amazon payment services

CS-Cart Add-on User Guide

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1. About this Document

This document describes our add-on for CS-Cart platform and includes information on how to use it with your APS Backoffice.

1.1. Intended audience

This document was created for users to integrate the Amazon Payment Services CS-Cart add-on with their CS-Cart application.

2. Installation

2.1. From Admin Panel

- Login to [Admin Panel] of CS-Cart website
- Navigate to Add-ons → Manage Add-ons -> CS-Cart
- Click on gear button to select the option Manual Installation from header Section
- Click on "Local" and choose the add-on zip file
- Navigate to Add-ons → Manage Add-ons -> Amazon Payment Services, check the status if not
 Active then Activate it
- Follow the configuration steps mentioned in Step 3

2.2. From Backend Server

- · Login to [Admin Panel] of CS-Cart website
- Navigate to Add-ons → Manage Add-ons -> CS-Cart
- Click on gear button to select the option Manual Installation from header Section
- Click on "Server" and choose the add-on zip file at remote location.
- Navigate to Add-ons → Manage Add-ons -> Amazon Payment Services, check the status if not Active then Activate it
- Follow the configuration steps mentioned in <u>Step 3</u>

2.3. From a Remote URL

- · Login to [Admin Panel] of CS-Cart website
- Navigate to Add-ons → Manage Add-ons -> CS-Cart
- Click on gear button to select the option Manual Installation from header Section
- Click on "Url" and enter the link for add-on zip file at remote location.
- Navigate to Add-ons → Manage Add-ons -> Amazon Payment Services, check the status if not Active then Activate it
- Follow the configuration steps mentioned in <a>Step 3

3. Configuration

Follow the below instruction to access configuration page of APS CS-Cart add-on:

- Navigate to Administration -> Payment method
- Under Configure section find a payment methods names as "Amazon Payment Services"
- Click on Title("Amazon Payment Services") to configure the add-on

Amazon Payment Services Account:

If you don't have an APS account click here to sign up for Amazon Payment Services account https://paymentservices.amazon.com/

Have any questions? Just get in touch -- email the team at integration-ps@amazon.com

4. Configurations Fields

4.1. General: Amazon Payment Services Merchant Configuration

You can obtain the value of these fields from the APS account.

- a. Merchant Identifier
- b. Access Code
- c. Request SHA Phrase
- d. Response SHA Phrase

4.2. General: Amazon Payment Services Global Configuration

a. Sandbox Mode

You can change the behaviour of the add-on to decide whether it will work in Sandbox mode (Used on stage server for testing and dummy payment capture) or in Live mode (Used on Live server for real payment capture)

b. Command

AUTHORIZATION

If the command is set as "AUTHORIZATION" then the order amount will not be deducted from the user card/bank at the time of placing the order. Merchants need to manually capture it from the APS Back Office or from the Order detail page in the CS-Cart admin panel.

PURCHASE

If the command is set as "PURCHASE" then the order amount will be deducted from the user card/bank at the time of placing the order.

c. SHA Type

This is the algorithm that add-on and APS will use to verify the request and response. Keep it the

same APS account.

d. Gateway Currency

In the case of a multi-currency, CS-Cart set a default currency for the store and allow the customer to choose any supported currency. In this scenario this field decides while interacting with APS which currency will be used. If it is set as "Front" then interaction will happen in customer chosen currency and if it is set as "Base" then CS-Cart store default currency will be used. If a merchant is not using multicurrency, it means base currency and front currency are the same.

e. Enable Tokenization

This option is to enable customers to have an option to save their card information on APS system securely. Save My Card button will be shown in Debit/Credit Card and Instalment payment options. Customers can also access their saved card information on My Account page of the CS-Cart.

f. Debug Mode

If Debug mode is enabled all transaction logs will be saved.

Logs can be checked here [Your site root folder]/system/storage/logs/

g. Host to Host URL

This is used as a Webhook URL. Host to Host URL needs to be set in the APS account for feedback and transaction notifications.

h. Logs

You can check the logs on click the links.

i. Cronjob Url

Use the following commands in order to run CRON job on your server.

4.3. Credit / Debit Card

a. Enabled

Yes : To enable this payment option

• No : To disable this payment option

b. Integration Type

There are three types of integration available and merchants can select any type as per requirements.

Redirection

Users will be redirected to APS website to enter the payment details on APS hosted page.

Standard Checkout

Users will stay on the merchant checkout page but an APS checkout form will open in Iframe to enter the payment details. The form is hosted by APS.

Hosted Checkout

Users will stay on the CS-Cart checkout page, card form will be hosted by the CS-Cart. Communication will happen host to host between CS-Cart and APS.

c. Show Mada Branding

Enable via checking the box if you wish to display the mada logo on the checkout page with all mada branding guidelines.

d. Show Meeza Branding

Enable via checking the box if you wish to display the meeza logo on the checkout page with all meeza branding guidelines.

e. Mada Bins

Mada Bins can be managed from here. In future if new bins get introduced then it can be supported by adding here. All latest bins are supported here by setting a default value of this field.

Note: Please do not change any of the below BINs configuration unless it is instructed by APS Integration team. For further inquiries: integration-ps@amazon.com

f. Meeza Bins

Meeza Bins can be managed from here. In future if new bins get introduced then it can be supported by adding here. All latest bins are supported here by setting a default value of this field.

