



Collaborative Translational Metric Learning

[ICDM 2018]

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Recommender System

- Movies
- Clothing
- Books
- Friends
- Citation
- Scientific paper
- News article
- TV programs

The image displays three examples of recommender systems:

- Netflix:** Shows a "Congratulations!" message with movie recommendations like Spider-Man 3, 300, The Rundown, and Bad Boys II.
- Amazon:** Shows "Recommended for You" items including books like "The Little Big Thing: 163 Ways to Pursue EXCELLENCE" and movies like "Sherlock Holmes [Blu-ray]" and "Alice in Wonderland [Blu-ray]."
- Facebook:** Shows "Are They Your Friends Too?" suggestions for mutual friends like Andrew Torba, with options to add friends.

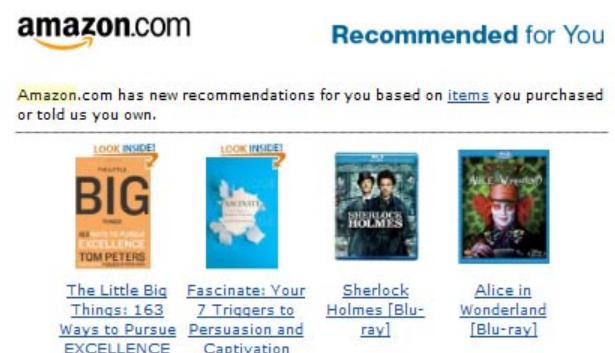
How useful is it?

- Want some evidence?



80% movies watched came from recommendation

[Gomez-Uribe et al, 2016]



30% page views came from recommendation

[Brent, 2017]



38% more click-through are due to recommendation

[Celma & Lamere, ISMIR 2007]

The value of Netflix recommendations is estimated at **more than US\$1 billion per year**

Implicit Feedback

- No explicit ratings
- Any type of interactions between users and items (abundant)

Click



Thumbs up



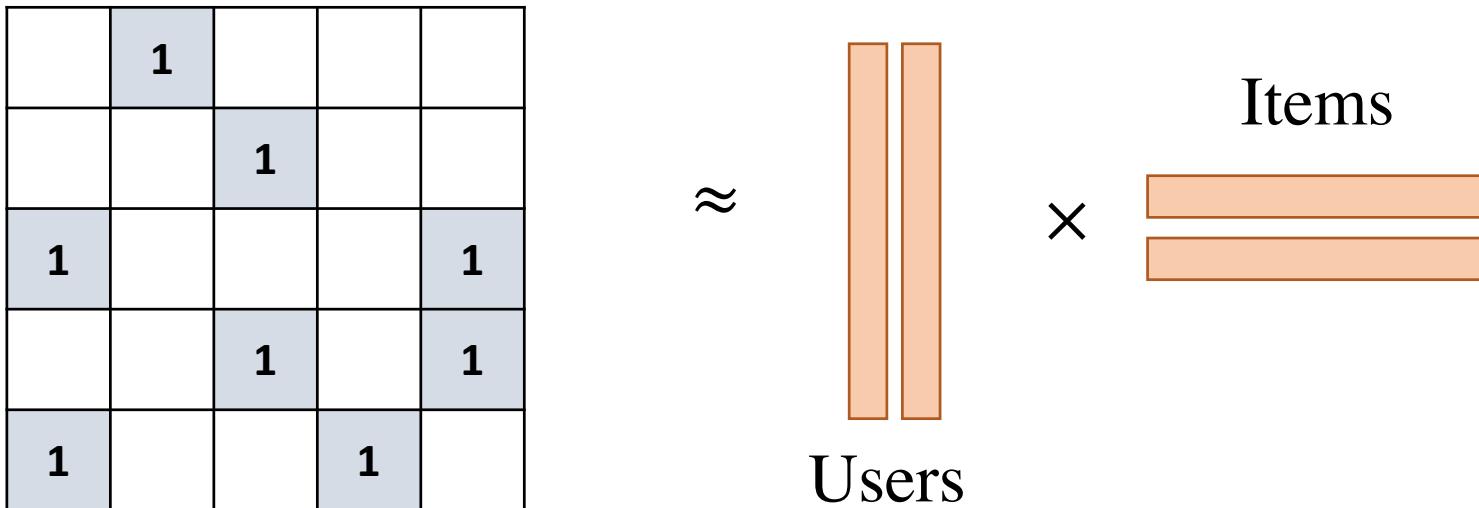
Like



- Only positive feedback is available
- Not about rating prediction,
 - But about **modeling the relationships between different user/item pairs**

Matrix Factorization (MF)

- Matrix factorization-based recommendation methods are popular



MF violates “Triangle Inequality”

- MF is based on inner product operation, which violates **triangle inequality**
- A metric should satisfy...

