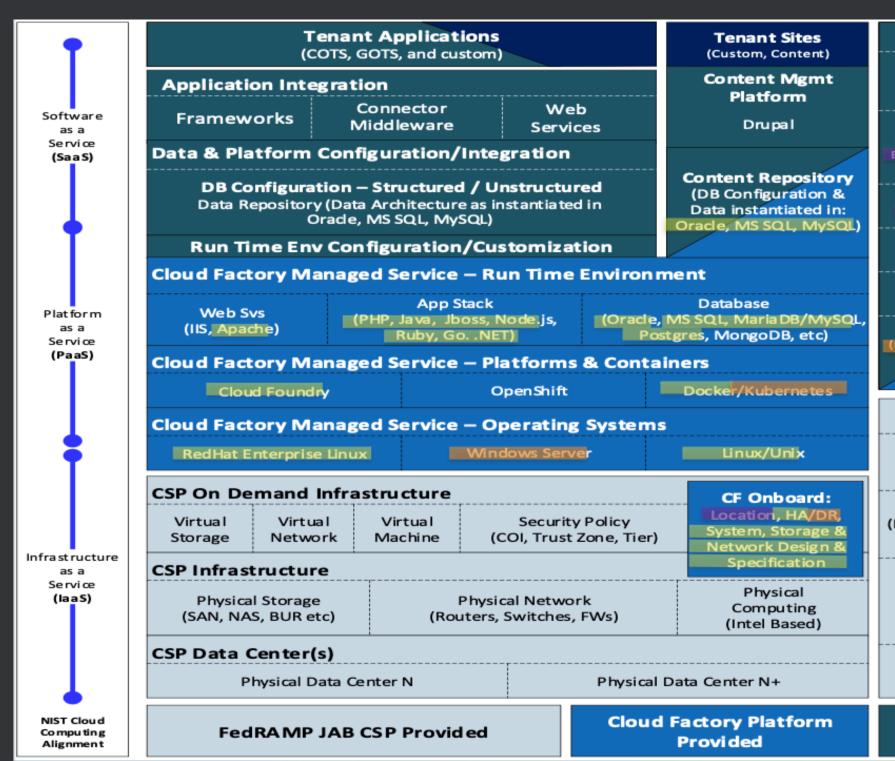
Mnemonic Rules for Eponymous Laws

SRECon EMEA 2024

Brace Wourself...



Cloud Factory Managed Services – "In the Cloud Mgmt"

ALM, Dev, Test & Continuous Integration Tools Suite

(Code Repository, Version Control, Reqs Mgmt, Release Mgmt, Build/Deploy, Config Mgmt, Issue Tracking, Test Mgmt, Change Mgmt, Continuous Integration, Compliance

Security, QA, Config & Compliance Mgmt

(Platform & Appl Svs Provisioning, Platform & Appl specific monitoring, Audting/Logging,
Event Notification, Appl/Platform DB Backup/Recovery, Appl/Plat Patching & CM, Continuous

Monitoring, integration w/ CSP SO C)

Additional Network, Apply Security & AuthN Services

(TIC/MTIPS, Perimeter Controls, Appl FWs, DNS, GLB, Content Distro, ID/AuthN Integration)

Platform and Container Management

(Onboarding, Configuration, Security, Clustering, Scaling, Monitoring, Mgmt)

Customized laaS & RTE Service & Customer Integration

(Onboarding, Customer Appl/Sys Integration, Service Ordering & ITSM)

Cloud & IT Services Management

Helpdesk, Incident Mgmt, Monitoring, Asset Mgmt, Configuration Mgmt, Usage Policy Mgmt, System & Network Design & Provisioning, Consumer/Tenant OS/RTE Patching, Automated Infrastructure & Platform Build/Deploy, CSP Identity & Access Mgmt Integration)

CSP Managed Service – "Of the Cloud Management"

Consumer Configurable Services (Compute, Storage, Backup, Network, FW/LB, HA/DR)

Cloud Factory Configuration (System & Network Config -Compute, Storage, Network)

Service Management
(IaaS usage, billing & reporting: VM, Storage,
Network Utilization, etc)

CF Cloud Svs Mgmt (Config & Usage Tracking, Chargeback, cost model)

Performance Monitoring & Management

(IaaS & Platform Managed Services Elements: Running Svs, File System Util) CF Cloud Perf Mgmt (Shared Services Monitoring, Share File System Util, Integrated into cost model)

laaS Mgmt, Provisioning & laaS Lifecycle Mgmt

(Infrastructure Mgmt, Virtualization mgmt, IaaS & Platform Managed Services Elements: OSes, Web, DB, Stack)

Tenant Application Owner Responsibility Tenant / Content Owner

What I said:

- How many customers do you have?
- Yada, yada, Agile Development, blah, blah, blah, Lean Enterprise, ...

