**SPH/MDP/FOR /45(A)**

**Percentage of fully functioning Quality management Units (QMUs) in provincially managed secondary and tertiary level hospitals (Base hospital and upwards)**

**District:- Institution:- Year/Month:-**

|  |  |  |
| --- | --- | --- |
| Requirment | Achieved or not | If not measures taken |
| Establishment of Focal Point  Availability of quality management unit for the hospital  Focal point for healthcare quality and safety programme in place (To be identified by Head of Institution) |  |  |
|  |  |
|  |  |
| Performance Review Meetings  Performance review meetings convened -………….  One performance review meeting conducted during the past three months |  |  |
|  |  |
| Development of Work Improvement Teams  Availability of functioning unit wise Work Improvement Teams  20% of the functioning WITs established in a hospital (Every year to be increased by 20%) |  |  |
|  |  |
|  |  |
| Assessment of customer Satisfaction  Customer Satisfaction Survey conducted -…………….  At least one customer satisfaction Survey conducted per year |  |  |
|  |  |
| Capacity Building  Staff training on quality and safety healthcare  At least 1 in-service training programmes per year in quality and safety in healthcare conducted for WIT leaders |  |  |
|  |  |
|  |  |

Officer In Charge- Name: -

Contact No: -

Signature:-

Date:-

* **To be filled in triplicate and send one copy to relevant RDHS. One copy to PDHS on or before 10th of next month. Other copy remain in the office.**