Stage 1: System Stakeholders

- Think about system operation AND context...
- People/organisations who are impacted by system
- People/organisations who impact the system
- They have a legitimate vested interest
- So we must consider their needs and opinions
- Even if they don't directly interact with the system

Typical Stakeholders

- End users (natch)
- Organisation & System Managers
- Organisation & System Owners
- General public (who are effected by the system)
- Legislators (e.g. GDPR)
- Etc...