CUSTOMER PORTAL ROADMAP

1 Planning
Initial project planning and requirements gathering

2 Customer Details
Develop functionality to display customer information

3 Submission Inquiry Function
Implement feature for users to attach files and include explanations in inquiries

4 Requests for Quote
Enable users to request quotations for products

5 About Us
Company info and contact methods

6 Payments
Facilitate payments and track payment status.

7 Dashboard
Display all policies using a card with a Call to Action

8 Status Info of Policies
Show statuses for intent, renewal, and pending approval Manage cancellation request statuses

9 DIY Certificates
Allow users to edit personal information and preview Proof of Insurance.

10 Notifications
Set up notifications for statuses, reminders, and updates

11 Technical Requirements
Develop for iOS and Android

12 Compatibility and Maintainability
Ensure compatibility with latest OS versions

13 Development
Agile methodologies for timely delivery and continuous improvement

14 Testing
Perform unit, integration, and user acceptance testing

15 Deployment
Deploy to Apple App Store and Google Play Store

16 Feedback Mechanism and Documentation
Implement in-app feedback forms and regular surveys