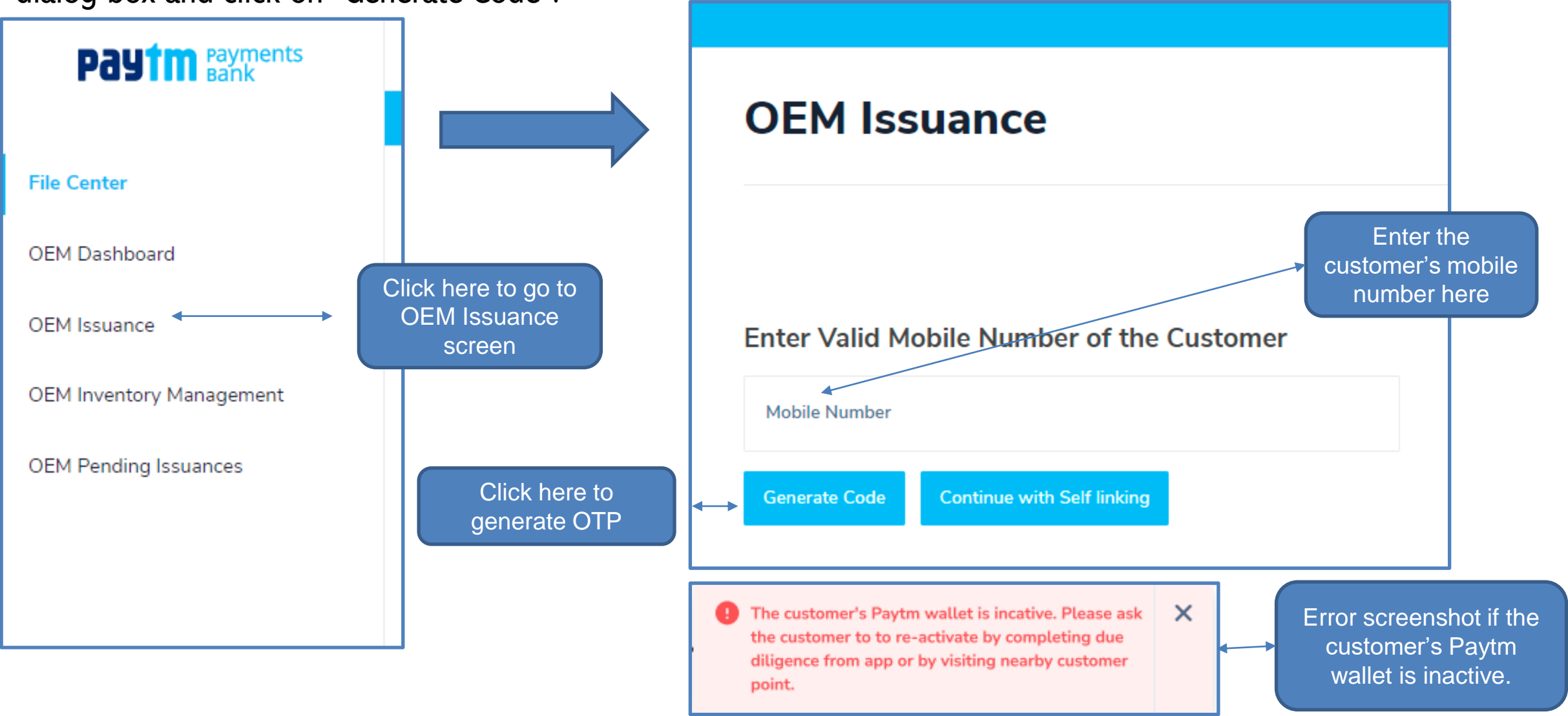


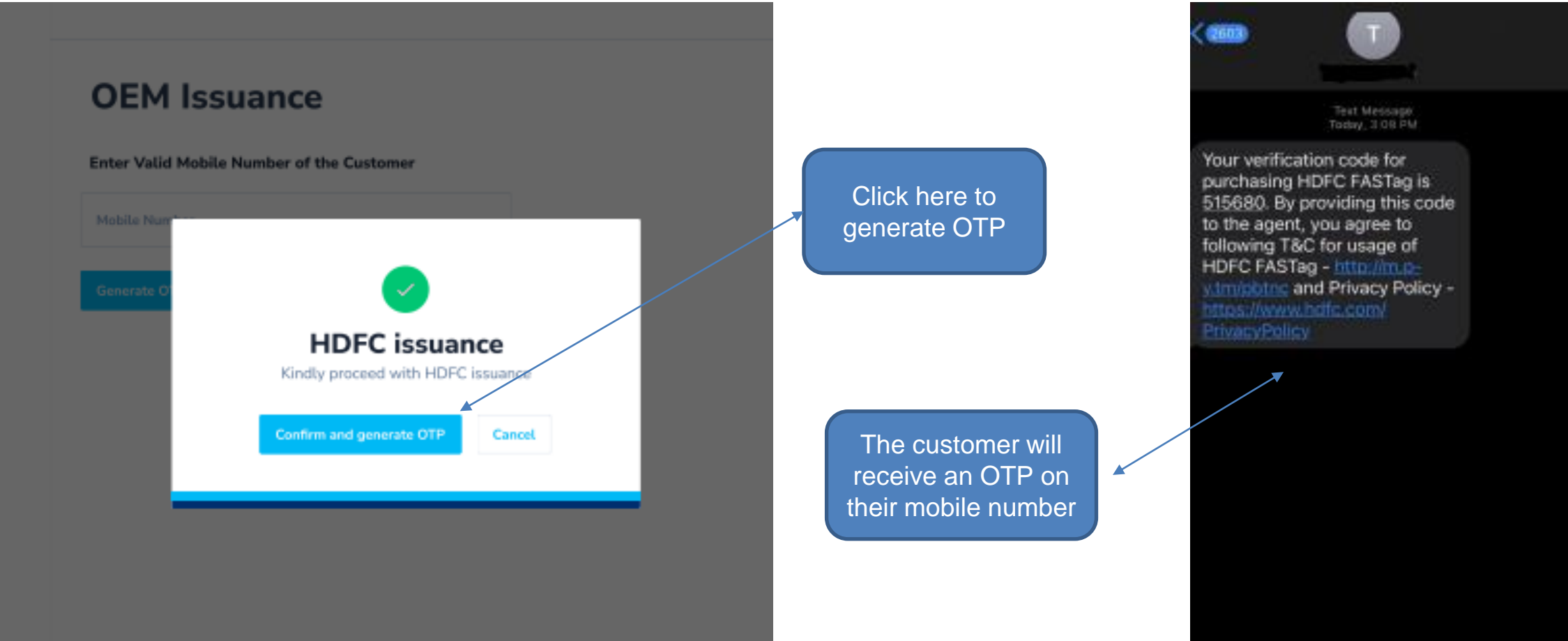
HDFC FASTAG ISSUANCE PROCESS FLOW- OEM Channel (Car Dealers)



