P.O. BOX 2437 CHATSWORTH, CA 91313-2437

20091407

**This Statement Covers** 

From: 03/19/08 Through: 04/16/08

Need assistance?
To reach us anytime
call 1-800-788-7000
or visit us at wamu.com

SANDRA M VILLANUEVA 105 N KETCH DR SUNRISE FL 33326-2241

Our addresses for notices regarding unauthorized transactions, lost or stolen access devices or other errors have changed. Write us as follows: for ATM Card, Debit Card or related PINs, P.O. Box 9017, Pleasanton, CA 94566-9020; for ACH and electronified check transactions, P.O. Box 65934, San Antonio, TX 78265; and, for *Personal Bill Pay®* and *Business Bill Pay®* services and Online Banking transactions, 400 E. Main Street, MS STA2BPC, Stockton, CA 95202.

Please see the Notice of Change in Terms towards the end of this statement for important information about your deposit accounts and services.

# Your WaMu Free Checking Detail Information

**SANDRA M VILLANUEVA** 

Account Number: 313-230759-2 Washington Mutual Bank, FA

Your Account at a Glance		
Beginning Balance	\$97.93	Next Anniversary Date
Checks Paid	\$0.00	Available OD/NSF Fee Waivers
Other Withdrawals	\$0.00	WaMu Debit Rewards
Deposits	+\$500.00	This statement period
Ending Balance	\$597.93	Total since anniversary date

Date Description		Withdrawals (-)	Deposits (+)	
04/08	Customer Deposit	J. Six man	ut.	\$500.00

Calendar Year-To-Date Overdraft/Non-Sufficient Funds Charges (excluding any charges which have been waived or refunded):
Overdraft charges \$0.00
Non-Sufficient Funds charges \$0.00

Your Overdraft Limit as of the statement end date: \$500.00

Please note that this may be changed at any time without notice (see reverse for more information).

As of the statement end date, the fee for any Non-Sufficient Funds transaction, whether paid or returned, was \$34.00 per transaction.

Deposits are FDIC Insured LENDER

10/31/2008

\$0.00 \$0.00

NNGR

#### **HOW TO RECONCILE YOUR ACCOUNT**

- STEP 1 Update your account record.
  - Enter checks, other transactions and service charges not recorded.
- STEP 2 List outstanding checks, other transactions, POP, ATM, POS and other withdrawals:

ENTER CHECK NUMBER OR DATE	AMOUNT	
TOTAL OUTSTANDING		
CHECKS & OTHER TRANSACTIONS		

STEP 3	AMOUNT	
ENTER ENDING BALANCE FROM THIS STATEMENT		
ADD YOUR DEPOSITS MADE BUT NOT SHOWN ON THIS STATEMENT		
·		
SUB TOTAL		
SUBTRACT YOUR TOTAL OUTSTANDING CHECKS AND OTHER WITHDRAWALS (FROM STEP 2)		
THIS SHOULD AGREE WITH THE BALANCE IN YOUR ACCOUNT REGISTER		

# IF BALANCES DO NOT AGREE -

- Check addition and subtraction in your register and above.
- Compare your checks, other transactions, POP, ATM, POS and other withdrawals in your register with statement.
- Compare deposit receipts and entries in your register with statement.
- Be sure all checks, POP, ATM, POS and other payments and deposits are entered in your register.
- Be sure any interest credits are entered in the deposit section and fees entered in the debit section of your register.

## NON-SUFFICIENT FUNDS AND OVERDRAFT REMINDER

We reserve the right not to pay any item or transaction presented against your account if presented when there are insufficient available funds in your account (subject to any overdraft line of credit or overdraft transfer service which you have linked to your account), even if we paid such items/transactions in the past. Unless you request us not to do so, by calling the number above, we may, but are not obligated to, establish an overdraft limit to pay item(s)/transaction(s) in excess of your available balance and any fees related to your account. We may note on the front of this statement that an overdraft limit was established and indicate an amount. That amount is valid as of the statement date, but may change (be increased,lowered,or removed) at any time without notice,including before you actually receive your stateme due to printing and mailing time as well as our process for reviewing overdraft limits. An overdraft limit is not a line credit.If you prefer not to have an overdraft limit, let us know and we would then generally return checks and other transactions that exceed your available balance. The best way to make sure your items/transactions are paid is to maintain sufficient available funds in your account to pay your authorized items/transactions and fees which may be due related to your account. If an item/transaction (such as a check or other transaction, like an ATM withdrawal, a point-of-sale transaction or electronic payment) is presented against insufficient available funds, we will charge a fee for each transaction, whether the item/transaction is paid or rejected and the fee, as well as any overdraft paid, will reduce the overdraft limit amount, if any. You must deposit additional funds to pay for your overdrafts and any associated fees immediately.