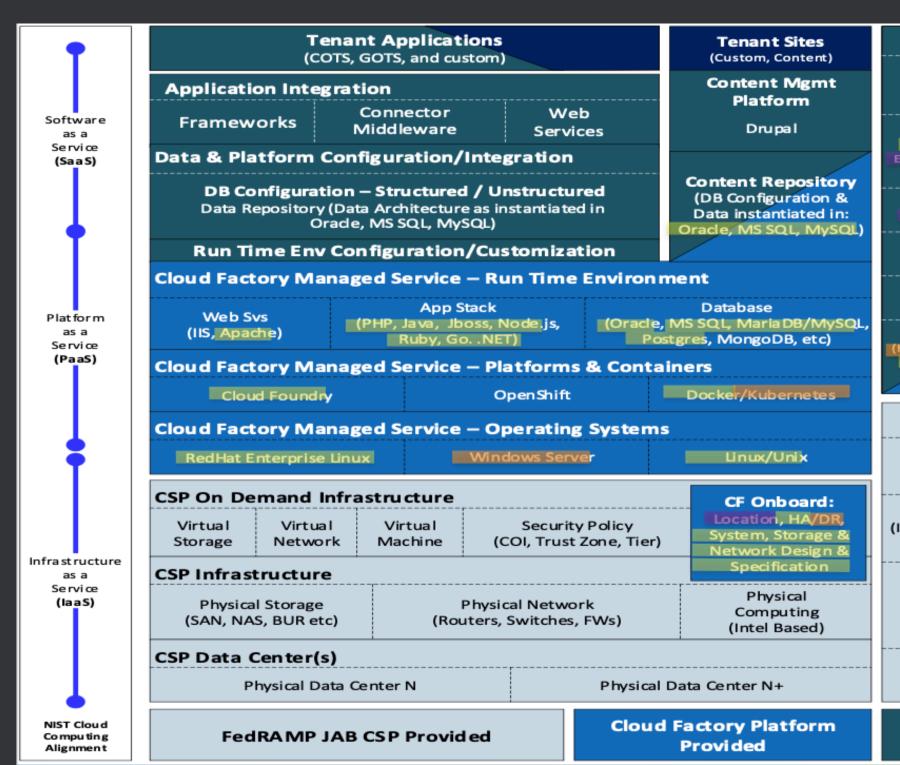
What I needed:

- Eponymous Principle
 - a law named for a person (from Greek eponymos "given as a name")
- Mnemonic Rule:
 - a trick for recall (from Greek mnēmē "memory")

Mnemonic Tricks

"To build a memory ... it has to be a little bit weird"

- Per Sederberg (Ohio State University)
- Good mnemonics are weird, perhaps a little gross, or embarrassing.
- Make them work for you