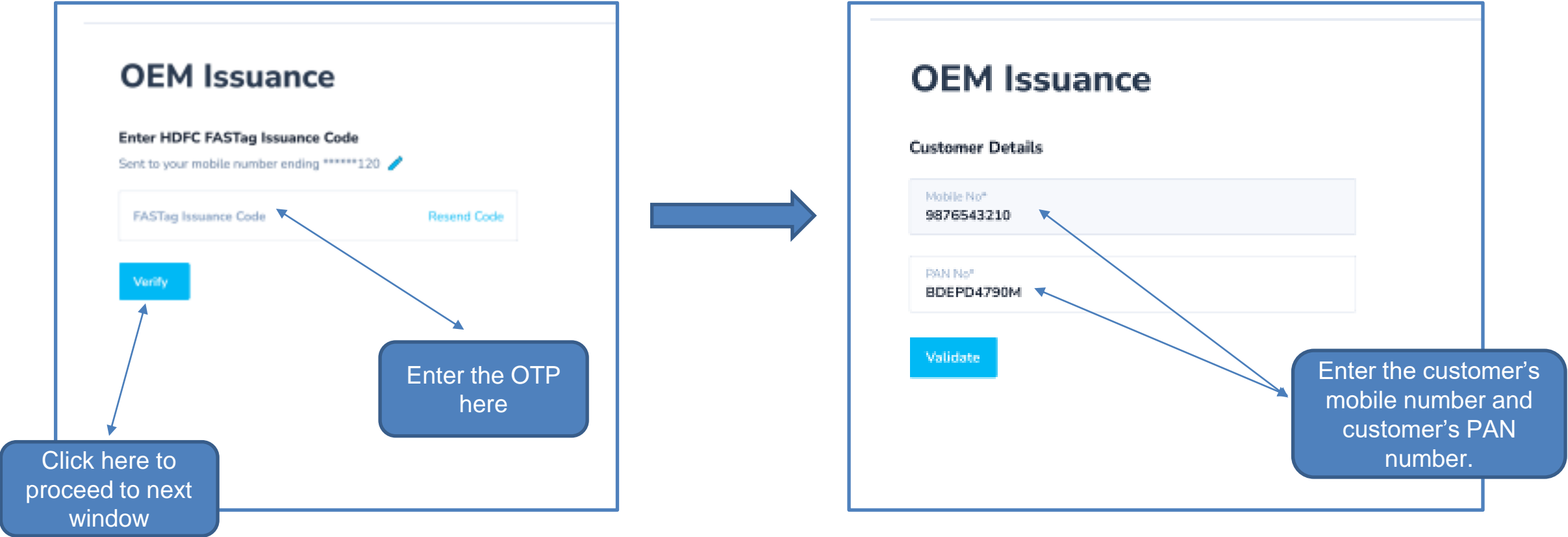
Step 1. Login your TIS panel and go to “OEM Issuance” option available on the left side of taskbar where you will see the below screen for tag issuance. Enter the customer’s mobile number in the dialog box and click on “Generate Code”.



Step 2. You will see the below pop message if the Paytm Fastag can not be issued to that particular customer. Please click on "Confirm and Generate OTP" and then the customer will receive an OTP on their mobile number.





Step 3. Please enter the OTP and click on "Verify". Then in the next screen, you need to enter the customer's mobile number and the customer's PAN number.




Error Screenshot if the customer is black listed on HDFC or if the above details are mismatched.


