AI, Cloud & Modern Workplace Conference 2025

20, 21 & 22 February 2025 , Online Conference

Microsoft Learn: what it is, what we are doing with AI, and what is in it for you

Thursday 20 February 2025 , 21:00 – 22:00 (GMT+2)

Pieter de Bruin

Microsoft Learn Program Manager at Microsoft

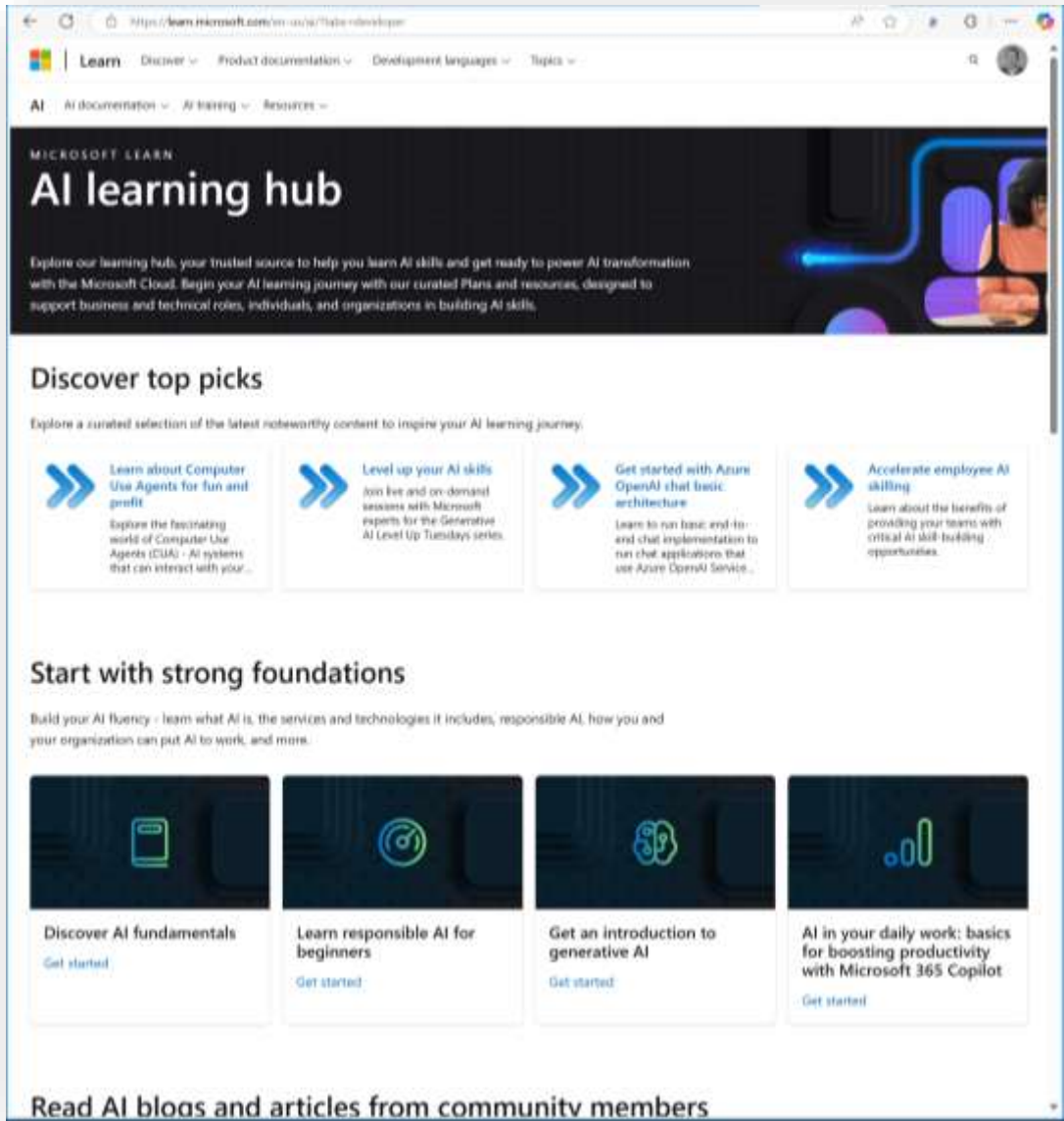
Takeaways

Technology evolves all the time

Learn about artificial intelligence
learn.microsoft.com/ai

Read, try, experiment

Share your feedback and expertise



Microsoft Learn. Spark possibility.

Documentation

Training

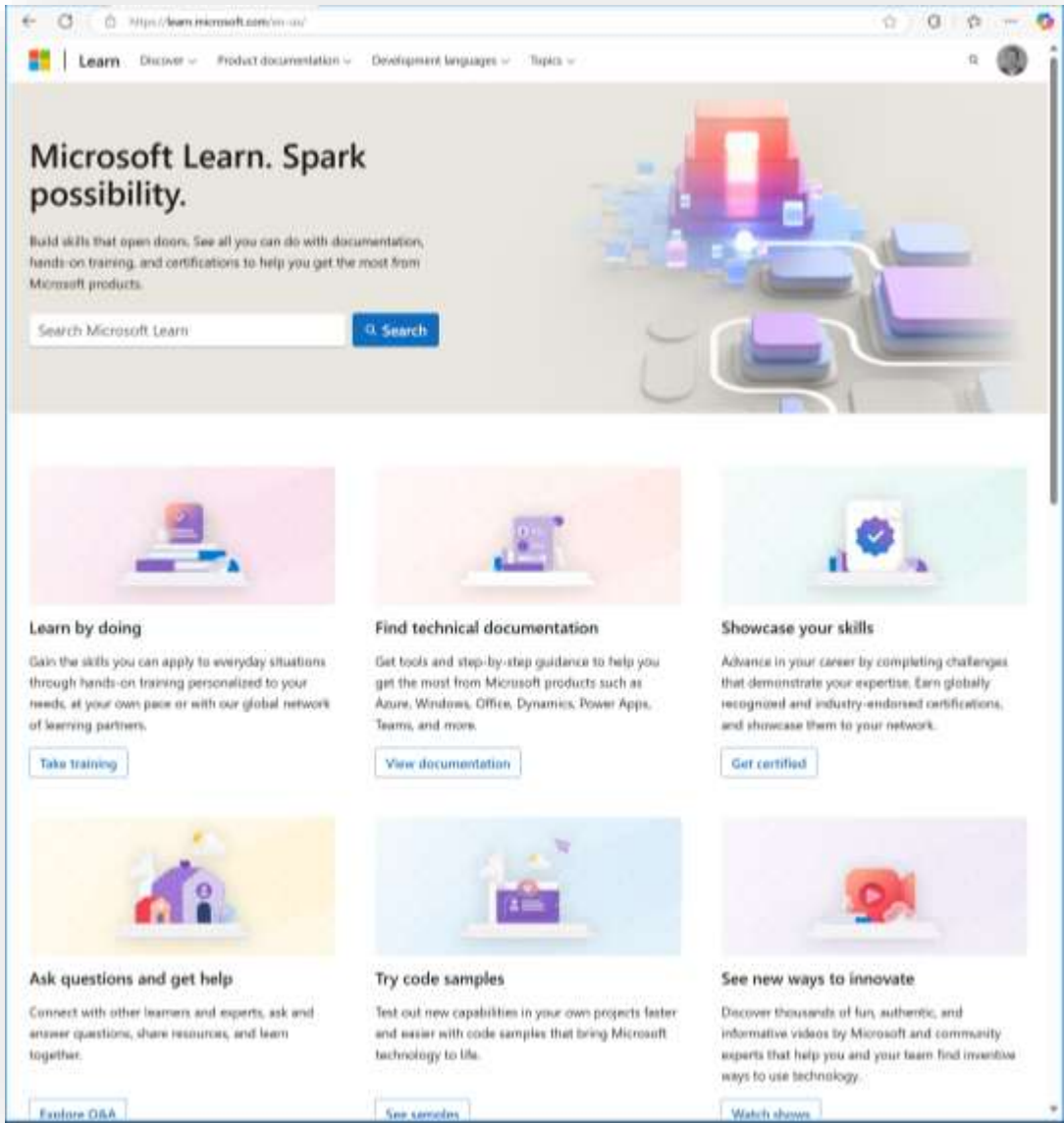
Credentials

Q&A

Code Samples

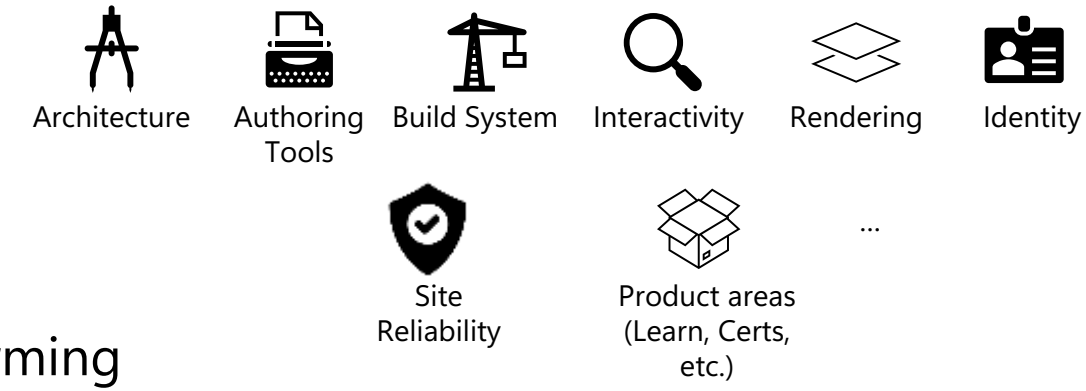
Assessments

Shows



Microsoft Learn today is

- Content
  - Documentation articles
  - Training modules
  - Shows videos
  - etc
- Product/Platform
  - Millions of pages & visitors
  - Working on teaching, adapting, connecting, transforming
  - Integrating services & content
- People
  - Content developers
  - Engineers
  - Program managers



