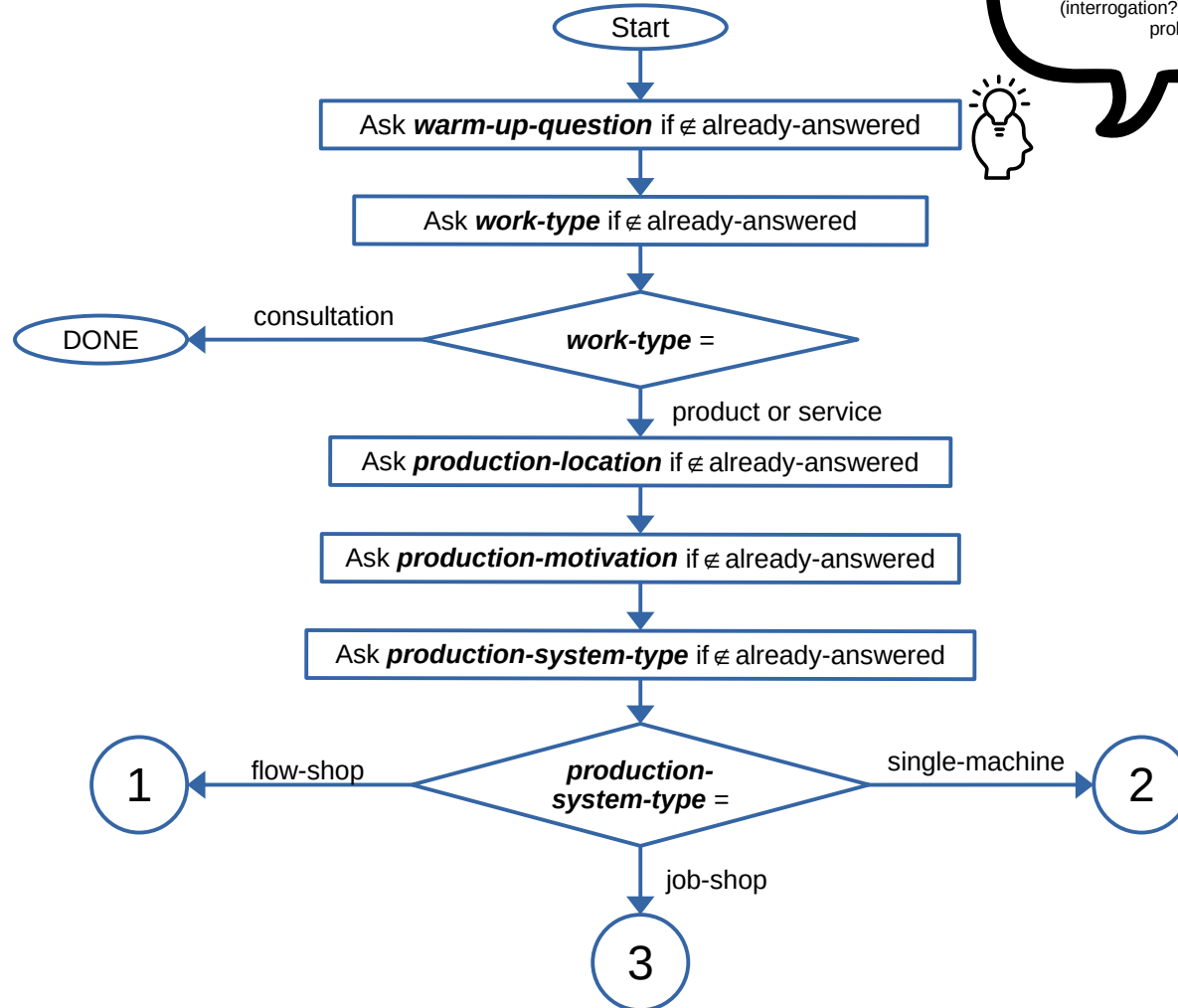


Flowchart for the process interview



warm-up-question is important because it allows us to hear what is on the mind of the interviewee before we embark on a more rigid interview (interrogation?) to classify their problem.



