Justin Payne

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SKILLS

JavaScript, Python, React.js, Flask, Express, Redux, Sequelize, SQL Alchemy, Git, HTML5, CSS3

PROJECTS

Fetch | (React, Redux, Javascript, Python, Flask, SQL Alchemy, Amazon S3, Google Cloud Vision)   [Live Site](#) | [Github](#)
Fetch is a social media platform that allows people to share dog photos and verify uploads via Google Cloud Vision.
- Built out several react components including the photo feed, post page and comments
- Created multiple redux stores to house action creators, thunks and reducers for the users, posts, likes, comments and images
- Authored many of the queries in the Flask backend the wrapped the relevant component data

Telly | (React, Redux, Javascript, Python, Flask, SQL Alchemy, CSS3)   [Live Site](#) | [Github](#)
Telly is an online marketplace that connects people who want to rent out accommodations with musical pop-culture status.
- Implemented a custom-built search bar component that populated predictions from the database based on multiple identifiers
- Styled the entirety of the app, organizing compartmentalized styling by component
- Deployed to the PostrgreSQL database and app to Heroku

Boon | (React, Redux, Javascript, Python, Flask, SQL Alchemy, Amazon S3, Material UI)   [Live Site](#) | [Github](#)
Boon is a platform that helps charities, businesses and volunteers come together to make a positive impact in their community.
- Secured the user's session authentication by using a combination of React Router Hooks, BCrypt password hashing and constraints at both the modal and database levels
- Designed a triple-tiered user from a single table to consolidate database joins tables
- Used the Material UI React library to showcase various components available through their API

EXPERIENCE

Operations Manager - *Sonder*   Dec 2019 - Nov 2020
- Managed daily operations of the 275+ unit Austin market, across 8 different properties
- Reduced budgetary expenditures by 22% effectively negotiating contracts for more advantageous terms
- Spearheaded the internalization of a turnover operations team, reducing 3rd party dependency by 60%
- Deployed new technologies in-market from the HQ SWE team, providing issue feedback for future app updates/enhancements.

Assistant General Manager - *White Lodging*   Mar 2018 - Dec 2019
- Directed a 70-person workforce to $20+ million in sales while achieving top 15% of customer service rankings for the brand
- Facilitated incoming technology rollouts between corporate teams and department leaders to create a seamless transition
- Provided administrative support to General Manager in all facets of daily operation

Senior Operations Manager - *White Lodging*   Feb 2017 - Mar 2018
- Earned an Excalibur Award for Q2 with top 5% results in service, market share and budget
- Led operations management teams across 3 different departments
- Managed projects cross-departmentally to ensure roadmap action plans were accomplished by deadline and on budget

Operations Manager - *White Lodging*   Feb 2015 - Feb 2017
- Managed the front office department, comprised of a 12-person team of agents and supervisors
- Acted as manager on duty to serve as point of escalation on guest issue resolutions
- Received the company-wide award in 2016 for Operations Manager of the Year

EDUCATION

App Academy - Immersive software development course with focus on full stack web development (Spring 2021)
Texas A&M University - *BA - Music/Psychology*   (Fall 2014)