



# CHANDRAMOHAN RAMABADRAN



PROJECT MANAGER



CHENNAI, 600064, INDIA



9840381879

## DETAILS

#5/4, Balaji Apartments,  
Sathrapathi Sivaji St,  
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## LINKEDIN

[Chandra Profile](#)

## EDUCATION

MCA, PSG College of Arts and  
Science, Coimbatore. 70%  
BSc (Maths), C. Abdul Hakeem  
College, Melvisharam. 67%

## SKILLS

Microsoft Technologies .NET  
(C#), Web API, Microservices,  
MVC, LINQ  
Automation – Karate, Python  
with Selenium  
Scripts - Python, JavaScript,  
JQuery  
Repository – Git, TFS  
Cloud – Azure, AWS  
IDE Tools- VS Code, IntelliJ,  
Rider, PyCharm & Visual Studio  
2019  
Software Tools - JAMA  
Software, JIRA, Jenkins, SOAP UI,  
Google Colab  
API Docs - Apiary, Swagger and  
Confluence  
Analytics Tools - MS  
Visio, Loggly, Splunk, Google  
Analytics  
Database - MS SQL Server,  
Oracle, MySQL, MongoDB

## PROFILE

A business focused and self-motivated IT professional with overall 18+ years of work experience in the Software Development, over 8+ years of work experience in Technical Manager, Technical Architect, Project Management, Account Management and Program Management. Good exposure to Telecom, Trading, and Roadside Assistance –GIS domains, Automation of Analytics Platform, Metadata-driven document management platform, Integrated systems tool automation and tool verification & validation. Excellent academics with industrial experience across the areas of SDLC, stakeholder management, Project Planning, Estimation, Scrum and Agile methodologies.

## PROFESSIONAL SUMMARY

- ✓ Managing 24 members development team and Performed Account Manager role for DEV, QA and support teams.
- ✓ Managed multiple disciplines (Design, Requirements, Development, Deployment, Testing and Release)
- ✓ Successfully developed cost effective solutions to meet customer business requirements.
- ✓ Implemented innovative solutions to client for complex requirements.
- ✓ Visited US Clients for project support and coordinated with different teams.
- ✓ Proficient in agile methodologies and tools (scrum, Kanban, burndown chart).
- ✓ Coordinate project activities, tracking accomplishments and report to senior management.
- ✓ Worked with the account director and VPs to ensure business requirement, deliverables and expectations
- ✓ Ensuring delivery excellence, quality, delivery projects within scope, time and cost
- ✓ Working with cross cultural teams and clients across various geographies including US, UK, Finland, Belgium and Singapore
- ✓ Involved in high level design, requirement analysis, performance and scalability.
- ✓ Automated server health check and failed report to top management and concern development teams.
- ✓ Managed projects in T&M and Fixed price pricing models.
- ✓ Experience in handling production support project and maintaining SLA's
- ✓ Resource management; project alignment, coaching, mentoring, training and cross training team members.
- ✓ Proficient in Microsoft technologies with expertise in product development, complex web development projects.
- ✓ Solid technical background and hands-on experience in software development and web technologies
- ✓ Working knowledge of design patterns for application-product development.
- ✓ Proficient in Software Design, Development, Troubleshooting, Implementation on various systems.
- ✓ Excellent communication and stakeholder management skills

## EMPLOYMENT HISTORY

Project Manager at Aspire Systems, Chennai, India.

## DIGITAL MARKETING

Meta Facebook Accounts, Instagram, Boost Ads, Business What's app Messages, Google Ads, SEO, Business Profiles

## CERTIFICATIONS

CMMI – Appraisal Team Member (ATM)

## ONSITE EXPERIENCE

Visited Verizon Office at Dallas, TX on B1 VISA for project support and co-ordination with different teams in the year August 2007 and March 2008

Visited Agero Office at Boston, MA on B1 VISA for project training, support and co-ordination with different teams in the year February 2014 and May 2014

## LANGUAGES

English, Tamil, Telugu

## PASSPORT DETAILS

Passport No-L8346221  
Issue Date-09-04-2014  
Valid Till-08-04-2024

November 2021 – Present

Client – M-Files, Finland

### Project Description

**M-Files** offers an innovative metadata-driven document management platform. The M-Files metadata-driven document management platform enables knowledge workers to instantly find the right information in any context, automate business processes, and enforce information control.

### Roles & Responsibility

- ✓ Project Management for development team.
- ✓ Account Management for QA and support teams
- ✓ Stakeholder management.

**Consultant** at Sequoia Applied Technologies, Chennai, India.

August 2019 – October 2021

Client – Illumina, San Diego, California, USA

**Technical Manager** at InspiriSYS Solutions Ltd. (formally Accel Frontline Ltd)

November 2013 – August 2019

Client – Agero, Boston, USA

**Technical Architect** at Verizon Data Services India Pvt Ltd

August 2005 – November 2013

Client – Verizon, Irving, TX, USA

**Team Lead** at HTC Global Services India (P) Ltd, Chennai, India

January 2004 – August 2005

**Software Team Leader** at Riverstone Infotech (P) Ltd, Chennai, India

September 2003 – December 2003

**Software Engineer** at Silverline Technologies Ltd, India

November 1999 – May 2003

## ACCOMPLISHMENTS AND ACCOLADES

✓ Actively involved in analyzing the interaction between roadside assistance customers care and actual customers for Agero complain registration to find the cause of delay and proposed a solution to get service from service providers.

✓ Actively involved in interaction with different teams across the portfolio in Version and schedule the call with them to find the cause of STB frequent disconnect issues and resolved them quickly by connecting Microsoft technical support team.