

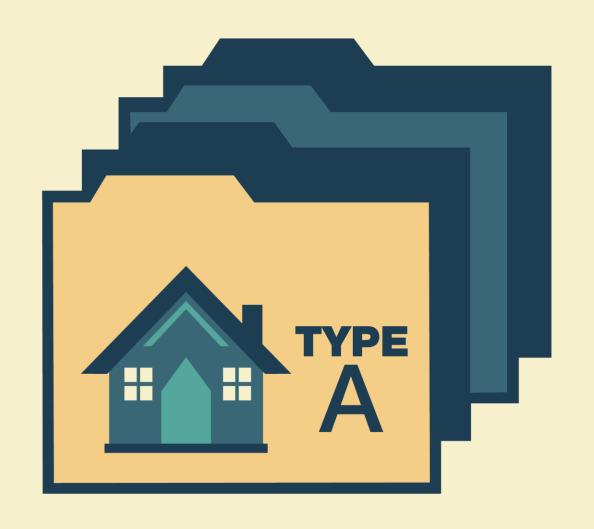


A1? ML?



konkurencja analiza wydźwięku kategoryzacja

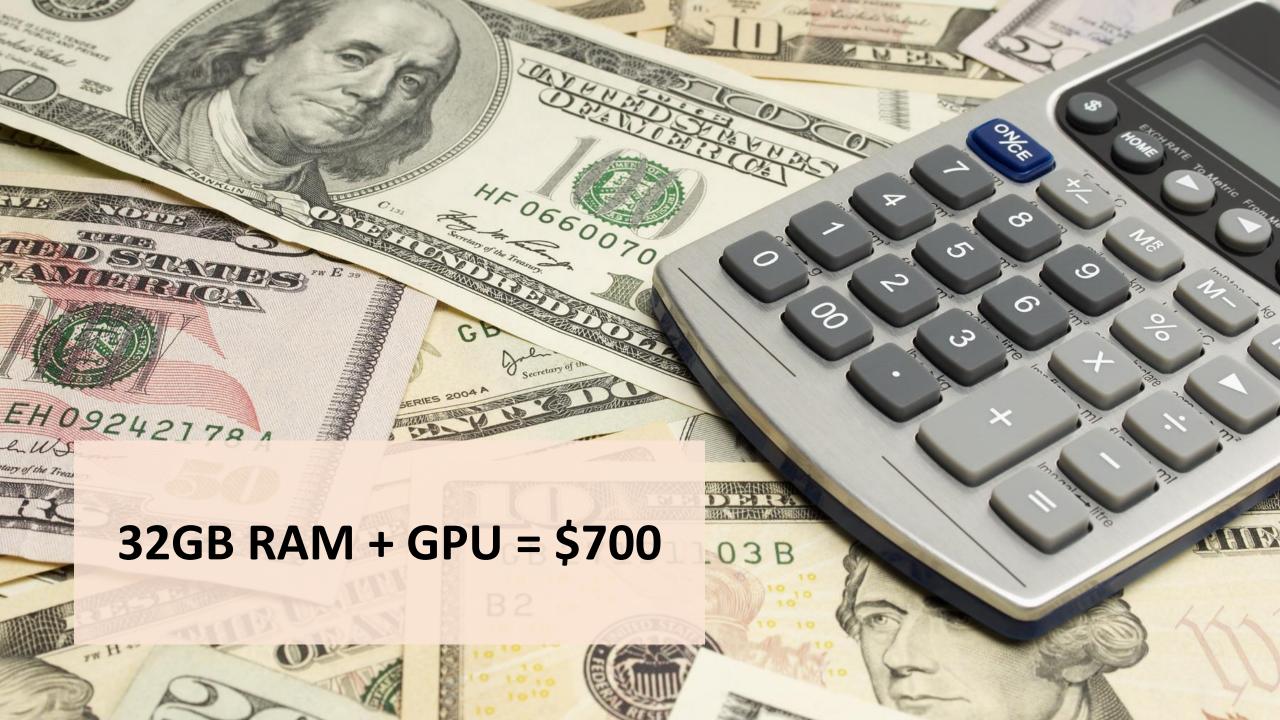
771478	MIDXED	0.87	0.03	0.02	0.08
771477	POSITIME	0.00	0.00	0.00	1.00
771476 None • Nothing found	MEGATITA	0.00	0.41	0.56	0.02
771474	POSITIME	0.00	0.00	0.00	1.00



Problem: brak danych



Macie kogoś znającego BERT?



663370 Whole comment:

Alexandra was personable and professional, while attending me. She was very helpful and knowledgeable, in performing the transaction that I required; and all while making me feel comfortable and special. She is definitely an asset to the bank.

Staff Attitude (Friendliness,
Professionalism &
Willingness to Help)

99.06%: Staff Attitude (Friendliness, Professionalism & Willingness to Help)

		P	OSITIVE
Mixed	Neutral	Positive	Negative
0.00%	2.70%	97.29%	0.01%

Staff Knowledge, Efficiency & Expertise

0.43%: Staff Knowledge, Efficiency & Expertise

0.15%: Member Advocacy

663370 Sentence from a comment:

She was very helpful and knowledgeable, in performing the transaction that I required; and all while making me feel comfortable and special.