HDFC Tag cannot be issued to this customer

ERROR Scenario - Invalid OTP entered

Contact 

 Invalid OTP entered

OEM Issuance

Enter HDFC FASTag Issuance Code
Sent to your mobile number ending *****120 

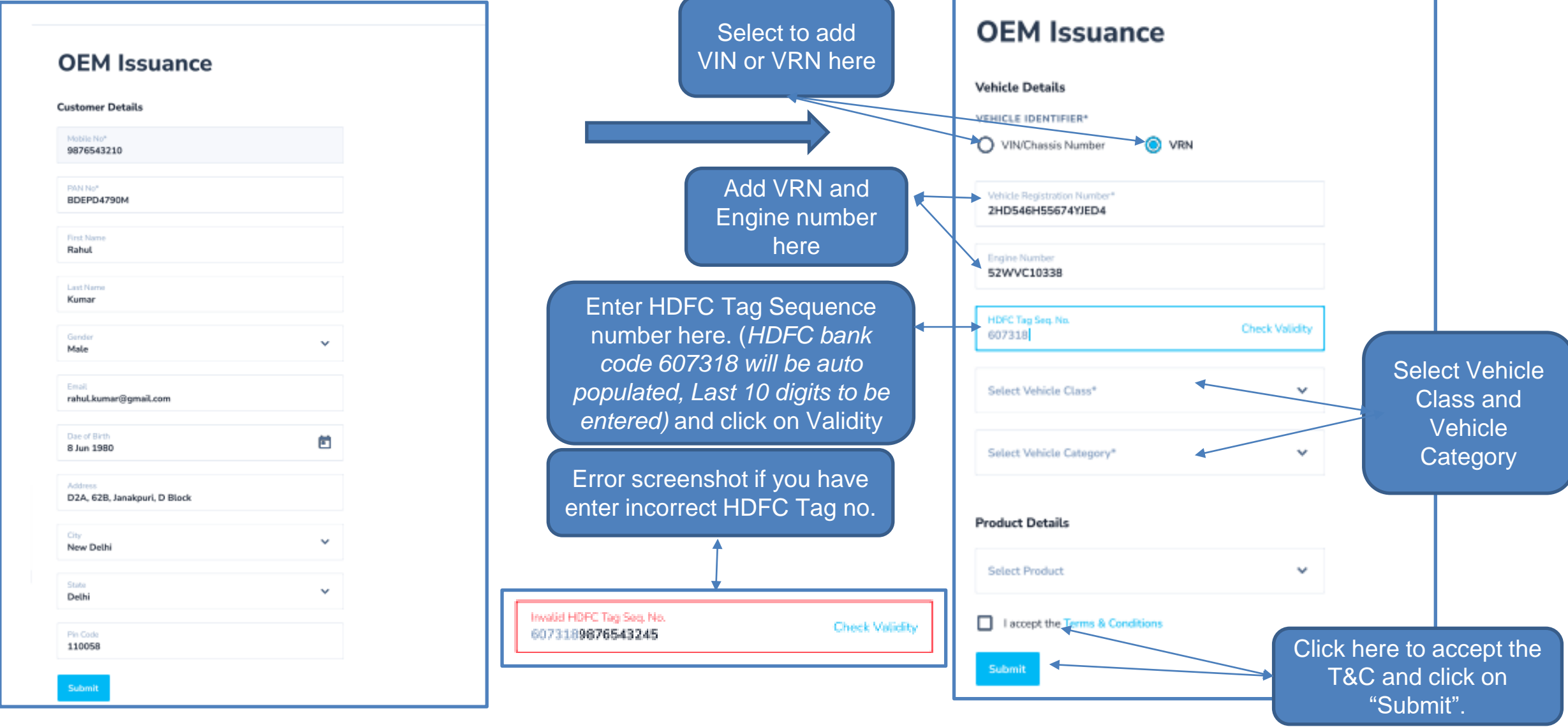
FASTag Issuance Code
123456

[Resend Code](#)


Verify


If wrong OTP is entered here

Step 4. In the next screen, please enter the complete customer details in the relevant dialog boxes and click on "Submit". Then you will see the Tag issuance screen where you need to add below following details and click on "Submit".



Step 5. You will receive the below confirmation message when tag is issued successfully.



Contact 

OEM Issuance

OEM Issuance

Customer Details

First Name*

Rahul

Email ID

Rahul.kum

Mobile No*

98765432

Min-IOYC

Yes

Vehicle Details


VEHICLE IDENTIFIER*

☐ VIN/Chassis Number
 ☒ VRN

VRN

UP16CE3907

Select Vehicle Class*



Tag Issued Successfully

Kindly paste the FASTag on the windshield of the customer's vehicle

Go to Home

Error Scenario

OEM Issuance

!

HDFC FASTag cannot be issued against the provided vehicle

X

Vehicle Details

VEHICLE IDENTIFIER*

☒ VIN/Chassis Number ☐ VRN

VIN/Chassis Number*

2HD546H55674YJED4

Engine Number

52WVC10338

HDFC Tag Seq. No.

