


How to Delete Your Account in MemoDex

1. Deleting Your MemoDex Account

If you want to permanently delete your **MemoDex** account, follow these steps:

Step-by-Step Guide:


1. Open the **MemoDex** app.
2. Go to **Settings**.
3. Select **"Delete Account"**.
4. Tap the **"Delete"** button.
5. Enter your password in the **confirmation modal** that appears.
6. Click **"Continue"** to confirm the deletion.
7. Your account will now be permanently deleted.

 **Note:** Once deleted, all your saved data (e.g., flashcards, learning progress) will be permanently removed and cannot be recovered.

2. Disconnecting Your Google Account

If you signed in using your **Google account**, the process is almost the same:

1. Open the **MemoDex** app.
2. Go to **Settings**.
3. Select **"Delete Account"**.
4. Tap the **"Delete"** button.
5. Confirm in the **modal** that you want to disconnect from this app.
6. Your connection to MemoDex will now be removed.

 **Important:** Disconnecting MemoDex from your Google account will delete your MemoDex account, but your Google account will remain active.

3. Requesting Account Deletion via Email (if you can't access the app)

If you no longer have access to your account, you can request deletion via email:



Send an email to: [felix.hansmann@outlook.de]



Subject: "Delete Account"



Content: Please provide your registered email address.

Your account will be deleted within **7 days**.

If you have any questions, feel free to contact us at [felix.hansmann@outlook.de]. 😊