

CONFIDENTIAL CASE INTAKE SUMMARY

CLIENT INFORMATION & CASE TYPE

Contact Information

Name: Sarah Martinez
Phone: 650-555-3847
Email: smartinez.1985@gmail.com

Case Classification

Case Type: Personal Injury
Sub-type: Car Accident
Date Processed: November 26, 2025
Intake ID: 5005a20a

ATTORNEY ACTION NEEDED

Priority: HIGH

- Obtain police report from responding agency (Officer Badge #4829) to confirm fault admission, witness statement regarding texting, and other driver's plate number
- Contact witness who observed other driver texting and obtain detailed statement before memory fades
- Send representation letter to State Farm (Policy #SF-9247392) and obtain other driver's policy limits information immediately
- Request all medical records from ER visit and Kaiser (Dr. Johanson) and monitor MRI results scheduled for 11/22/24
- Document lost wages from Costco with pay stubs and employer statement regarding work restrictions and job security concerns
- Advise client on treatment compliance and document all ongoing symptoms, work limitations, and daily life impacts

RED FLAGS

- Uncertainty about the exact date of the accident
- Potential job loss due to inability to perform duties

CASE VIABILITY

Assessment: HIGH VIABILITY

Excellent liability - rear-end collision with fault admission at scene, plus witness evidence of distracted driving (texting). Legitimate injuries with objective medical treatment (ER, multiple doctor visits, MRI ordered). Documented economic damages (medical bills, lost wages, potential job loss). Collectability strong with State Farm insurance identified. Well within statute of limitations (occurred 3 weeks ago). Only uncertainty is final injury severity pending MRI results, but current treatment pattern supports viable soft tissue claim minimum. Case meets all criteria for acceptance.

PRELIMINARY VALUE ASSESSMENT

Estimated Range: \$25,000 - \$65,000

Confidence: 70%

Note: This is a preliminary estimate only and not a legal opinion or guarantee.

Basis: Current medical bills at \$4,500 with MRI pending (likely adds \$1,500-\$3,000). Soft tissue whiplash injury with ongoing symptoms at 3+ weeks suggests treatment will continue 3-6 months, projecting total medicals of \$10,000-\$15,000. Clear liability (rear-end, fault admitted, distracted driving evidence). Lost wages documented (8 days plus ongoing restrictions). Job jeopardy adds economic damages. Pain and suffering multiplier of 2.5-4x is reasonable given clear liability and witness to texting. Potential range: (\$10K-\$15K medicals + \$3K-\$5K lost wages) × 2-4 multiplier = \$25K-\$65K. State Farm policy limits unknown but F-150 driver likely has adequate coverage. Confidence moderate pending MRI results and treatment duration.

ACCIDENT SNAPSHOT

Date: October 23, 2024

Location: I-405 near Millbrae exit

Client Vehicle: 2019 Honda Civic

Other Driver: (Not available)

Other Vehicle: Black Ford F-150

Police Report: Yes

Ambulance: Unknown

INJURY / ISSUE SUMMARY

Possible whiplash

TREATMENT TIMELINE

10/23/2024: ER visit same day as accident - neck pain, back pain, headaches. Diagnosed with possible whiplash. Prescribed muscle relaxers. Cost: \$2,800

10/23/2024 - 11/15/2024: Two visits to primary care Dr. Johanson at Kaiser. Cost: \$1,700

11/22/2024: MRI scheduled (upcoming)

11/15/2024: Ongoing symptoms: severe headaches, limited neck mobility, difficulty with job duties. Missed 8 days of work, continuing work with restrictions

KEY FACTS

- Accident occurred on I-405 near Millbrae exit about 3 weeks ago
- Other driver admitted fault at the scene
- Police report filed with officer badge #4829
- Sarah was driving a 2019 Honda Civic
- Other vehicle was a black Ford F150
- Went to ER same day, received muscle relaxers
- MRI scheduled for 11/22
- Missed 8 days of work at Costco due to injuries
- Other driver was texting at the time of the accident
- Medical bills so far about \$4500

MISSING INFORMATION

- Exact date of the accident
- Details of the police report
- Extent of ongoing medical treatment
- Future medical expenses
- Employment policies regarding injury and job security

NARRATIVE SUMMARY

Case Summary

Sarah Martinez was involved in a rear-end collision on I-405 near the Millbrae exit approximately three weeks ago. The other driver admitted fault at the scene, and a police report was filed. Sarah experienced neck pain, back pain, and headaches, with a possible diagnosis of whiplash. She sought medical attention at the ER on the same day and has since seen her primary doctor twice, with an MRI scheduled for November 22. Sarah has missed eight days of work at Costco due to her injuries and is concerned about her job security as she struggles with heavy lifting. The other driver was reportedly texting at the time of the accident, and a witness provided a statement to the police. Sarah has incurred around \$4,500 in medical bills and is seeking advice on her legal options.
