

Education:	Yale University , New Haven, CT	2018
	<ul style="list-style-type: none"> • BA with distinction in Mathematics & Philosophy, <i>cum laude</i> • GPA: 3.85 	
	Deep Springs College , Deep Springs, CA	2014
	<ul style="list-style-type: none"> • AA in Liberal Arts • GPA: 3.76 	
Experience:	Yale Student Technology Collaborative , New Haven, CT	
	• Summer Conference Coordinator	May 2017–Present
	– Selective summer position for outstanding technicians, Summer 2017 and 2018.	
	– Managed access credentials and technical support for 4,000 campus visitors and 2,000 summer students.	
	– Received Apple Service, Macintosh, and iOS certifications.	
	• Hardware Specialist	Oct 2017–May 2018
	– Provide hardware support to roughly 13,000 students.	
	– Performed complex hardware repair on most modern computer brands, including Apple, Lenovo, and Dell.	
	– Train, mentor, and evaluate other technicians for promotion to Hardware Specialist.	
	• Queue Coordinator	Jan 2017–May 2018
	– Manage a team of technicians to oversee on-site and remote technical support for over 900 graduate students.	
	• Student Technician	Dec 2015–May 2018
	– Assist students with emergent technical issues in person or via ServiceNow.	
	– Document work performed and follow up with clients.	
	Yale Sustainable Food Program , New Haven, CT	
	• Senior Adviser	Sep 2016–May 2017
	– Migrated YSFP website to WordPress.	
	– Developed custom theme for website.	
	• Lazarus Summer Intern	May 2016–Sep 2016
	– Planned and led volunteer programming on a one-acre educational farm.	
	– Assisted in event planning for the MAD/Yale Leadership Summit.	
	– Designed and performed independent computational research using R.	
	Yale College Dean's Office , New Haven, CT	
	• Head Transfer Counselor	May 2016–May 2017
	– Delegated and oversaw a team of 16 transfer counselors.	
	– Planned and implemented all orientation events for incoming transfer students.	
	– Created academic orientation resources for posterity.	
	The New Journal at Yale New Haven, CT	
	• Web Developer	Sep 2015–May 2017
	– Implemented a custom, automated WordPress deployment of a website based on proofs from a graphic designer.	
	– Codified best practices for web.	
	– Oversaw email giving campaigns and web analytics.	
	Northwestern University , Chicago, IL	
	• Web Development Intern	Jun 2015–Aug 2015
	– Created a searchable online tissue archive using PHP, MySQL, HTML/CSS, and jQuery.	
	• Data Science Intern	Jun 2013–Aug 2013
	– Performed statistical analyses in R on life expectancy data for rats exposed to low-dose chronic irradiation.	
Languages:	Russian, English, French.	
Programming:	Python (including TensorFlow), R, Racket, PHP, MySQL, HTML/CSS, jQuery, bash.	
Certifications:	Apple ACST, ACMT, ACiT; Lenovo Service Authorization; Dell Service Authorization.	