# **🙣 Paul Curtis 🙡**

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**Education**

* ***Indiana University of Pennsylvania* (**Bachelor’s, Computer Science, 2010)
* ***Duquesne University*** *(*Chemistry track coursework, 2006 – 2007)

Academic Honors and Activities

* Graduated Cum Laude from IUP (2010)
* Dean’s List for duration of IUP enrollment (January 2008 – August 2010)
* Academic Scholarship awarded through Duquesne University (2007)
* Attended the **National Youth Leadership Forum on Technology** (Silicon Valley, 2005)
* Participated in **Cisco Certified Network Associates (CCNA)** Program (2004-2005)

**Professional Employment**

**Penn Bookstore:** Sales Associate & Barista **02/2019 – 07/2019**

* Delivered outstanding customer service, followed proper food handling standards, efficiently utilized the POS system to charge customers, performed daily cleaning / maintenance, et cetera

**ACA Fox:** Software Engineer **09/2017 – 01/2018**

* Designed UI for the project developing HTML/PHP pages for each portion of the site
* Constructed flagship PHP (Laravel) application which integrated with Bootstrap, jQuery from scratch, maintained repositories, onboarded new team members

**Freelancer.com:** Software Engineer **Years Active (2015, 2017, 2019)**

**Typical Project Natures**

* Java / Spring (Boot, MVC, Web, Security, Core) / ORMS (Hibernate)
* PHP (Laravel framework, RESTful web services)
* MySQL Database development / configuration / maintenance
* Web & Android Apps (modifications, improvements, UI work)

**Ashton and Mansion, LLC:** Software Engineer (Contract) **Aug 2016 – Feb 2017**

* Developed a trade show management application for the Clover point-of-sale system. Clover POS is essentially an Android system with additional security features. The application made use of Android events to listen for changes which required a swap to a custom application, process user operations, and swap back when necessary to complete the transactions
* Created a solution to cross-integrate MS Dynamics NAV and a separate Java-based system utilizing a RESTful web service to process CRUD operations for JSON objects
* Built from scratch a Java system utilizing a Spring framework as well as the use of Payeezy (by First Data) to process credit card operations. The system also emailed invoices as well as managed the data behind said ledger entries

**Penn Assurance Software:** Software Engineer  **Oct 2014 - May 2015**

* Added a new facet to an existing XML-based UI for a secondary client, adjusting their existing SQL Server database to account for a new parent-child relationship within their XML structure.
* Wrote SQL scripts to be run within the above environments when the client was ready to move the changes from development to testing environments. Received feedback and additional requests from clients and made myself available to re-focus on any high-priority changes

**Fitch Ratings / RSC Solutions:** Java Developer (contract) **Aug 2013 – Oct 2013**

* Contracted for a project involving major enhancement, maintenance, and furthering of one of their largest and most fundamental internal applications, which is used to assist the company’s many financial analysts to utilize its research, financial data, and analytical tools to track, update, and organize the company’s financial information necessary for arriving at decisions
* Met business and functional requirements necessary for proper enhancements of the application utilizing SCRUM methodology, on-site discussion and versioning control in a J2EE-environment with a heavy emphasis on the use of the ExtJS framework

*(Relocated from Pittsburgh to Philadelphia)*

**Transport Investments**: Web Applications Developer **Dec 2011 – May 2012**

* Collaborated with a second developer in the transition from a previously built Autonomy-based system handling multiple processes to a more agile ColdFusion-based environment
* Independently utilized ColdFusion, JavaScript, and SQL Server 2005/2008 technologies and queries in the development of applications to bring the way in which multiple departments operated up to date, streamlining various processes and allowing for quicker, more efficient day-to-day business. Worked alongside these internal customers to help narrow and clarify their needs such that they can be implemented and realized within the development process

**Highmark Blue Cross/ Blue Shield:** Customer Service Representative **Dec 2010 – Sept 2011**

* Provided exceptional service to COBRA insurance participants by responding to a broad range of inquiries with accurate, reliable information
* Cultivated positive customer relations by maintaining a friendly, professional attitude and by addressing any issues or concerns that may arise in an appropriate and timely fashion
* Escalated all discrepancies in the administration of such benefits to the appropriate party for adjustment or review

***Additional Customer Service / Hospitality-based Experience***

**Costanzo’s (Pittsburgh):** Preparatory Chef & Server **Summer 2009**

* Quickly prepared standard dishes (late afternoon / early evening) for visiting patrons from head cook’s recipes
* Maintained an extremely clean kitchen and helped prepare for the evening crowd by performing a variety of preparatory tasks

**Edgeworth Club (Country Club):** Server & Preparatory Chef **Summer 2007 & 2008**

* Passionately cooked desired menu items during all open (pool) hours as well as when the lead cook was absent and during peak hours.
* Kept pool patrons satisfied by providing quick and hospitable service and proactively ensuring that all needs were met
* Maintained the kitchen as well as pool deck area by routinely cleaning, performing basic maintenance, and removing trash
  + 1. **Sewickley Café:** Prep Chef **Summer 2003 & 2004**
* Quickly and safely prepared salads, baked goods, fryer items, chicken (and more), routinely conducting inventory checks to ensure the head chef is always fully stocked and that order times were kept to a minimum
* Expertly maintained the kitchen and storage areas to exceed industry standards and always ensure the safety of our patrons.