Learn details

Documentation

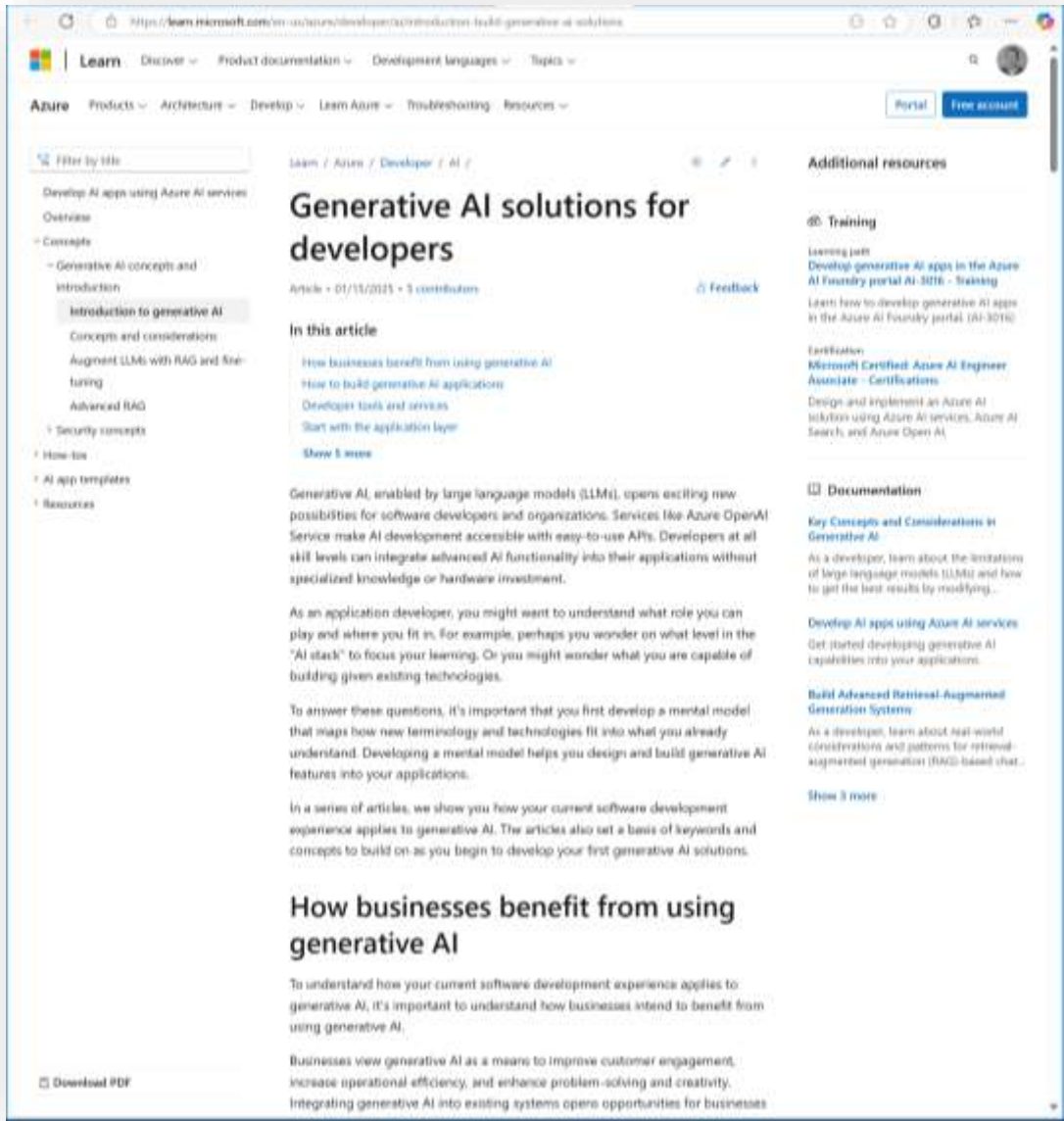
Products and services

- Conceptual, quickstart, how-to,
- Reference
- Topics

Audiences

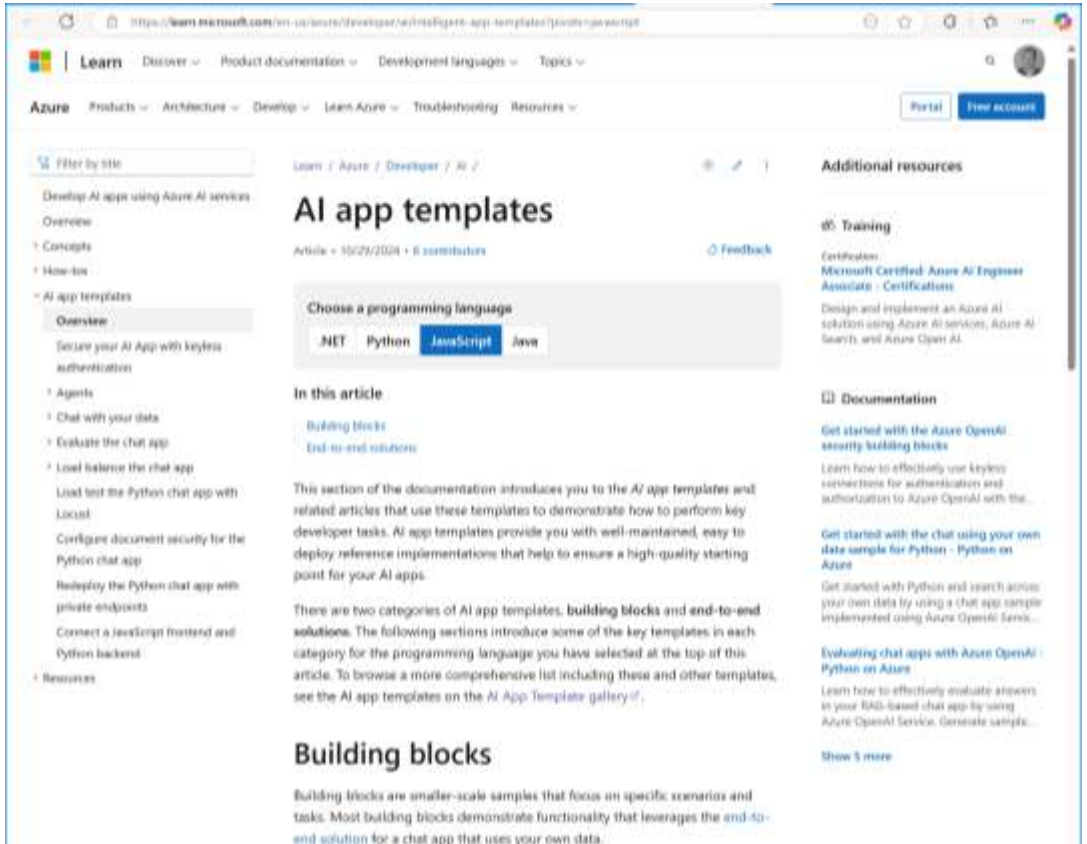
- Programming languages

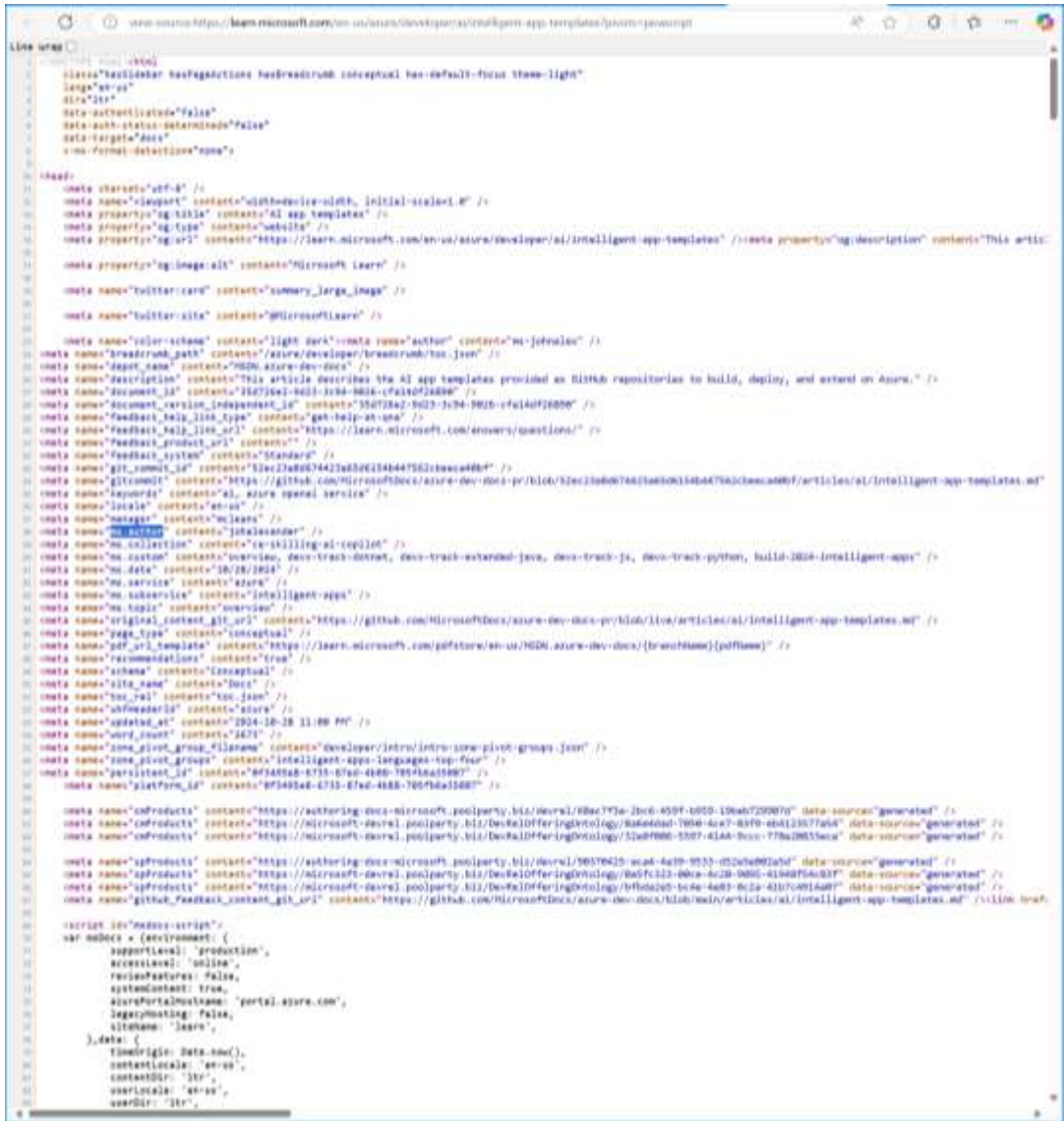
Multi language



Documentation details

Markdown with YAML metadata





