

CALL CENTRE PERFORMANCE REPORT

Calls
1,000
207

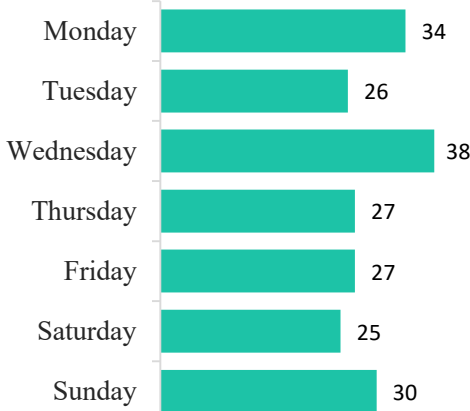
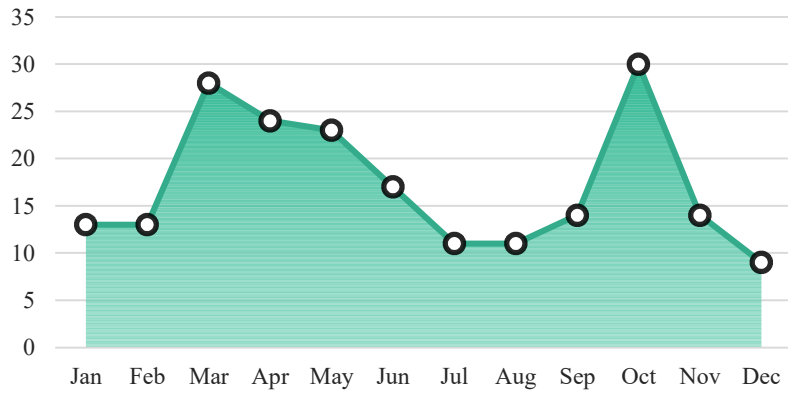
Revenue
\$96,623
\$20,872

Duration
89,850
17,700

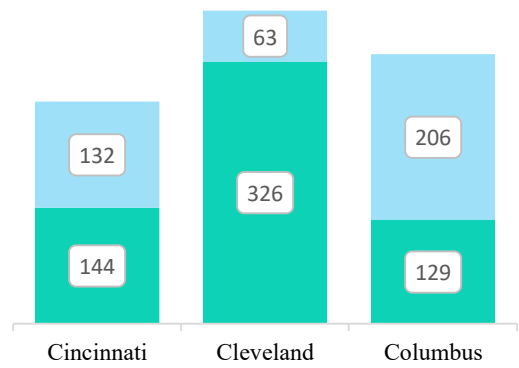
Avg Rating
3.9
3.86

Happy Callers
307
60

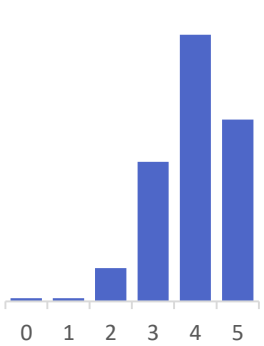
Call Trend



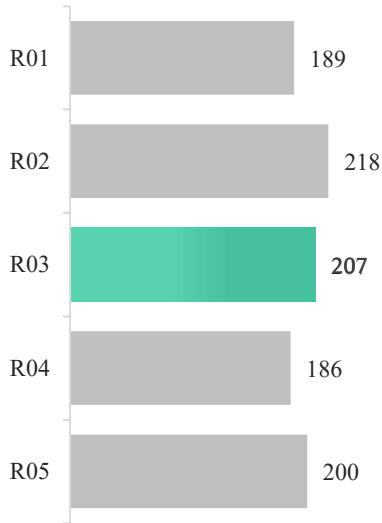
Female vs Male callers



Rating



Calls



Amount



R01

R02

R03

R04

R05

| | R01 | R02 | R03 | R04 | R05 | Total |
|------------|---------|---------|---------|---------|---------|---------|
| Cincinnati | | | | | | |
| C0003 | \$891 | \$1,332 | \$1,282 | \$739 | \$560 | \$4,804 |
| C0004 | \$1,991 | \$1,886 | \$1,206 | \$884 | \$1,722 | \$7,689 |
| C0011 | \$1,163 | \$1,180 | \$1,616 | \$1,043 | \$1,747 | \$6,749 |
| C0012 | \$1,438 | \$1,616 | \$866 | \$829 | \$2,070 | \$6,819 |
| Cleveland | | | | | | |
| C0002 | \$1,233 | \$223 | \$1,680 | \$990 | \$1,508 | \$5,634 |
| C0007 | \$1,598 | \$1,907 | \$869 | \$1,426 | \$1,416 | \$7,216 |
| C0008 | \$900 | \$1,016 | \$960 | \$940 | \$1,193 | \$5,009 |
| C0010 | \$900 | \$1,470 | \$1,617 | \$1,314 | \$941 | \$6,242 |
| C0013 | \$1,255 | \$516 | \$1,874 | \$1,863 | \$1,722 | \$7,230 |
| C0015 | \$1,138 | \$1,898 | \$1,482 | \$846 | \$1,154 | \$6,518 |
| Columbus | | | | | | |
| C0001 | \$1,655 | \$805 | \$2,263 | \$987 | \$1,075 | \$6,785 |
| C0005 | \$1,104 | \$2,280 | \$1,445 | \$1,722 | \$1,196 | \$7,747 |
| C0006 | \$372 | \$1,818 | \$1,346 | \$1,156 | \$1,484 | \$6,176 |
| C0009 | \$1,415 | \$1,271 | \$1,214 | \$1,135 | \$1,566 | \$6,601 |
| C0014 | \$1,362 | \$1,363 | \$1,152 | \$777 | \$750 | \$5,404 |