$$1. \ d(x, y) \geq 0$$

non-negativity or separation axiom

$$2. \ d(x, y) = 0 \Leftrightarrow x = y$$

identity of indiscernibles

$$3. \ d(x, y) = d(y, x)$$

symmetry

$$4. \ d(x, z) \leq d(x, y) + d(y, z)$$

subadditivity or triangle inequality

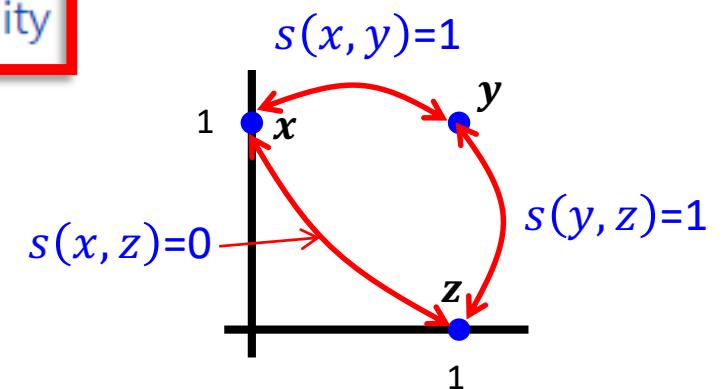
$$s(x, z) \geq s(x, y) + s(y, z)$$

$$d(\cdot) = -s(\cdot)$$

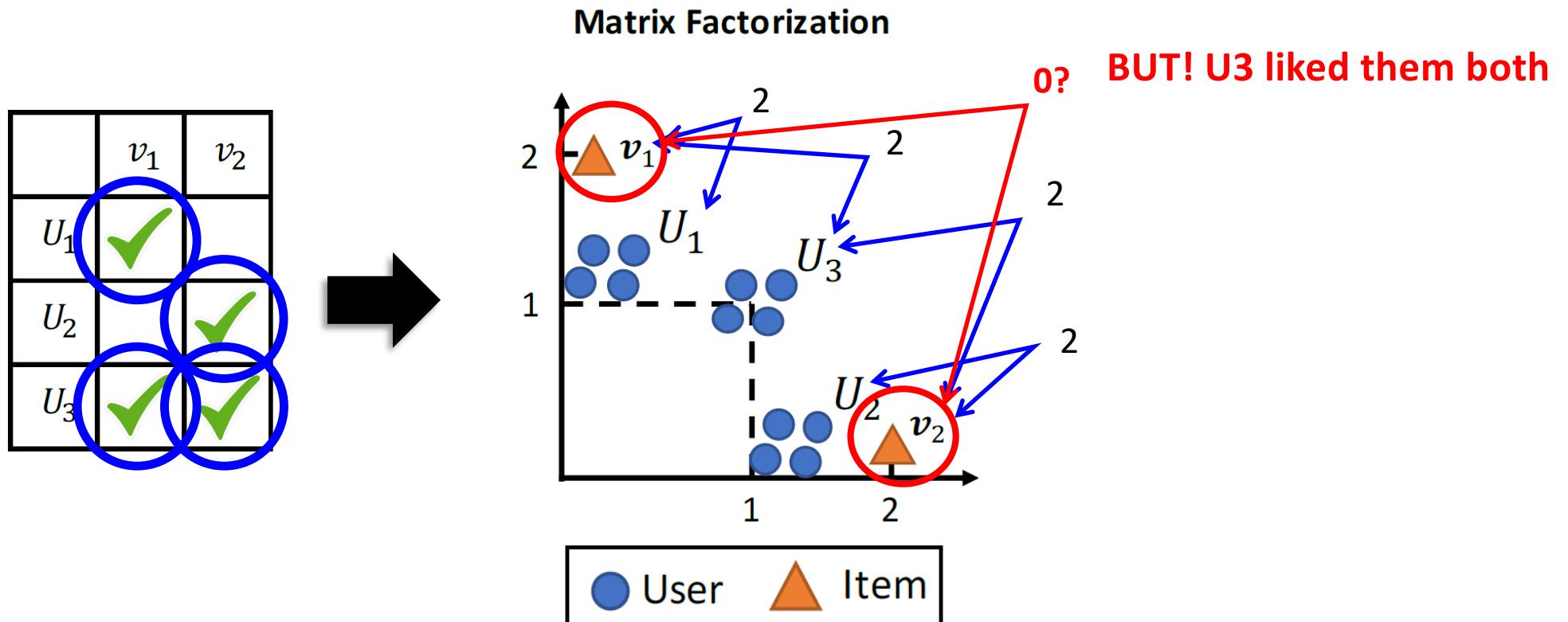
- Counter example

- $x = [0,1], y = [1,1], z = [1,0]$

$$s(x, z) \leq s(x, y) + s(y, z)$$



MF violates “Triangle Inequality”



Violates triangle inequality, therefore, positive relationships between (U_3, v_1) and (U_3, v_2) are not propagated to (v_1, v_2)

Source: Hsieh, Cheng-Kang, et al. "Collaborative metric learning." Proceedings of the 26th International Conference on World Wide Web. International World Wide Web Conferences Steering Committee, 2017.

Metric Learning Approach

- MF Fails to precisely **capture item-item and user-user similarity**
- **Solution: Metric learning approaches**
 - Project users and items into a low-dimensional **metric space**
 - Triangle inequality is satisfied
 - Minimize the distance between each user-item interaction in **Euclidean space**
 - [Recsys10, KDD12, IJCAI15, WWW17]

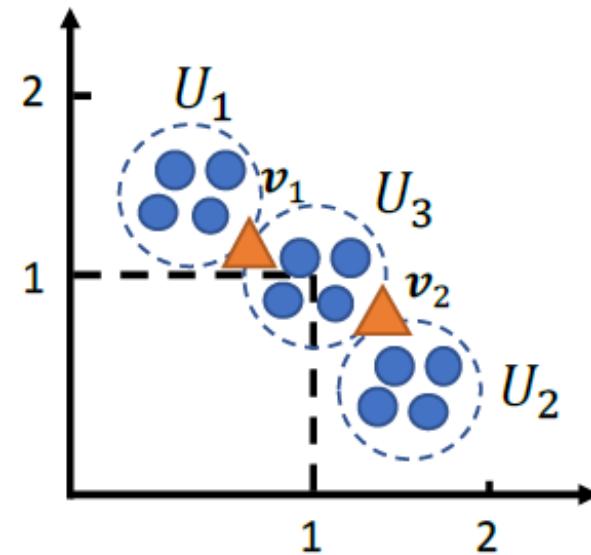
[WWW17] Collaborative Metric Learning (CML)

- User should be closer to the items the user likes than those the user does not

$$d(i, j) = \|\mathbf{u}_i - \mathbf{v}_j\|, \quad \leftarrow \text{Euclidean distance}$$

$$\mathcal{L}_m(d) = \sum_{(i,j) \in \mathcal{S}} \sum_{(i,k) \notin \mathcal{S}} [m + d(i,j)^2 - d(i,k)^2]_+,$$

