Service Status



## Campaigns Analysis

Service Type	Sent	Success	Fail	Processing	Clicked
Whatsapp Campaign	45,792	23,319	21,973	500	66
Email Campaign	3,952	3,824	128	0	1