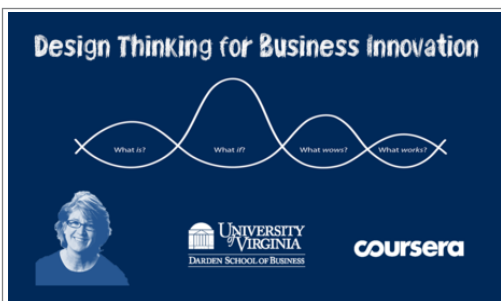


JANUARY 05, 2014

Statement of Accomplishment

**RAFAEL NUNES G. DA
SILVEIRA**

HAS SUCCESSFULLY COMPLETED THE COURSERA ONLINE COURSE



Design Thinking for Business Innovation

This course provides an overview of the design thinking process and tools used for business innovation.

A handwritten signature in black ink, reading 'Jeanne Liedtka'.

JEANNE LIEDTKA
UNITED TECHNOLOGIES CORPORATION PROFESSOR OF
BUSINESS ADMINISTRATION
DARDEN GRADUATE SCHOOL OF BUSINESS
UNIVERSITY OF VIRGINIA

IMPORTANT NOTE: THE ONLINE OFFERING OF THIS CLASS IS NOT IDENTICAL TO ANY COURSE OFFERED AT THE UNIVERSITY OF VIRGINIA ("UVA"). THE COURSERA PARTICIPANT WHO HAS RECEIVED THIS STATEMENT OF ACCOMPLISHMENT IS NOT ENROLLED AS A STUDENT AT UVA, HAS NOT RECEIVED CREDIT OR A GRADE FROM THE UNIVERSITY OF VIRGINIA, NOR HAS THE PARTICIPANT'S IDENTITY BEEN VERIFIED BY UVA.