Collaborative Metric Learning

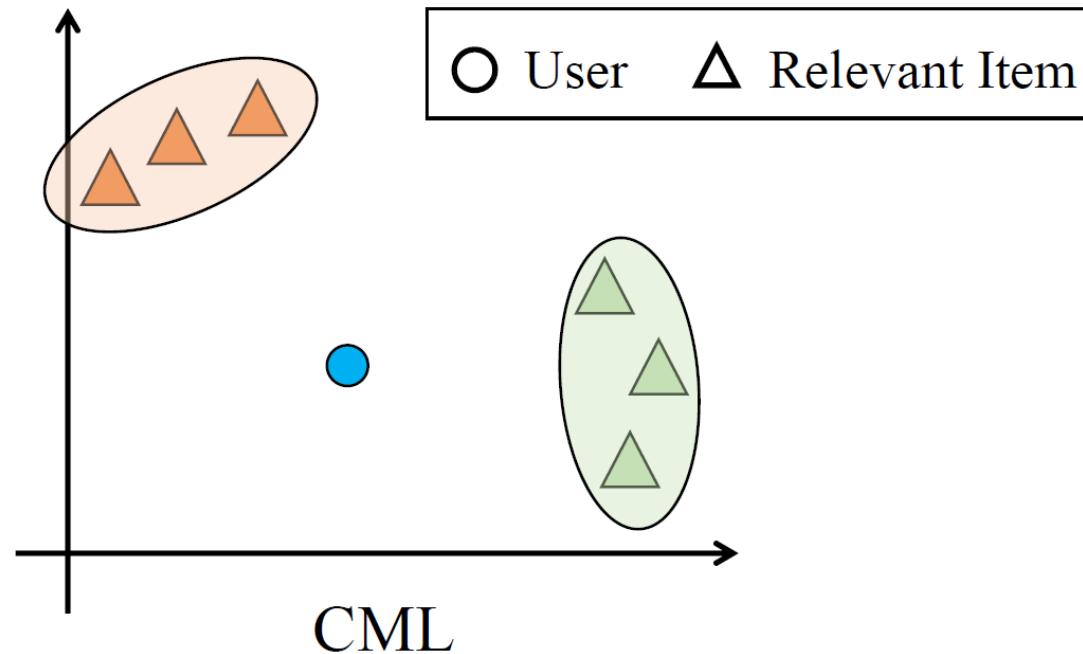


| | v_1 | v_2 |
|-------|-------|-------|
| U_1 | ✓ | |
| U_2 | | ✓ |
| U_3 | ✓ | ✓ |

Expect to capture the similarity among user-user and item-item pairs

Limitation of CML

- Each user is projected to a single point in the metric space



Hard to model the **intensity** and the **heterogeneity** of user-item relationships in implicit feedback

Intensity and Heterogeneity of Implicit Feedback

Intensity

- A user's implicit feedback does not indicate the equal preference
- Some of the items are more relevant to the user than others

Intensity of user-item relationships

Heterogeneity

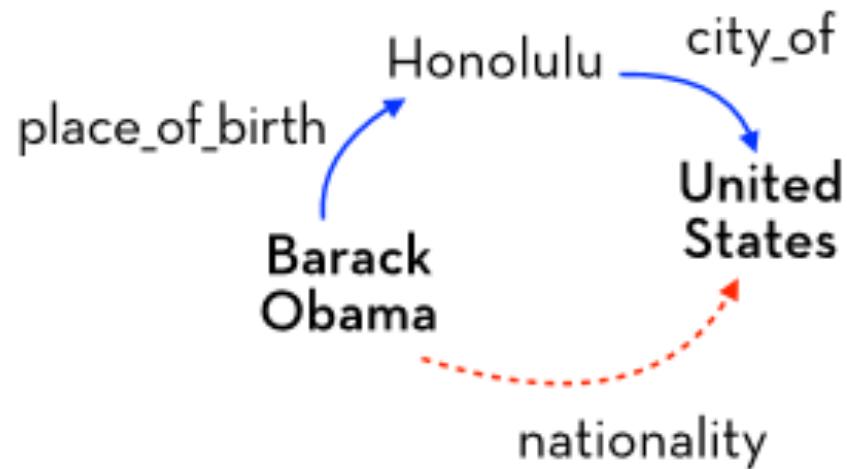
- A user may have a wide variety of tastes in different item categories
 - The type of user–item relationship is **heterogeneous** with regard to the user's tastes in various item categories

Preserving a user's intense and heterogeneous relationships with items is not easy when a user is projected to a single point

Solution: Adopt “translation mechanism”

- Effective for knowledge graph embedding
- Relations between entities are interpreted as translation operations between them
 - if a triplet (h, r, t) is true?
 - $[\vec{h} + \vec{r} \approx \vec{t}]$: \vec{t} should be a nearest neighbor of $\vec{h} + \vec{r}$

Knowledge Base



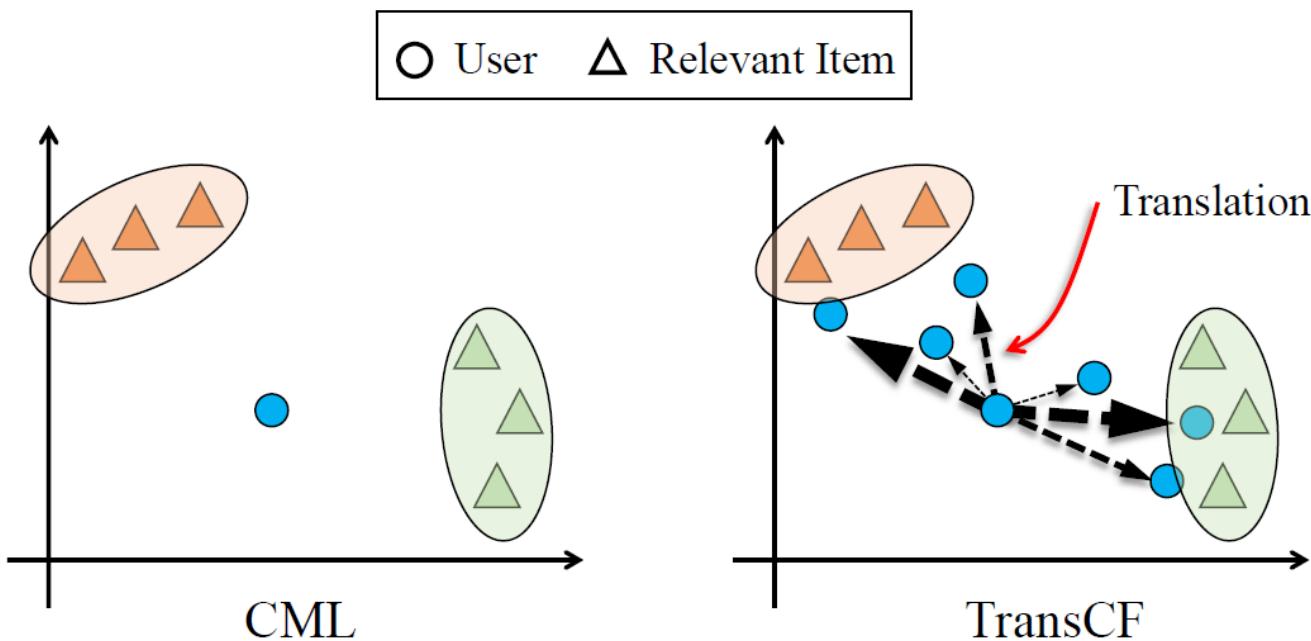
Example

- (Barack_Obama, place_of_birth, Honolulu)

$$\xrightarrow{\text{Barack_Obama}} + \xrightarrow{\text{place_of_birth}} \approx \xrightarrow{\text{Honolulu}}$$

