

Request Number	Date	Serial Number	Product Model	Problem Description	Address Name	Status	City	State	Province	Postal Code	Country	Helpdesk Reference #	Primary Contact First Name	Primary Contact Last Name	Primary Contact Email	Primary Contact Phone	Contract Type	Customer Device Tag	Device Host Name	Cost Center
1-11515107255	03/08/2013 11:33:43 PM		Lexmark X925de3	The printer settings have been changed to plain paper in tray 3; it was on cards stock.	Lexington Corporate Campus	Inprocess	Lexington	KY		40550-0001	USA		Jo Ann	Williams	jowilliams@lexmark.com	8592324980				
1-11511970333	03/08/2013 6:39:43 PM	7562019400215	Lexmark X792dte	P: Green Background when copying using the ADF and the Flatbed / 843.00 - Scanner Failure Error	Seattle Sales Office	Completed	Redmond	WA		98052-3899	USA		Jan	Strock	jstrock@lexmark.com	4258960781	MPS Agreement			
1-11507156784	03/08/2013 2:23:07 PM	792ZN62	Lexmark T654dtn	problem : uninstall and pack	Brossard	Completed	Brossard		QC	J4Z3V6	Canada		Pierre	Crispin	pcrispin@lexmark.com	4506765396x256	MPS Agreement			
1-11507156761	03/08/2013 2:19:39 PM	792Y1XN	Lexmark X658de	problem : uninstall and pack	Brossard	Completed	Brossard		QC	J4Z3V6	Canada		Patrick	Caron	pcaron@lexmark.com	5148301427	MPS Agreement			
1-11498614088	03/07/2013 12:07:41 PM	D44258J	Lexmark Pro205	Medi a Markt Beylikdüzü (irs.no:114350). Nejat Can bilgisi nde iade alnacaktr	HQ	Completed	ISTANBUL	IB		34384	Turkey		Nejat	Can	nejatcan@lexmark.com	+90212220044000000000	Base Warranty			
1-11498614041	03/07/2013 11:56:32 AM	000DM06279M	Lexmark Pro205	Medi a Markt Beylikdüzü (irs.no:114350). Nejat Can	HQ	Completed	ISTANBUL	IB		34384	Turkey		Nejat	Can	nejatcan@lexmark.com	+90212220044000000000	Base Warranty			

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				bilgisi nde iade alnac aktr																
1-11498614005	03/07/2013 11:45:50 AM	000DM06284M	Lexmark Pro205	Medi a Markt Beyli kdüz ü (irs.no:114350). Nejat Can bilgisi nde iade alnac aktr	HQ	Completed	ISTANBUL	IB		34384	Turkey		Nejat	Can	nejatcan@lexmark.com	+90212220044000000000	Base Warranty			
1-11490239303	03/06/2013 5:02:53 PM		Lexmark X364dn	Customer would like to know a solution to retain the jobs sent to the MFP	Lexmark International Inc Brasil	Completed	Sao Paulo	SP		04552-906	Brazil		JULIO	QUEIROZ	julio@lanytecnologia.com.br	1156611179				
1-11489832667	03/07/2013 11:06:30 AM	D44272J	Lexmark Pro205	Medi a Markt Beyli kdüz ü (irs.no:114350). Nejat Can bilgisi nde iade alnac aktr	HQ	Completed	ISTANBUL	IB		34384	Turkey		Nejat	Can	nejatcan@lexmark.com	+90212220044000000000	Base Warranty			
1-11489832631	03/07/2013 10:57:27 AM	000H0093251	Lexmark Pro205	Medi a Markt Beyli kdüz ü (irs.no:114350). Nejat Can bilgisi nde iade alnac aktr	HQ	Completed	ISTANBUL	IB		34384	Turkey		Nejat	Can	nejatcan@lexmark.com	+90212220044000000000	Base Warranty			
1-11489832598	03/07/2013 10:47:14 AM	000HM29360M	Lexmark Pro209	Medi a Markt Beyli kdüz ü (irs.no:114350). Nejat Can bilgisi nde iade	HQ	Completed	ISTANBUL	IB		34384	Turkey		Nejat	Can	nejatcan@lexmark.com	+90212220044000000000	Base Warranty			

