

Questions for Questionnaires/Surveys:

1. Backgrounds:

- What is your cultural background?
- What are your religious or spiritual beliefs?
- Can you share some of your core values?
- What is your race or ethnicity?
- How old are you?
- What is your gender?
- What languages do you speak fluently?
- What is your highest level of education?

2. Discrimination and Perceptions:

- Have you ever experienced discrimination in the workplace based on your background, beliefs, race, age, gender, etc.?
- How do you perceive the level of diversity and inclusion in our team?
- Do you believe that cultural differences impact teamwork? If so, how?
- Have you ever felt misunderstood or judged based on your cultural background?
- What steps do you think could be taken to promote diversity and inclusion within the team?

3. Workplace Values and Satisfaction:

- What do you value most about our workplace culture?
- What aspects of our workplace culture do you think could be improved?
- How satisfied are you with your current role and responsibilities?
- What are your career goals and aspirations?

4. Needs of Clients and Communities:

- What demographics make up most of our clients or community members?

- What are the primary needs or challenges faced by our clients or community members?
- How well do you think we currently meet the needs of our clients or community members?
- Are there any specific cultural considerations we should consider when interacting with clients or community members?

Notes Taken During Interactions:

1. Client Meeting:

- Demographics: Majority of clients are middle-aged, with diverse racial backgrounds.
- Needs: Clients expressed the need for more personalized and culturally sensitive services.
- Feedback: Positive feedback on recent initiatives promoting diversity and inclusion.

2. Community Event:

- Diversity: Attendees represented a variety of cultural backgrounds and age groups.
- Concerns: Some community members voiced concerns about the lack of representation and inclusivity in local services.
- Suggestions: Community leaders suggested collaborating with local organizations to address diversity-related issues.

3. Service Delivery:

- Language Barrier: Encounter with a client who preferred communicating in their native language, highlighting the need for multilingual support.
- Cultural Sensitivity: Noted the importance of being sensitive to cultural norms and practices during service delivery.
- Feedback: Positive feedback from clients on efforts to promote diversity and inclusivity in service delivery.