Translation vector

Translation mechanism



Intensity: Thickness
Heterogeneity: Direction of vectors and angles between them

Technical Challenge

- Relations are not labeled in implicit feedback
 - In knowledge base, relations are labeled
 - ex) place_of_birth, city_of, nationality
 - In user-item graph, relations are not labeled (implicit feedback dataset)
 - Every “Observed” is not the same
 - Some items are more preferred by users

Goal: How to model the relationship (r) between user and item

Possible solution: Introducing new parameter for each user-item pair (?)

- Prone to over-fitting (too many parameters)
- The collaborative information is not explicitly modeled

Proposed Method: Neighborhood approach

- Neighborhood information is the core idea of CF
 - A **user** can be represented by the items that the user consumed

$$\alpha_u^{nbr} = \frac{1}{|\mathcal{N}_u^{\mathcal{I}}|} \sum_{k \in \mathcal{N}_u^{\mathcal{I}}} \beta_k$$

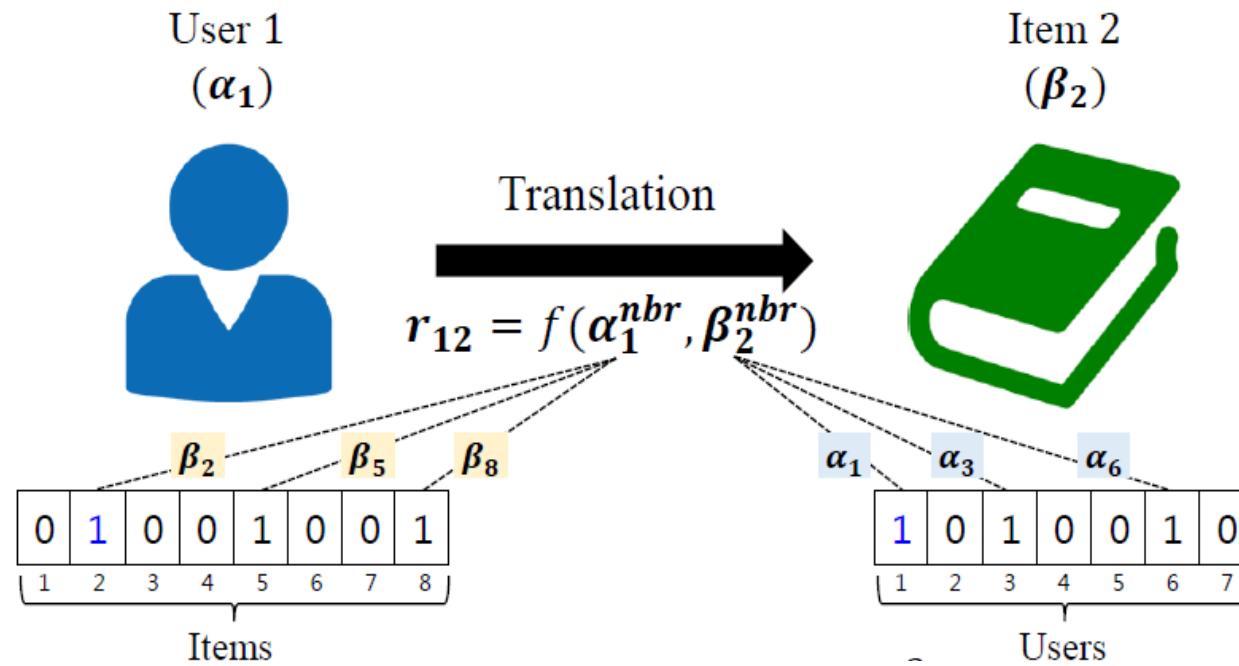
- An **item** can be represented by the users that consumed the item

$$\beta_i^{nbr} = \frac{1}{|\mathcal{N}_i^{\mathcal{U}}|} \sum_{k \in \mathcal{N}_i^{\mathcal{U}}} \alpha_k$$

- Model the relationship (**r**) between a **user** and an **item** by modeling the interaction between the [items the user rated] and [users that rated the item]

$$r_{ui} = f(\alpha_u^{nbr}, \beta_i^{nbr})$$

Proposed Method: Neighborhood approach



- **Benefit**
 - Explicitly integrate the collaborative information into the model
 - CML does it implicitly by satisfying the triangle inequality
 - Does not introduce any new parameters

Proposed Method: Objective Function

- Margin-based pairwise ranking criterion: Hinge loss

$$\mathcal{L}(\Theta) = \sum_{u \in \mathcal{U}} \sum_{i \in \mathcal{N}_u^{\mathcal{I}}} \sum_{j \notin \mathcal{N}_u^{\mathcal{I}}} [\gamma - s(u, i) + s(u, j)]_+$$

$$s(u, i) = -\|\alpha_u + r_{ui} - \beta_i\|_2^2$$

$$r_{ui} = \alpha_u^{nbr} \odot \beta_i^{nbr}$$

$$\alpha_u^{nbr} = \frac{1}{|\mathcal{N}_u^{\mathcal{I}}|} \sum_{k \in \mathcal{N}_u^{\mathcal{I}}} \beta_k \quad \beta_i^{nbr} = \frac{1}{|\mathcal{N}_i^{\mathcal{U}}|} \sum_{k \in \mathcal{N}_i^{\mathcal{U}}} \alpha_k$$

- $\mathcal{N}_u^{\mathcal{I}}$: Set of items rated by user u
- $\mathcal{N}_i^{\mathcal{U}}$: Set of users who rated by item i

