# PAULETTE BESA

BesaDesigns.com 407.288.9536 • paulette@besadesigns.com

#### **EXPERIENCE**

#### **UX/UI Design Teaching Assistant and Mentor** Thinkful - Remote Part-time

**AUGUST 2020 - CURRENT** 

- Support design students on UX Research, UI visuals and Front End Development concepts and implementation. As well as provide detailed feedback on their projects.
- Mentor design students on their coursework, industry best practices and guide them through the program and specialization.

### Front End Developer/Designer Westgate Resorts - Orlando, FL

**AUGUST 2019 - APRIL 2020** 

- Observed UX design principles to produce visual prototypes using Figma for an average of 4 sites' components per bi-weekly sprint.
- Developed approved design prototypes, using HTML5, CSS3 and JQuery, on IntelliJ IDE and Git Source Control after approved code review on Crucible for Jira.

#### **UX/UI** Designer

Marriott Vacation Worldwide - Orlando, FL

**JUNE 2019 - AUGUST 2019** 

- Designed information architecture and user flow to reduce friction in the timeshare's purchase process.
- Used Adobe XD to design a digital sales application based on the new information structure and UX principles. This resulted in ± 20% less information to fill and a friendlier interaction.

## **UX/UI** Designer

Market Traders Institute - Orlando, FL

**JULY 2018 - JUNE 2019** 

- Provided user-centered experience feedback to third party Learning Management System (LMS) vendor leading to the implementation of a user-account-page and improved user interaction and retention.
- Compiled user research material, using Google analytics and Facebook Insights, to understand the company's students demographics, income levels and interaction avenues which led to uncovering un-exploited age groups.
- Led internal focus groups to understand each department's client interaction as an input to formalize company-wide implementation for personas.
- Created visual solutions using Adobe CC for product marketing and engagement campaigns used internally and externally.

#### **Front End Developer**

Crystal Clear Digital Marketing - Orlando, FL

**APRIL 2017 - JULY 2018** 

- Designed and coded new or existing client's Wordpress-driven websites (HTML, CSS, JQuery) producing at a rate of 2 websites per week.
- Responded to client website upkeep or update requests within 5-7 days maintaining 95% service level availability.

## Hi there! I'm a UX/UI Designer.

I have a passion for creating efficient and user-centered solutions. I thrive in collaborative team environments and have a knack for providing and implementing feedback.

#### **EDUCATION**

# A.S. Graphic & Interactive Design

Valencia College, Orlando FL 2013 - 2016

# Complete UX Fundamentals Certification

UC-SSCXPGD8

# User Experience Course Certification

UC-77PTD J05

#### **SKILLS**

### Design

Sketch Illustrator Figma Invision Adobe XD Balsamiq

Photoshop

### Development

HTML5 Github
CSS3 JQuery
Sass Wordpress