Training

Modules

Knowledge checks

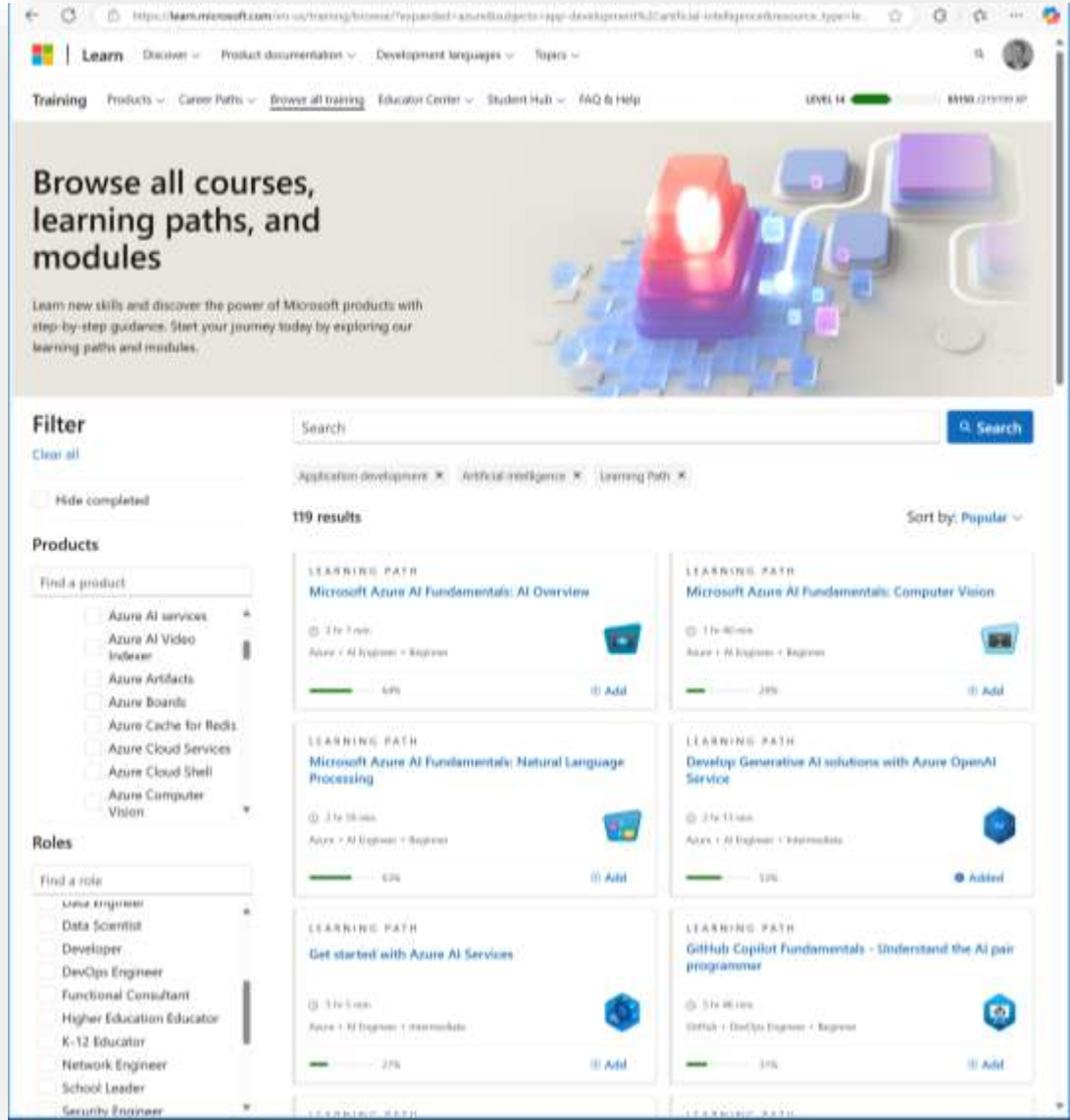
Sandboxes

Learning paths

Collections

Challenges

Plans



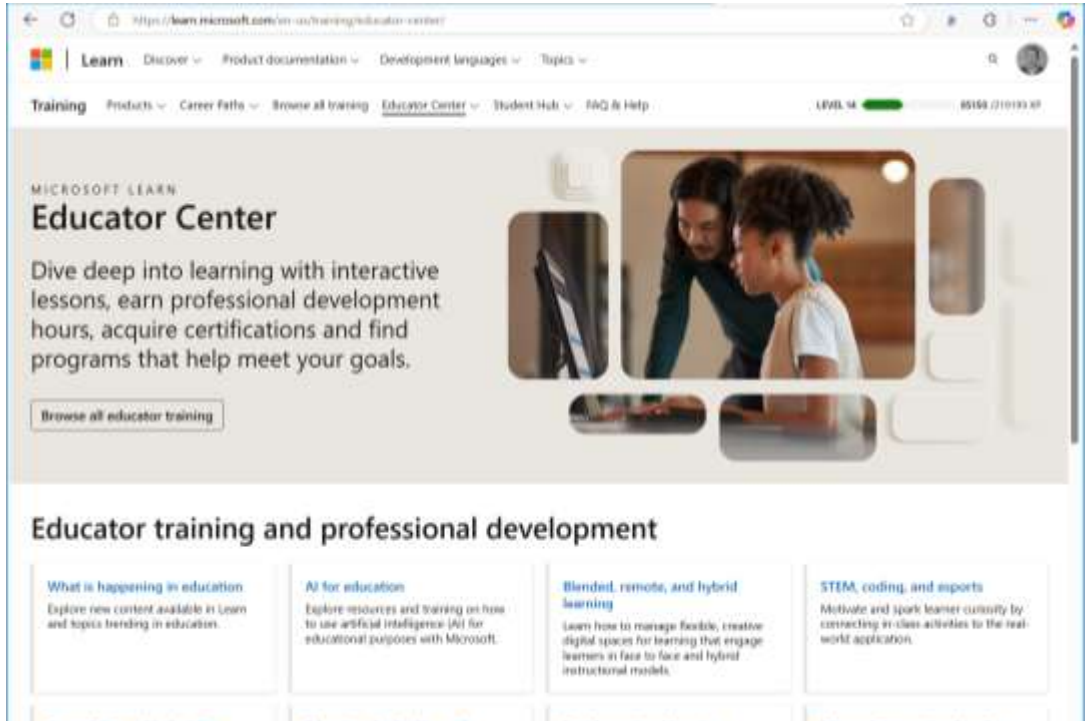
Training catalog to audiences

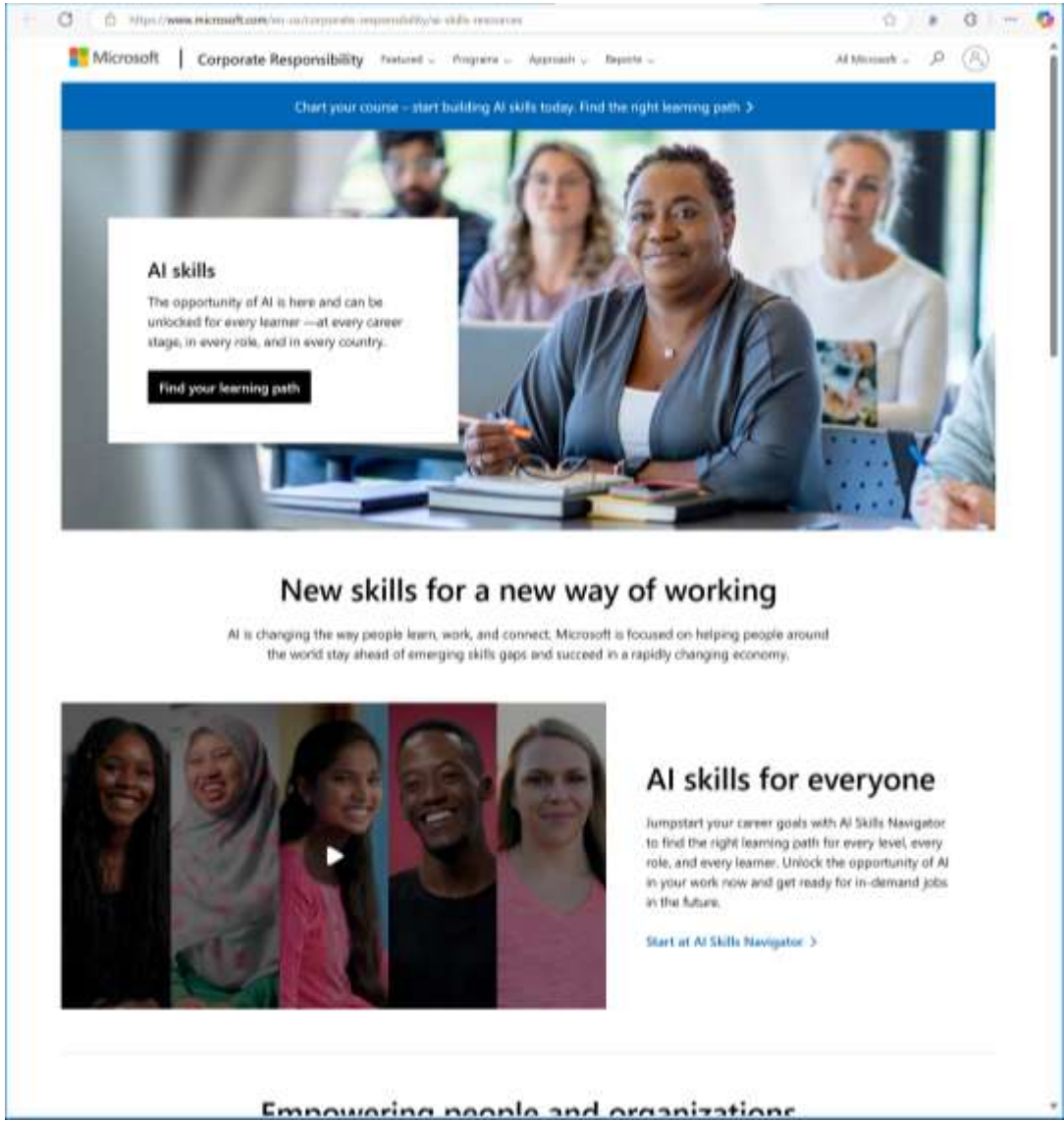
Educator Center

Student Hub

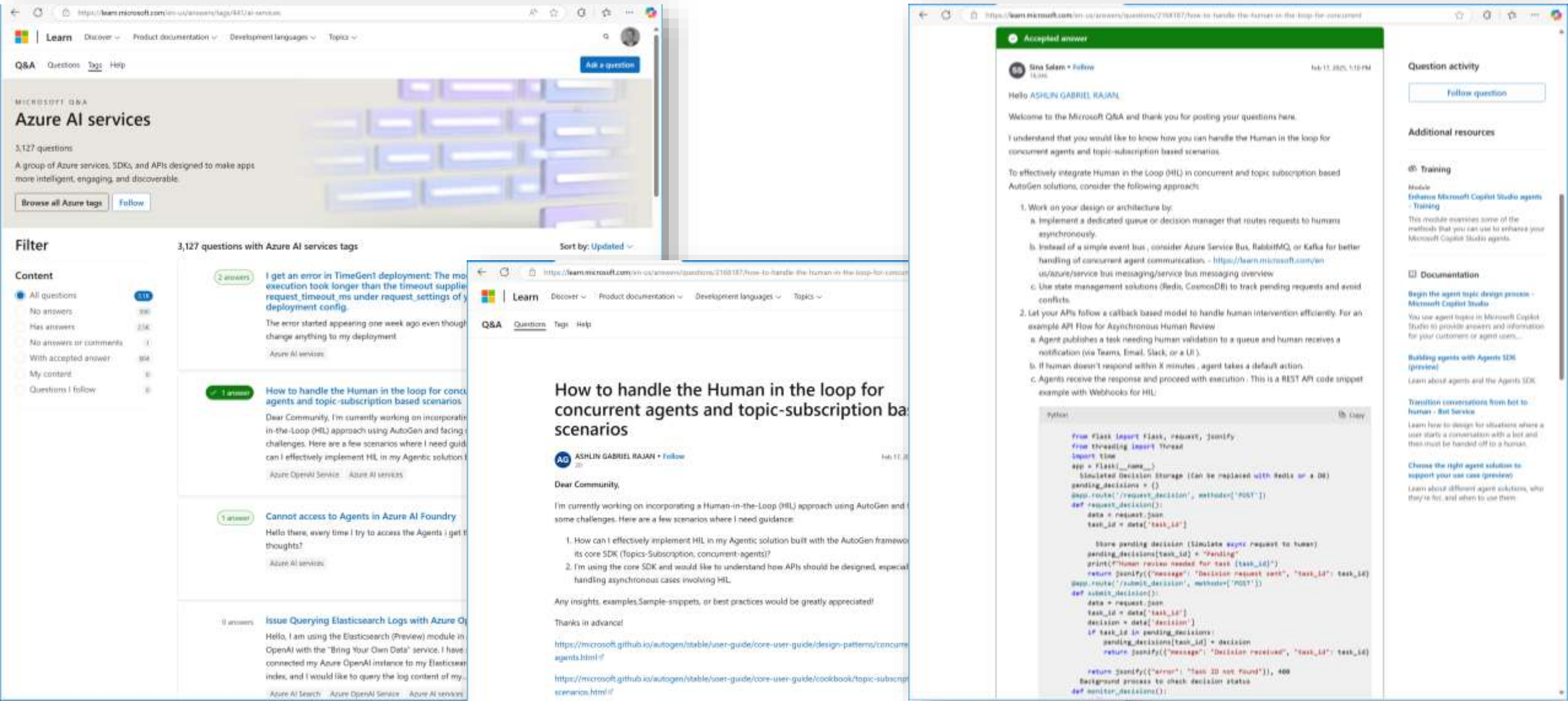
Philantropies