Regularizer 1 - Neighborhood regularizer

- $reg_{nbr}(\Theta)$: Neighborhood regularizer
 - We implicitly assumed that α_u can be represented by α_u^{nbr}
 - However, if we can explicitly guide α_u to be close to α_u^{nbr} , the neighborhood information will be better reflected into our model

$$reg_{nbr}(\Theta) = \sum_{u \in \mathcal{U}} \left(\alpha_u - \frac{1}{|\mathcal{N}_u^{\mathcal{I}}|} \sum_{k \in \mathcal{N}_u^{\mathcal{I}}} \beta_k \right)^2 + \sum_{i \in \mathcal{I}} \left(\beta_i - \frac{1}{|\mathcal{N}_i^{\mathcal{U}}|} \sum_{k \in \mathcal{N}_i^{\mathcal{U}}} \alpha_k \right)^2$$

Regularizer 2 - Distance regularizer

- $reg_{dist}(\Theta)$: Distance regularizer
 - Currently, item embedding is the nearest neighbor of the translated user embedding
 - Positive item will be pulled to user by pushing the negative item away from the user → **Push loss**
 - However, the relations become more complex as the number of user-item interactions grows
 - Crucial to guarantee that the actual distance between them is small → **Pull loss**

$$reg_{dist}(\Theta) = \sum_{u \in \mathcal{U}} \sum_{i \in \mathcal{N}_u^{\mathcal{I}}} -s(u, i) = \sum_{u \in \mathcal{U}} \sum_{i \in \mathcal{N}_u^{\mathcal{I}}} \|\alpha_u + r_{ui} - \beta_i\|_2^2$$

Proposed Method: Optimization

$$\mathcal{T}(\Theta) = (\mathcal{L}(\Theta) + \lambda_{\text{nbr}} \cdot \text{reg}_{\text{nbr}}(\Theta) + \lambda_{\text{dist}} \cdot \text{reg}_{\text{dist}}(\Theta))$$

Margin-based loss Regularizers

Optimized by stochastic gradient descent (SGD)

Evaluation: Dataset

| Dataset | #Users | #Items. | #Inter. | Density | Rat. | #Cat. |
|-----------|--------|---------|-----------|---------|---------|-------|
| Delicious | 1,050 | 1,196 | 7,698 | 0.61% | - | - |
| Tradesy | 3,352 | 5,547 | 32,710 | 0.13% | - | - |
| Ciao | 6,760 | 11,166 | 146,996 | 0.19% | 1-5 | 28 |
| Amazon | 59,089 | 17,969 | 332,236 | 0.03% | 1-5 | 45 |
| Bookcr | 19,571 | 39,702 | 605,178 | 0.08% | 1-10 | - |
| Flixster | 69,482 | 25,687 | 8,000,690 | 0.45% | 0.5-5.0 | - |
| Pinterest | 55,187 | 9,329 | 1,462,895 | 0.28% | - | - |

To verify the heterogeneity

To verify the intensity
- Considered each observed rating as an implicit feedback record

Baseline Methods

1. Learning-to-rank baselines

- Pointwise methods: eALS [SIGIR 2016], NeuMF [WWW 2017]
- Pairwise methods: BPR [UAI 2009], AoBPR [WSDM 2014]

2. Neighborhood-based baselines

- FISM [KDD 2013], CDAE [WSDM 2016]

3. Metric learning-based baselines

- CML [WWW 2017]
 - $s(u, i) = -\|\alpha_u - \beta_i\|^2$
- **Ablation of TransCF**
 - TransCF^{dot}
 - $s(u, i) = (\alpha_u + r_{ui})^T \beta_i$
 - TransCF^{alt} (without neighborhood information)
 - $s(u, i) = -\|\alpha_u + r_{ui} - \beta_i\|^2, r_{ui} = f(\alpha_u, \beta_i)$
 - TransCF
 - $s(u, i) = -\|\alpha_u + r_{ui} - \beta_i\|^2, r_{ui} = f(\alpha_u^{nbr}, \beta_i^{nbr})$

Performance Comparison

| Datasets | Metrics | BPR | FISM | AoBPR | eALS | CDAE | NeuMF | CML | TransCF ^{dot} | TransCF ^{alt} | TransCF | <i>Imp.</i> |
|---------------|---------|--------|--------|--------|--------|--------|--------|--------|------------------------|------------------------|---------------|-------------|
| Delicious | H@10 | 0.1981 | 0.2203 | 0.2243 | 0.1992 | 0.1319 | 0.1164 | 0.2470 | 0.2150 | 0.2174 | 0.2586 | 4.70% |
| | H@20 | 0.3177 | 0.3391 | 0.3602 | 0.2942 | 0.2414 | 0.2171 | 0.3649 | 0.3377 | 0.3084 | 0.3786 | 3.75% |
| | N@10 | 0.1122 | 0.1124 | 0.1114 | 0.1035 | 0.0674 | 0.0558 | 0.1389 | 0.1101 | 0.1281 | 0.1475 | 6.19% |
| | N@20 | 0.1418 | 0.1424 | 0.1452 | 0.1271 | 0.0949 | 0.0789 | 0.1678 | 0.1412 | 0.1494 | 0.1781 | 6.14% |
| Tradesy | H@10 | 0.2481 | 0.2676 | 0.2597 | 0.2058 | 0.1652 | 0.1167 | 0.3031 | 0.2846 | 0.2648 | 0.3198 | 5.51% |
| | H@20 | 0.4174 | 0.4109 | 0.4256 | 0.3314 | 0.2867 | 0.2290 | 0.4413 | 0.4266 | 0.3823 | 0.4505 | 2.08% |
| | N@10 | 0.1248 | 0.1309 | 0.1300 | 0.1042 | 0.0831 | 0.0538 | 0.1685 | 0.1449 | 0.1466 | 0.1767 | 4.87% |
| | N@20 | 0.1673 | 0.1670 | 0.1715 | 0.1356 | 0.1136 | 0.0817 | 0.2031 | 0.1806 | 0.1760 | 0.2095 | 3.15% |
| Ciao | H@10 | 0.1569 | 0.2100 | 0.1873 | 0.1419 | 0.1770 | 0.1535 | 0.2085 | 0.2011 | 0.1991 | 0.2292 | 9.93% |
| | H@20 | 0.2811 | 0.3482 | 0.3146 | 0.2570 | 0.3153 | 0.2788 | 0.3337 | 0.3185 | 0.3270 | 0.3740 | 12.08% |
| | N@10 | 0.0751 | 0.1027 | 0.0891 | 0.0670 | 0.0862 | 0.0741 | 0.1053 | 0.1017 | 0.0989 | 0.1167 | 10.83% |
| | N@20 | 0.1063 | 0.1374 | 0.1209 | 0.0957 | 0.1208 | 0.1040 | 0.1358 | 0.1311 | 0.1309 | 0.1525 | 12.30% |
| Book-crossing | H@10 | 0.2425 | 0.2178 | 0.2563 | 0.1655 | 0.2244 | 0.2286 | 0.2885 | 0.2802 | 0.2828 | 0.3329 | 15.39% |
| | H@20 | 0.3761 | 0.3938 | 0.3916 | 0.2864 | 0.3610 | 0.3747 | 0.4053 | 0.3932 | 0.4069 | 0.4744 | 17.05% |
| | N@10 | 0.1250 | 0.1002 | 0.1338 | 0.0791 | 0.1164 | 0.1158 | 0.1663 | 0.1618 | 0.1578 | 0.1865 | 12.15% |
| | N@20 | 0.1585 | 0.1444 | 0.1676 | 0.1093 | 0.1506 | 0.1482 | 0.1956 | 0.1903 | 0.1890 | 0.2221 | 13.55% |
| Amazon C&A | H@10 | 0.2489 | 0.2470 | 0.2646 | 0.2161 | 0.2817 | 0.1317 | 0.3011 | 0.3003 | 0.3184 | 0.3436 | 14.11% |
| | H@20 | 0.3821 | 0.3782 | 0.3946 | 0.3480 | 0.4117 | 0.2390 | 0.4123 | 0.4184 | 0.4509 | 0.4658 | 12.98% |
| | N@10 | 0.1276 | 0.1247 | 0.1391 | 0.1064 | 0.1613 | 0.0613 | 0.1752 | 0.1648 | 0.1766 | 0.2019 | 15.24% |
| | N@20 | 0.1610 | 0.1577 | 0.1718 | 0.0739 | 0.1939 | 0.0880 | 0.2031 | 0.1945 | 0.2094 | 0.2323 | 14.38% |

