PAULDIN BEBLA

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Objective:
I am a motivated, graduating Computer Science student seeking to contribute as well as gain technical experience and skills. I have over five years of computer and networking experience in hardware, software, and customer support.

Education:
Bachelor of Science in Computer Science GPA: 3.676
Master of Science in Computer Science and Engineering (Expected 2021)
Santa Clara University, Santa Clara, CA

Technical Skills:
- Macintosh, Windows, and Linux platforms
- **Programming Languages:** C/C++,HTML, CSS,Python,SQL,Assembly,PHP,Swift,Java
- Microsoft Word, Excel, and PowerPoint
- Macintosh servers and databases
- Network switches, routers and firewalls
- Chatbots using JSON APIs, Verilog
- iOS and Android Apps with Video, Forms

Work Experience:
Business Analyst Intern (Full Time)   *June 2018 – September 2018*
Cisco   *Milpitas, CA*
- Understand Cisco's security technology to enhance and better simplify their message to customers.
- Compare and contrast Cisco's security messaging with their competitors.
- Evaluate and analyze how to improve overall security messaging to attract a broader audience.
- Use HTML to correct formatting, font, links, and images for altered Cisco communities pages.

Media Systems Assistant (Part Time)   *September 2017 - Present*
Santa Clara University   *Santa Clara, CA*
- Set-up of various technologies for educational and/or administration needs.
- Provide instructional technology support and troubleshooting to faculty and staff.
- Process and follow through daily with customer service orders.
- Train co-workers as well manage daily assignments.

Computer and Network Technician (Part Time)   *August 2016 - Present*
Computer Works International   *San Jose, CA*
- Provide end-user desktop support, application installation, and training.
- Apple OS server, security firewalls, and ShoreTel VoIP phone system maintenance.
- Modify and maintain FileMaker Pro database and computer backup systems.
- On-call for emergency and weekend support.

Cat6 Wiring Installations   *July 2013 - July 2016*
Computer Works International   *San Jose, CA*
- Assisted in installing Cat6 Ethernet wiring throughout multiple floors.
- Installed a network rack, patch panel, and routed wires through the ceilings and walls.
- Maintained and repaired wiring as needed using test and certification equipment.

Teacher's Assistant   *August 2015 - May 2016*
Bellarmine College Preparatory   *San Jose, CA*
- Provided support to the teacher of the Digital Video Production class.
- Provided IT support by setting up video and other equipment to prepare for class.
- Filed, graded classwork, maintained organization and cleanliness of classroom.

Leadership:
- Voted Hurdle Team Leader of Track and Field in Spring 2016 season at Bellarmine high school. Helped coach coordinate practice and lead by example during leadership.

Volunteer Experience:
After-School Tutor   *August 2015-June 2016*
Saint Frances Cabrini Elementary School   *San Jose, CA*
- Assisted 5th - 8th grade students with math homework and test preparation.
- Worked with students to increase interest in learning.