

## Tutorial 09

01. Draw the use case diagram for the following scenario.

Process of the Automated Teller Machine (ATM)

An automated teller machine (ATM) is a banking subsystem that provides bank customers with access to financial transactions. Customer uses bank ATM to check balances of his/her bank accounts, deposit funds, withdraw cash, and transfer funds. ATM technician provides maintenance and repairs. All these use cases also involve bank actor whether it is related to customer transactions or to the ATM servicing. Maintenance use case specializes by replenishing ATM with cash, ink or printer paper, upgrades of hardware, firmware or software, and remote or on-site diagnostics. Diagnostics is also included in (shared with) repair use case.