OVERDRAFT LINE OF CREDIT ("ODLOC") DISCLOSURES

This information applies only to overdraft lines of credit issued to consumers primarily for personal, family or household purposes. FINANCE CHARGES on each advance accrue from the date we make the advance until the date the advance is paid in full. This means that there is no grace period that would allow you to avoid FINANCE CHARGES on advances on your Credit Line Account.

The periodic FINANCE CHARGE on your Credit Line Account for each billing period is a function of the Daily Periodic Rate, the "Average Daily Balance" of your Credit Line Account, and the number of days in the billing period. a) The "Daily Balance" of your Credit Line Account for each day will be (1) the Total Balance at the beginning of that day, plus (2) new advances or charges, minus (3) all payments and credits received on that day and applied (i) to principal, (ii) unpaid FINANCE CHARGES and (iii) any overlimit fees, dishonored payment fees and late fees to the extent such fees are added to the outstanding balance of your Credit Line Account. "Total Balance" means all amounts due on the Credit Line Account. b) The "Average Daily Balance" is the sum of the Daily Balances for all days in the billing period divided by the number of days in the billing period. c) The periodic FINANCE CHARGE for a billing period is calculated by multiplying the "Average Daily Balance" by the Daily Periodic Rate and multiplying the result by the number of days in the billing period.

BILLING RIGHTS SUMMARY - In case of errors or questions about your billing statement.

If you think your ODLOC statement is wrong, or if you need more information about an ODLOC transaction on your statement, write to us, on a separate sheet of paper, at: Washington Mutual, P.O. Box 6868, Mailstop BR2CLFL, Lake Worth, FL 33466, Attn: Cash Operations, as soon as possible. We must hear from you no later than sixty (60) days after we sent you the first statement on which the error or problem appeared. You can telephone us, but doing so will not preserve your rights.

In your letter, give us the following information:

Your name and account number;

The dollar amount of the suspected error;

Describe the error and explain, if you can, why you believe there is an error.

If you need more information, describe the item you are unsure about.

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#### NOTICES OF FURNISHING NEGATIVE INFORMATION

WE MAY REPORT INFORMATION ABOUT YOUR ACCOUNT TO CREDIT BUREAUS. LATE PAYMENTS, MISSED PAYMENTS, OR OTHER DEFAULTS ON YOUR ACCOUNT MAY BE REFLECTED IN YOUR CREDIT REPORT.

### BANKRUPTCY NOTICE

IF YOU ARE IN BANKRUPTCY OR HAVE BEEN DISCHARGED, THIS IS FOR INFORMATIONAL PURPOSES AND IS NOT AN ATTEMPT TO COLLECT A DEBT FROM YOU PERSONALLY.

## **ELECTRONIC FUND TRANSFER DISCLOSURES**

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Tell us your name and account number.

Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.

Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. If you are a natural person and your account is used primarily for personal, family or household purposes: we will tell you the results of our investigation within 10 business days, or 20 business days if your account is a new account (generally 30 days after the first deposit made to the account), after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days, or 90 days in the case of a new account, an ATM transaction outside of the United States or any POS transaction, to investigate your complaint or question. If we decide to do this, we will recredit your account within 10 business days, or 20 business days in the case of a new account, for the amount you think is in error. You will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days (20 days as applicable), we may not recredit your account. If we decide that there was no error, we will send you a written explanation within tiffee business days after we finish our investigation. You may ask for copies of the documents that we used in our investigation.

