

# Patrick Dugan

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## Experience

### Product Designer, Nextdoor Inc.

June 2014 to Present :: San Francisco, CA

I currently work at Nextdoor in the role of Product Designer. I joined Nextdoor in June of 2014 as a member of the Designer Fund Bridge program. At Nextdoor I work primarily on our company's Android and web applications in both a product design and frontend development capacity.

### Technical Strategist, Google Inc.

March 2011 to August 2013 :: Mountain View, CA

I worked as a member of the Google Wallet team in an internal development capacity. In this role I helped create models that proactively identified fraud occurring across Google's payment platforms. I additionally worked as an interaction designer within Google Research and as a member of the Google Transparency Reporting team.

### Technical Development Program, Liberty Mutual Insurance Group

May 2010 to March 2011 :: Boston, MA

I participated in the Liberty Mutual Technical Development program and was a member of the company's first mobile development team. In this role I helped design and build Liberty's first Android, iOS, and mobile-web based applications. Additionally, I conducted user research across a number of Liberty's consumer facing mobile and desktop based applications.

### Systems Analyst (Intern), Polaris Global Mobility Software

March 2010 to May 2011 :: Bellevue, WA

I tested and filed bugs against custom integrations of an expatriate employee payroll management solution. Additionally, I provided technical assistance and support for Fortune 500 clients that included Thomson Reuters, Johnson & Johnson, and Goldman Sachs. I also lead a project to develop an internal collaborative knowledge-sharing repository.

## Education

Graduate

### University of Washington

2013 to 2014 :: Seattle, WA

Master of Science; Human Computer Interaction (In progress); GPA: 3.89

Undergraduate

### University of Washington

2008 to 2010 :: Seattle, WA

Bachelor of Arts; Information Systems; GPA: 3.54

Individual Study

### College of San Mateo

2011 to 2013 :: San Mateo, CA

Computer Science (Individual Study); GPA: 4.0

### San Francisco Academy of Art University

2012 to 2013 :: San Francisco, CA

Web Design & New Media (Individual Study); GPA: 3.8

### Frontend & Markup

CSS  
Jinja2  
jQuery  
HTML5

### Tools

Pixate  
Sketch  
Illustrator  
Balsamiq  
Framer.js  
Fireworks  
Photoshop

### Databases

mySQL

### Languages

Java  
Swift  
Python  
JavaScript

### IDEs

Coda  
Xcode  
Android Studio

### Frameworks

Android  
App Engine

### Design

Heuristic Evaluation  
Cognitive Walkthrough  
Low & Hi-Fi Prototyping

### Research

Card Sorting  
Task Analysis  
Contextual Inquiry  
Think-Aloud Protocol

### About Me

I enjoy creating elegant, useful and usable user-experiences

I love hiking, camping, running and generally anything that involves being outdoors

I have also maintained a personal blog since early 2011

# Selected Projects

## Nextdoor Events

October 2014 to March 2015 :: Nextdoor :: San Francisco, CA

- Led design efforts on android and desktop + responsive web for new event creation and consumption user interfaces
- Assisted web and android engineering teams in front-end implementation of design work
- Helped define privacy model for the first publicly shareable user created content on any Nextdoor platform

## USMC Pro-Fitness Android Application

February 2012 :: Freelance :: San Francisco, CA

- Designed, developed, and published an android fitness tracking application
- Drove 15,000+ unique application installs
- Conducted usability studies with active duty Marines leading to implementation of actionable improvements

## Google Event Connect

October 2012 to August 2013 :: Google, Mountain View, CA

- Drafted and prototyped improved visual redesign for major components of an internal event planning application
- Built functional HTML/CSS/Javascript prototypes for use by relevant stakeholder groups within Google Research
- Consolidated information architecture while also improving event creation, discovery, and logistics management user-flows

# Additional Experience

## Codepath iOS (Swift) for Designers Bootcamp

May 2015 to July 2015 :: Codepath :: San Francisco, CA

## Design Lab Mentor

September 2014 to Present :: Trydesignlab.com :: San Francisco, CA

## Designer Fund Bridge Program

May 2014 to Present :: Designer Fund (Bridge III) :: San Francisco, CA

## University of Washington Human Computer Interaction Graduate Research Assistant

June 2013 to June 2014 :: University of Washington :: Seattle, WA

## University of Washington Undergraduate Research Learning Community Mentor

September 2013 to January 2014 :: University of Washington :: Seattle, WA

## University of Washington Information Systems Undergraduate Mentor

September 2009 to June 2010 :: University of Washington :: Seattle, WA

## University of Washington Resident Adviser

September 2009 to June 2010 :: University of Washington HFS :: Seattle, WA

## United States Marine Corps Officer Candidate

June 2009 to September 2009 :: USMC Officer Candidate School :: Quantico, VA

## Buffalo Geen Art Web Developer (Intern)

May 2008 to September 2008 :: Buffalogreenart.com :: Buffalo, NY

## Boy Scouts of America; Eagle Scout

March 2005 :: Boy Scouts of America :: Buffalo, NY