

Paula Batoon

San Antonio, TX

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EXPERIENCE

USAA, SAN ANTONIO, TX

Infrastructure Engineer II (April 2019 - Present)

Infrastructure Engineer III (September 2017 - April 2019)

- Deploys Citrix's virtual machine software enterprise-wide
- Automates custom configurations to reduce incident count
- Develops custom scripts to automate repetitive tasks and maintain virtual hardware
- Communicates with end users to inform them of upcoming virtual machine solutions
- Collaborated with other Virtual Hosting team to implement new virtual machine hardware with current infrastructure
- Oversaw the virtual machine provisioning process and collaborated with the development team to make improvements to the front end tool
- Coordinated project team of 4 engineers for a product designed to make application management easier

SKILLS

- **Languages:** NodeJS, Python, Powershell, Java, C, HTML/CSS, React
- **Soft Skills:** Collaboration, Adaptability, Fast Learner, Interpersonal Skills, Handling Pressure
- **Technologies:** Citrix XenDesktop, VMware, Splunk

PERSONAL PROJECTS

Github: <https://github.com/pbatoon>

- **Personal Website** - created in React
- **Stardew Valley Crop API** - CRUD API developed in NodeJS, Express, and MongoDB
- **Dungeons and Dragons Character Sheet App (WIP)** - collaborative effort to develop a cross-platform DnD application using React, Electron, and Redux

EDUCATION

GEORGIA INSTITUTE OF TECHNOLOGY

Jan 2021 - Present

Master of Science in Computer Science

MARIST COLLEGE

Sept 2013 - May 2017

Bachelor of Science in Information Systems, Concentration in Information Technology

GPA: 3.682, Magna Cum Laude