

Use Case: Request Provider Directory

Context: The “Request Provider Directory” use case allows a provider to request an email with the provider directory attached.

Actors: Provider

Main Success Scenario:

1. The terminal prompts the provider to enter their email address.
2. The provider keys in their email address.
3. The software product looks up the provider directory.
4. The software product sends the provider directory to the provider’s email address as an attachment.

Extensions:

- 2a. An invalid email address is entered
 - 2a.1. The terminal informs the provider.
 - 2a.2. The use case continues at Step 1.