Patrick Dugan

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Experience

Product Designer, Quora Inc.
November 2015 to Present :: Mountain View, CA

I currently work at Quora in the role of Product Designer. I joined Quora in November of 2015.
I am currently Quora's lead designer for monetization and previously worked on projects which aimed
to streamline Quora's content discovery and writing experiences.

Product Designer, Nextdoor Inc.
June 2014 to October 2015 :: San Francisco, CA

I joined Nextdoor as a Product Designer in June of 2014 as a member of the Designer Fund Bridge
program. While at Nextdoor I was the lead Android and web designer for a redesign of Nextdoor's
local events platform. I additionally was the lead Android and web designer for Nextdoor Now
which allowed Nextdoor users to discover and hire local service providers.

Technical Strategist, Google Inc.
March 2011 to August 2013 :: Mountain View, CA

I worked as a member of the Google Wallet team in an internal development capacity.
In this role I helped create models that proactively identified fraud occurring across Google's
payment platforms. I additionally worked as an interaction designer within Google Research and
as a member of the Google Transparency Reporting team.

Technical Development Program, Liberty Mutual Insurance Group
May 2010 to March 2011 :: Boston, MA

I participated in the Liberty Mutual Technical Development program and was a member of the
company's first mobile development team. In this role I helped design and build Liberty's first
Android, iOS, and mobile-web based applications. Additionally, I conducted user research
across a number of Liberty's consumer facing mobile and desktop based applications.

Education

Graduate
University of Washington
2013 to 2014 :: Seattle, WA

Master of Science; Human Computer Interaction (In progress); GPA: 3.89

Undergraduate
University of Washington
2008 to 2010 :: Seattle, WA

Bachelor of Arts; Information Systems; GPA: 3.54

Individual Study
College of San Mateo
2011 to 2013 :: San Mateo, CA

Computer Science (Individual Study); GPA: 4.0

San Francisco Academy of Art University
2012 to 2013 :: San Francisco, CA

Web Design & New Media (Individual Study); GPA: 3.8

Frontend & Markup
CSS
Jinja2
jQuery
HTML5

Tools
Pixate
Sketch
Invision
Illustrator
Balsamiq
Fireworks
Photoshop

Databases
mySQL

Languages
Java
Swift
Python
Javascript

IDEs
Coda
Xcode
Android Studio

Frameworks
Android
App Engine

Design
Heuristic Evaluation
Cognitive Walkthrough
Low & Hi-Fi Prototyping

Research
Card Sorting
Task Analysis
Contextual Inquiry
Think-Aloud Protocol

About Me
I enjoy creating elegant, useful
and usable user-experiences

I love hiking, camping, running
and generally anything that
involves being outdoors

I have also maintained a
personal blog since
early 2011

Selected Projects

Nextdoor Events
October 2014 to March 2015 :: Nextdoor :: San Francisco, CA
   • Led design efforts on android and desktop + responsive web for new event creation and consumption user interfaces
   • Assisted web and android engineering teams in front-end implementation of design work
   • Helped define privacy model for the first publicly shareable user created content on any Nextdoor platform

USMC Pro-Fitness Android Application
February 2012 :: Freelance :: San Francisco, CA
   • Designed, developed, and published an android fitness tracking application
   • Drove 15,000+ unique application installs
   • Conducted usability studies with active duty Marines leading to implementation of actionable improvements

Google Event Connect
October 2012 to August 2013 :: Google, Mountain View, CA
   • Drafted and prototyped improved visual redesign for major components of an internal event planning application
   • Built functional HTML/CSS/Javascript prototypes for use by relevant stakeholder groups within Google Research
   • Consolidated information architecture while also improving event creation, discovery, and logistics management user-flows

Additional Experience

Codepath iOS (Swift) for Designers Bootcamp
May 2015 to July 2015 :: Codepath :: San Francisco, CA

Design Lab Mentor
September 2014 to Present :: Trydesignlab.com :: San Francisco, CA

Designer Fund Bridge Program
May 2014 to Present :: Designer Fund :: San Francisco, CA

University of Washington Human Computer Interaction Graduate Research Assistant
June 2013 to June 2014 :: University of Washington :: Seattle, WA

University of Washington Undergraduate Research Learning Community Mentor
September 2013 to January 2014 :: University of Washington :: Seattle, WA

University of Washington Information Systems Undergraduate Mentor
September 2009 to June 2010 :: University of Washington :: Seattle, WA

University of Washington Resident Adviser
September 2009 to June 2010 :: University of Washington HFS :: Seattle, WA

United States Marine Corps Officer Candidate
June 2009 to September 2009 :: USMC Officer Candidate School :: Quantico, VA

Buffalo Green Art Web Developer (Intern)
May 2008 to September 2008 :: Buffalogreenart.com :: Buffalo, NY

Boy Scouts of America; Eagle Scout
March 2005 :: Boy Scouts of America :: Buffalo, NY