

# Phillip Goldberg

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## Education:

**Elizabethtown College** 2020 - 2025

Information Systems

Elizabethtown, PA / GPA: 3.50

**Montgomery County Community College** 2018 - 2019

Computer Science and English Courses

Blue Bell, PA

**Projects:** Elizabethtown College Blue Jay Pantry Checkout System 2023

- Create a food pantry checkout system that tracks food going in and out of the pantry. Gather demographic information needed for those administering the food pantry. Make the checkout process easy and streamlined.
- Developed in PHP, HTML, CSS, JavaScript, SQL, JSON, and Data Modeling using MySQL Workbench

## Employment:

**Montgomery County Community College** 2018 – 2019

IT Help Desk Casual

- Create and resolve help desk tickets with proper descriptions and solutions.
- Communicate clearly with students, faculty, and coworkers.
- Manage priority of phone calls, online chat, and walkups.
- Oversee the computer lab and support students' printer related needs.
- Educate students on solutions to prevent the need to return to the helpdesk.

**The Hershey Company – Chocolate World** 2024

Foods Cashier

- Communicate positively with customers even when they are upset.
- Carefully handle multiple forms of payment from customers and ensure they receive the correct change.
- Assist in stocking items and cleaning my workspace and the area when closing.
- Find ways to solve issues customers have and answer any questions they have, especially on menu items.
- Properly operate POS machines for every food area in Chocolate World.

## Skills:

- Positive communication skills
- Programing in Java, JavaScript, Python and PHP
- Database Systems with SQL
- Networking
- Systems Management with Linux
- Troubleshooting
- HTML5
- CSS and Responsive Web Design
- Server and PC Building
- Computer Security

**Volunteer Experiences:** Surrey Services Food Service for Seniors – Food Service 2013 – 2019

- Prepare a variety of meals.
- Take meal orders and deliver meals to customers.
- Clear tables, wash dishes and clean the kitchen at the end of the day.

**Clubs:** Etown Hillel – Secretary, Treasurer and Club Representative 2022-2025

**Leadership:** 2016

- National Youth Leadership Training with Scouts BSA. <https://www.scouting.org/programs/scouts-bsa/troop-resources/nylt/>