## **O4 2024 Business Performance Dashboard** Generated: December 31, 2024 | Confidential KEY PERFORMANCE INDICATORS Metric Current Target Variance % Change Status Department Notes Total Revenue \$2,847,392 \$2,500,000 \$347.392 0.139 Sales Strong Q4 performance Operating Expenses \$1,923,847 \$1,800,000 \$123.847 0.069 Operations Higher than expected Net Profit Margin 32.40% 28.00% 0.044 0.157 Finance Excellent margin control Customer Satisfaction 94.20% 90.00% 0.042 0.028 Customer Success Survey-based metric Employee Turnover 8.70% 12.00% -3.30% -27.50% HR Retention initiatives working REVENUE BREAKDOWN BY PRODUCT LINE Product Line O4 2024 O3 2024 Q4 2023 YoY Growth Market Share OoO Growth Forecast Q1 2025 Enterprise Software \$1,247,832 \$1,156,234 \$987,456 0.079 0.264 43.80% \$1,350,000 Cloud Services \$892,145 0.383 \$975,000 \$823,567 \$645,123 0.083 31.30% \$423,891 16.00% Professional Services \$456,789 \$398,765 0.078 0.145 \$485,000 Hardware Sales \$250,626 \$287,934 \$312,845 -13.00% -19.90% 8.80% \$235,000 TOTAL REVENUE \$2,847,392 \$2,691,626 \$2,344,189 0.058 0.215 100.00% \$3,045,000 DEPARTMENT PERFORMANCE & BUDGET ANALYSIS Department **Budget Allocated** Actual Spend Variance % Utilization Headcount Avg Productivity Performance Rating REVENUE GENERATING DEPARTMENTS \$456,234 \$31,266 93.60% 23 A+Sales & Marketing \$487,500 \$123,800 12 B+**Business Development** \$234,000 \$248,567 -\$14,567 106.20% \$237,300 **OPERATIONAL DEPARTMENTS** \$742,891 \$22,509 97.10% 45 Engineering \$765,400 \$165,100 Α Customer Support \$187,300 \$193,456 -\$6,156 103.30% 18 \$158,200 A-Operations \$156,700 \$149,823 \$6,877 95.60% 14 \$203,400 В SUPPORT DEPARTMENTS Human Resources \$124.500 \$118.234 \$6.266 95.00% 8 \$201.800 A-Finance & Accounting \$98.200 \$102,456 -\$4,256 104.30% 7 \$406,800 A+ IT & Infrastructure \$143,800 \$156,789 -\$12.989 109.00% 11 \$258,900 B+ **REGIONAL PERFORMANCE ANALYSIS** Growth Rate Customer Count Avg Deal Size Territory Score Region Revenue Market Penetration Sales Rep Count North America \$1,423,696 0.182 67.30% 1,247 \$1,142 15 94.2 9 Europe \$854,218 0.247 43.20% 892 \$958 88.7 Asia-Pacific 0.315 28.70% 623 \$684 6 82.1 \$426,339 3 234 76.4 Latin America \$143,139 0.128 15.80% \$612 **KEY FINANCIAL RATIOS & METRICS** Financial Metric Current Period Previous Period Industry Benchmark Variance vs Benc Trend (3mo) Rating Action Required Current Ratio 2.34 2.18 2.1 0.114 Excellent Monitor Debt-to-Equity 0.42 0.45 0.5 -16.00% Good None $\searrow$ ROI (%) 23.70% 19.80% 18.50% 0.281 7 Excellent Maintain 1.89 Cash Flow Ratio 1.76 1.6 0.181 Strong None 7

Working Capital (\$000s)	\$1,847	\$1,623	\$1,200	0.539	7	Strong	Strategic Investment
Report Notes:							
• Data compiled from multiple ERI							
• All figures in USD unless otherwise specified							
Growth rates calculated year-over-year unless marked QoQ (quarter-over-quarter)							
Performance ratings based on company-wide evaluation criteria							
Regional data includes currency conversion as of report date							
Methodology: KPIs measured against established targets. Department budgets include allocated overhead costs. Regional performance normalized for market size and economic conditions.							
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