- **TransCF > CML**
 - Benefit of the translation vectors that translate each user toward items according to the user's relationships with those items

Performance Comparison

| Datasets | Metrics | BPR | FISM | AoBPR | eALS | CDAE | NeuMF | CML | TransCF ^{dot} | TransCF ^{alt} | TransCF | <i>Imp.</i> |
|---------------|---------|--------|--------|--------|--------|--------|--------|--------|------------------------|------------------------|---------------|-------------|
| Delicious | H@10 | 0.1981 | 0.2203 | 0.2243 | 0.1992 | 0.1319 | 0.1164 | 0.2470 | 0.2150 | 0.2174 | 0.2586 | 4.70% |
| | H@20 | 0.3177 | 0.3391 | 0.3602 | 0.2942 | 0.2414 | 0.2171 | 0.3649 | 0.3377 | 0.3084 | 0.3786 | 3.75% |
| | N@10 | 0.1122 | 0.1124 | 0.1114 | 0.1035 | 0.0674 | 0.0558 | 0.1389 | 0.1101 | 0.1281 | 0.1475 | 6.19% |
| | N@20 | 0.1418 | 0.1424 | 0.1452 | 0.1271 | 0.0949 | 0.0789 | 0.1678 | 0.1412 | 0.1494 | 0.1781 | 6.14% |
| Tradesy | H@10 | 0.2481 | 0.2676 | 0.2597 | 0.2058 | 0.1652 | 0.1167 | 0.3031 | 0.2846 | 0.2648 | 0.3198 | 5.51% |
| | H@20 | 0.4174 | 0.4109 | 0.4256 | 0.3314 | 0.2867 | 0.2290 | 0.4413 | 0.4266 | 0.3823 | 0.4505 | 2.08% |
| | N@10 | 0.1248 | 0.1309 | 0.1300 | 0.1042 | 0.0831 | 0.0538 | 0.1685 | 0.1449 | 0.1466 | 0.1767 | 4.87% |
| | N@20 | 0.1673 | 0.1670 | 0.1715 | 0.1356 | 0.1136 | 0.0817 | 0.2031 | 0.1806 | 0.1760 | 0.2095 | 3.15% |
| Ciao | H@10 | 0.1569 | 0.2100 | 0.1873 | 0.1419 | 0.1770 | 0.1535 | 0.2085 | 0.2011 | 0.1991 | 0.2292 | 9.93% |
| | H@20 | 0.2811 | 0.3482 | 0.3146 | 0.2570 | 0.3153 | 0.2788 | 0.3337 | 0.3185 | 0.3270 | 0.3740 | 12.08% |
| | N@10 | 0.0751 | 0.1027 | 0.0891 | 0.0670 | 0.0862 | 0.0741 | 0.1053 | 0.1017 | 0.0989 | 0.1167 | 10.83% |
| | N@20 | 0.1063 | 0.1374 | 0.1209 | 0.0957 | 0.1208 | 0.1040 | 0.1358 | 0.1311 | 0.1309 | 0.1525 | 12.30% |
| Book-crossing | H@10 | 0.2425 | 0.2178 | 0.2563 | 0.1655 | 0.2244 | 0.2286 | 0.2885 | 0.2802 | 0.2828 | 0.3329 | 15.39% |
| | H@20 | 0.3761 | 0.3938 | 0.3916 | 0.2864 | 0.3610 | 0.3747 | 0.4053 | 0.3932 | 0.4069 | 0.4744 | 17.05% |
| | N@10 | 0.1250 | 0.1002 | 0.1338 | 0.0791 | 0.1164 | 0.1158 | 0.1663 | 0.1618 | 0.1578 | 0.1865 | 12.15% |
| | N@20 | 0.1585 | 0.1444 | 0.1676 | 0.1093 | 0.1506 | 0.1482 | 0.1956 | 0.1903 | 0.1890 | 0.2221 | 13.55% |
| Amazon C&A | H@10 | 0.2489 | 0.2470 | 0.2646 | 0.2161 | 0.2817 | 0.1317 | 0.3011 | 0.3003 | 0.3184 | 0.3436 | 14.11% |
| | H@20 | 0.3821 | 0.3782 | 0.3946 | 0.3480 | 0.4117 | 0.2390 | 0.4123 | 0.4184 | 0.4509 | 0.4658 | 12.98% |
| | N@10 | 0.1276 | 0.1247 | 0.1391 | 0.1064 | 0.1613 | 0.0613 | 0.1752 | 0.1648 | 0.1766 | 0.2019 | 15.24% |
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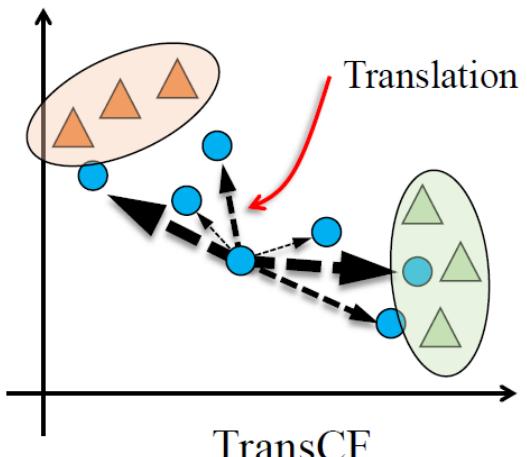
- **CML > TransCF^{alt}**
 - Translation vectors should be carefully designed, otherwise the performance will rather deteriorate

