Request No	Date/Time Created	Request Type	Area	Status	Serial No.	Cost Cent	Primary Contact First	Primary Contact Last	Primary Contact Email	Primary Contact	Requester First Name	Requester Last Name	Requester Contact Email	Requester Contact
1-117210506	3/28/2013 13:2	Diagnosis		In process	7929LBP		Rogerio	G Palomares		+551130466320 00	Rogerio	G Palomares		+551130466320 00
1-117163894	3/28/2013 11:4	Diagnosis		In process	7.5581E+12		Bernadette	Polk	bpolk@lexmark.com	8592325511	Bernadette	Polk	bpolk@lexmark.com	8592325511
1-117099191	3/27/2013 13:1	Diagnosis		Complet	754114530 00V		Pat	Scott	pscott@lexmark.com	8592321877	Pat	Scott	pscott@lexmark.com	8592321877
1-117099191	3/27/2013 13:1	Diagnosis		Complet	754114530 00V		Pat	Scott	pscott@lexmark.com	8592321877	Pat	Scott	pscott@lexmark.com	8592321877
1-117049273	3/27/2013 7:00	Diagnosis	Hardware	Cancelled	230027		Joelle	Anckaert	joelle.anckaert@lexmark.be	3227167412	Joelle	Anckaert	joelle.anckaert@lexmark.be	3227167412
1-116981940	3/26/2013 12:3	Diagnosis		In process	7938736		Juan Carlos	Lopez Trejo	carloslt@atec.com.mx	5.25554E+11	Juan Carlos	Lopez Trejo	carloslt@atec.com.mx	5.25554E+11
1-116979014	3/26/2013 14:2	Diagnosis		In process	7.5581E+12		John	Shumate		4089745755	John	Shumate		4089745755
1-116950518	3/26/2013 10:0	Diagnosis	Hardware	Complet	236312		Siegmund	Stindl	sstindl@lexmark.com	4.91609E+12	Siegmund	Stindl	sstindl@lexmark.com	4.91609E+12
1-116935395	3/26/2013 10:1	Diagnosis		In process	7938736		Juan Carlos	Lopez Trejo	carloslt@atec.com.mx	5.25554E+11	Juan Carlos	Lopez Trejo	carloslt@atec.com.mx	5.25554E+11
1-116887308	3/25/2013 15:3	Diagnosis		Complet	752609944 009		Kris	Marshall	kmarshal@lexmark.com	8598254199	Kris	Marshall	kmarshal@lexmark.com	8598254199
1-116884710	3/25/2013 15:4	Diagnosis		Complet	9432TZM		Jo Ann	Williams	jowilliams@lexmark.com	8592324980	Jo Ann	Willims	jowilliams@lexmark.com	8592324980
1-116740562	3/23/2013 18:4	Consumables Management	Consumables Supplies Request	Complet	9433YTH		Mario	Rodriguez	mrodrigu@lexmark.com	5622809505	Mario	Rodriguez	mrodrigu@lexmark.com	5622809505
1-116639330	3/22/2013 13:2	Diagnosis		In process	7.5581E+12		Tammy	Baker	thackney@lexmark.com	8592326851	Tammy	Baker	thackney@lexmark.com	8592326851
1-116596394	3/22/2013 5:12	Consumables Management	Consumables Supplies Request	Complet	98B0MTY		Imti	Sultan	isultan@lexmark.com	4.47974E+11	Imti	Sultan	isultan@lexmark.com	4.47974E+11
1-116585298	3/22/2013 7:15	Diagnosis		Complet	350HMHY		Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+902122200440 000	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+902122200440 000
1-116585298	3/22/2013 6:57	Diagnosis		Complet	72BB02L		Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+902122200440 000	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+902122200440 000

ID	Date	Type	Category	Status	Code	First Name	Last Name	Email	Phone	First Name	Last Name	Email	Phone
1-116554105	3/21/2013 17:4	Diagnosis		Complet	7.5581E+12	John	Shumate		4089745755	John	Shumate		4089745755
1-116532425	3/21/2013 15:0	Diagnosis		Complet	7.5581E+12	Jeremy	Oakley	joakley@lexmark.com	7857662638	Jeremy	Oakley	joakley@lexmark.com	7857662638