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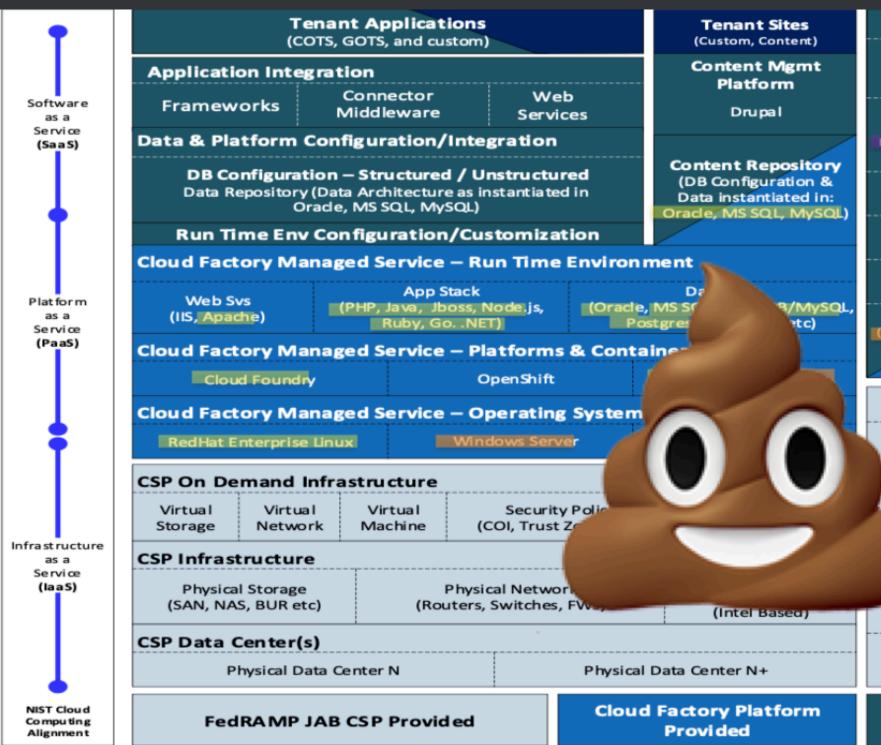
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Tenant Application Owner Responsi bility

Tenant / Content Owner

Evolution of Digestion and 💩



- Worm Digestion:
 - A simple system that works
 - Eat continually, liver produces bile continuously
- Human digestion:
 - A complex systems that works
 - We eat big meals, liver stores bile in the GALL bladder
- **Gall**: Mnemonic for ...

Gall's Law

- "A complex system designed from scratch never works, and cannot be patched ... to make it work. You have to start ... with a working simple system."
 - John Gall, M.D. 1975, General Systemantics
- Every complex system that works has evolved from a simple system that works.
- Mnemonic: Graphic imagery, digestive system, and GALL bladders

Mnemonic Tricks for Eponymous Principles

- Peter Burkholder (he/him)
- US Gov (Cloud.gov), Chef Software, ..., Research Labs
- Geophysicist

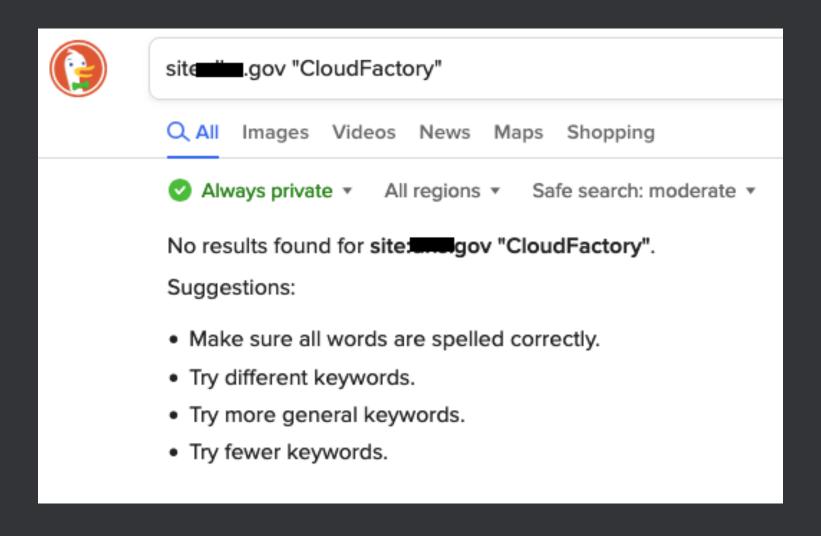
The power of Eponymous Principles

- Newton's Laws
 - Law of inertia, etc.
- Murphy's Law
 - Everything that can go wrong will
- Moore's Law
 - Compute power doubles every two years

What makes for a good eponymous principle?

- True with empirical evidence
- True with weight of lived experience
- Predictive or explanatory value

Speaking of predictive



Conuay's Law

"Organizations which design systems...are constrained to produce designs which are copies of the communication structures of these organizations"

- Melvin Conway, 1968
- Or: Your architecture will mirror your org chart
- Mnemonic: We CONstruct systems mirroring the WAY we communicate
- Application: ... next slide ...

