

Paul C. Lambert

1305 Evergreen Ln, Yorkville, IL 60560 | (630) 636-0470 | pchucklambs@gmail.com

Objective:

Tech enthusiast with extensive hands-on computing experience, committed to applying my in-depth problem-solving skills and customer service expertise to elevate the IT support experience at ALDI.

Professional Summary:

- Accomplished Full Stack Web Developer with robust background in logistics and project management.
- Excel at customer service and adept in translating complex technical issues into user-friendly solutions.

Technical Skills:

- Web Development: Proficient in HTML, CSS, JavaScript, React.
- Customer Service & Support: Advanced expertise in managing customer relations and resolving issues.
- Technical Troubleshooting: Skilled at diagnosing and solving technical problems.
- Software Experience: Warehouse management software as well as creating/managing authentication services.

Education:

University of Wisconsin - Full Stack Web Development Bootcamp

- *Certificate*, November 2023

Trainco Truck Driving School

- *CDL-A*, September 2019

Sandwich High School

- *Diploma*, May 2012

Relevant Experience:

Lambert Logistics, Yorkville, IL

Owner Operator | 09/21 - 03/23

- Managed end-to-end logistics operations, demonstrating strong organizational and multitasking abilities.
- Employed problem-solving skills to ensure timely delivery and issue resolution, providing an outstanding customer experience.
- Utilized technology for logistics planning and operations, adapting to new systems quickly.

St. Paul Fish Company, Mequon WI

Server | 03/23 - 06/23

- Delivered high-quality customer service in a fast-paced environment, honing interpersonal and communication skills.
- Managed inventory of food and dry goods, demonstrating attention to detail and accuracy.

Menards, Sycamore, IL

Assistant Dept. Manager | 12/14 - 05/17

- Provided expert advice to customers, leveraging problem-solving skills to meet their needs.
- Managed product inventory, ensuring accuracy and efficiency.
- Demonstrated the ability to work effectively as part of a team, contributing to team goals and supporting colleagues.