

# Payal Pahilani

IT Graduate | Pursuing PG Diploma in Web Development

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Adaptable and technically proficient web developer with a passion for learning and collaborating effectively with cross-functional teams. Experienced in identifying and solving complex problems through innovative solutions. Skilled in HTML, CSS, JavaScript, SQL/Database, and proficient in using GIT for version control. Committed to staying updated with the latest web development trends and technologies

## Technical Proficiency

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- **Employability Skills :** Leadership, Emotional Intelligence, Professional Communication, Customer Service Satisfaction, Being Reliable, Cognitive Flexibility, Collaboration, Implementation, Troubleshooting, Problem Solving, Incident Response
- **Information Technology:** Windows Server, Active Directory Management, Microsoft Office 365 Administration.
- **Languages:** Ruby, C#, Python, JavaScript, Java, HTML/CSS
- **Frameworks:** Ruby on Rails, .Net, React.js, Node.js.
- **Database Management System:** PostgreSQL, MSSQL.
- **Design Skills:** Figma, UI/UX Principles

## Work History

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### Retail Associate | Key Holder

Sept 2023 - Present

*Janan Outlet, Vaughan, Canada*

- Provided exceptional customer service by greeting and assisting customers with enthusiasm, addressing inquiries, and offering product recommendations tailored to individual needs.
- Managed opening and closing procedures as a trusted key holder, ensuring the security and integrity of the store premise.
- Fostered a collaborative team environment by actively supporting coworkers, delegating tasks, and coordinating efforts to achieve store objectives

### Senior System Associate | Application Developer

Nov 2020 - June 2023

*Infosys. Ltd., Pune, India*

- Guided core platform development within a leading US mortgage firm. Strategically resolved bottlenecks, mentored a team of 4 developers on design, project requirements, and best practices.
- Managed well in a big Agile system, using my expertise in Ruby on Rails, HTML5, and JavaScript.
- Encouraged good practices like making tests before code and constant integration, keeping the code quality high.
- Crafted and maintained the application framework, delivering innovative features. Showed skill in solving tricky problems on my own and also worked well with the team on important goals.
- Worked closely with the client company to understand what the business needed. Led the way in making automated solutions that matched the project's goals.
- Handled changes in the project smoothly, becoming skilled in testing small parts and the main ideas of software creation. Kept improving the app by adding new things and making sure the base structure was solid.

### Backend Developer

Oct 2020 - Nov 2020

*Agixury, Mumbai, India*

- Contributed back-end experience and collaborated on APIs.
- Validated code for proper structuring, security and compatibility with different browsers, devices or operating systems.

### Data Engineering Intern

Jul 2020 - Oct 2020

*Voynich Ventures, Mumbai, India*

- Contributed to internal activities for overall process improvements, efficiencies and innovation.
- Built databases and table structures for web applications.
- Collaborated on ETL (Extract, Transform, and Load) tasks, maintaining data integrity and verifying pipeline stability
- Compiled, cleared and manipulated data of around 10,000 records for proper handling.

## Projects

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### Cash Forecasting and Positioning System

- A ROR application to forecast the account balances, current day reports and to position the credits and debits
- Used Agile Methodology and JIRA was used as a tool for managing workflows.

- Optimized existing codebase and implemented enhancements that improved overall build times to a significant extent.

### Craftquirks

- Built an e-commerce website using C#/.Net.
- Integrated Paykun for payment and implemented the checkout process in addition to developing reports for the order.
- MSSQL and MSSQL Server was used as a persistent data storage solution.
- Used Agile Methodology and Kanban Board was used as a tool for managing workflows.
- Implementation of Test-Driven Development.

### Education

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#### George Brown College

*Post graduation diploma in Web Development-Front-End Design*

**Toronto, Canada**

*Sept 2023-Aug 2024(expected)*

#### Indira Gandhi National Open University

*Post graduation diploma in Information Security*

**Mumbai, India**

*July 2021- June 2022*

- Percentage: 73.5%

#### Jai Hind College

*Bachelors in Science in Information and Technology*

**Mumbai, India**

*June 2017- Oct 2020*

- CGPA: 9.1
- Class Representative.
- Creative Head of college event Cyberstrike'19
- Member of planning committee of DOT COM CLUB

### Certification

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- Microsoft Certified: Azure Fundamentals
- Microsoft Certified: AI Fundamentals
- Infosys Certified Kanban Practitioner
- Infosys Certified Global Agile Developer
- Infosys Certified L1 Junior Windows Admin Professional