1-116527739	3/21/2013 11:4	Consumables Management	Consumables Supplies Request	Complet	98B0MTY	Consumables	Contact		8592322000	Consumables	Contact		8592322000
1-116484597	3/21/2013 7:30	Diagnosis		Complet	940XFT0	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+90212 2200 440 000	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+90212 2200 440 000
1-116482201	3/21/2013 7:40	Diagnosis		Complet	752609944009	Kris	Marshall	kmarshal@lexmark.com	8598254199	Kris	Marshall	kmarshal@lexmark.com	8598254199
1-116364166	3/20/2013 3:54	Diagnosis		Complet	793F83N	José Manuel	Grandela		34914360048	José Manuel	Grandela		34914360048
1-116358659	3/21/2013 2:30	Diagnosis		Complet	5901BCE	Ali	Orakçı		9.05418E+11	Ali	Orakçı		9.05418E+11
1-116358657	3/20/2013 7:38	Diagnosis	Hardware	Complet	790BVTY	Piotr	Zarczynski	pzarczyn@lexmark.com	+48 122 901 400	Roman	Roj	oman.roj@lexmark.pl	+4860 17760 01 000
1-116324207	3/20/2013 7:44	Diagnosis	Hardware	Complet	236315	Peter	Wawrik			Peter	Wawrik		
1-116324206	3/20/2013 7:21	Diagnosis	Hardware	Complet	236315	Peter	Wawrik			Peter	Wawrik		
1-116291117	3/19/2013 11:4	Diagnosis		Complet	9435WP7	Donna	Thomas	thomasd@lexmark.com	8592323075	Donna	Thomas	thomasd@lexmark.com	8592323075
1-116281531	3/19/2013 16:1	Diagnosis		Inproces	756202940068	Eduardo	Perez Vaca		9.99551E+12	Eduardo	Perez Vaca		9.99551E+12
1-116281529	3/19/2013 12:5	Diagnosis		Inproces	756202940068	Eduardo	Perez Vaca		9.99551E+12	Eduardo	Perez Vaca		9.99551E+12
1-116281526	3/19/2013 11:1	Diagnosis		Cancelled	756202940068	Eduardo	Perez Vaca		9.99551E+12	Eduardo	Perez Vaca		9.99551E+12
1-116253631	3/19/2013 8:36	Diagnosis		Complet	746325990 15B	Luca	Sinisi	lsinisi@Lexmark.com		Luca	Sinisi	lsinisi@Lexmark.com	
1-116240994	3/19/2013 2:22	Diagnosis		Complet	79G2NYZ	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+90212 2200 440 000	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+90212 2200 440 000
1-116240994	3/19/2013 2:11	Diagnosis		Complet	35P8W9K	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+90212 2200 440 000	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+90212 2200 440 000

ID	Date	Category	Sub-category	Status	Code		First	Last	Email	Phone		First	Last	Email	Phone
1-116 190 591	3/18 /201 3 13:4	Diagno sis		Co m pl et	943 2MZ V		Pat	Scott	pscott@ lexmark .com	85923 21877		Pat	Scott	pscott@ lexmark .com	85923 21877
1-116 189 934	3/19 /201 3 10:3	Diagno sis		Co m pl et	PLT1 015		Rogério	Paloma res	helpbr @lexma rk.com	+5511 30466 320 (00)		Rogér io	Palo mare s	helpbr @lexma rk.com	+5511 30466 320 (00)
1-116 150 965	3/18 /201 3 7:12	Consu mables Manag ement	Consum ables Supplies Request	Co m pl et	504 101 325 007		Consu mables	Contac t		85923 22000		Consu mabl es	Conta ct		85923 22000
1-116 143 296	3/18 /201 3 5:42	Consu mables Manag ement	Consum ables Supplies Request	Co m pl et	504 101 325 007		Consu mables	Contac t		85923 22000		Consu mabl es	Conta ct		85923 22000
1-116 125 438	3/18 /201 3 1:42	Diagno sis		Co m pl et	7.55 81E +12		Adam	Hall	adhall@ lexmark .com	6.102 84E+1 1		Adam	Hall	adhall@ lexmark .com	6.1028 4E+11
1-116 051 639	3/16 /201 3 18:4	Consu mables Manag ement	Consum ables Supplies Request	Co m pl et	7.56 202 E+1 2		Consu mables	Contac t		85923 22000		Consu mabl es	Conta ct		85923 22000