AI Skills Navigator 23M->100M learners

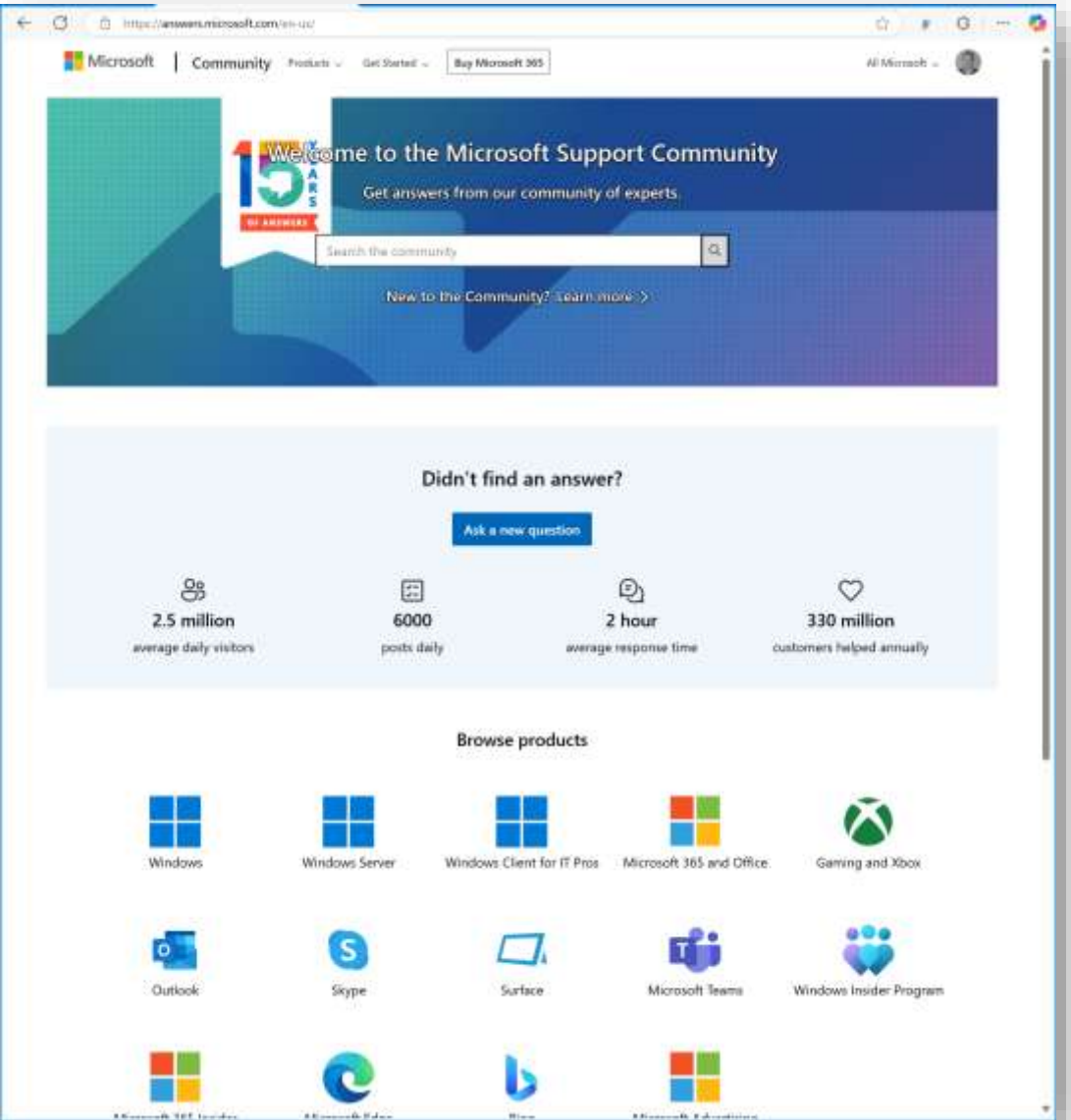


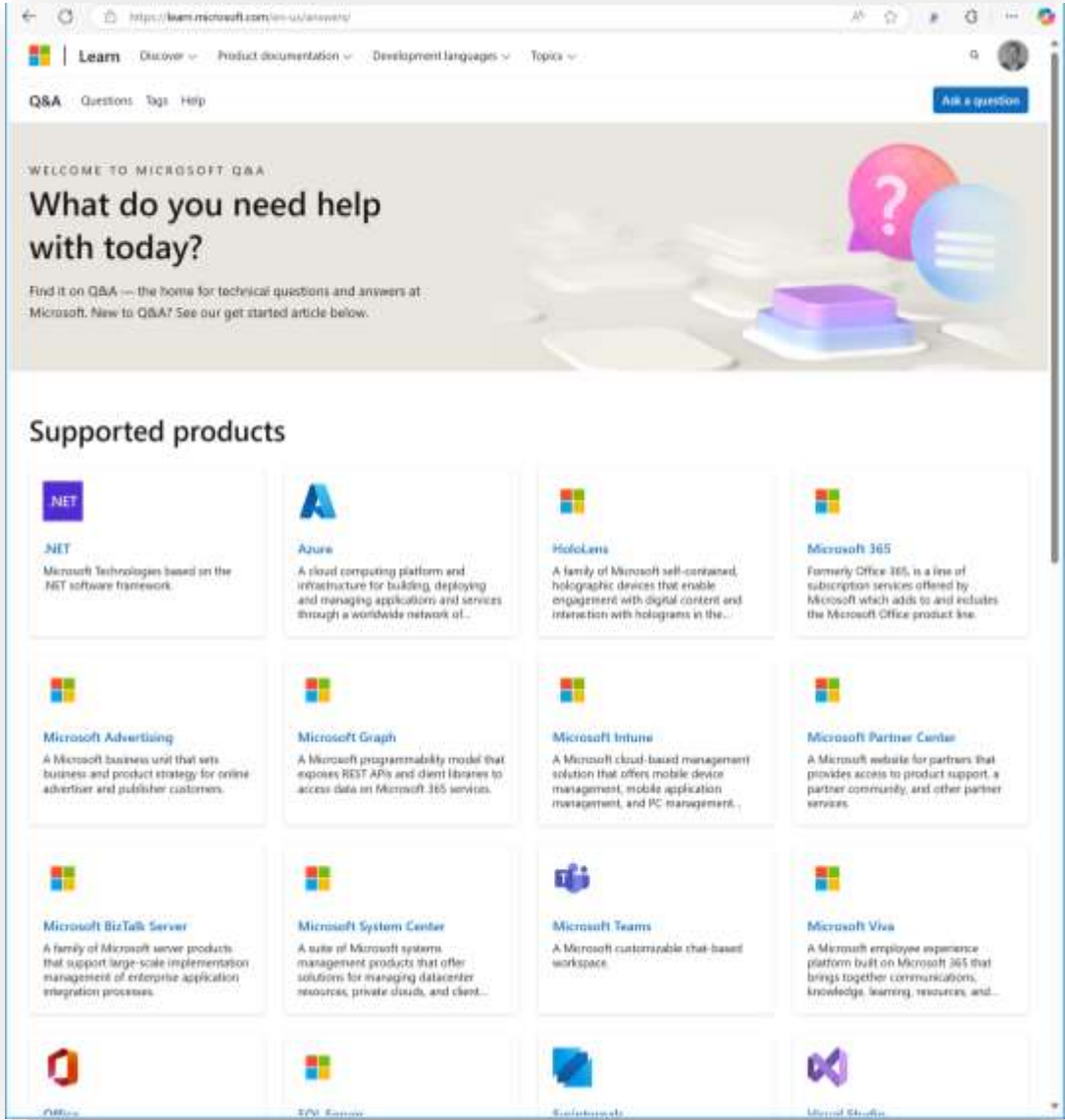


Q&A


Learn
Q&A
Azure AI services
3,127 questions
Filter
How to handle the Human in the loop for concurrent agents and topic-subscription based scenarios
Accepted answer
Question activity
Additional resources