### TRANSACTION DESCRIPTIONS

ATM-CHG = AUTOMATED TELLER MACHINE TRANSACTION, FEE CHARGED ATM-NCHG = AUTOMATED TELLER MACHINE TRANSACTION, NO FEE CHARGED

ATM-TRANSFER = AUTOMATED TELLER MACHINE TRANSFER

ATM-WDL = AUTOMATED TELLER MACHINE WITHDRAWAL CASH AD = CASH ADVANCE TRANSACTION

MC = DEBIT MASTERCARD TRANSACTION (PIN NOT USED)

OLB = ONLINE BANKING TRANSACTION

POP = POINT OF PURCHASE TRANSACTION
POS = POINT OF SALE TRANSACTION (PIN USED)

RCK = RE-PRESENTED CHECK

VISA = CHECK CARD TRANSACTION (PIN NOT USED)

REV09/07

**This Statement Covers Account Number: 313-230759-2** 

> From: 03/19/08 Through: 04/16/08

#### **NOTICE OF CHANGE IN TERMS**

Effective June 5, 2008, our fees will be changing as follows:

ATM/Debit Card Foreign Transaction Fee

- ATM Transactions 1% of total - Other Transactions 3% of total **Overdraft Transfer Service (if enrolled)** \$12

- Free when protecting Platinum Checking or with a balance of at least \$10,000

Plus Package Monthly Fee \$6 Return Deposited Item Fee \$12 \$175 Safe Deposit (or Self Access) Box Drilling Fee Statement Savings Monthly Service Charge \$5

- Free if you are 18 years or younger (on request) or with a daily balance of \$300 Overdraft and Non-Sufficient Funds (NSF) Fees

- We won't charge more than 7 Overdraft or NSF charges (combined) in a day.

- Waived/refunded fees do not count towards daily limit.

If you have any questions regarding these changes, call us at 800-788-7000 (TDD 800-841-1743).

**This Statement Covers** 

From: 02/20/08 Through: 03/18/08

**Need assistance?** 

To reach us anytime, call 1-800-788-7000 or visit us at wamu.com

SANDRA M VILLANUEVA 105 N KETCH DR SUNRISE FL 33326-2241

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# Your WaMu Free Checking Detail Information

59845

SANDRA M VILLANUEVA

Account Number: 313-230759-2 Washington Mutual Bank, FA

	Your Account at a Glance	
Beginning Balance	\$97.93	Next Anniversa
Checks Paid	\$0.00	Available OD/N
Other Withdrawals	\$0.00	WaMu Debit R
Deposits	\$0.00	This statem
Ending Balance	\$97.93	Total since

Next Anniversary Date	10/31/08
Available OD/NSF Fee Waivers	10/31/08
WaMu Debit Rewards	
This statement period	\$0.00
Total since anniversary date	\$0.00

Calendar Year-To-Date Overdraft/Non-Sufficient Funds Charges (excluding any charges which have been waived or refunded):
Overdraft charges \$0.00
Non-Sufficient Funds charges \$0.00

Your Overdraft Limit as of the statement end date: \$500.00

Please note that this may be changed at any time without notice (see reverse for more information).

As of the statement end date, the fee for any Non-Sufficient Funds transaction, whether paid or returned, was \$32.00 per transaction.

# TO REACH CUSTOMER SERVICE, PLEASE CALL TELEPHONE BANKING AT 1-800-788-7000

# HOW TO RECONCILE YOUR ACCOUNT

- STEP 1 Update your account record.
  - Enter checks, other transactions and service charges not recorded.
- STEP 2 List outstanding checks, other transactions, POP, ATM, POS and other withdrawals:

ENTER CHECK NUMBER OR DATE	AMOUNT	
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	As a said	
	-,	
1	L. mother	4 15
TOTAL OUTSTANDING CHECKS & OTHER TRANSACTIONS		

STEP 3	AMOUNT
ENTER ENDING BALANCE FROM THIS STATEMENT	
ADD YOUR DEPOSITS MADE BUT NOT SHOWN ON THIS STATEMENT	
SUB TOTAL	
SUBTRACT YOUR TOTAL OUTSTANDING CHECKS AND OTHER WITHORAWALS (FROM STEP 2)	
THIS SHOULD AGREE WITH THE BALANCE IN YOUR ACCOUNT REGISTER	

#### IF BALANCES DO NOT AGREE -

- Check addition and subtraction in your register and above.
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- Compare deposit receipts and entries in your register with statement.
- Be sure all checks, POP, ATM, POS and other payments and deposits are entered in your register.
- Be sure any interest credits are entered in the deposit section and fees entered in the debit section of your register.