The Inverse Conway Maneuver

- Build teams to achieve the desired architecture
- Tech: Used bounded contexts and APIs along team bounds
- Orgs: Consider *Team Topologies* (Skelton & Pais, 2019)

(image: Team Topology cover)

Brooks Law

"Adding [engineers] to a late software project makes it later"

- Fred Brooks, 1975, The Mythical Man Month
- Mnemonic: The **BROOK** went over the waterfall
- Why: onboarding time + geometrical growth in communication lines

Javelins Paradox

As the throwing rate of javelineers in ancient Roman armies doubled they went from 1/5 of a brigade to 1/3.

One would expect the number to *decrease* because the same number would already throw TWICE as many.

Jevons' Paradox

As the cost of economically useful commodity decreases, total expenditure on the commodity grows

- William Stanley Jevons, 1865
- Mnenomic: Something to do with ancient javelineers
- Examples:
 - 1860s: Coal
 - 1970s: Automobile fuel efficiency
 - 2010s: Cloud spend
- See also: Moore's Law

Pareto Principle

"the vital few and the useful many" (or the 80/20) rule

- Joseph Juran, inspired by Vilifredo Pareto, 1941
- Mnemonic: (under construction)
- 80% of a project is complete in 20% of the time
- Validity: Power-law distribution in process variation
 - or a Pareto Distribution

Pareto Principle (2)

"In the last six months, we've been able to meet the needs of one-half of our users. We can meet the needs of the other half in another six months"

Can you spot the problem here?

Meme Laws

- True with empirical evidence
- True with weight of lived experience
- Feel true
- Predictive or explanatory value
- **Build Community**

Godwin's Law

- As an online discussion grows longer, the probability it will involve Nazis approaches 1 . * Mike Godwin, 1980
- In online discussions, Go(o)d never Wins



Replying to @DownTwist @Jamie_Foxworthy and 5 others

If you think comparing me to Hitler works, you must be new to the internet.

9:31 AM · Aug 12, 2019 · TweetDeck

Meme Laws

- Cunningham's Law
 - "The best way to get the right answer on the internet is not to ask a question; it's to post the wrong answer."
 - Ward Cunningham
 - Mnemonic: Knowledge is COMING HOME when you post the wrong answer
- Hofstadter's Law
 - "It always takes longer than you expect, even when you take into account Hofstadter's Law."
 - Douglas Hofstatder, 1979 (image: GEB cover)
 - Mnemonic: Ha! Later...

Mhong's Law

"Every government agency, everywhere is working on a "new system"; It will solve all of their data problems and will be ready to use in 18-24 months."

- Chris Whong, 2018
- Mnemonic: Data throng done long? Wrong, says Whong.
- See also: Gall's Law, Pareto Principle

Quiz Time

What law explains this?

To meet the specified contract deadlines, we've added a DevOps team. But now we're further behind schedule!

Answer:

- Brooks's Law
- Whong's Law
- Conway's Law

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Answer:

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Fill in the blank

We have five teams assigned to a system that only has three major components. Time to apply an Inverse _____ Maneuver so we don't end up with five subsystems.

Answert CONMAY

We have five teams assigned to a system that only has three major components. Time to apply an Inverse **Conway** Maneuver so we don't end up with five subsystems.

We CONstruct systems the same WAY we're organized

Fill in the blank

This proposed architecture is too complex. We'll have to start with a simpler initial *working* solution, otherwise we're doomed by _____ Law.

Answert Gal's Law

This proposed architecture is too complex. We'll have to start with a simpler initial working solution, otherwise we're doomed by **Gall's Law**.

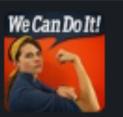
architecture -> digestion -> evolution -> Gall bladder

Fill in the blank

We've met the needs of 80% of our users in two sprints, so by the _____ we'll need another ____ sprints for the other 20%.

Answer

We've met the needs of 80% of our users in two sprints, so by Pareto Principle we'll need another eight sprints for the other 20%.



Heather Battaglia (18F) (DEN) 🦒 Nov



27th at 6:26 PM

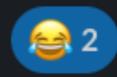
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3 replies



James Tranovich (18F - SF - he/him)

13 days ago









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Hofstadter's law!







Thank you

And laws to look forward to in a future version

- G.I. Joe Fallacy
- Dunning-Kruger Effect
- Goodhart's Law
- Hanlon's Razor
- Overton Window
- Metcalf's Law

Resources

- This talk: https://github.com/pburkholder/eponymous-principles
- Laws of Software: https://laws-of-software.com