		P	OSITIVE
Mixed	Neutral	Positive	Negative
0.00%	0.34%	99.61%	0.05%

Staff Attitude (Friendliness, 82.41%: Staff Attitude Professionalism & Willingness to Help)

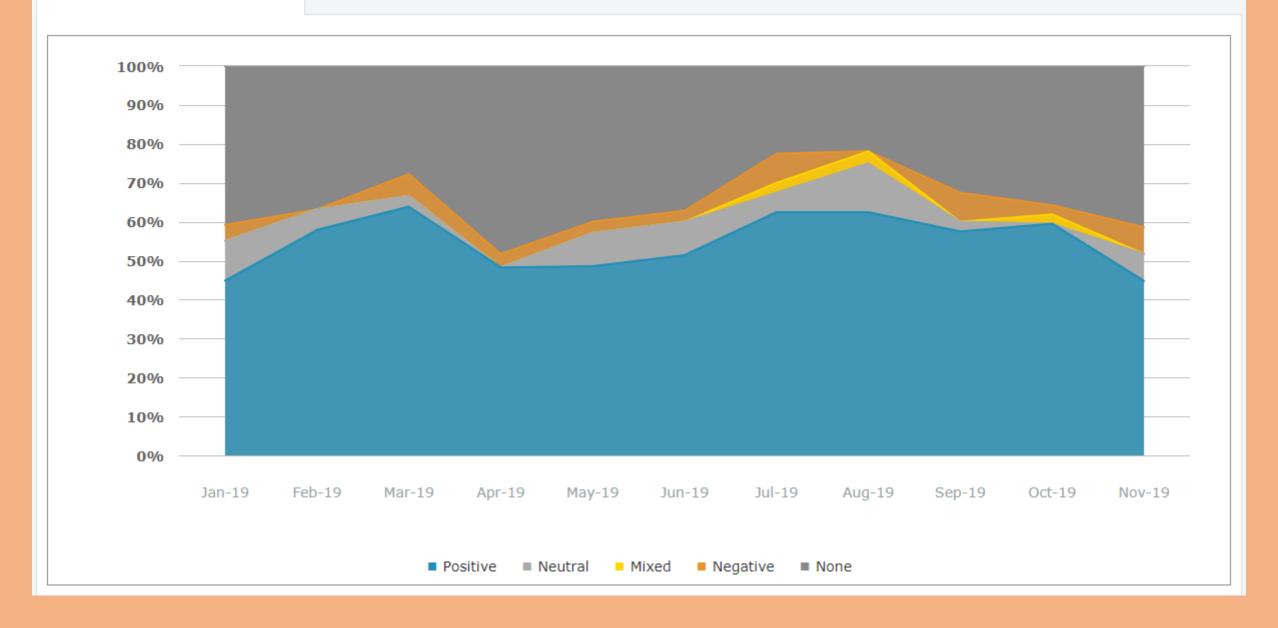
(Friendliness, Professionalism & Willingness to Help)

Staff Knowledge, Efficiency & Expertise

14.63%: Staff Knowledge, Efficiency & Expertise

0.78%: Staff Communication and Responsiveness

Sentiment Trend



Cena?

Service	Sep 2019	Oct 2019	Nov 2019	Dec 2019	Jan 2020
Comprehend (\$)	21.25	24.59	23.51	57.19	28.15

2019	9	11072
2019	10	13860
2019	11	12270
2019	12	13770
2020	1	13350

Wady i zalety

Koszt Skalowalność

Szybkość wdrożenia

Brak możliwości modyfikacji Może zniknąć Nie brzmi tak dobrze w CV



```
{ "No errors" :
    [ "Amazon": "Negative", "Google": "positive 0.5" ] }
{ "none!!!!!!!" :
    [ "Amazon": "Negative", "Google": "neutral 0" ] }
{ "Nothing everything good." :
    [ "Amazon": "Negative", "Google": "negative -0.4" ] }
{ "No improvement needed" :
    [ "Amazon": "Negative", "Google": "neutral 0" ] }
{ "She did well. No suggestions." :
    [ "Amazon": "Negative", "Google": "neutral 0" ] }
```

```
{ "nothing" :
      [ "negative": "0.4106", "neutral": "0.4772" ] }

{ "Nothing." :
      [ "negative": "0.5984", "neutral": "0.3081" ] }
```

NEGATIVE	0.020813	0.598375	0.308079	0.072732	2018-12-19 19:28:39	Nothing.
NEGATIVE	0.096335	0.732659	0.108559	0.062447	2018-11-05 15:38:36	Raquel did well. I informed her at the time th
NEUTRAL	0.024249	0.410644	0.477243	0.087863	2018-12-19 23:18:40	nothing

in /pawel-dulak/

GitHub /pdulak

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