Answers to Q&A





Learn & artificial intelligence

Start with quality attributes

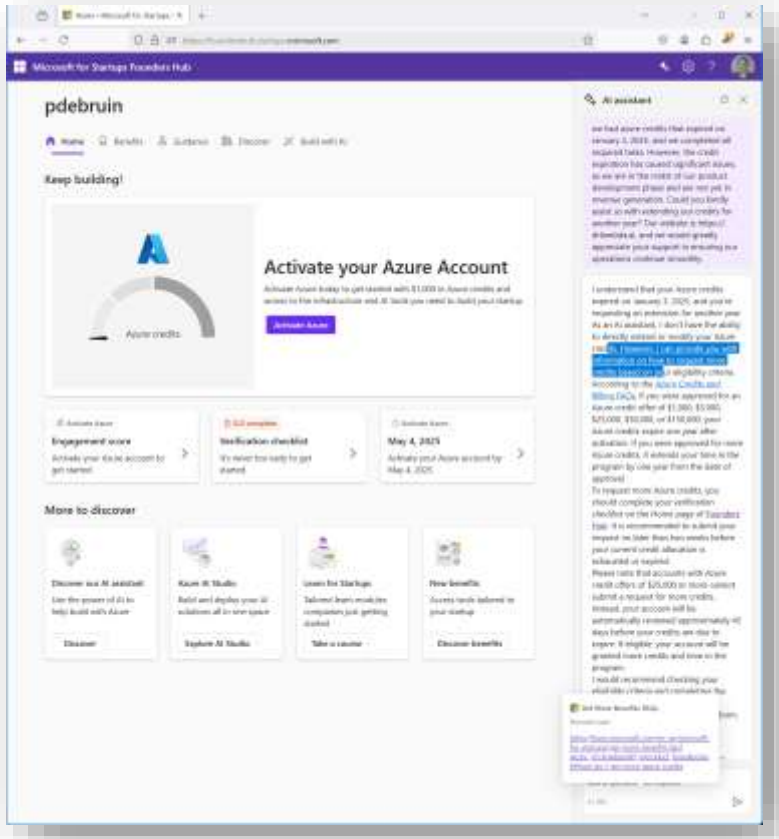
Security

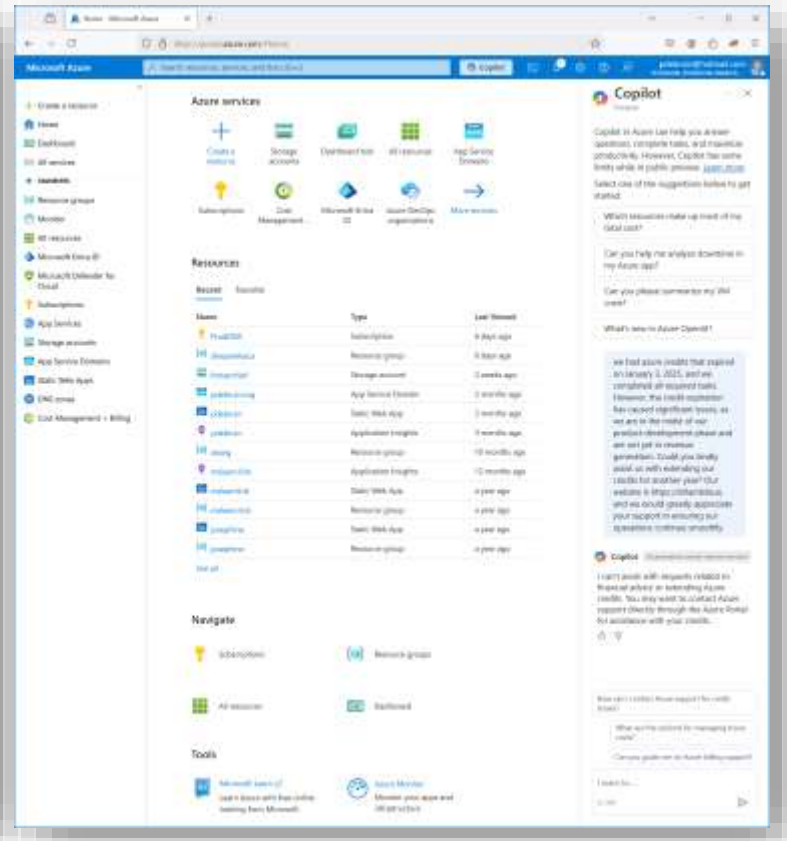
Reliability

Responsible AI

Sustainability

AI with documentation



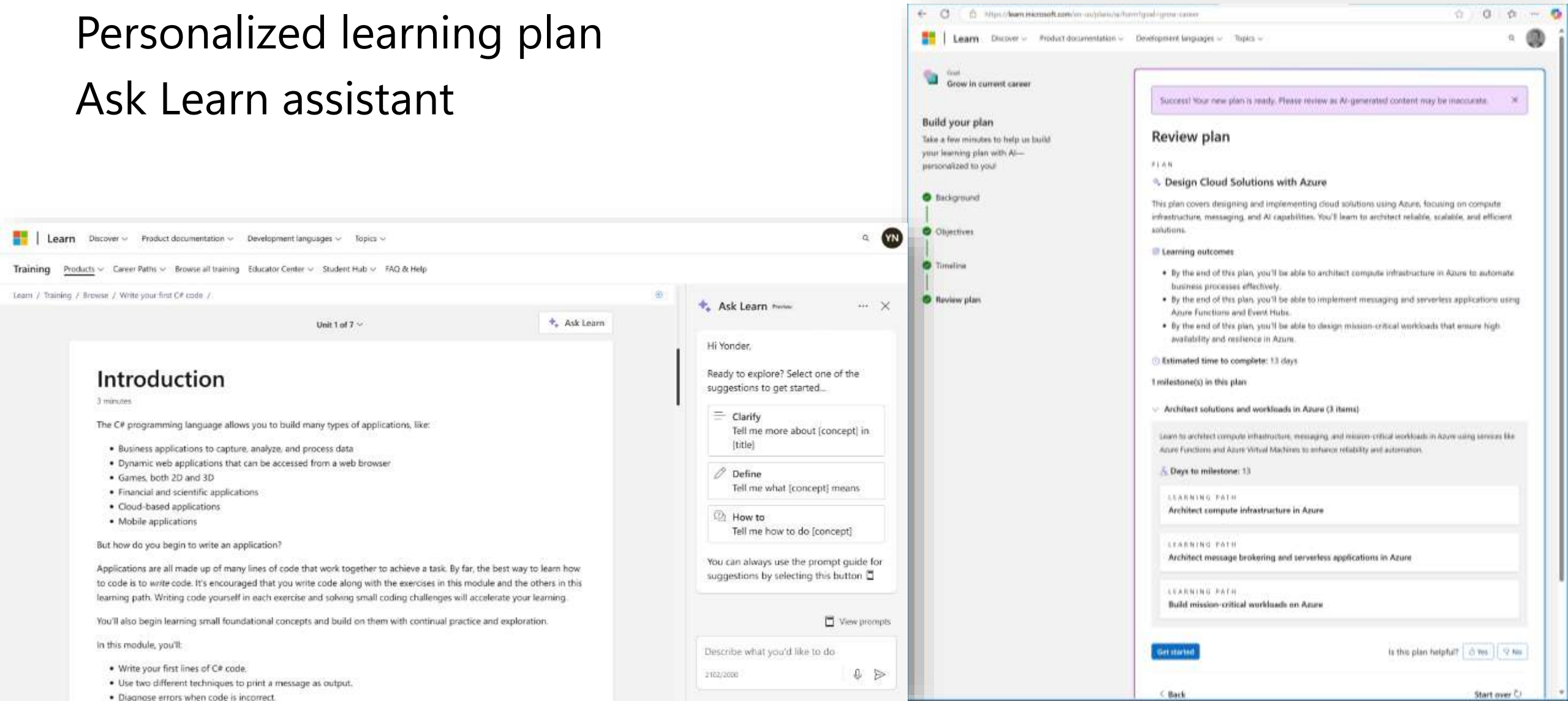


https://devblogs.microsoft.com/engineering-at-microsoft/how-we-built-ask-learn-the-rag-based-knowledge-service/

AI with training

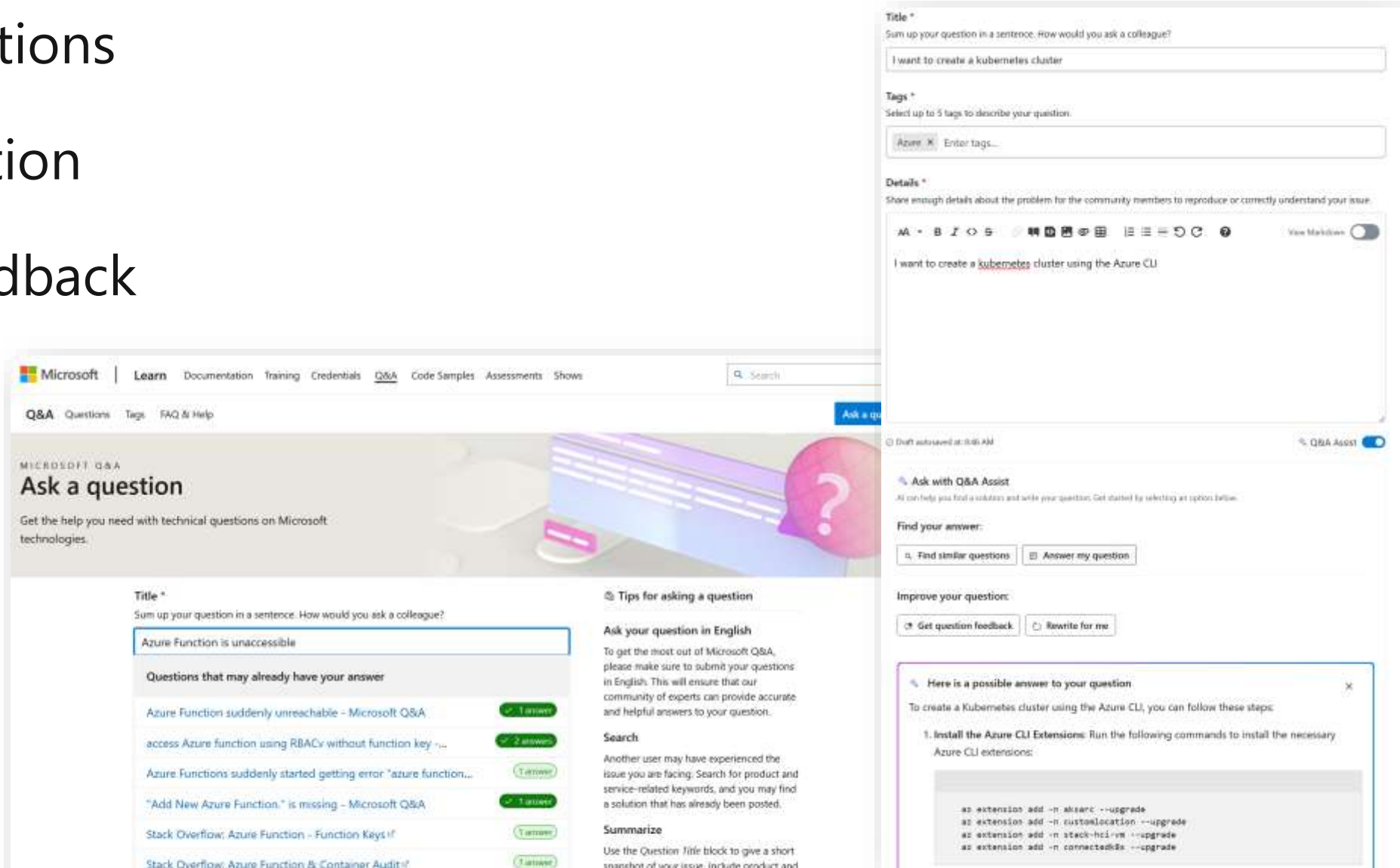
Personalized learning plan

Ask Learn assistant



AI with Q&A

- Find similar questions
- Answer my question
- Get question feedback
- Rewrite for me

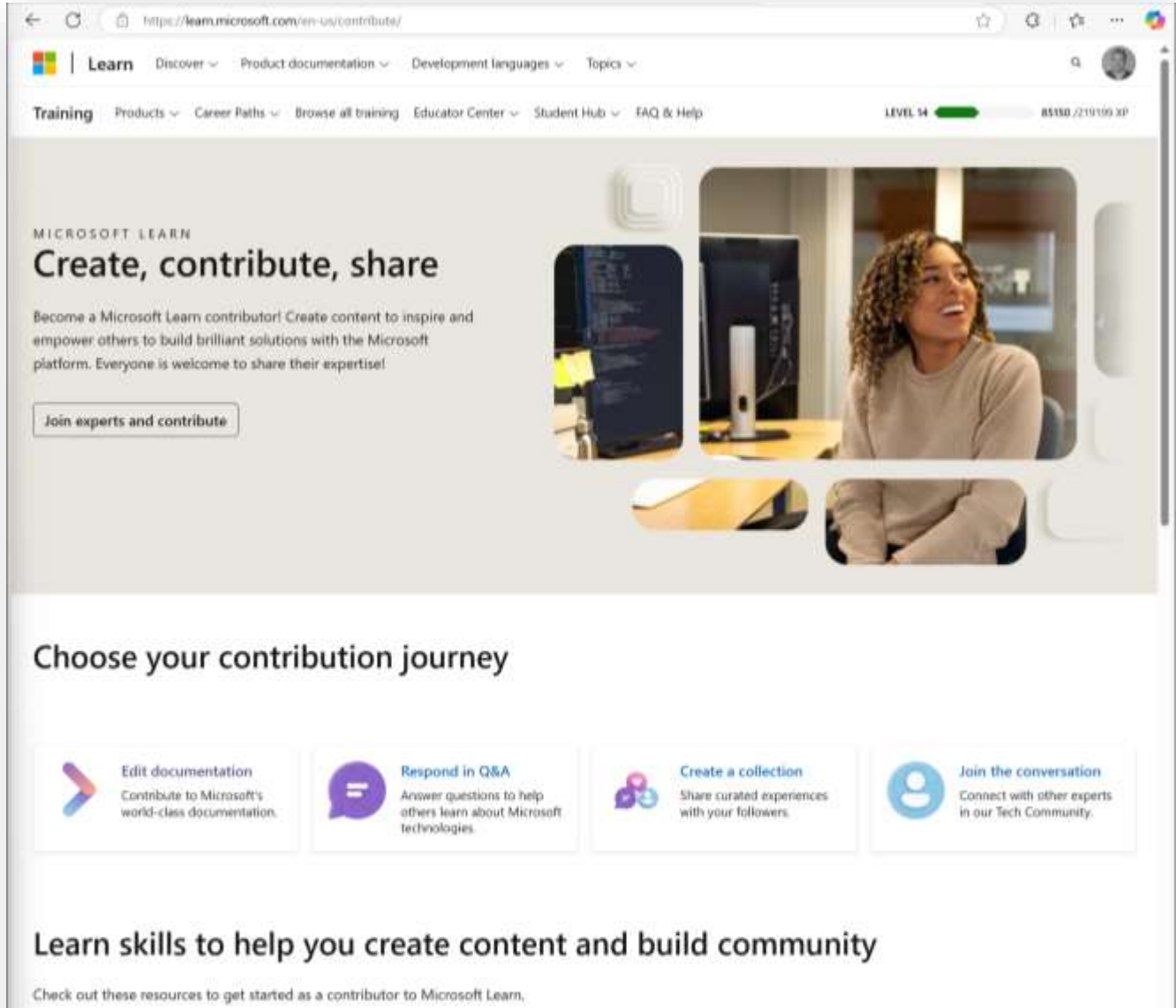


Learn: what's in it for you?

