

Use case: Produce Member Report

Context: The Produce Member Report use case produces a list of each service that a member received in a given week.

Actors: Manager, End-of-Week

Main Success Scenario:

1. The manager accesses the manager's terminal.
2. The terminal displays a menu of options.
3. The manager selects "Produce Member Report".
4. The Software Product produces a file containing the following information:
 - a. Member Name
 - b. Member Number
 - c. Member City
 - d. Member State
 - e. Member ZIP code
 - f. For every service
 - i. Date of service
 - ii. Provider name
 - iii. Service name
5. The report is displayed on the terminal.
6. The terminal displays the option to print.
7. The manager selects to print the report.
8. The Member Report is printed at the terminal.
9. The terminal returns to the menu of options.
10. The manager exits the terminal.

Extensions:

- 1a. The Main Accounting Procedure is running.
 - 1a.1 Skip to Step 4.
- 5a. The Main Accounting Procedure is running.
 - 5a.1. The software product writes the Member Report to a disk.
 - 5a.2. The use case ends here.
- 7a. The manager selects not to print the report.
 - 7a.1 Skip to Step 9.
- 10a. The manager makes no selection.
 - 10a.1 The terminal exits after an amount of time of inactivity.