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5 + Years in Technology gained via numerous Companies: Radisson Blu Edwardian Spotta, Dato Automation, Batviawerf, Skillcomfort, Proarh, Amfion

***Immediate Availability**

Technology: HTML & CSS/SASS, JavaScript, PHP, MySQL, GIT, Microsoft office, AutoCad, Revit, 3d Studio Max, Photoshop, SAP.

Jul2016– Sep2017 Radisson Blu Edwardian- Technical Support

Employed as a Technical Support to maintain the variety of systems, technical and IT currently in exploitation, while supporting different teams in order to maintain high standards in security, safety and customer support.

- Understanding technical boundaries and requirements to maintain and setup new power and IT infrastructure without interrupting the normal workflow.
- Responsibility for supporting and driving the effectiveness of working methods. Evaluating new technology to supporting new project plans, monitoring progress as devised by management.
- Process inbound and outbound technical support calls in order to provide thorough technical support while maintain composure and patience in difficult situations.
- Build and maintain successful relationships with service providers, dealers and other 3rd parties and implement quality control.
- Train new employees and explain protocols clearly and efficiently.
- Supporting requirements specifications using natural language and engaging multiple initiatives simultaneously
- Technology used: Microsoft office

Sep2014– Jul2016 Spotta- Logistics Support Analyst

Employed as a Logistics Support Analyst to drive the execution of logistical operations within to perform logistical tasks identified within the established organization and to verify the proper functioning of workflows.

- Organize the logistics process in a dynamic environment according the high safety and security standards
- Liaise with the work units and create a positive work environment
- Responsibility for supporting and driving the effectiveness of working methods, monitor problems and remove them without the need for supervision
- Act as the link between suppliers and contractors and monitor the correct and rhythmic flow of workflow
- Ensuring the operating process meets business requirement
- Evaluating previous experience in order to improve the working environment and processes in the future
- Technology used: Microsoft office

Jan2014– Aug2014 SRS company- Logistics Support

Employed as a Logistics Support to support and liaise different teams in order to achieve efficient production and logistics system.

- Coordinated with organization co-workers and management to ensure the proper operation of logistics system.
- Provided warehouse inventory distribution in accordance to standardized process.
- Established and maintained work priorities to meet daily demands.
- Ensured supply chain complies with appropriate federal export and import regulations.
- Handled delivery of the finished products
- Technology used: Microsoft office

Sep2013– Jan2014 Dato Automation- Technical Support Analyst

Employed as a Technical Analyst to drive the development of assembly equipment, with respect to mechanical concepts, which form the basis for robotic equipment.

- Installing robots and electrical equipment , supporting production machine maintenance
- Supporting specific design and implementation of mechanical design and instructions, to define future product together with electrical engineers.
- Understanding technical boundaries and customer requirements to set-up the robotic assembly plan, with responsibility for the feasibility requirements.
- Responsibility for supporting and driving the effectiveness of working methods. Evaluating new technology to supporting new robot project plans, monitoring progress as devised by management.
- Providing a systematic instructions and thorough approach between business units, technical teams and support teams
- Technology used: Autocad 2014, Microsoft office,

Sept2012-Sept2013 Batviawerf Design and Construction Support Analyst

Batavia Yard is a shipyard with extraordinary ambitions, reconstructing ships from the Golden Age that were important to the Netherlands' maritime history.

- Capturing and complex technical and business ideas to define requirements for improving shipping construction.
- Creating viable specifications and acceptance criteria suitable for procurement / construction of shipping design
- Supporting functional and technical specifications for ship solution designs.
- Producing Requirements Specifications that will be used for solution design, implementation and end to end delivery.
- Ensuring Information design meets business requirement
- Eliciting requirements from business for appropriate design and process solutions
- Assisting in the implementation and configuration of shipping design and provide best practice documentation
- Managing the customers expectations and positively influencing the design requirements
- Contributing to the success of Surface Ships programmes, working with the design team to communicate functionality and delivery dates.
- Technology used: Autocad 2012, Microsoft office,

Sept2010– Jun2011 Real estate agency “Skillcomfort”

Employed as Retail analyst within the Real Estate sector supporting revenue and profitability including listings, sales and financial services.

- Analysing economic drivers of commercial property performance including forecasting and trend analyses and assesses financial opportunity, be it related to a present or potential property investment.
- Property estimation, marketing and promotional property analysis representing the sellers in negotiation with prospective customers
- Monitoring business cycle, liaising with all interested parties including mortgage brokers, solicitors, surveyors and other estate agents;
- Supporting the transaction due diligence and closing processes. Providing input to support investment decisions for leasing, financing, buy and sell scenarios including preparation of property valuations, and joint venture structuring.
- Participating in the property budget and strategic plan process and coordinating property appraisal process and review quarterly appraisals for accuracy.
- Providing on-going and quarterly reports (insurance, rollover, tenant surveys).
- Analyzing economic, legal, political and market conditions within assigned areas
- Working closely with internal and external stakeholders: leasing/ sales brokers, property managers, portfolio analysts, joint venture partners, property appraisals, and operations/ accounting teams to support the asset management operation.
- Technology used: Microsoft office, SAP, Estate assistant

Jan2006–Jun2009 Architectural bureau “Proarh”

Architectural design

Gathering and documenting new requirements and development needs for CJO and other related systems, through direct liaison with internal and external stakeholders

- Creating use cases, specifications and prototypes to ensure that design needs and objectives are clearly communicated
- Engaging actively with the supporting teams during implementation to ensure that new features and functionality are delivered on schedule, and as specified
- Playing a leading role in Material and specification research and related project launches
- Monitoring and prioritising maintenance work; amending externally designed schemes.
- Management and submission of planning applications; supporting preliminary internal meetings.
- Architecture designs include Building modelling, Floors, Ceilings, Roofs, Walls, Sections and Elevations
- Creation and modification of drawings in AutoCAD to include Technical / structural designs, Lighting and electrical plans and Elevation
- Technology used: Autocad 2004/2008, Revit, 3d Studio Max, Photoshop, SAP, Microsoft office

Please elaborate here:

- Conceptual design - creating ideas and specification who respond to the requirements of the client
- Architectural and constructional documentation
- Digital/physical engineering
- Interior/exterior designing

Jan2005–Dec2005 Architectural bureau “Amfion”
Architectural design

Gathering and documenting new requirements and development needs for and other related systems, through direct liaison with internal and external stakeholders

- As part of team: creating use cases, specifications and prototypes to ensure that design needs and objectives are clearly communicated during implementation to ensure that new features and functionality are delivered
- Engaging actively with the supporting teams right on schedule, and as specified
- Monitoring and prioritising maintenance work; amending externally designed schemes.
- Management and submission of planning applications; supporting preliminary internal meetings.
- Architecture designs include Building modelling, Floors, Ceilings, Roofs, Walls, Sections and Elevations
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EDUCATION

Higher school of Civil Engineering (VSU) “Lyuben Karavelov” - Sofia

09.2004-08.2010 bachelor degree “civil engineering and architecture”

ADDITIONAL QUALIFICATIONS

ISEB – business analyst certified
Scrum Alliance - scrum master certified

LANGUAGE

English – fluent
Netherlands – basic
Bulgarian – native

ADDRESS

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