Contributor home

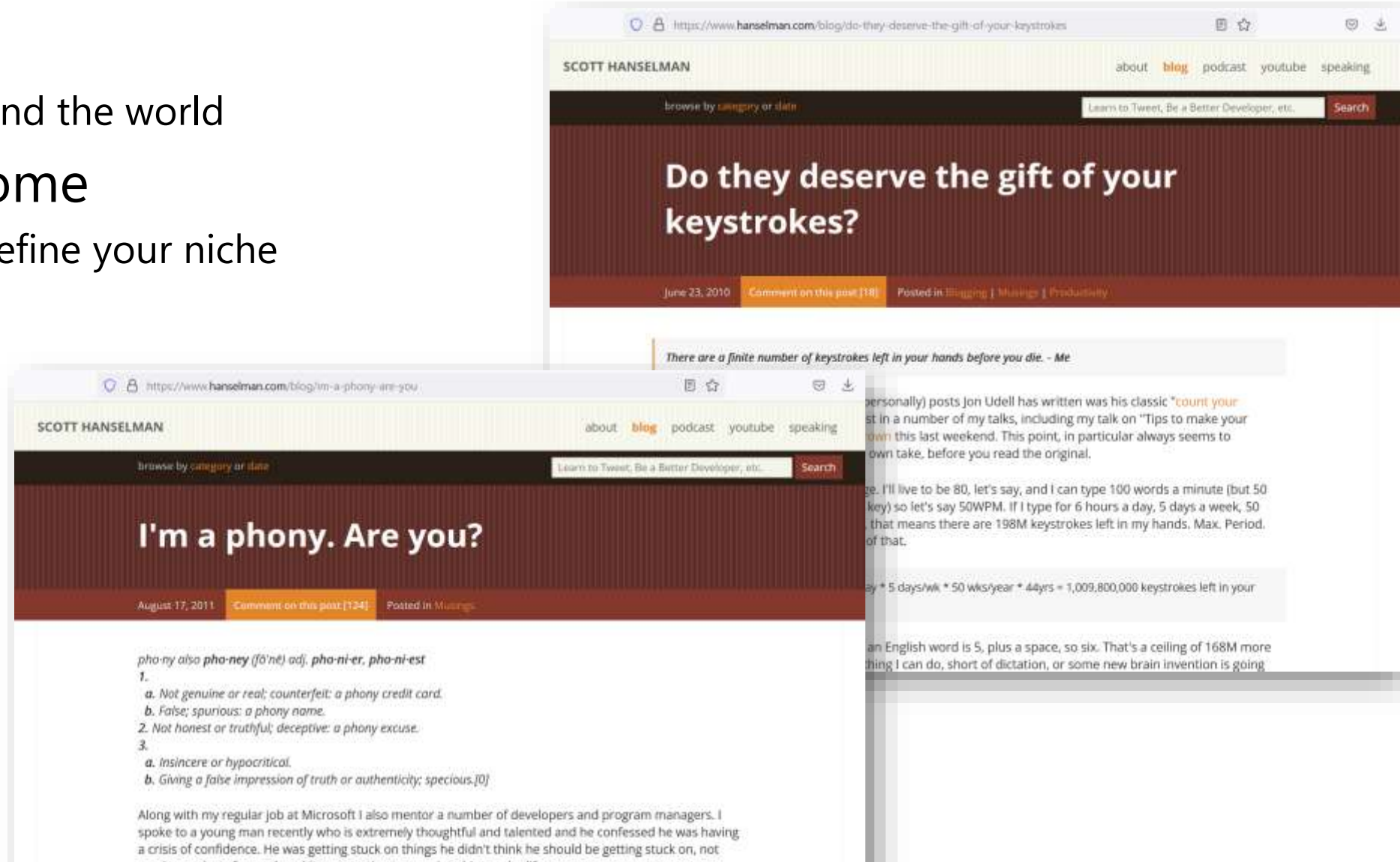
Public start page for anything on community, contributing and Learn.

learn.microsoft.com/contribute

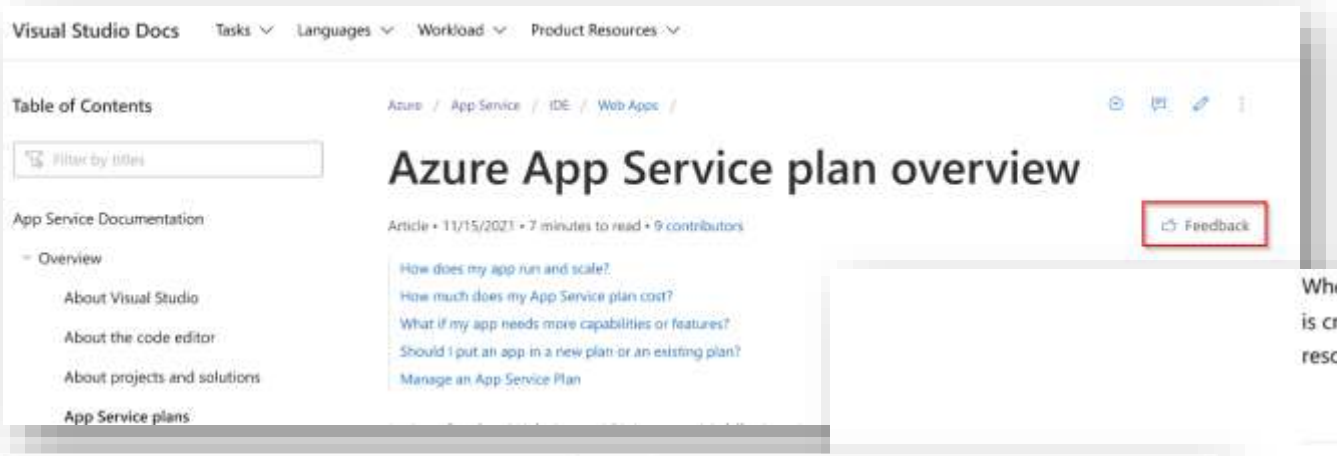


Why not?

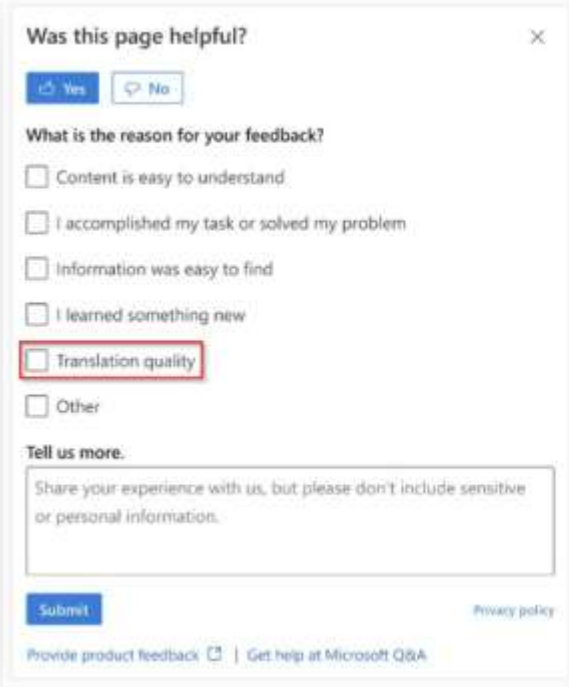
- Priorities
  - Tell your manager, and the world
- Imposter syndrome
  - You are an expert, define your niche

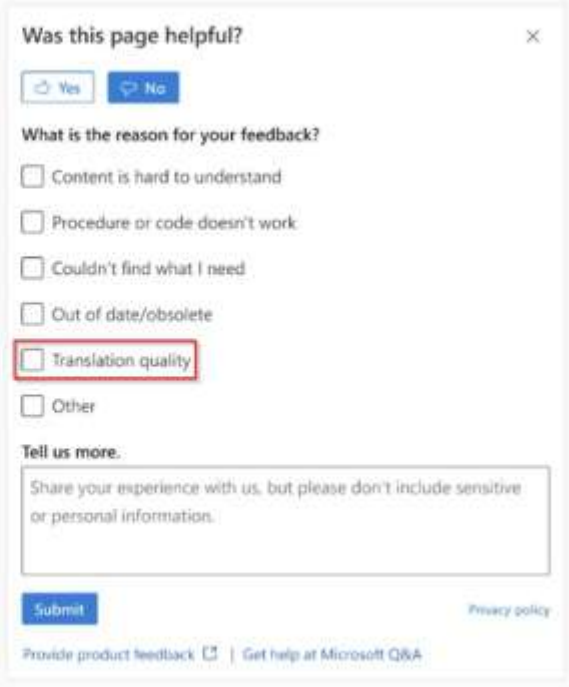


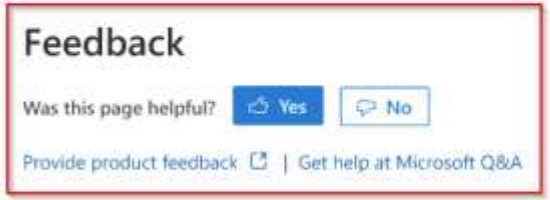
Documentation contributions



When you create an App Service plan in a certain region (for example, West Europe), a set of compute resources is created for that plan in that region. Whatever apps you put into this App Service plan run on these compute resources as defined by your App Service plan. Each App Service plan defines:

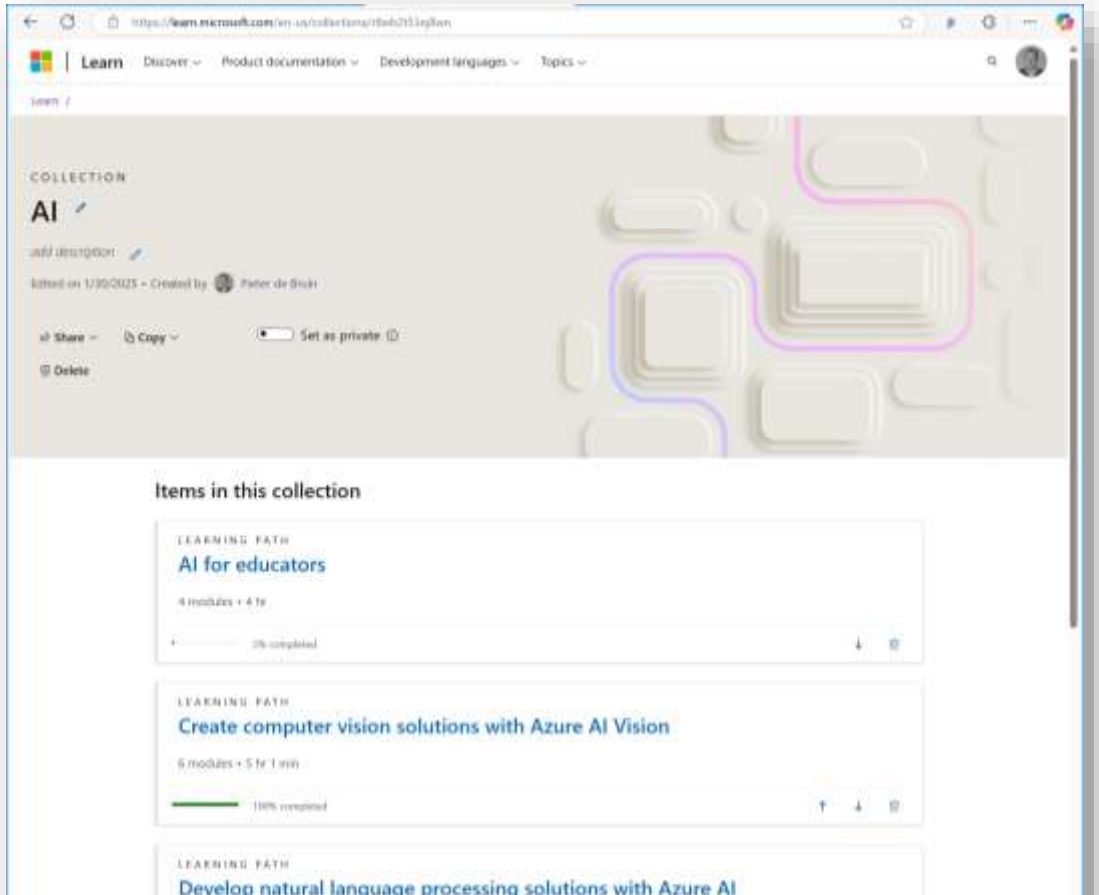


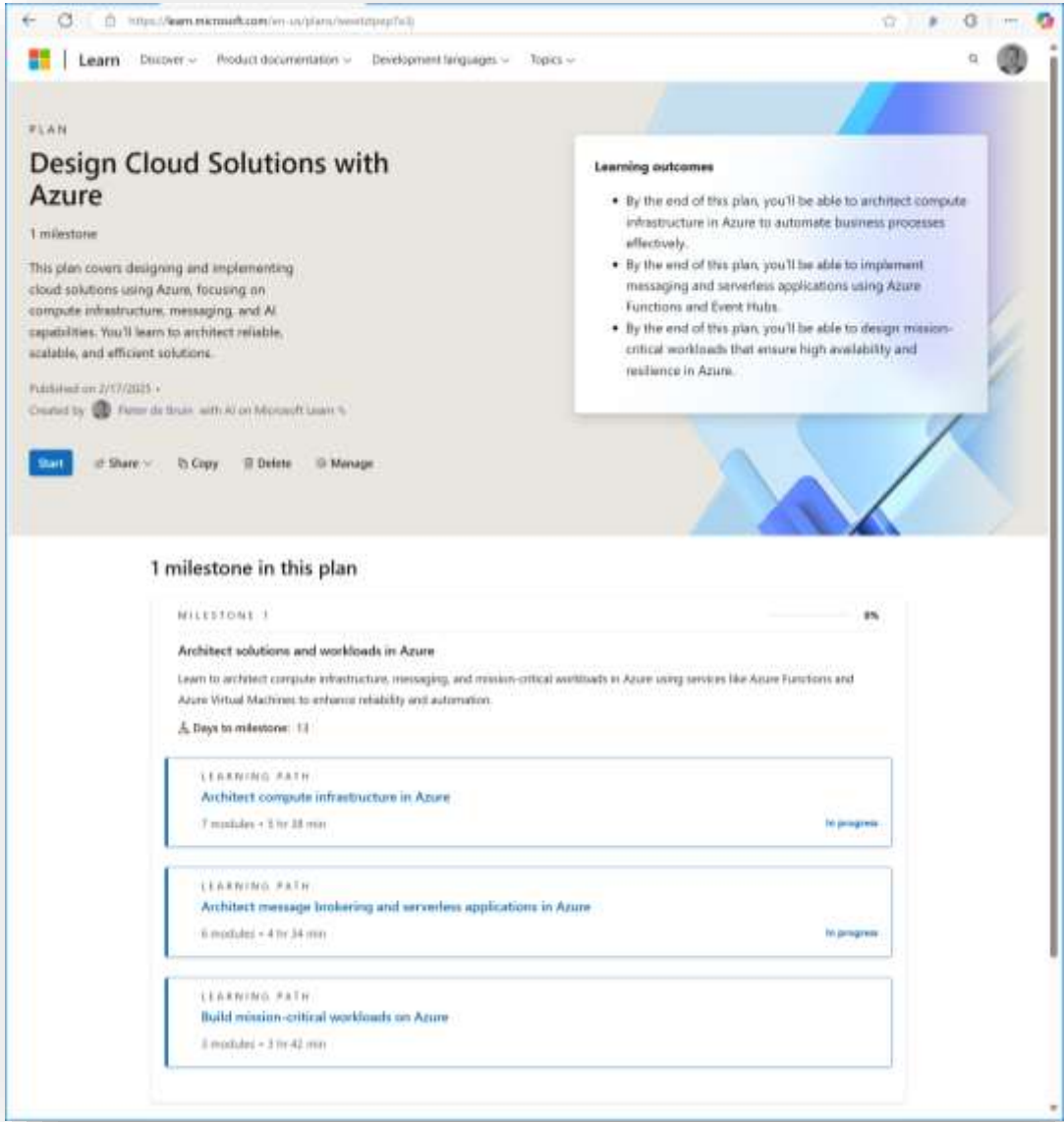




Training contributions

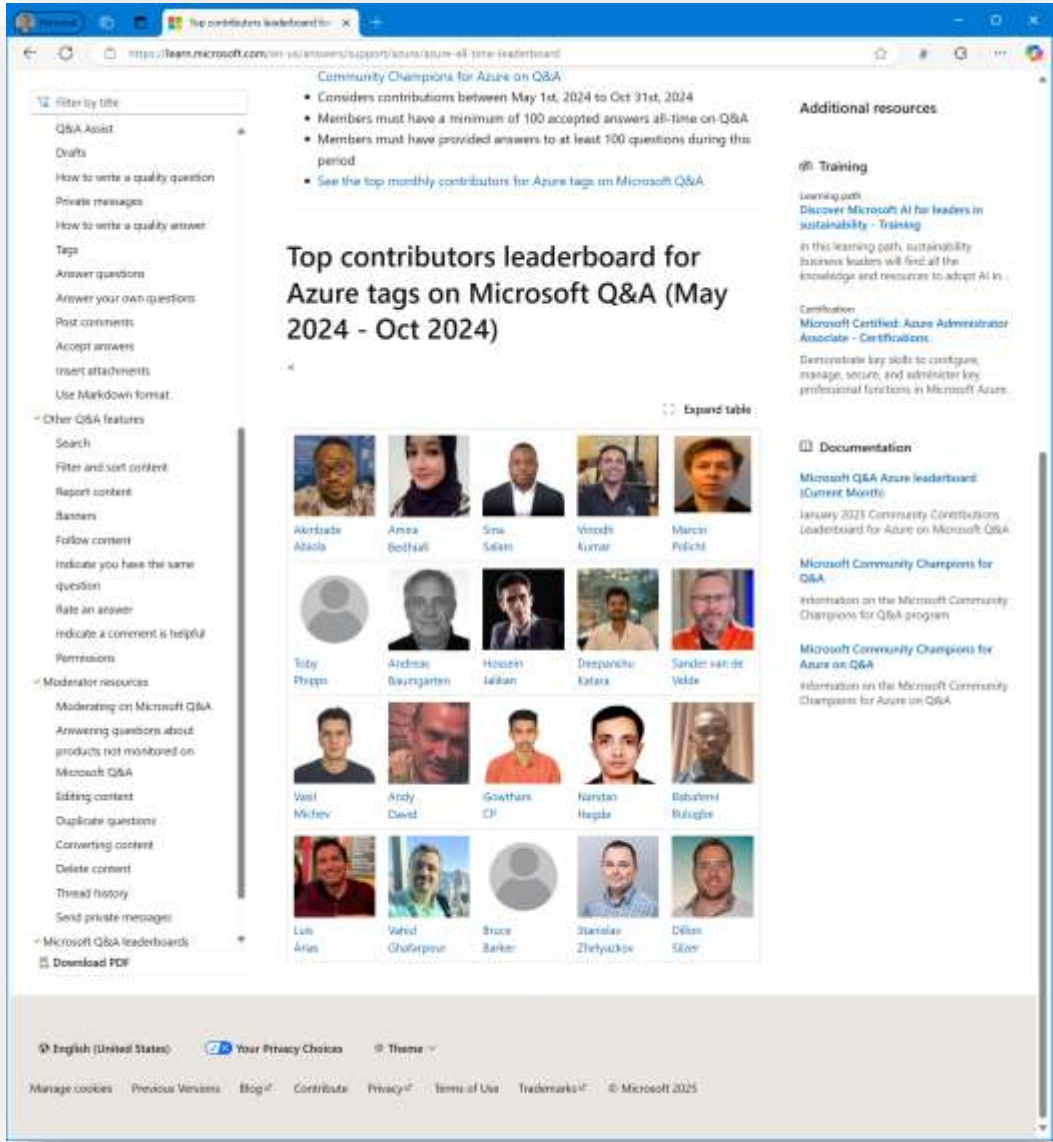
- Create collections and plans
- And share them





Q&A contributions

- Learn deeper by helping others
- Build your brand, one answer at the time
- Helping others can make you feel good



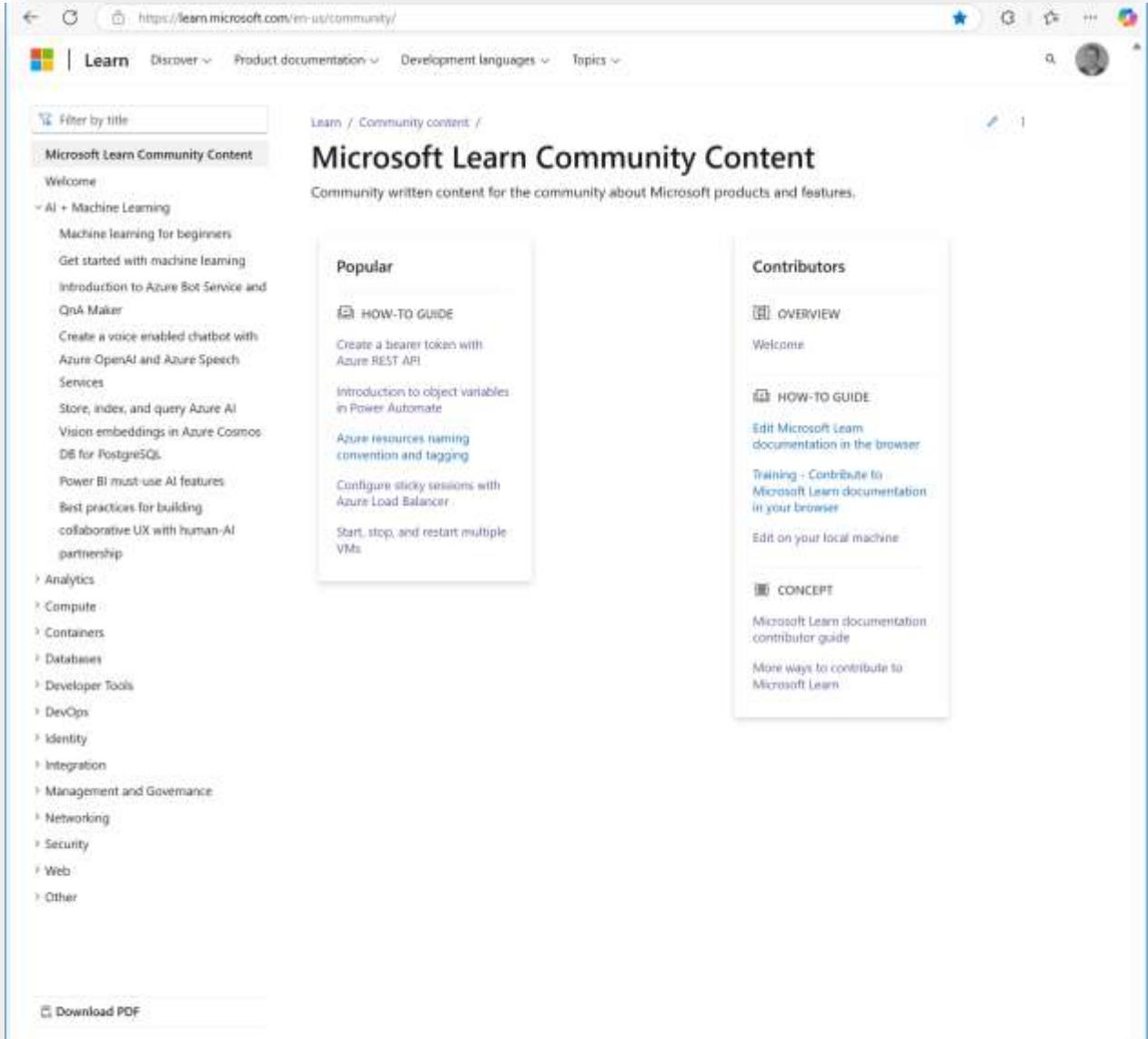
Community Content

- Link your Q&A answers to Learn
- Propose missing content
- Public content by trusted community members

