Instructions for purchasing kittens & FAQ

Fluffy Fluffy Cattery fluffyfluffycattery@gmail.com

The reservation for my kittens is first come first serve. This means if there are multiple people interested in the same kitten, the person who pays the deposit first will be reserved for the kitten.

- 1. If you see kittens mark them as **'available'** on my website, this means you can do the following:
 - a. You may request a visit to my house to see the available kittens.
 - b. You may request a video call with me to see the available kittens.
 - c. You may request videos/photos of the available kittens from me.
- 2. When you decide which kitten/ kittens you want to purchase, you must send an email to me with the email address: fluffyfluffycattery@gmail.com and you need to include the following information:
 - a. The kitten/kittens you want to purchase.
 - b. Basic information about yourself. A description of who you are.
 - c. (optional) Anything else you want to add to the email.
 - d. (optional) Any questions to me.
- 3. I will reply to your email telling you your eligibility for reserving the kitten/kittens you want to purchase.
 - a. If you can reserve the kitten/kittens, I will give you information for sending a deposit check to me.

Important: The deposit is \$500 and non-refundable. The deposit will be counted as a part of the total cost. After you decide on the kitten you want to reserve and you paid the deposit, you can not change your decision.

Important: Please make sure to write down the time you mail the deposit check on a piece of paper and put the paper in the envelope when you mail the deposit check. Thus I can distinguish who paid

the deposit first when multiple people are interested in the same kitten.

- 4. After I have successfully received your deposit, I will do the following:
 - a. I will email you that you have successfully reserved the kitten/kittens.
 - b. I will change the kitten status to be 'reserved' on the website.
 - c. I will ask for your information for registering the microchip.
 - d. I will ask you if you want to have your kitten registered in the CFA system.
 - i. Register the kitten in CFA will be \$60.
 - ii. If you decide to register, you will have the following green slip when you pick up the kitten:



CFA cat registration slip

- 5. Kittens can be picked up after 4 months old. I will prepare the following items and services for you when you pick up the kitten/kittens:
 - a. All kittens will receive 3 FVRCP vaccines.
 - b. All kittens will receive 1 rabies vaccine.
 - c. All kittens will have a microchip registered with the buyer's information.
 - d. All kittens will be spayed/ neutered.
 - e. One carrier for each kitten
 - f. Dry food
 - g. Wet food
 - h. Snacks
 - i. Toys

- j. Purchasing contract
- 6. For paying the remaining balance:
 - a. You may pay the remaining balance with <u>cash</u> on the day you pick up the kitten.
 - b. You may pay the remaining balance with a **check**, you need to mail the check **at least two weeks prior to the pickup date.**

7. Delivery method:

- a. I do not offer airplane shipping. It is extremely stressful for the kitten, I will not do airplane shipping.
- b. I do not offer any third-party driving delivery company, only the buyer or myself can drive with the kitten. Because every kitten is my baby, I do not trust anyone else but me or the buyer to take the kitten home.
- c. I recommend the buyer pick up the kitten at our place.
- d. If you want me to deliver the kitten to you, or if you want to **meet halfway**, I will charge fees as follows:
 - i. For every mile I need to drive to the destination and back, I charge 70 cents per mile.
 - This means if I need to drive 50 miles to meet you, I will charge 50 * 2 * 0.7 = 70 dollars.
 - ii. If the total time for driving is over 6 hours one way(over 12 hours for a round trip), I will require a one night's sleep at a pet-friendly hotel. The cost of the hotel needs to be covered by the buyer.
 - iii. The buyer needs to mail a check for paying the kitten's remaining cost, the delivery fee, and the hotel fee, at least two weeks prior to the delivery date.

General FAQ

- Q. How much is one of your kittens?
 - $\circ~$ A. The price for the kitten is \$2000-2200

- Q. Can I get more pictures/videos of kitten 1, kitten 2, and kitten 3?
 - A. Yes, you will need to email me for asking more pictures/videos.
- Q. Is the kitten still available?
 - A. I update the kitten status as soon as the kitten status has been changed. If you see the kitten is not "reserved", it means you still have a chance to reserve that kitten.
- Q. What should I put in the deposit envelope before I mail the deposit check?
 - A. You need a check and a piece of paper with the following format:

I mailed this check at 1:30 PM on May 09, 2022. This deposit is for kitten <u>xxxxx</u>. My name is <u>xxx xxx</u>, my phone number is <u>xxxxxxxx</u>, and my email is <u>xxxxxxx@xxxxxx</u>.

After you have mailed the deposit check, please email me to let me know you have mailed the deposit check.

- Q. If multiple people mailed deposit checks for the same kitten, what happened to these checks?
 - A. I will review the paper in each envelope(please see the previous question), and the earliest mailed check will be able to reserve the kitten. Unless the check is unable to process.

All the checks mailed after the earliest mailed check will **not be** cashed.

- Q. We are the first time getting a kitten, what things should we prepare for the kitten?
 - A. Please check out the "Cat Owner Manual" on the "owning" page on my website for answering most of the questions you might have as a new cat owner.