Note: Please do not change any of the below BINs configuration unless it is instructed by APS Integration team. For further inquiries: integration-ps@amazon.com

4.4. Apple Pay

1. Enabled

Yes : To enable this payment optionNo : To disable this payment option

2. Enabled Apple Pay in product page:

Yes : To enable this payment optionNo : To disable this payment option

3. Enabled Apple Pay in cart page:

Yes : To enable this payment optionNo : To disable this payment option

4. Apple Pay Button Types

The type of Apple pay button can be chosen here.

SHA Type

This is the algorithm that add-on and APS will use to verify the request and response. Keep it the same APS account.

Access Code

You can obtain the value of the field from the APS account.

7. Request SHA Phrase

You can obtain the value of the field from the APS account.

8. Response SHA Phrase

You can obtain the value of the field from the APS account.

9. Domain Name

Domain name on which CS-Cart system is running.

10. Display Name

Domain name on which CS-Cart system is running.

11. Supported Networks

The list of Cards Brands can be chosen to be available in Apple Pay.

12. Production Key

The key used for generating the certificate in your Apple Pay account.

13. Certificate File

By clicking on this link you can upload the payment processing certificates that you received from Apple while setting up Apple pay certificate.

14. Upload Apple Pay Certificates

By clicking on this link you can upload the payment processing certificates that you received from Apple while setting up Apple pay certificate key file.

4.5. NAPS

a. Enabled

• Yes : To enable this payment option

No : To disable this payment option

4.6. KNET

a. Enabled

Yes : To enable this payment optionNo : To disable this payment option

4.7. Visa Checkout

a. Enabled

• Yes : To enable this payment option

• No : To disable this payment option

- b. Integration Type There are two types of integration available and Merchant can select any type as per his requirements.
 - Redirection

Users will be redirected to the service provider website to enter the payment details.

Hosted Checkout

Users will stay on the CS-Cart checkout page and on clicking the Visa Checkout button a Visa Checkout popup will open to complete the checkout.

c. API Key

This will be provided by Amazon Payment Services.

d. Profile ID

This will be provided by Amazon Payment Services.

4.8. Installments

a. Enabled

Yes : To enable this payment optionNo : To disable this payment option

b. Integration Type

There are three types of integration available and Merchant can select any type as per his requirements.

Redirection

Users will be redirected to APS website to enter the payment details on APS hosted page.

Standard Checkout

Users will stay on the merchant checkout page but an APS checkout form will open in Iframe to enter the payment details. The form is hosted by APS.

Hosted Checkout

Users will stay on the CS-Cart checkout page, card form will be hosted by the CS-Cart. Communication will happen host to host between CS-Cart and APS.

c. Installment Order Purchase minimum limit (SAR)

Default Value: 1100

The minimum order total amount (including Tax) required in SAR to place the order with installment. It should be the same as the installment plan threshold set in APS back office.

d. Installment Order Purchase minimum limit (AED)

Default Value: 1100

The minimum order total amount (including Tax) required in AED to place the order with installment. It should be the same as the installment plan threshold set in APS back office.

e. Installment Order Purchase minimum limit (EGP)

Default Value: 1100

The minimum order total amount (including Tax) required in EGP to place the order with installment. It should be the same as the installment plan threshold set in APS back office.

Minimum order limit is only on these three currencies but there may be installment plans available in other currencies also. Have any questions? Just get in touch -- email the team at integration-ps@amazon.com

f. Show Issuer Name

Enable via checking the box if you wish to display the Bank/Issuer Name on the checkout page while showing the installment plans.

g. Show Issuer Logo

Enable via checking the box if you wish to display the Bank/Issuer logo on the checkout page while showing the installment plans.

Note: In case of saved cards, the first 6 digits of the saved (masked) card will be used to fetch the installment plan. Merchants should enable the masking strategy in APS Backoffice accordingly for hosted installments payment options to work with saved cards.

To change card masking in APS Backoffice navigate to Merchant Management > Technical Settings > Merchant Page: Select Visa, MC or Amex.

Have any questions? Just get in touch -- email the team at integration-ps@amazon.com

4.9. Valu

- a. Enabled
 - Yes: To enable this payment option
 - No : To disable this payment option
- b. VALU Order Purchase minimum limit in EGP

The minimum order total amount (including Tax) required to place the order with Valu.

5. Capture, Void & Refund

5.1. Capture

Full and partial captures are supported.

- How to capture full amount from Order Detail page:
- 1) Go to the order detail page
- 2) Go to Amazon Payment Services tab under Order History section
- 3) Enter the order total amount
- 4) Click on Capture button

- How to capture partial amount from Order Detail page:
- 1) Go to the order detail page
- 2) Go to Amazon Payment Services tab under Order History section
- 3) Enter the amount you want to capture
- 4) Click on Capture button

5.2. Void

- How to void an order from Order Detail page
- 1) Go to the order detail page
- 2) Go to Amazon Payment Services tab under Order History section
- 3) Click on Void button
- In case of Capture and Void events triggered from the APS Back office, results will be reflected to the CS-Cart admin panel using web-hooks (Check Host to Host URL option in configuration settings).

5.3. Refund

For refunds, CS-Cart doesn't support refunds so our add-on is providing it.

- How to Refund an order from Order Detail page
 - i. Go to the order detail page
- ii. Go to Amazon Payment Services tab under Order History section
- iii. Enter the amount you want to refund
- iv. Click on Refund button
- In case of Refund events triggered from the APS Back-office, results will be reflected to the CS-Cart admin panel using web-hooks (Check Host to Host URL option in configuration settings).
- For the orders that are placed with the Authorization command, Refund will be active after the amounts are captured. Amounts more than captures can't be refunded