1-115 899 496	3/15 /201 3 9:39	Diagno sis		Co m pl et	79G 184 1		Alosius	Arokiar aj		85982 52107		Alosiu s	Aroki araj		85982 52107
1-115 898 991	3/15 /201 3 11:3	Diagno sis		Co m pl et	942 05K 8		Joyce	Lekkas	jlekkas @lexma rk.com	63023 72053		Joyce	Lekka s	jlekkas @lexma rk.com	63023 72053
1-115 798 851	3/15 /201 3 8:39	Diagno sis		Co m pl et	746 325 990 15B		Luca	Sinisi	lsinisi@ Lexmark .com			Luca	Sinisi	lsinisi@ Lexmark .com	
1-115 685 060	3/13 /201 3 15:4	Diagno sis		Co m pl et	793 DR9 X		Jan	Strock	jstrock @lexma rk.com	42589 60781		Jan	Stroc k	jstrock @lexma rk.com	42589 60781
1-115 683 366	3/13 /201 3 15:4	Diagno sis		Co m pl et	754 100 320 051		Taryn	Rossi	trossi@l exmark. com	21425 70056		Taryn	Rossi	trossi@l exmark. com	21425 70056
1-115 670 013	3/13 /201 3 12:1	Consu mables Manag ement	Consum ables Supplies Request	Co m pl et	98B 0MT Y		Consu mables	Contac t		85923 22000		Consu mabl es	Conta ct		85923 22000
1-115 645 020	3/13 /201 3 11:0	Diagno sis		In pr oc es	756 202 940 068		Eduard o	Perez Vaca		9.995 51E+1 2		Eduar do	Perez Vaca		9.9955 1E+12
1-115 645 020	3/13 /201 3 10:5	Diagno sis		In pr oc es	35P 2K2 B		Joaquin	Pavan	jpavan @lexma rk.com	5.255 11E+1 1		Joaqu in	Pavan	jpavan @lexma rk.com	5.2551 1E+11
1-115 620 547	3/14 /201 3 3:57	Diagno sis	Hardwa re	Co m pl et	793 F82 9		Gergely	Pillan	gpilan@ lexmark .com	33238 71164 3		Gerge ly	Pillan	gpilan@ lexmark .com	33238 71164 3
1-115 620 177	3/13 /201 3 5:12	Consu mables Manag ement	Consum ables Supplies Request	Co m pl et	98B 0MT Y		Consu mables	Contac t		85923 22000		Consu mabl es	Conta ct		85923 22000
1-115 609 033	3/13 /201 3 4:20	Diagno sis		Co m pl et	232 827		佳妮	赵		8.621 23E+1 1		佳妮	赵		8.6212 3E+11

ID	Date	Category	Subtype	Status	Code		First	Last	Email	Phone	First	Last	Email	Phone
1-115589442	3/13/2013 9:30	Diagnosis		Complet	793DRV3		Joel	Ling	joling@lexmark.com	3475011204	Joel	Ling	joling@lexmark.com	3475011204
1-115563775	3/13/2013 1:47	Diagnosis		Complet	451420HH0261		Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+902122200440000	Yeşim	Tuncer	yesim.tuncer@lexmark.com.tr	+902122200440000
1-115520459	3/12/2013 12:5	Diagnosis		Complet	793Z6WY		Chris	Darmand	chrisd@lexmark.com	8592323777	Chris	Darmand	chrisd@lexmark.com	8592323777
1-115498407	3/12/2013 10:4	Diagnosis	Hardware	Complet	9420WXK		Martin	Schmid	maschmid@lexmark.com	+4960744881400000	Martin	Schmid	maschmid@lexmark.com	+4960744881400000
1-115498288	3/12/2013 8:42	Consumables Management	Consumables Supplies Request	Complet	98B0MTY		Consumables	Contact		8592322000	Consumables	Contact		8592322000
1-115491335	3/13/2013 6:13	Diagnosis		Complet			Nilson	Tamahe	tamahe@lexmark.com	5.5113E+11	Nilson	Tamahe	tamahe@lexmark.com	5.5113E+11
1-115456596	3/12/2013 9:02	Diagnosis		Complet	74632599019G		Greg	Richard	gregr@lexmark.com	7.80448E+12	Greg	Richard	gregr@lexmark.com	7.80448E+12
1-115322952	3/11/2013 10:1	Diagnosis		Complet	214730		Julie	Grigsby	jgrigsby@lexmark.com	8592323666	Julie	Grigsby	jgrigsby@lexmark.com	8592323666
1-115322379	3/11/2013 6:57	Diagnosis		Complet	7E20451		Başak	Gürer	basgurer@lexmark.com	+902122200440	Başak	Gürer	basgurer@lexmark.com	+902122200440