

CALL CENTRE PERFORMANCE REPORT

Calls
1,000
189

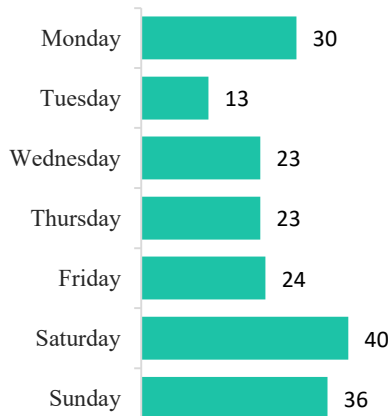
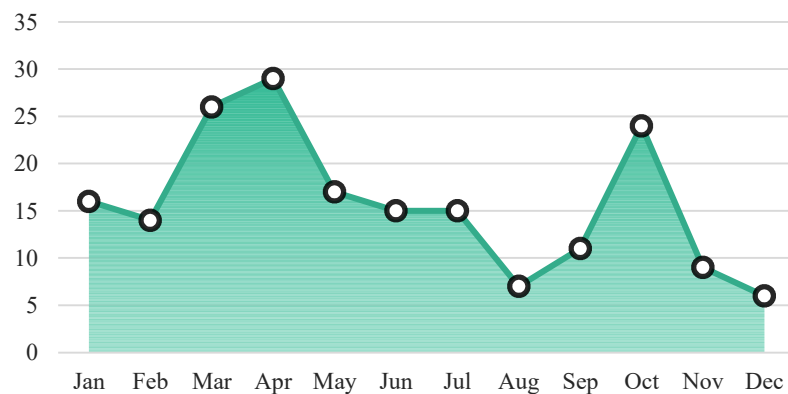
Amount
\$96,623
\$18,415

Duration
89,850
16,834

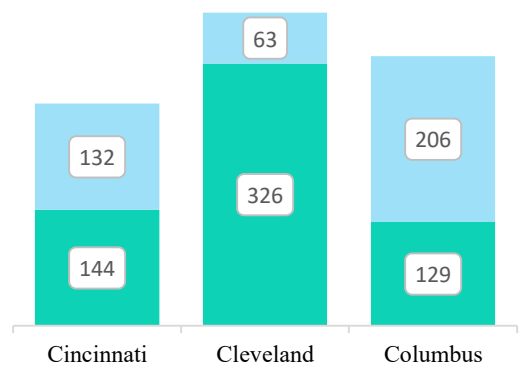
Avg Rating
3.9
3.92

Happy Callers
307
60

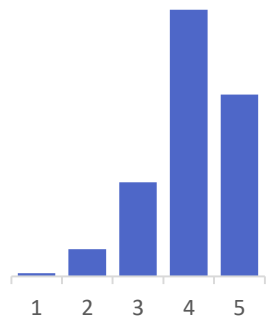
Call Trend



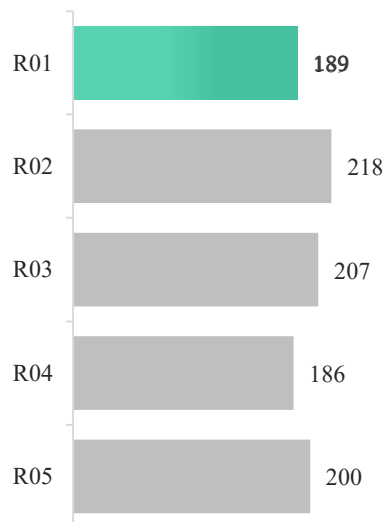
Female vs Male callers



Rating



Calls



Amount



R01

R02

R03

R04

R05

	R01	R02	R03	R04	R05	Total
Cincinnati						
C0003	\$891	\$1,332	\$1,282	\$739	\$560	\$4,804
C0004	\$1,991	\$1,886	\$1,206	\$884	\$1,722	\$7,689
C0011	\$1,163	\$1,180	\$1,616	\$1,043	\$1,747	\$6,749
C0012	\$1,438	\$1,616	\$866	\$829	\$2,070	\$6,819
Cleveland						
C0002	\$1,233	\$223	\$1,680	\$990	\$1,508	\$5,634
C0007	\$1,598	\$1,907	\$869	\$1,426	\$1,416	\$7,216
C0008	\$900	\$1,016	\$960	\$940	\$1,193	\$5,009
C0010	\$900	\$1,470	\$1,617	\$1,314	\$941	\$6,242
C0013	\$1,255	\$516	\$1,874	\$1,863	\$1,722	\$7,230
C0015	\$1,138	\$1,898	\$1,482	\$846	\$1,154	\$6,518
Columbus						
C0001	\$1,655	\$805	\$2,263	\$987	\$1,075	\$6,785
C0005	\$1,104	\$2,280	\$1,445	\$1,722	\$1,196	\$7,747
C0006	\$372	\$1,818	\$1,346	\$1,156	\$1,484	\$6,176
C0009	\$1,415	\$1,271	\$1,214	\$1,135	\$1,566	\$6,601
C0014	\$1,362	\$1,363	\$1,152	\$777	\$750	\$5,404