Performance Comparison

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| | H@20 | 0.4174 | 0.4109 | 0.4256 | 0.3314 | 0.2867 | 0.2290 | 0.4413 | 0.4266 | 0.3823 | 0.4505 | 2.08% |
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| | H@20 | 0.3821 | 0.3782 | 0.3946 | 0.3480 | 0.4117 | 0.2390 | 0.4123 | 0.4184 | 0.4509 | 0.4658 | 12.98% |
| | N@10 | 0.1276 | 0.1247 | 0.1391 | 0.1064 | 0.1613 | 0.0613 | 0.1752 | 0.1648 | 0.1766 | 0.2019 | 15.24% |
| | N@20 | 0.1610 | 0.1577 | 0.1718 | 0.0739 | 0.1939 | 0.0880 | 0.2031 | 0.1945 | 0.2094 | 0.2323 | 14.38% |

- **TransCF** > **TransCF^{alt}**
 - Incorporating the neighborhood information is crucial in collaborative filtering

Translation in action



We want to show...

$$\|\alpha_u - \beta_i\|_2^2 > \|\alpha_u + r_{ui} - \beta_i\|_2^2$$

| Dataset | <i>Obs.</i> | <i>Unobs.</i> | Dataset | <i>Obs.</i> | <i>Unobs.</i> |
|-----------|-------------|---------------|-----------|-------------|---------------|
| Delicious | 64.63% | 43.75% | Amazon | 75.57% | 31.96% |
| Tradesy | 56.02% | 43.01% | Pinterest | 36.25% | 33.08% |
| Ciao | 54.63% | 38.42% | Flixster | 22.24% | 2.88% |
| Bookcr. | 55.42% | 35.57% | | | |

Each translated user is placed closer to the observed (positive) items than to the unobserved (negative) items.

Intensity is encoded in Translation vectors

- Assumption: Rating information is a proxy for the intensity of user–item relationships
- Task: Rating prediction with translation vector

| Acc. (%) | Ciao | | Amazon | | BookCr. ³ | | Flixster | |
|------------------------|------|-------------|--------|-------------|----------------------|-------------|----------|-------------|
| | Rand | RF | Rand | RF | Rand | RF | Rand | RF |
| CML | — | 50.3 | — | 50.1 | — | 39.1 | — | 20.5 |
| TransCF ^{emb} | 19.9 | 50.3 | 20.1 | 50.3 | 13.8 | 40.1 | 10.0 | 20.5 |
| TransCF | — | 53.0 | — | 50.8 | — | 43.7 | — | 23.4 |
| vs. CML | - | 5.3% | - | 1.5% | - | 11.7% | - | 14.2% |

Rating prediction accuracy: TransCF > CML, TransCF^{emb}

Intensity of user–item relationships is best encoded in the translation vectors learned by TransCF

Intensity is encoded in Translation vectors

- High rating → High intensity → users are translated closer
- Expectation: more observed interactions to satisfy $\|\alpha_u - \beta_i\|_2^2 > \|\alpha_u + r_{ui} - \beta_i\|_2^2$ in higher rating groups.

| | Rating | | | | | | |
|--------------|---------|-------|-------|-------|-------|-------|-------|
| | 1-4 | 5 | 6 | 7 | 8 | 9 | 10 |
| BookCr. | 55.3% | 52.7% | 55.2% | 56.1% | 57.2% | 58.4% | 58.8% |
| Acc. Portion | 3.8% | 10.3% | 7.9% | 17.0% | 24.5% | 17.3% | 19.2% |
| Flixster | 0.5-2.5 | 3.0 | 3.5 | 4.0 | 4.5 | 5.0 | |
| Acc. Portion | 19.6% | 19.9% | 19.9% | 22.2% | 25.7% | 27.2% | |
| | 17.3% | 17.0% | 16.8% | 19.6% | 10.1% | 19.2% | |
| Ciao | 1 | 2 | 3 | 4 | 5 | | |
| Acc. Portion | 61.5% | 51.4% | 55.4% | 52.2% | 55.4% | | |
| | 4.8% | 5.1% | 11.4% | 29.0% | 49.7% | | |
| Amazon | 1 | 2 | 3 | 4 | 5 | | |
| Acc. Portion | 76.7% | 76.3% | 75.7% | 75.2% | 75.4% | | |
| | 7.0% | 5.7% | 10.7% | 20.1% | 56.5% | | |

High rating → More interactions satisfy $\|\alpha_u - \beta_i\|_2^2 > \|\alpha_u + r_{ui} - \beta_i\|_2^2$

Does not agree with our expectation

- 1) Range of ratings is small
 - 2) Majority belongs to 4,5
- Hard to infer users' fine-grained preferences