learn.microsoft.com/community/

Ask George

g.grammatikos@outlook.com.gr

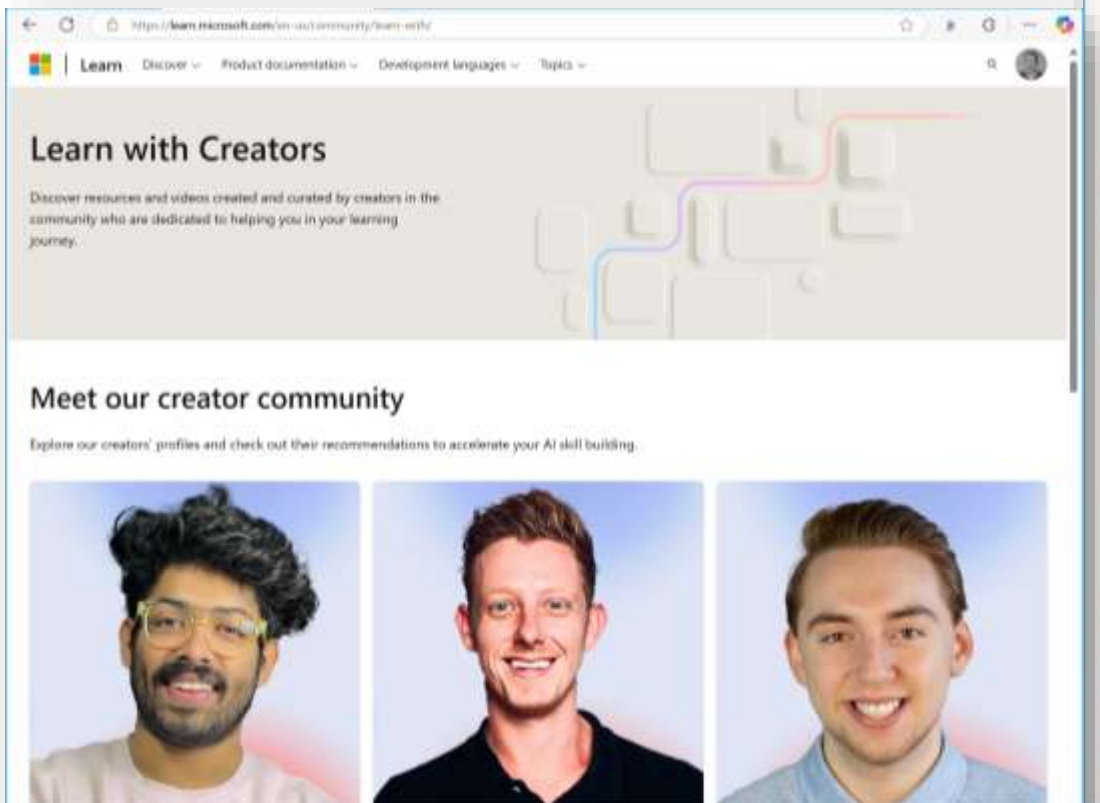


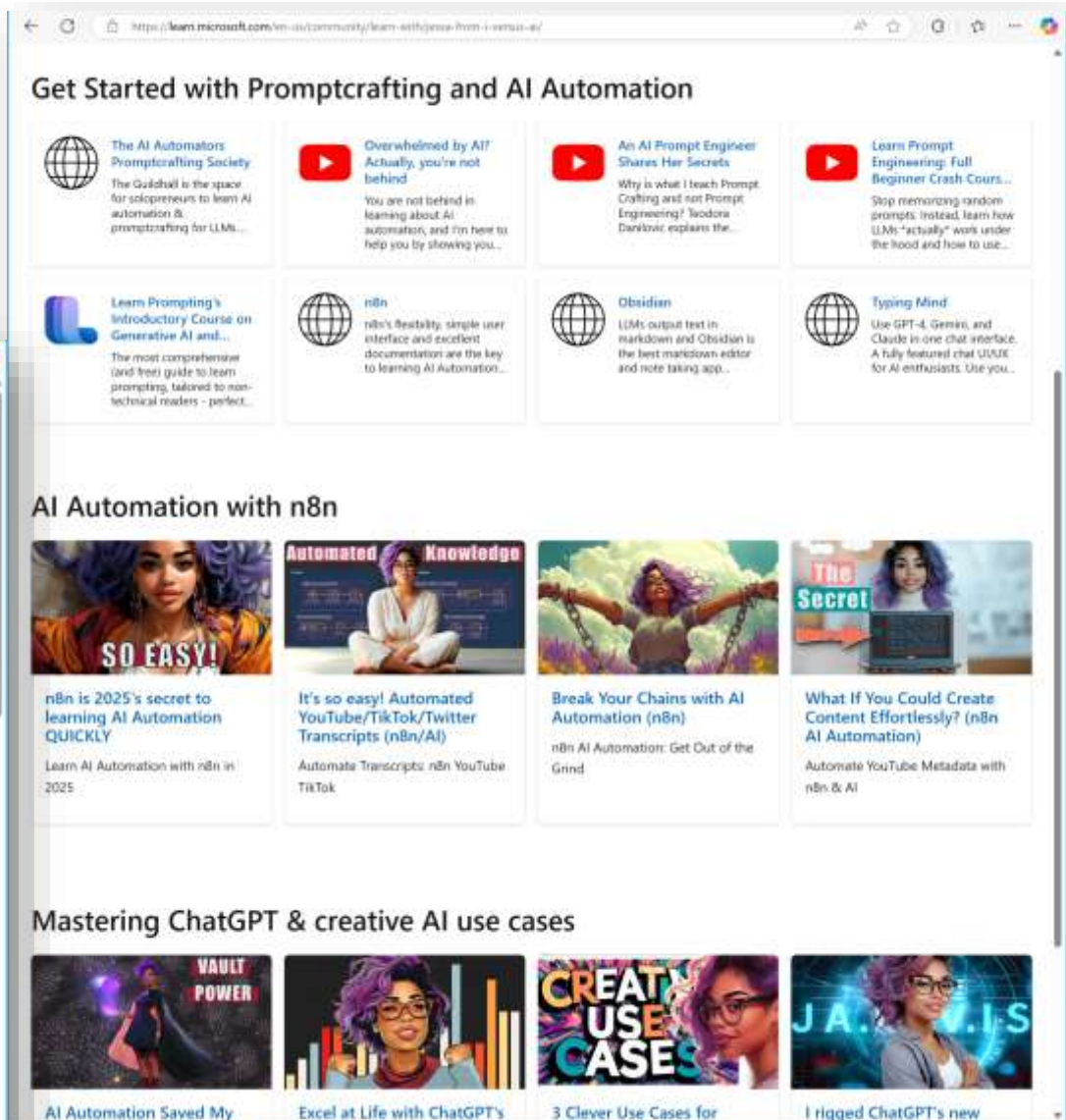
Learn with

Create

Combine

Connect





Takeaways

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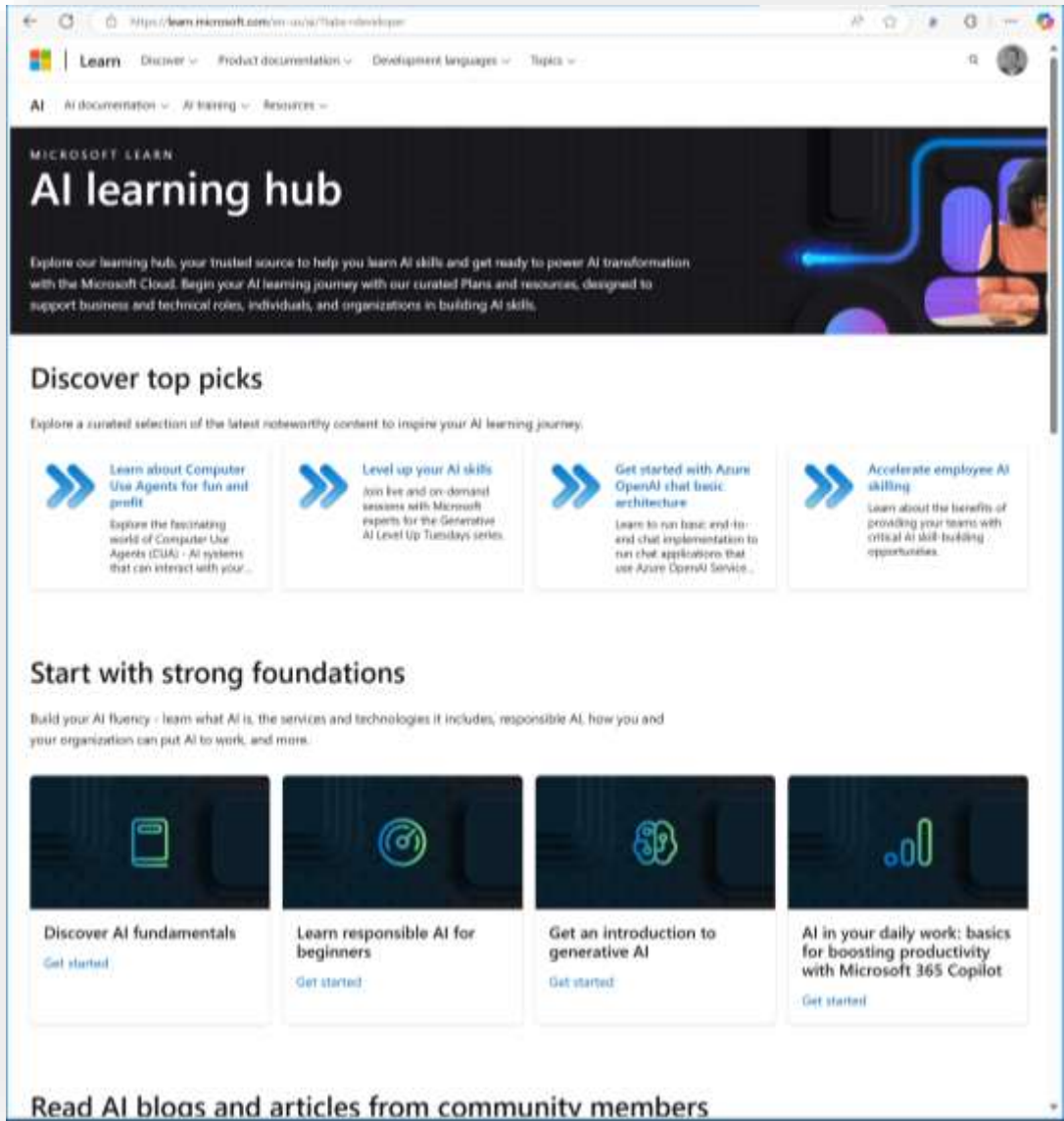

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Thank you ...