

List of inductive codes applied to transcripts of researchers (translator and moderators) utterances	
Tag	Meaning/Use
<explain behavior>	Detailed account of the behaviour (i.e., sequence of actions and logic operation) executed by the robot either in simulation or in the hardware
	Provide details or explanation of what the robot is doing.
<introduce background>	Detailed account of the behaviour (i.e., sequence of actions and logic operation) programmed by the translator and that best approximates participants' design. This happens often during behavior demonstration
<provide clarification>	Explanation about the scenario (physical space and social context) in which the robot is placed and that participants should keep in mind when designing robots' behaviours
<prompt action>	Whenever the researchers provide further explanation and guidance regarding the choice of function and actions for the robot (usually during brainstorming phase). This is always in answer to an explicit query from the participants
<encouragement>	Whenever the researchers encourage participant to engage in a workshop activity, such as discuss work around (or give a try) of a possible robot function, behaviour, and/or robot primitive
<prompt clarification>	Researchers comments intended to keep the flow of the discussion, brainstorming, and behaviour design process
<prompt resources clarification>	Whenever researchers asked participants to further elaborate, think and/or explain what a chosen robot function, behavior, and/or action will imply. This label applies only to queries from researcher to participant
<propose action>	Whenever the moderator asked the translator to further elaborate on the robot's capabilities. This label applies only to queries from researcher (moderator) to researcher (translator)
<propose approximation>	Suggestions made by researchers related to workshop activities, e.g., seeing the behaviour, controlling the pace of the workshop or encouraging participants or another research to move on onto another workshop activity
<identify failure>	Suggestions made by the translator on how to best approximate an action/behavior in the robot given the available primitives
<debugging>	Whenever the translator observed that there was an inconsistency between the programmed and executed behavior (e.g., condition was skipped or never verified)
<provide opinion>	Whenever the translator went through the process of understanding and identifying why a behavior was not executed as programmed
<prompt evaluation>	Whenever the moderator commented on reasons for an execution failure and/or participants' comments and perceptions
<summarize discussion>	Whenever the moderator asked participants to comment and assess the robot behaviors after seeing its execution in simulation or in the real robot
<confirm intention>	Whenever a researcher paraphrased participants comments and/or desing decisions as a way of confirming their understanding on what the current robot's behavior is missing
<implement behavior>	Whenever researchers confirm participants intentions regarding the changes to the robot's current behavior or a specific question. Most of the times this queries can be answered with a yes or no
<time management>	Further details on how specific robot actions are implemented using the available primitives and logic operators
	Comments related to the logistics (in time) of the workshop
	Whenever the translator presented any additional tool (e.g., Rviz feed) that could provide further insight on how and why the robot is behaving in a given way
	A member of the research team presents and explains the different resources (i.e, robot, cheat-sheet, simulator, programming interface, and translator) that are at the disposal of all participants during the workshop
	Whenever the translator provided details about robot routines and/or primitives available to the participants

List of inductive codes applied to transcripts of participants utterances	
Tag	Meaning/Use
<ask for clarification>	Any question or comment said by participants with which they seek for confirm and/or improve their understanding about the resources and purpose of the workshop
<propose role>	Comments related to the overall intended function of the robot within the chosen scenario
<robot limits>	Any physical and/or programming limitation of the robot as identified/understood by participants
<unsuitable goal>	When the physical design (hardware), appearance and programmed functionalities (software) of the robot are perceived as limiting for its intended function
<accept suggestion>	When a robot action and/or function suggested for the robot does not fit with participants' perception of robots capabilities and/or the chosen scenario
<propose behavior>	Whenever participants agreed on suggestions made by the researchers in regards of possible robot actions and/or functions
<call for discussion>	Comments related to the specific actions and logic flow the robot should take to accomplish a goal associated to its intended function (usually at the start of the workshop)
<propose fixes>	Whenever one participant asked other participant for their input and thoughts on a proposed behavior, function, action, and change
<performance failure>	Whenever participants made suggestions on how to solve an execution failure during programming and debugging. This includes adjustments to primitives parameters, replacement of part or whole of a primitive to address an evaluation
<inappropriate behavior>	Whenever participants observed and commented on a technical and/or programming failure during the execution of the robot's behaviors
<refer to experience>	Whenever participants identified that although the robot behaviour executed as designed, the outcome appears inappropriate in the given context
<propose addition>	Participants comments on previous experiences and/or knowledge about other service robots and how these robots do things
<explain proposed behavior>	When participants refer to previous experience encountering robots, seeing robots being used in some context, or related scenarios
<interaction - engagement failure>	Whenever participants decided to amend an existing behavior by adding a new primitive to it
<clarification reasoning>	Whenever participants elaborated on their reasoning behind a new behavior or change to an existing behavior
<positive>	Whenever participants identified that as currently implement the robot's behavior is likely to not address the interaction flow properly and fail to engage the intended audience
<social context>	Whenever participants further elaborated on their choices in response to a researcher's prompts and questions and other participants calls for clarification
<accept clarification>	Whenever participants made optimistic comments regarding the robot's behavior and how the current implementation is appropriate
<unexpected behavior>	Whenver participants comment on the social role and presence of the robot in the chosen scenario. Mentions of cultural background, social norms
<choose behavior>	Whenever a participant confirmed that the clarification question has been answered
	When the robot behaviour was perceived as a surprise
	Whenever participants make a choice among the implementation options provided by the translator