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				alnac akr																
1-11489832536	03/07/2013 10:34:18 AM	000D M05649M	Lexmark Pro205	Media Markt Beylikdüzü iade (irs.no:114350).Nejat Can bilgisi nde iade alnacaktr	HQ	Completed	ISTANBUL	IB		34384	Turkey		Nejat	Can	nejatcan@lexmark.com	+902122004400000000	Base Warranty			
1-11489832093	03/07/2013 8:28:13 AM	794H CMX	Lexmark X652de	Banvit demo iadesi .rsaliye yok	HQ	Completed	ISTANBUL	IB		34384	Turkey		Serdal	Bezarolu	sbezerglu@lexmark.com	+90212200440	Base Warranty			
1-11489832069	03/07/2013 7:53:13 AM	79G1 2VZ	Lexmark X656dte	Banvit demo iadesi .rsaliye yok.	HQ	Completed	ISTANBUL	IB		34384	Turkey		Serdal	Bezarolu	sbezerglu@lexmark.com	+90212200440	Base Warranty			
1-11485981239	03/06/2013 2:18:07 PM	5923 NJY	Lexmark X204n	Arenaiade alnd . Fatura no:826836 (Milli Et.Mü d/Askale)	HQ	Completed	ISTANBUL	IB		34384	Turkey		Yeim	Tuncer	yesim.tuncer@lexmark.com.tr	+902122004400000000	Base Warranty			
1-11478640035	03/05/2013 3:38:43 PM	7562 0294002YV	Lexmark X792de	maintenanace Part Number: 40X7101	Route De Prebois 20, Geneve	Completed	Geneve			1215	Switzerland		Jose	Leite	jose.leite@lexmarkpartners-europe.com	+4127107553	MPS Agreement		CHN A3003	
1-11477252972	03/05/2013 1:08:34 PM	7942 FFP	Lexmark X656dte	842.XX Hatas	Teknoser Antalya	Completed	Antalya	TR		0704	Turkey		Turul	Sütyemez	tsutyemez@lexmark.com	+902123168983				
1-11475304262	03/05/2013 4:50:39 PM	0214 730	Lexmark X945e	84 yellow pc missing	Lexington Corporate Campus	Completed	Lexington	KY		40550-0001	USA		Ram	Prabhu	ramprabhu@lexmark.com	8592324143			lx0041n2cw.prt.lexmark.com	
1-11466281458	03/04/2013 6:50:57 PM	79G1 R7P	Lexmark X656dte	Some text are cut-off when doing a scan to email	Lexington Corporate Campus	Completed	Lexington	KY		40550-0001	USA		Denise	Zimmerman	dezimmerman@lexmark.com	8592323163			lx0011r6mw.prt.lexmark.com	
1-11464084011	03/04/2013 8:44:13	3770 498	Lexmark 2590plus	Bekir Dalc demo iadesi	HQ	Completed	ISTANBUL	IB		34384	Turkey		Yeim	Tuncer	yesim.tuncer@lexmark.com	+90212200440	Base Warranty			

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	AM			.rs.no :176818											rk.com.tr	00000000				
1-11464083968	03/04/2013 8:18:26 AM	350H6T6	Lexmark X364dn	Arena iade .Fatura no:826578	HQ	Completed	ISTANBUL	IB		34384	Turkey		Yeim	Tuncer	yesim.tuncer@lexmark.com.tr	+90212220044000000000	Base Warranty			
1-11446325216	03/01/2013 10:52:43 PM	7562019400215	Lexmark X792dte	840.02 scanner disable	Seattle Sales Office	Completed	Redmond	WA		98052-3899	USA		Jan	Strock	jstrock@lexmark.com	4258960781	MPS Agreement			
1-11443954765	03/01/2013 5:25:49 PM		Lexmark X656de	Error en Viewt rak DIRAF		Completed							Carlos Eduardo	Leyton	leytoncarlos@hotmail.com	+57300707933800000000				
1-11443193273	03/01/2013 2:06:12 PM	7937ZY1	Lexmark X656dte	937.71 SERVICE TRANSPORT MOTOR	LIPI	Inprocess	Lapu-Lapu City		Cebu	6015	Philippines		Omar	Abril	oabril@lexmark.com	+633234919100000000	MPS Agreement	110 volts	BE-F1-X656-1.lrdc.lexmark.com	
1-11442906243	03/01/2013 2:57:49 PM	793GM8V	Lexmark XS654de	Scan/ Copy Quality (ADF) = lines	2300 Gateway Dr, Irving, TX	Completed	Irving	TX		75063-2725	USA		Steve	Miller	steve.miller@stewart.org.com	8178295067				