6073189876543245

✓ Valid

Select Vehicle Class*

Car/Jeep/Van. 0-7, 500 Kgs

▼

Select Vehicle Category*


Commercial

▼

Error message if another fastag is already issued against this Vehicle number

Dealer Reporting

Step 1 – Go to OEM Dashboard and clicks on Generate Report (CTA on top right)



OEM Issuance

OEM Pending Issuances

OEM Inventory Management

File Center

OEM Dashboard

Welcome fastag.finance@paytm.com Logout

Role - OEM_ROLE_ORDER

OEM Dashboard

Paytm Payments Bank

HDFC Bank

DURATION
Today, 28 September ▾

Select Filter ▾

Enter Search Value

Get Tag Issuance Details

Clear


Generate Report

↕

Click here

Step 2- Selects Bank

Available options - Paytm Payments Bank & HDFC Bank



OEM Issuance

OEM Pending Issuances

OEM Inventory Management

File Center

OEM Dashboard

OEM Dashboard

Paytm Payments Bank

HDFC Bank

DURATION

Today, 28 September ▾

Select Filter ▾

Enter Search Value

Get Tag Issuance Details

Clear

×

Edit Schedule Report

Bank


Paytm Payments Bank ▾

Report Type

▾

Step 3 - Selects Report Type

Available options - Tag Issuance Report & Unissued Inventory Report



OEM Issuance

OEM Pending Issuances

OEM Inventory Management

File Center

OEM Dashboard

OEM Dashboard

Paytm Payments Bank

HDFC Bank

DURATION
Today, 28 September ▾

Select Filter ▾

Enter Search Value

Get Tag Issuance Details

Clear

×

Edit Schedule Report


Bank
Paytm Payments Bank ▾

Report Type ▾

Tag Issuance Report

Unissued Inventory Report

Step 4 - Select duration and clicks on Generate Report. Go to the “File Center” option where you can download the issuance report.



OEM Issuance

OEM Pending Issuances

OEM Inventory Management

File Center

OEM Dashboard

OEM Dashboard

Paytm Payments Bank

HDFC Bank

DURATION

Today, 28 September ▾

Select Filter ▾

Enter Search Value

Get Tag Issuance Details

Clear

×

Edit Schedule Report

Bank

Paytm Payments Bank ▾

Report Type

Tag Issuance Report ▾

DURATION *

22 Sep 2022 - 28 Sep 2022 ▾

Generate Report

HDFC Issuance Status Check



Step 1 – Go to OEM Pending Issuance option on the left options bar and select “HDFC Bank” Field. You will see the Issued Tag Status on “Tag Status” option. Please wait for 5 mints for status to update.

OEM Issuance

OEM Pending Issuances

OEM Inventory Management

File Center

OEM Dashboard

Welcome fastag.finance@paytm.com Logout

Role - OEM_ROLE_ORDER

OEM Pending Issuances

New Issuance

Paytm Payments Bank

HDFC Bank

Select Filter

Enter Search Value

Search

Clear All

See the Tag status here

TAG SEQ. NO.	TAG STATUS	VIN OR VRN	ISSUE DATE
70106290	Issued	TEST901013856	2022-09-27 16:06:54.0

Download Fastag Fitment Challan

Step 1- Go to OEM Dashboard and select Tag Sequence No. from available options. Type 10-digit Tag Sequence number (Please add “00” if tag sequence number is 8 digits).

paytm

Tag Allocation History

OEM Issuance

OEM Pending Issuances

OEM Inventory Management

Inventory Management

File Center

OEM Dashboard

Product Definition

Debug Settings

https://elevate.darwinbox.in/leaves

Welcome Vivek Singh Logout

Role - ADMIN_ROLE

DURATION
Today, 29 July

Tag Sequence No. 0020201867

Export All

Get Tag Issuance Details Clear

OEM CODE	OEM NAME	BRANCH CODE	BRANCH NAME	TAG SEQ NO.	PAYMENT SUCCESS TIME	TAG ISSUANCE TIME
TestOEMTaf	TestOEMTaf			20201867	28-07-2022 18:15:20	28-07-2022 18:15:20

Download FASTag Fitment Challan

Click her to get options

Click here to download challan