## Pamela Bueno

Software Engineer
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### Skills

Libraries and Frameworks I Node.js, Express.js, React, Express.js Languages I, JavaScript, HTML, CSS, Database I MongoDB, Mongoose Other I RESTful Routing JSON

# **Projects**

## My Neighborhood | Responsive community reporting website

(03/2023)

- Created and designed a full-stack web app following full RESTful routing and giving the user access to full CRUD functionality.
- Collaborated with a team of 5 software engineers to launch a full-CRUD application utilizing Python,
   Django, HTML, Javascript, Map API, and AWS.
- Led the team as the front-end developer.
- Incorporated user Authentication and a functional admin panel.
- Compiled a photo upload feature utilizing Amazon Web Services (AWS)

### The Mint Boutique Website | Responsive e-commerce website

(02/2023)

- Created and designed a full-stack web app following full RESTful routing and giving the user access to full CRUD functionality.
- Implemented the back end in Node.js and Express, using MongoDB database.
- Accomplished an authentication of a client-side with Google OAuth.
- Spearheaded all developmental responsibilities from designing, wireframing, generating routes to creating components.

### Memory Web Game | Responsive Web Game

(01/2023)

- Developed a web app for users to test their memory. Two users take turns to type numbers and challenge how many numbers they can memorize.
- Utilized Javascript, HTML, and CSS to create game logic and style the application.

# Professional Experience

#### Notary Public | Independent | Victoria, Texas

(10/2019)-(01/2023)

- Verified the identities of parties involved in legal transactions and attested to the validity of their identification documents.
- Provided exceptional customer service and attention to detail, ensuring that all legal documents were executed properly and in compliance with state and federal laws.
- Maintained accurate records of all notarized documents and transactions, ensuring that they were properly filed and recorded in public registry.
- Maintained a high level of professionalism and integrity, adhering to the highest ethical standards and conducting business in an honest and transparent manner.

#### Technical Specialist | Apple | Remote

(10/2018)-(10/2019)

- Provided technical support and troubleshooting assistance for customers with a wide range of technical issues, including hardware and software problems, networking issues, and operating system errors.
- Demonstrated a deep understanding of Apple products and technologies, including Mac OS, iOS, and iCloud, as well as third-party software and hardware.

- Maintained accurate records of customer interactions, technical issues, and resolutions in a ticketing system.
- Demonstrated strong problem-solving skills, effectively diagnosing and resolving technical issues in a timely manner.

## Front-End Lead Supervisor | Sam's Club | Victoria, Texas

(07/2008)-(12/2017)

- Demonstrated strong leadership and communication skills by effectively delegating tasks and responsibilities and fostering a positive work environment.
- Worked collaboratively with other department leads to ensure consistent and effective execution of store operations and promotions.
- Conducted performance evaluations for team members and provided regular feedback to support their growth and development.
- Analyzed sales data and customer feedback to identify opportunities to improve department performance and drive sales growth.

## Education

## Software Engineering Immersive | General Assembly | Remote

(04/2023)

Full-stack software engineering immersive student in an intensive, twelve-week, 450+ hour program focused on product development fundamentals, object-oriented programming, MVC frameworks, data modeling, and team collaboration strategies. Developed a portfolio of individual and group projects.

Bachelor of Science, Psychology & Criminal Justice | UHV | Victoria, Texas

(12/2017)

Associate of Science, General Studies | The Victoria College | Victoria, Texas

(05/2015)