#### NON-SUFFICIENT FUNDS AND OVERDRAFT REMINDER

We reserve the right not to pay any item or transaction presented against your account if presented when there are insufficient available funds in your account (subject to any overdraft line of credit or overdraft transfer service which you have linked to your account), even if we paid such items/transactions in the past. Unless you request us not to do so, by calling the number above, we may, but are not obligated to, establish an overdraft limit to pay item(s)/transaction(s) in excess of your available balance and any fees related to your account. We may note count to the pay item (s)/transaction(s) in excess of your available balance and any fees related to your account. item(s)/transaction(s) in excess of your available balance and any fees related to your account. We may note of the front of this statement that an overdraft limit was established and indicate an amount. That amount is values of the statement date, but may change (be increased, lowered, or removed) at any time without notice, including before you actually receive your statement due to printing and mailing time as well as our process for reviewing overdraft limits. An overdraft limit is not a line of credit. If you prefer not to have an overdraft limit, let us know and we would then generally return checks and other transactions that exceed your available balance. The best way to make sure your items/transactions are paid is to maintain sufficient available funds in your account to pay your authorized items/transactions, and fees which may be due related to your account. If an item/transaction (such as a check or other transaction, like an ATM withdrawal, a point-of-sale transaction or electronic payment) is presented against insufficient available funds, we will charge a fee for each transaction, whether the item/transaction is paid or rejected and the fee, as well as any overdraft paid, will reduce the overdraft limit amount if any You must deposit additional funds to pay for your overdrafts and any associated the overdraft limit amount, if any. You must deposit additional funds to pay for your overdrafts and any associated fees immediately.

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Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. If you are a natural person and your account is used primarily for personal, family or household purposes: we will tell you the results of our investigation within 10 business days, or 20 business days if your account is a new account (generally 30 days after the first deposit made to the account), after we hear from you and will correct account, generally 30 days after the first deposit made to the account, after we near from you and will correct any error promptly. If we need more time, however, we may take up to 45 days, or 90 days in the case of a new account, an ATM transaction outside of the United States or any POS transaction, to investigate your complaint or question. If we decide to do this, we will recredit your account within 10 business days, or 20 business days in the case of a new account, for the amount you think is in error. You will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days (20 days as applicable), we may not recredit your account. If we decide that there was no error, we will send you a written explanation within three business days after we finish our investigation. You may ask for copies of the documents that we used in our investigation.

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POP = POINT OF PURCHASE TRANSACTION
POS = POINT OF SALE TRANSACTION (PIN USED)

RCK = RE-PRESENTED CHECK

VISA = CHECK CARD TRANSACTION (PIN NOT USED)

P.O. BOX 1144 NORTHRIDGE, CA 91328-1144

22671

**This Statement Covers** 

From: 03/18/08 Through: 04/15/08

Need assistance?
To reach us anytime call 1-800-788-7000 or visit us at wamu.com

SANDRA VILLANUEVA
48 CIRILLO DR
COLCHESTER CT 06415-1889

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# **Summary of All Accounts Included in This Statement**

Product Name	Account Te Number	erm Maturity Date	Balance As of 04/15/08
Free Checking	488-307516-5		\$77.39
Statement Savings	093-675257-7		\$498.90

Total Deposit Balance: Deposits at Washington Mutual are FDIC Insured. \$576.29

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- STEP 1 Update your account record.
  - Enter checks, other transactions and service charges not recorded.

**HOW TO RECONCILE YOUR ACCOUNT** 

STEP 2 - List outstanding checks, other transactions, POP, ATM, POS and other withdrawals:

ENTER CHECK NUMBER OR DATE	AMOUNT
TOTAL OUTSTANDING CHECKS & OTHER TRANSACTIONS	

STEP 3	AMOUNT	
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Tell us your name and account number.