Heterogeneity is encoded in Translation vectors

- Assumption: Item category = Users' taste
- Task: Item category classification using r_{ui} and β_i

| Dataset | Method | Rand. | Random Forest |
|---------------|------------------------|--------|--------------------|
| Ciao | CML | | $67.86 \pm 0.47\%$ |
| | TransCF ^{emb} | 10.01% | $67.27 \pm 0.28\%$ |
| | TransCF | | $80.97 \pm 0.73\%$ |
| Amazon C&A | CML | | $54.26 \pm 0.74\%$ |
| | TransCF ^{emb} | 10.40% | $54.85 \pm 0.51\%$ |
| | TransCF | | $81.24 \pm 0.46\%$ |

(a) Classification on translation vectors (r_{ui}).

| Dataset | Method | Rand. | Random Forest |
|---------------|---------|--------|--------------------|
| Ciao | CML | 10.92% | $80.41 \pm 1.59\%$ |
| | TransCF | | $81.61 \pm 1.54\%$ |
| Amazon C&A | CML | 9.40% | $47.94 \pm 3.34\%$ |
| | TransCF | | $47.90 \pm 2.54\%$ |

(b) Classification on item embeddings (β_i).

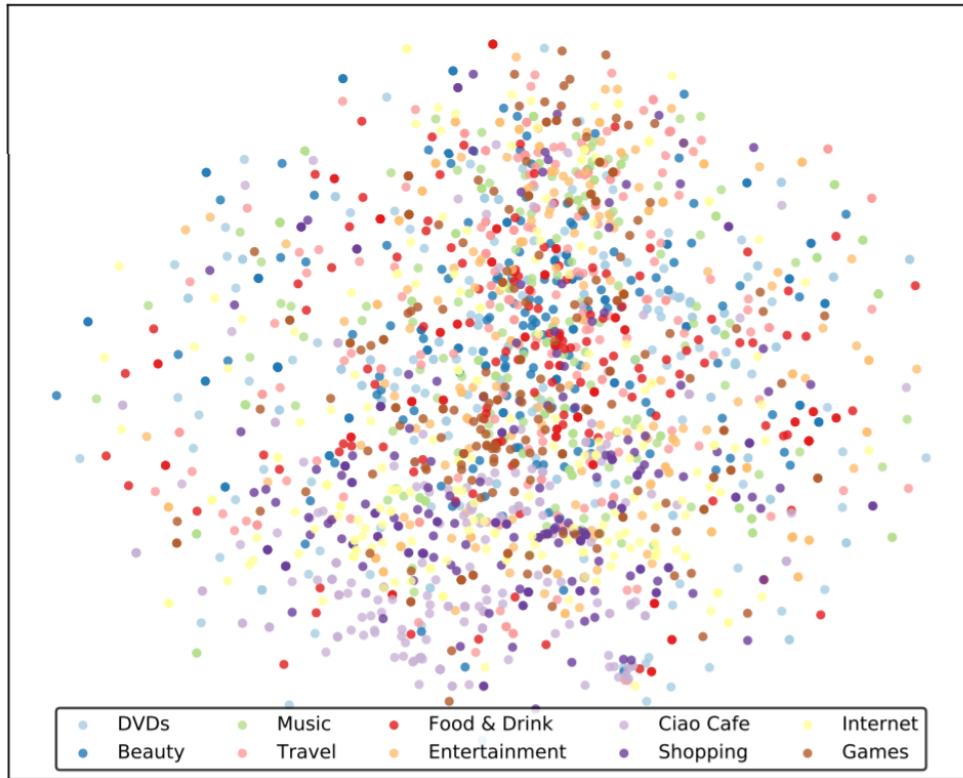
TransCF > CML

- Translation vectors (r_{ui}) encode the category information → Heterogeneity of the user–item relationships

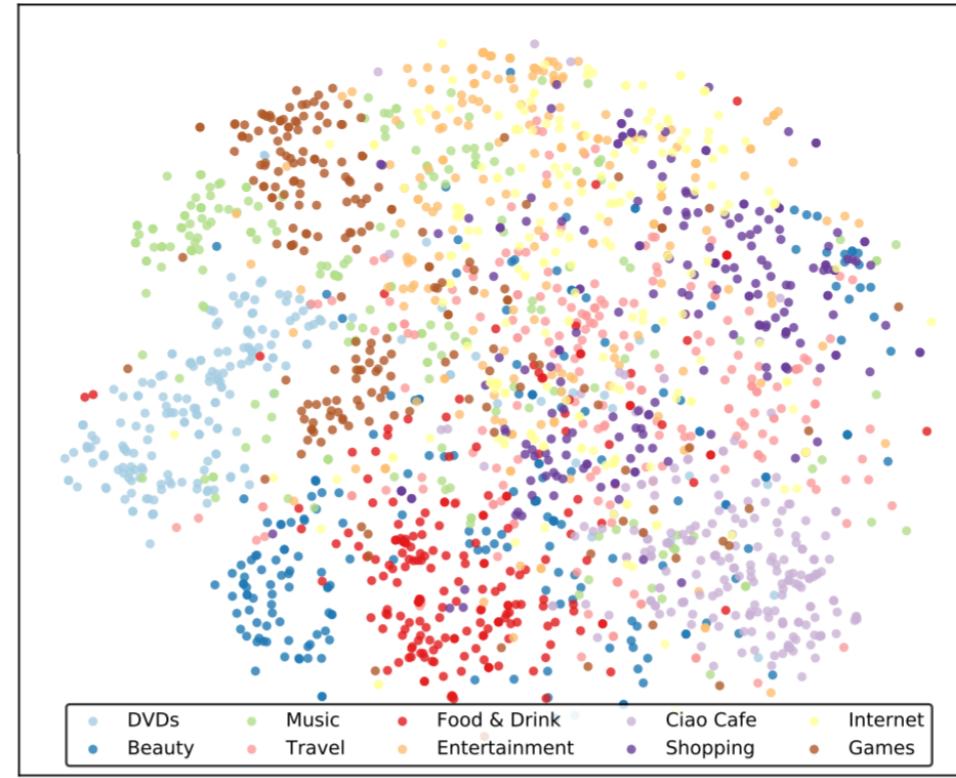
TransCF ≈ CML

- Superior performance of TransCF is not derived from the high-quality embedding vectors

Heterogeneity is encoded in Translation vectors



(a) Visualization of r_{ui}^{CML}



(b) Visualization of $r_{ui}^{TransCF}$

Translation vectors **capture item category information**
(without given any category information)