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Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days. If you are a natural person and your account is used primarily for personal, family or household purposes: we will tell you the results of our investigation within 10 business days, or 20 business days if your account is a new account (generally 30 days after the first deposit made to the account), after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days, or 90 days in the case of a new account, an ATM transaction outside of the United States or any POS transaction, to investigate your complaint or question. If we decide to do this, we will recredit your account within 10 business days, or 20 business days in the case of a new account, for the amount you think is in error. You will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days (20 days as applicable), we may not recredit your account. If we decide that there was no error, we will send you a written explanation within three business days after we finish our investigation. You may ask for copies of the documents that we used in our investigation.

### TRANSACTION DESCRIPTIONS

ATM-CHG = AUTOMATED TELLER MACHINE TRANSACTION, FEE CHARGED ATM-URIG = AUTOMATED TELLER MACHINE TRANSACTION, FEE CHARGED ATM-NCHG = AUTOMATED TELLER MACHINE TRANSACTION, NO FEE CHARGED ATM-TRANSFER = AUTOMATED TELLER MACHINE TRANSFER ATM-WDL = AUTOMATED TELLER MACHINE WITHDRAWAL CASH AD = CASH ADVANCE TRANSACTION

MC = DEBIT MASTERCARD TRANSACTION (PIN NOT USED)

OLB = ONLINE BANKING TRANSACTION

OLB = ONLINE BANKING TRANSACTION

POP = POINT OF PURCHASE TRANSACTION

POS = POINT OF SALE TRANSACTION (PIN USED)

RCK = RE-PRESENTED CHECK VISA = CHECK CARD TRANSACTION (PIN NOT USED)

RFV09/07

**This Statement Covers** 

From: 03/18/08 Through: 04/15/08

# **Your Free Checking Detail Information**

SANDRA VILLANUEVA

**Account Number: 488-307516-5** Washington Mutual Bank, FA

Your Account at a Glance

Beginning Balance	\$77.39
Checks Paid	\$0.00
Other Withdrawals	\$0.00
Deposits	\$0.00
Ending Balance	\$77.39

Calendar Year-To-Date Overdraft/Non-Sufficient Funds Charges

(excluding any charges which have been waived or refunded):

Overdraft charges

\$0.00

Non-Sufficient Funds charges

\$0.00

Your Overdraft Limit as of the statement end date: \$1,000.00

Please note that this may be changed at any time without notice (see reverse for more information).

As of the statement end date, the fee for any Non-Sufficient Funds transaction, whether paid or returned, was \$34.00 per transaction.

# **Your Statement Savings Detail Information**

SANDRA VILLANUEVA

Account Number: 093-675257-7

	Your Account at a Glar	
Beginning Balance	\$498.80	Interest
Other Withdrawals	\$0.00	Annual I
Deposits	+\$0.10	YTD Inte
Ending Balance	\$498.90	YTD Inte

t a Glance	
Interest Earned	\$0.10
Annual Percentage Yield Earned	0.25%
YTD Interest Paid	\$0.37
YTD Interest Withheld	\$0.00

Date	Description	Withdrawals (-)	Deposits (+)
04/15	Interest Payment		\$0.10

As of the statement end date, the fee for any Non-Sufficient Funds transaction, whether paid or returned, was \$34.00 per transaction.

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From: 03/18/08 Through: 04/15/08

# **NOTICE OF CHANGE IN TERMS**

Effective June 5, 2008, our fees will be changing as follows:

ATM/Debit Card Foreign Transaction Fee

, , , , , , , , , , , , , , , , , , ,	
- ATM Transactions	1% of total
- Other Transactions	3% of total
Overdraft Transfer Service (if enrolled)	\$12

- Free when protecting Platinum Checking or with a balance of at least \$10,000

Plus Package Monthly Fee	\$6
Return Deposited Item Fee	\$12
Safe Deposit (or Self Access) Box Drilling Fee	\$175
Statement Savings Monthly Service Charge	\$5

- Free if you are 18 years or younger (on request) or with a daily balance of \$300
- Overdraft and Non-Sufficient Funds (NSF) Fees
- We won't charge more than 7 Overdraft or NSF charges (combined) in a day.
- Waived/refunded fees do not count towards daily limit.

If you have any questions regarding these changes, call us at 800-788-7000 (TDD 800-841-1743).

